



General Considerations for works for Cemetery and Allotment Maintenance March 2021

Introduction

- 1.1 The Parish of Great Baddow is located in the Chelmsford City Council District. The Parish Council operates a number of facilities including a Recreation Ground with sports pitches, allotments and a cemetery. It is the overall objective of the Parish Council to maintain the facilities under its control to the highest possible standard. It is to be recognised that the facilities are public spaces.
- 1.2 The Council is seeking to enter into a contract for the provision of maintenance of the Galleywood and Great Baddow Lawn Cemetery and adjoining allotments as detailed in the outline of the works required.
- 1.3 Tenderers should be aware that, particularly in view of the financial pressures currently being faced by Central and Local Government, the Parish Council places considerable importance on the financial aspects of this project. There is an expectation within the Parish Council that significant savings will be achieved through the Public Realm competitive tendering programme.
- 1.4 This Invitation to Tender sets out how your organisation can tender for the provision of a Grounds Maintenance Service to the Parish Council.
- 1.5 The tenderer must demonstrate that they can provide a comprehensive service for the benefit of the parish.
- 1.6 The standard of Grounds Maintenance within the Great Baddow parish plays an important part in maintaining the visual and economic wellbeing of the area. The tenderer shall ensure that the highest standards of service delivery are provided. Presenting a positive image is seen as an important aspect in helping maintain the visual wellbeing and local economy.
- 1.7 The Parish Council will appoint an Authorised Officer (The Clerk) for the purpose of the management of this Contract. The Council reserves the right to change the Authorised Officer at any time. The Authorised Officer may delegate duties to the Assistant Clerk or the Grounds Manager.
- 1.8 For the avoidance of doubt, no individual member (Councillor) of the Parish Council is authorised to instruct the Contractor in relation to this contract.
- 1.9 The tenderer shall be expected to have familiarised itself with the nature of the area/s of the Parish to which this Contract applies. In doing so it shall be deemed to have made an assessment of any problems likely to be encountered in accessing all land, e.g., parked cars or other obstructions such as gates and bollards etc. No payments will be made in respect of additional cost incurred by the Contractor in coping with any obstruction or access problems.

1.10 The tenderer shall continually seek to enhance the performance of the Services within what continues to be challenging financial circumstances through the concept of continuous improvement. This necessitates positive interaction and in particular, joint working with the Parish Council and its other contractors.

1.11 All work detailed in the specification shall be deemed to be included in the fixed Contract Price for Programmed Work unless specific reference is made in the tender submitted.

1.12 Tender Timetable

The key dates in the tender timetable are set out below. However, please note that these dates may be subject to changes due to unforeseen circumstances beyond the control of the Parish Council.

Deadline for questions regarding the tender	Noon 1 st April 2021
Tender Submission Deadline	Noon 6 th April 2021
Award Contract by	12 th April 2021
Anticipated Contract Commencement Date	19 th April 2021

The Service and Works

2.1 The service and works required are outlined in the specification. The tenderer must provide details of how each service will be delivered and the level of quality standards that will be provided.

2.2 The tenderer is requested to submit a quotation for providing all of the services, together (if appropriate) with an individual breakdown for each of these elements.

2.3 The tenderer must supply.

- 1) Details of up to five clients within the last three years that can be asked for references, to include preferably at least two from the public sector, preferably local government. The public sector/local government references are desirable but not essential.
- 2) Evidence of valid insurance cover, including Public Liability Insurance and Employers Liability Insurance, both with a suitable value of cover
- 3) A copy of a Health & Safety Policy and Procedures together with risk assessments and method statements to ensure workplace health and safety practices are identified and associated risks eliminated or controlled.
- 4) A sample of a written weekly report of works carried out.
- 5) A copy of an Equality and Diversity Policy and Procedures together with risk assessments to ensure workplace discrimination practices are identified and associated risks eliminated or controlled.
- 6) An Ethical Training Policy and Environmental policy is required.
- 7) A method statement to evidence the way in which the service will be provided.
- 8) Details of the staff who will be carrying out the work, with a record of their relevant qualifications and a copy of a training plan to ensure that they are up to date with relevant legislation.

2.4 The tenderer will be expected to use their own machinery and equipment and this should be confirmed in the tender. The Parish Council's on-site machinery and equipment may be available for hire by the successful bidder, by negotiation.

2.5 The tenderer is requested to provide a quotation for an initial three-year period with the option of a 1-year extension. The contract commencement date is anticipated to be 19th April 2021.

Performance Monitoring

3.1 The service will be provided in accordance with the specification for the contract, supplied separately and also in accordance with the terms and conditions, a copy of the Conditions of Contract for the Council are attached.

Public Relations

4.1 The Service Provider shall be polite, approachable and helpful whilst working for the Parish Council. The Service Provider shall answer queries about grounds maintenance operations in an informative and helpful way. If the Service Provider is unable to help a member of the public with a particular enquiry, they must be referred to the Parish Clerk. If a member of the public wishes to make a complaint about the Service provider or the work in progress, the Service Provider shall refer the person(s) to the Parish Clerk.

Once the contract has been awarded, the following will be required:

- The Contractor must provide a weekly written report of the level of service being provided.
- The Contractor must provide annual evidence of the relevant insurance cover, with a suitable value of cover.
- The Contractor must provide annual evidence of its Health and Safety Policy and Procedures together with risk assessments and method statements to ensure workplace health and safety practices are identified and associated risks eliminated or controlled.
- The Contractor must provide annual evidence of its Equality and Diversity Policy and Procedures together with risk assessments to ensure workplace discrimination practices are identified and associated risks eliminated or controlled.
- The Contractor must provide up to date details of staff and their qualifications and a training plan.

Tender Evaluation Process

4.1 All tenders will be subject to a tender evaluation process to objectively compare each bid against a scoring matrix consisting of criteria as set out below.

The tenderer must provide a quotation and the supporting documentation as outlined in 2.3.1 to 2.3.7 above and in the Conditions of Contract.

Item Number	Evaluation Criteria	Points	Score
1	Cost of Service. The highest number of points will be awarded to the bid which represents the best value for money.	50	

2	Service Provision. This includes the information requested in the Conditions of Contract point 9.0 Quality Questionnaire.	40	
3	Adequate documentation submitted	5	
4	Proven track record in providing similar services	5	
TOTAL		100	

4.2 The tenderer/s with the highest scores will be invited to attend an interview with the Council during the week commencing 6th April 2021. The contract will be awarded based on both the evaluation criteria and the interview.

4.3 The Council reserves the right to undertake further discussions with any Contractor in order to clarify the details of the submissions.

Response Requirements

5.1 Any questions regarding the tender should be submitted via e-mail to the Parish Clerk, Clare Milligan at clerk@greatbaddowparishcouncil.gov.uk

5.2 All information sought by any tenderer will be circulated to all tenderers unless the question is specific to a particular contract.

5.3 Failure to provide all the information requested may result in your tender not being considered.

Electronic submissions will be accepted via clerk@greatbaddowparishcouncil.gov.uk but an additional hard copy of the paperwork must also be returned to the office in a plain sealed envelope marked with "Grounds Maintenance Tender" and addressed to the Parish Clerk, Mrs Clare Milligan. All tenders must be received no later than 12 noon on 6th April 2021.

The address to send the tenders to is:

Attn The Clerk
Great Baddow Parish Council
The Parish Hall
19 Maldon Road
Great Baddow
Chelmsford
Essex,
CM2 7DW