

Warranty conditions

To be included by instrument teams in the appropriate document as part of their tender package

Period of warranty

The standard warranty period is defined as;

- 5 years after SAT,
- or 2 years following first exposure to neutrons,
- or a total neutron exposure corresponding to 50 GWh proton beam on target.
(Approximately neutron dose at the guide entrance of $2 \times 10^{20} \text{cm}^{-2}$)

The warranty period for parts replaced during the warranty period shall last to the end of the original warranty period, and will be at least 2 years starting from the date of replacement.

Transfer of warranty

After successful completion of SAT acceptance testing, ESS ERIC will be the entity towards warranty must be granted.

Coverage of warranty

The warranty shall cover the cover parts and services provided by the supplier within the scope of the original contract.

Conditions of warranty

The warranty shall be considered due if during the period of covered under warranty, conducted under normal operating conditions, the degradation of components supplied results in a loss of measured performance greater than 10% with respect to that measured at installation.