

CLARIFICATION LOG FOR Newquay Town Council – Toilet Contract

Ref no	Subject	Clarification	Date received	Response	Date responded
001	Question	What are the opening hours of the toilets?	25/10/2022	<p>Winter Openings (October – March)</p> <p><u>Toilets open 10am – 4pm:</u></p> <ul style="list-style-type: none"> • Narrowcliff • Esplanade • Watergate Bay • Porth Beach • Trenance Gardens • Little Fistral/Towan Headland • Killacourt • Fore Street • Railway Station • Pentire Headland • Chester Road <p>Summer Openings (April – September)</p> <p><u>Toilets open 9am – 8pm:</u></p> <ul style="list-style-type: none"> • Narrowcliff • Killacourt • Fore Street • Railway Station • Trenance Gardens • Pentire Headland 	

				<p><u>Toilets open 9am – 9pm:</u></p> <ul style="list-style-type: none"> • Esplanade • Watergate Bay • Porth Beach • Little Fistral/Towan Headland <p><u>Toilets open 9am – 6pm</u></p> <ul style="list-style-type: none"> • Chester Road 	
002	Question	Total daily cleaning hours?	25/10/2022	<p>I would suggest a site visit to determine this.</p> <p>Please note that the Council does have in-house cleaning staff who start at 6am in the summer season. They will clean during the day, as required.</p> <p>The contract is to lock and carry out a full clean at the end of the day.</p>	
003	Question	Do the toilet operate 7 days a week?	25/10/2022	They are open 7 days a week, all year, except for Christmas Day.	
004	Question	Is there an element of TUPE involved?	31/10/2022	There is no TUPE element involved, as this is a new contract.	10/11/2022
005	Question	Will consumables such as toilet paper, hand soap be required?	08/11/2022	All consumables such as toilet rolls and hand soap will be purchased by Town Council. Only cleaning supplies and tools will need to be provided by the contractor.	10/11/2022
006	Question	Where should the quotation be	01/11/2022	All quotations should be emailed to	10/11/2022

		submitted?		anne@newquay.gov.uk before 17.00 on Wednesday 30 November 2022.	
007	Question	What level of insurance cover does the Council require the contractor to have?	03/11/2022	The Council requires £10 million public liability to be in place, and all associated risk assessments, COSHH and other regulatory requirements. All copies will need to be supplied prior to the contract being let.	10/11/2022
008	Question	Will the contractor be required to dispose of the waste collected from the cleaning contract and should the successful candidate also hold an upper tier waste carrier license?	16/11/2022	The contractor would be required to work within any regulations with regards to the transfer of waste. However, the Councils main bins at Marcus Hill may be utilised for disposal.	17/11/2022