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Concession award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/23/EU

Section I: Contracting authority/entity

I.1) **Name and addresses**

Home Office

2 Marsham Street

London

SW1P 4DF

United Kingdom

Contact person: STS Procurement Team

E-mail: UKVIPProcurementTeamSecureTestingServices@homeoffice.gov.uk

NUTS code: UK

Internet address(es):

Main address: www.gov.uk/government/organisations/home-office

Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk/>

I.4) **Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5) **Main activity**

Public order and safety

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Provision of Secure English Testing (SELT) Services

Reference number: HO/18/02/AWARD-S

II.1.2) **Main CPV code**

73430000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The Home Office procures secure testing services for persons seeking to enter or stay in the UK, apply for settlement and/or apply for UK citizenship through the delivery of Secure English Language Testing Services (within the UK & globally).

II.1.5) **Estimated total value**

Value excluding VAT: 220 000 000.00 GBP

II.1.6) **Information about lots**

This concession is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 220 000 000.00 GBP

II.2) **Description**

II.2.1) **Title:**

Provision of Secure English Testing Services (SELT) - UK

Lot No: 1

II.2.2) **Additional CPV code(s)**

75100000

75130000

72590000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.

Approved language tests enable a customer to demonstrate competency in reading, writing, listening and spoken English at the level set out in Home Office policy (in reference to the Common European Framework of Reference for Languages (CEFR) in accordance to the route in which they are applying.

The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing.

The concession services include but are not limited to:

- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;
- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.

II.2.5) **Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality - 100%

II.2.7) **Duration of the concession**

Duration in months: 36

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Provision of Secure English Testing Services (SELT) - UK

Lot No: 2

II.2.2) **Additional CPV code(s)**

75100000

75130000

72590000

II.2.3) Place of performance

NUTS code: UK

II.2.4) Description of the procurement:

SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.

Approved language tests enable a customer to demonstrate competency in reading, writing, listening and spoken English at the level set out in Home Office policy (in reference to the Common European Framework of Reference for Languages (CEFR) in accordance to the route in which they are applying.

The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing.

The concession services include but are not limited to:

- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;
- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality - 100%

II.2.7) Duration of the concession

Duration in months: 36

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information**II.2) Description****II.2.1) Title:**

Provision of Secure English Testing Services (SELT) - UK

Lot No: 3

II.2.2) Additional CPV code(s)

75100000

75130000

72590000

II.2.3) Place of performance

NUTS code: UK

II.2.4) Description of the procurement:

SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.

Approved language tests enable a customer to demonstrate competency in reading, writing, listening and spoken English at the level set out in Home Office policy (in reference to the Common European Framework of Reference for Languages (CEFR) in accordance to the route in which they are applying.

The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing. The concession services include but are not limited to:

- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;
- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.

II.2.5) **Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality - 100%

II.2.7) **Duration of the concession**

Duration in months: 36

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Provision of Secure English Testing Services (SELT) - UK

Lot No: 4

II.2.2) **Additional CPV code(s)**

75100000

75130000

72590000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.

Approved language tests enable a customer to demonstrate competency in reading, writing, listening and spoken English at the level set out in Home Office policy (in reference to the Common European Framework of Reference for Languages (CEFR) in accordance to the route in which they are applying.

The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing. The concession services include but are not limited to:

- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;

- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.

II.2.5) **Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality - 100%

II.2.7) **Duration of the concession**

Duration in months: 36

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Provision of Secure English Testing Services (SELT) - ROW

Lot No: 5

II.2.2) **Additional CPV code(s)**

75100000

75130000

72590000

II.2.3) **Place of performance**

NUTS code: 00

Main site or place of performance:

100+ countries globally

II.2.4) **Description of the procurement:**

SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.

Approved language tests enable a customer to demonstrate competency in reading, writing, listening and spoken English at the level set out in Home Office policy (in reference to the Common European Framework of Reference for Languages (CEFR) in accordance to the route in which they are applying.

The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing.

The concession services include but are not limited to:

- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;
- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.

