Qualtrics LLC

**REDACTED TEXT under FOIA Section 40, Personal Information**

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**REDACTED TEXT under FOIA Section 40, Personal Information**

Attn:  **REDACTED TEXT under FOIA Section 40, Personal Information**

**REDACTED TEXT under FOIA Section 40, Personal Information**

Date: 09/03/2023

Contract ref: CCTS22A93

Dear **REDACTED TEXT under FOIA Section 40, Personal Information**,

**Award of contract for the supply of Provision of customer experience platform**

On behalf of the Crown Commercial Service (the “Contracting Authority”), I am pleased to inform you that you have been identified by the Contracting Authority as the Supplier in line with the RM1557.13 G-Cloud 13 Commercial Agreement parameters for Direct Award and therefore we would like to award the contract to you.

The call-off contract shall commence 30th day of May 2023 and the Expiry Date will be 29th day of May 2026. The total maximum contract value shall be £999,000.00. The option to extend for One period of Twelve Months is subject to further budgetary approval.

This procurement activity was a Direct Award under Commercial Agreement RM1557.13 G-Cloud 13 Lot 2 Cloud Software, and the Commercial Agreement Terms and Conditions shall apply. A copy of the contract is provided with this Award Letter and includes those terms and conditions.

Please sign the Call-Off Contract/Terms and Conditions and forward to the Procurement Lead **REDACTED TEXT under FOIA Section 40, Personal Information**, EMAIL: **REDACTED TEXT under FOIA Section 40, Personal Information**

by 17:00 26thth May 2023

A copy signed on behalf of the Contracting Authority will be returned for your records.

Should you have any queries regarding this or any other matter please do not hesitate to contact me.

Yours Sincerely,

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| Signed for and on behalf of Cabinet Office |
| Name: **REDACTED TEXT under FOIA Section 40, Personal Information****REDACTED TEXT under FOIA Section 40, Personal Information** |  |
| Signature: **REDACTED TEXT under FOIA Section 40, Personal Information** |  |
| Date: 09th March 2023 |  |