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**NANTWICH TOWN COUNCIL**

**TENDER DOCUMENT**

**OPENING, LOCKING AND CLEANING SERVICES OF MARKET STREET PUBLIC TOILETS, NANTWICH AND**

**OPENING, LOCKING, CLEANING AND MAINTENANCE SERVICES OF SNOW HILL PUBLIC TOILETS, NANTWICH**

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| Cleaning both sites | Per visit:   * Sweep and mop floors; * Clean all toilet pans and urinals internally and externally; * Descale toilet pans and urinals as necessary; * Clean sinks and taps; * Clean mirrors; * Wipe down surfaces and doors; * Replenish paper products and soap as required; * Clean pipework as required; * Remove cobwebs; * Empty bins and dispose of rubbish; * Other cleaning tasks as necessary and periodically; * Report any defects to either the town council or in-house maintenance; * Clean cubicle walls as required   Periodic deep cleans will be carried out throughout the year in addition to daily tasks. |
| Overall management both sites | * Opening and locking facilities 7 days per week; * 2 x cleaning visits per day, one cleaning visit can be incorporated into the opening or closing of the facilities. * Provision of all consumables and equipment necessary to carry out the service; * Waste removal including sanitary waste |
| Maintenance Snow Hill site only | * Preventative maintenance visits – two, half yearly; * Reactive maintenance on demand within 72 hours; * Preventative maintenance of all wallgate equipment excluding the refilling consumables; * All necessary parts up to the value of £500 including parts broken due to vandalism. |
| Market Street site only | * Supply and installation of 2 coin pay and contactless access. |

The successful contract will be for a term of three years.

The above tender is advertised in line with refurbishment works currently out to tender for Snow Hill Toilets, Nantwich. Both tenders will be considered together but Nantwich Town Council can not guarantee that the same contractor will be awarded both contracts.