The purpose of this Prior Information Notice (PIN) is to alert and potential suppliers to a future opportunity in relation to maintenance service for a Terumo BCT COBE 2991 cell processing system (serial number 3106), and to engage with the market before starting the formal procurement process.

King Facilities Management (KFM) are seeking to maximise value for money and improve the services that provides better outcomes.

Maintenance cover: a comprehensive cover with one annual service

Contract length – 4 years

Location – King’s College Hospital NHS Foundation Trust, DIABETES ISLET PROGRAM JBC (CRF)

Please confirm the following:

Response times – please advise

Coverage times – please advise

Cancellation term – please advise

Payment terms – please advise

Call out charges – please advise