II.2.5) **Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality - 100%

II.2.7) **Duration of the concession**

Duration in months: 36

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Provision of Secure English Testing Services (SELT) - ROW

Lot No: 6

II.2.2) **Additional CPV code(s)**

75100000

75130000

72590000

II.2.3) **Place of performance**

NUTS code: 00

Main site or place of performance:

100+ countries globally

II.2.4) **Description of the procurement:**

SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.

Approved language tests enable a customer to demonstrate competency in reading, writing, listening and spoken English at the level set out in Home Office policy (in reference to the Common European Framework of Reference for Languages (CEFR) in accordance to the route in which they are applying.

The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing.

The concession services include but are not limited to:

- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;
- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.

II.2.5) **Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality - 100%

II.2.7) **Duration of the concession**

Duration in months: 36

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**
Provision of Secure English Testing Services (SELT) - ROW
Lot No: 7
- II.2.2) **Additional CPV code(s)**
75100000
75130000
72590000
- II.2.3) **Place of performance**
NUTS code: 00
Main site or place of performance:
100+ countries globally
- II.2.4) **Description of the procurement:**
SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.
Approved language tests enable a customer to demonstrate competency in reading, writing, listening and spoken English at the level set out in Home Office policy (in reference to the Common European Framework of Reference for Languages (CEFR) in accordance to the route in which they are applying.
The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing.
The concession services include but are not limited to:
- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;
- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.
- II.2.5) **Award criteria**
Concession is awarded on the basis of the criteria described below:
• Criterion: Quality - 100%
- II.2.7) **Duration of the concession**
Duration in months: 36
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**
Provision of Secure English Testing Services (SELT) - ROW
Lot No: 8
- II.2.2) **Additional CPV code(s)**

75100000

75130000

72590000

II.2.3) **Place of performance**

NUTS code: 00

Main site or place of performance:

100+ countries globally

II.2.4) **Description of the procurement:**

SELTs are taken by individuals before applying for entry clearance from outside the UK, to enter the UK, or leave to remain to extend their stay in the UK, or for settlement in the UK or for naturalisation as a British Citizen, where evidence of English language ability is a requirement.

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The scope of the requirement is to provide a test(s) that enable assessment of language proficiency to levels required by the Home Office (in reference to CEFR) within a wider service that ensures the integrity of testing.

The concession services include but are not limited to:

- Make available English tests that are assessed as mapping to the CEFR and to ensure the viability of the test throughout the life of the agreement with the Home Office;
- The secure/assured provision of facilities for the delivery of tests, ensuring they are delivered safely and securely in terms of both test environment and test result;
- Undertaking rigorous analysis and assurance measures to identify risks/issues and reporting these to the Home Office; and
- Providing a high level of customer experience to those taking the tests.

II.2.5) **Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: Quality - 100%

II.2.7) **Duration of the concession**

Duration in months: 36

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Form of procedure**

Award procedure with prior publication of a concession notice

IV.1.11) **Main features of the award procedure:**

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 222-508177](#)

Section V: Award of concession

Lot No: 1

Title:

Provision of Secure English Testing Services (SELT) - UK

A concession/lot is awarded: yes

V.2) **Award of concession**

V.2.1) **Date of concession award decision:**

04/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The concession has been awarded to a group of economic operators: no

V.2.3) **Name and address of the concessionaire**

IELTS SELT Consortium

Cambridge

United Kingdom

NUTS code: UK

The concessionaire is an SME: no

V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**

Total value of the concession/lot: 14 000 000.00 GBP

Section V: Award of concession

Lot No: 2

Title:

Provision of Secure English Testing Services (SELT) - UK

A concession/lot is awarded: yes

V.2) **Award of concession**

V.2.1) **Date of concession award decision:**

04/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The concession has been awarded to a group of economic operators: no

V.2.3) **Name and address of the concessionaire**

Pearson Education Limited

London

United Kingdom

NUTS code: UK

The concessionaire is an SME: no

V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**

Total value of the concession/lot: 14 000 000.00 GBP

Section V: Award of concession**Lot No:** 3**Title:**

Provision of Secure English Testing Services (SELT) - UK

A concession/lot is awarded: yes

V.2) **Award of concession**V.2.1) **Date of concession award decision:**

06/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The concession has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the concessionaire**

