

**FRAMEWORK AGREEMENT
NO: QC0003**

**ROUTE AGREEMENT
NO: QC85502**

ROUTE: H26

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number H26 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Twickenham Garage (TF)
The Old Tram Garage
Stanley Road,
Twickenham
TW2 5NP

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE H26: Sparrow Farm – Hatton Cross

Date of Structural Change: 6 January 2024.

Date of Service Change: 6 January 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Hatton Cross: Central Parade, Sparrow Farm Drive (northern Section), Carlton Avenue, Service Road, Hounslow Road, Feltham High Street, Rochester Avenue, Granville Avenue, Guildford Avenue, Rosemead Avenue, Raleigh Road, Bedfont Road, Young Offenders Centre, Bedfont Road, Clockhouse Roundabout, Staines Road, Hatton Road, Fagg's Road, Hatton Road South

Towards Sparrow Farm: Southern Perimeter Road, Hatton Cross Roundabout, Hatton Road South, Hatton Road, Staines Road, Bedfont Road, Young Offenders Centre, Bedfont Road, Raleigh Road, Rosemead Avenue, Guildford Avenue, Granville Avenue, Rochester Avenue, Feltham High Street, Hounslow Road, The Drive, Durham Road, Sparrow Farm Drive (southern Section), Central Parade

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Feltham, Sparrow Farm

Public stand for 1 bus in lay-by on west side of Central Parade opposite Sparrow Farm Residents Association Club between main arms of Sparrow Farm Drive and extending 18 metres south.

Buses proceed from Central Parade to stand, departing to Central Parade.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route H26 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Feltham, Sparrow Farm.
OTHER INFORMATION:	Hesitation point only, buses must not stand for longer than 2 minutes. Passengers can remain on board at stand.

Feltham Station (from Hatton Cross Station)

Private stand for 2 buses in lay-by on south side of New Road adjacent to north side of Feltham Station Forecourt and extending 16 metres east.

Buses proceed from Feltham High Street, Hounslow Road, New Road to stand, departing via New Road, Bedfont Lane to Feltham High Street.

Set down in High Street, at Stop G (14929 - Feltham Station / Victoria Road) and pick up in High Street, at Stop H (16831 - Feltham Station / Victoria Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Feltham.

Feltham Young Offenders (from Hatton Cross Station)

Buses proceed out of service from Feltham Young Offenders Institute.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Lower Feltham, Bedfont Lakes

Feltham Young Offenders (from Feltham, Sparrow Farm)

Buses proceed out of service from Feltham Young Offenders Institute.

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Lower Feltham, Bedfont Lakes

Bedfont Green (from Feltham, Sparrow Farm)

Public stand for 2 buses on south side of slip road between Staines Road and Hatton Road on north side of Bedfont Green opposite St. Mary's Church and extending 19 metres east.

Buses proceed from Staines Road, Slip Road to stand, departing via Slip Road to Hatton Road. Set down in Staines Road, at Stop B (BP2099 - Spinney Drive) and pick up in Hatton Road, at Stop T (R0369 - St Mary's Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Bedfont Green.
OTHER INFORMATION:	To be used for unscheduled curtailments only.

Hatton Cross Bus Station

Private stand for 6 buses in marked bays on north side (4 buses) and in centre (2 buses) of Hatton Cross Bus Station on south side of Southern Perimeter Road.

Buses proceed from Hatton Road South direct to stand.

Set down in Hatton Road South, at Stop E (37323 - Hatton Cross Station) and pick up in Hatton Cross Bus Station, at Stop D (BP2451 - Hatton Cross Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route H26 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Hatton Cross.
OTHER INFORMATION:	Public toilet facilities are available.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	H26-62211-TE-MF-1	08/01/24	A	5	4	5	2	650.32	250	162,580.00
Saturdays & Good Friday	H26-62211-TE-Sa-1	06/01/24	A	N/A	4	N/A	2	587.59	56	32,905.04
Sundays & Public Holidays *	H26-62211-TE-Su-1	07/01/24	A	N/A	3	N/A	2	473.49	58	27,462.42
								Total Scheduled in Service Mileage	364	222,947.46

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | | |
|----|--|-------------------|
| 1. | Early Termination Date
(clause 27.9) | 7 January
2028 |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes* |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicles – Any spare vehicles required for the provision of the Services shall be provided from within the Operator’s overall garage resources.
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route H26.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

10. In accordance with the award letter dated 5 May 2023, this contract may be extended by one further year, subject to mutual agreement. The Corporation will serve a minimum of one year’s notice prior to the end of the six-year term.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	84.0% “On Time”
Minimum Performance Standard	84.0% “On Time”
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION		BACK DIRECTION	
Timing Point Code	Stop Name	Timing Point Code	Stop Name
FELTSF	Central Parade	HATXBS	Hatton Cross Station
FELTHS	Browells Lane	BEDFGN	Bedfont Close
YOBORD	Feltham Young Offenders Institute	YOBORD	Feltham Young Offenders Institute
BEDFGN	Bedfont Close	FELTSN	Feltham Station / Victoria Road

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SCHEDULE IIA
VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1	Vehicle Description
Part 2	No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	ADL
Body Manufacturer and Type	Enviro 200 MMC
Single or Double Deck	Single Deck
Upper Deck Air Cooling System	N/A
Minimum Seating Capacity	24 + 1 Wheelchair space
Maximum Standing Capacity	40
Maximum Length	8,900mm
Maximum Width	2,495mm
Number of Doors	One
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 6 JANUARY 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £1,367,822.00 per annum
2. Period Contract Payment £105,217.08
3. Scheduled In Service Mileage 222,947.46 miles p.a
4. Deduction Figure £6.14 per mile
5. Date of Tender 24 January 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).