

Short-term residential accommodation and health/social support for COVID-19 symptomatic hostel dwellers and rough sleepers in London

Specification of Requirements

Version: Draft v0-1 (16 June 2020)

Summary Service Description:

Short term self-isolation accommodation and care for London Covid symptomatic hostel dwellers and rough sleepers who are unable to self-isolate - Average length of stay between 7 and 14 days.

The service consists of 2 x elements:

- Residential accommodation;
- Health and social support

Both of these elements are outlined below.

In addition, COVID-19 testing will be provided by a separate, bespoke peripatetic service.

Expressions of interest

Your interest is now invited if you are a provider which may be able to respond to either the accommodation requirements or both the accommodation and the health and social support service requirements.

Service duration:

The service is required ASAP, anticipated to commence from as early as early to mid-July 2020. The anticipated contract duration may be 3 months, but also with the potential to be extended up to the end of March 2021. i.e. 3 – 9 months.

Contract value:

TBC following engagement with interested providers and a process to establish the required contract(s).

Express your interest NOW:

*****Potentially interested providers are invited to engage urgently by making contact via email initially to hlp.homelesshealthcovid19team@nhs.net (please send copy emails also to susan.harrison22@nhs.net , who can also be contacted directly on 07949 176605).**

Closing date: This is an urgent requirement. **Please make contact and express your interest ASAP and by Friday 26th June 2020 at the latest.**

Next steps: Following and in light of the outcomes of this immediate market engagement phase, NHS commissioners will assess and determine how to progress establishing the required service,

including what process will be used to establish any contract(s). Rights are reserved to award a contact(s) directly, particularly given the urgency to put these service requirements into place.

| | Essential | Desirable | Notes |
|---|-----------|-----------|---|
| Residential Accommodation - requirements | | | |
| Greater London location | ✓ | | |
| Up to 6 beds | ✓ | | with scope to flex up if volumes increase (desirable) |
| Single en-suite rooms enabling symptomatic people to self-isolate. If this not possible, then bathroom facilities that could be isolated from use by non-symptomatic people with appropriate infection control measures in place. | ✓ | | |
| Separate staff working space including sleep-in and/or waking night depending on numbers admitted at any time | ✓ | | |
| Secure medicine storage including controlled drugs such as opiate substitutes. | ✓ | | |
| Parking space as patients would be delivered to the site at varying hours of the day | | ✓ | |
| A site that has appropriate outdoor space for people to smoke (while also potentially being offered initial smoking cessation support where appropriate). | ✓ | | |
| Sufficiently flexible to provide safety for women and any other cultural or gender needs | ✓ | | |

| | Essential | Desirable | Notes |
|--|-----------|-----------|---|
| Health and Social Support - Requirements | | | |
| On site health input to monitor health status and respond appropriately to need – COVID19 need including transfer to emergency care, other health issues including substance dependence and mental distress. Depending on number of residents, overnight cover could be provided by Health Care Assistant(s) supported by rapid response on-call arrangements. | ✓ | | Note that this element of the provision could come from a 3 rd party health provider commissioned separately |
| Some housing support provision to support handover to mainstream housing support – but note the mix of housing support and health input would need to provide 24/7 cover, but not necessarily 24/7 for both functions. Note also that dependent on the staffing model 24/7 security may be needed to maintain site safety. | ✓ | | |
| Provision of food, laundry and basic cleaning. | ✓ | | |
| Site health staff or peripatetic alcohol and substance misuse services able to arrange immediate opiate substitutes via prescription and delivery. | ✓ | | |
| On site staff able to purchase and supply alcohol for alcohol dependent residents. | ✓ | | |
| Rapid access to interpreting support – language and other sensory needs should they arise. | ✓ | | |
| Provision of distraction activities and materials. | ✓ | | |