PeopleCert International Ltd

London

United Kingdom

NUTS code: UK

The concessionaire is an SME: no

V.2.3) **Name and address of the concessionaire**

Prometric Ireland Ltd

Dublin

Ireland

NUTS code: IE

The concessionaire is an SME: no

V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**

Total value of the concession/lot: 14 000 000.00 GBP

Section V: Award of concession**Lot No:** 4**Title:**

Provision of Secure English Testing Services (SELT) - UK

A concession/lot is awarded: yes

V.2) **Award of concession**V.2.1) **Date of concession award decision:**

04/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The concession has been awarded to a group of economic operators: no

V.2.3) **Name and address of the concessionaire**

Trinity College London

London

United Kingdom

NUTS code: UK

The concessionaire is an SME: no

V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**

Total value of the concession/lot: 14 000 000.00 GBP

Section V: Award of concession

Lot No: 5

Title:

Provision of Secure English Testing Services (SELT) - ROW

A concession/lot is awarded: yes

V.2) **Award of concession**

V.2.1) **Date of concession award decision:**

04/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The concession has been awarded to a group of economic operators: no

V.2.3) **Name and address of the concessionaire**

IELTS SELT Consortium

Cambridge

United Kingdom

NUTS code: UK

The concessionaire is an SME: no

V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**

Total value of the concession/lot: 41 000 000.00 GBP

Section V: Award of concession

Lot No: 6

Title:

Provision of Secure English Testing Services (SELT) - ROW

A concession/lot is awarded: yes

V.2) **Award of concession**

V.2.1) **Date of concession award decision:**

04/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 1
 Number of tenders received from tenderers from other EU Member States: 0
 Number of tenders received from tenderers from non-EU Member States: 0
 Number of tenders received by electronic means: 5
 The concession has been awarded to a group of economic operators: no

V.2.3) **Name and address of the concessionaire**

Pearson Education Ltd

London

United Kingdom

NUTS code: UK

The concessionaire is an SME: no

V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**

Total value of the concession/lot: 41 000 000.00 GBP

Section V: Award of concession

Lot No: 7

Title:

Provision of Secure English Testing Services (SELT) - ROW

A concession/lot is awarded: yes

V.2) **Award of concession**

V.2.1) **Date of concession award decision:**

06/11/2019

V.2.2) **Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The concession has been awarded to a group of economic operators: no

V.2.3) **Name and address of the concessionaire**

PeopleCert International Ltd

London

United Kingdom

NUTS code: UK

The concessionaire is an SME: no

V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**

Total value of the concession/lot: 41 000 000.00 GBP

Section V: Award of concession

Lot No: 8

Title:

Provision of Secure English Testing Services (SELT) - ROW

A concession/lot is awarded: yes

V.2) **Award of concession**

- V.2.1) **Date of concession award decision:**
05/11/2019
- V.2.2) **Information about tenders**
Number of tenders received: 5
Number of tenders received from SMEs: 1
Number of tenders received from tenderers from other EU Member States: 0
Number of tenders received from tenderers from non-EU Member States: 0
Number of tenders received by electronic means: 5
The concession has been awarded to a group of economic operators: no
- V.2.3) **Name and address of the concessionaire**
PSI Services (UK) Ltd
London
United Kingdom
NUTS code: UK
The concessionaire is an SME: yes
- V.2.4) **Information on value of the concession and main financing terms (excluding VAT)**
Total value of the concession/lot: 41 000 000.00 GBP

Section VI: Complementary information

- VI.3) **Additional information:**
- VI.4) **Procedures for review**
- VI.4.1) **Review body**
N/A
N/A
United Kingdom
- VI.4.2) **Body responsible for mediation procedures**
- VI.4.3) **Review procedure**
- VI.4.4) **Service from which information about the review procedure may be obtained**
- VI.5) **Date of dispatch of this notice:**
16/12/2019