

Invitation to Quote

Questions



Department for
Business, Energy
& Industrial Strategy

Invitation to Quote (ITQ) on behalf of **The Department for Business, Energy and Industrial Strategy (BEIS)**

Subject: Universal Testing Machine

Sourcing Reference Number: RE21561

Section 6 – Evaluation questionnaire

Bidders should note that the evaluation questionnaire is located within the **e-sourcing questionnaire**.

Guidance on how to register and use the e-sourcing portal is available at <http://www.uksbs.co.uk/services/procure/Pages/supplier.aspx>

PLEASE NOTE THE QUESTIONS ARE NOT NUMBERED SEQUENTIALLY

COMMERCIAL QUESTIONNAIRE

SEL1.1	Please state the full legal name and address and contact details of the organisation tendering (or organisation acting as lead contact where a consortium bid is being submitted).																								
Bidder Guidance	The information should be based on the details of the organisation bidding (or organisation acting as lead contact where a consortium bid is being submitted). This is the legal entity with whom we will Contract if successful.																								
Scoring Criteria	For information only																								
Answer Type	<table border="1"> <tr> <td colspan="2">Text</td> </tr> <tr> <td>(a)</td> <td>Bidders full legal name</td> </tr> <tr> <td>(b)</td> <td>Address line 1</td> </tr> <tr> <td></td> <td>Address line 2</td> </tr> <tr> <td></td> <td>Address line 3</td> </tr> <tr> <td></td> <td>Address line 4</td> </tr> <tr> <td></td> <td>Town / City</td> </tr> <tr> <td></td> <td>Country</td> </tr> <tr> <td></td> <td>Post code (or equivalent)</td> </tr> <tr> <td>(c)</td> <td>Bidder contact</td> </tr> <tr> <td>(d)</td> <td>Telephone No.</td> </tr> <tr> <td>(e)</td> <td>Email</td> </tr> </table>	Text		(a)	Bidders full legal name	(b)	Address line 1		Address line 2		Address line 3		Address line 4		Town / City		Country		Post code (or equivalent)	(c)	Bidder contact	(d)	Telephone No.	(e)	Email
Text																									
(a)	Bidders full legal name																								
(b)	Address line 1																								
	Address line 2																								
	Address line 3																								
	Address line 4																								
	Town / City																								
	Country																								
	Post code (or equivalent)																								
(c)	Bidder contact																								
(d)	Telephone No.																								
(e)	Email																								
SEL1.2	<p>In the last three years, has any finding of unlawful discrimination been made against your organisation by an Employment Tribunal, an Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)? And/or;</p> <p>In the last three years, has your organisation had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds of alleged unlawful discrimination?</p>																								
Bidder Guidance	<p>The Bidder shall answer Yes or No</p> <p>Yes – Fail – Please provide details within SEL1.2.1 No – Pass – No response required to SEL1.2.1</p> <p>*If you have answered “yes” please provide, as an attachment to SEL1.2.1 a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.</p> <p>If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.</p> <p>You may be excluded if you are unable to demonstrate to the Contracting Authority’s satisfaction that appropriate remedial action has been taken to prevent similar unlawful discrimination reoccurring.</p>																								
Scoring Criteria	Mandatory Pass / Fail																								
Answer Type	<p>Yes – Fail – Please provide details within SEL1.2.1 No – Pass – No response required to SEL1.2.1</p>																								

SEL1.2.1	Supporting Documentation for SEL1.2.1
Bidder Guidance	<p>Where a bidder has responded 'Yes' to SEL1.2 please provide a supporting document attached to this question, including a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.</p> <p>If the investigation upheld the complaint against your organisation, please use the attachment to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring.</p> <p>You may be excluded if you are unable to demonstrate to the Contracting Authority's satisfaction that appropriate remedial action(s) have been taken to prevent similar unlawful discrimination reoccurring.</p> <p>This information should be provided as an attachment to this question. Any bidder declaring unlawful discrimination within SEL1.2 but not providing evidence may not be considered.</p>
Scoring Criteria	For Information Only
Answer Type	Document Upload

SEL1.3	If you are Commercial organisation with a minimum financial turnover of £36M, please confirm that you are compliant with Section 54 of the Modern Slavery Act 2015.
Bidder Guidance	<p>The Bidder shall choose from the following options;</p> <p>A. N/A – our turnover is less than £36M B. Yes – We are compliant and have attached information in SEL1.3.1 C. No (with justification) – we are not compliant but will be prior to commencement of a contract. See information attached in SEL1.3.1 D. No – we are not and will not be compliant at the time of award of the contract</p> <p>Bidders selecting option 'D' will be considered non-compliant for this Procurement.</p>
Scoring Criteria	Mandatory Pass/ Fail
Answer Type	Multiple Choice Dropdown
	<p>A. N/A – our turnover is less than £36M B. Yes – We are compliant and have attached information in SEL1.3.1 C. No (with justification) – we are not compliant but will be prior to commencement of a contract. See information attached in SEL1.3.1 D. No – we are not and will not be compliant at the time of award of the contract</p>

SEL1.3.1	Supporting Documentation for SEL1.3
Bidder guidance	<p>Where a bidder has responded 'Yes' or 'No (with justification)' to SEL1.3, please provide your supporting information as an attachment.</p> <p>Any bidder declaring they are compliant within SEL1.3 but not providing evidence may not be considered.</p>
Scoring	For information only

Criteria	
Answer Type	Document upload

SEL1.4	Please state the relevant classification of your organisation (state whether you fall within one of these, and if so which one)
Bidder Guidance	<p>The Bidder shall choose from the following options;</p> <ul style="list-style-type: none"> A. Voluntary Community Social Enterprise (VCSE) B. Sheltered Workshop C. Public Service Mutual D. N/A <p>Where options A, B and C are not applicable to your organisation please respond with option D</p>
Scoring Criteria	For information only
Answer Type	<p>Multiple Choice Dropdown</p> <ul style="list-style-type: none"> A. Voluntary Community Social Enterprise (VCSE) B. Sheltered Workshop C. Public Service Mutual D. N/A

SEL1.5	Please state the size of your organisation at the time of bid submission
Bidder Guidance	<p>The Bidder shall choose from the following options;</p> <ul style="list-style-type: none"> A. Micro – fewer than 10 persons employed B. Small – 10-49 persons employed C. Medium – 50-249 persons employed D. Large – 250 or more persons employed
Scoring Criteria	For information only
Answer Type	<p>Multiple Choice Dropdown</p> <ul style="list-style-type: none"> A. Micro – fewer than 10 persons employed B. Small – 10-49 persons employed C. Medium – 50-249 persons employed D. Large – 250 or more persons employed

<p>FOI1.1</p>	<p>FREEDOM OF INFORMATION ACT 2000 (FOIA) AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 (EIR)</p> <p>Information provided in the course of the procurement process may be disclosed under Freedom of Information Act 2000 or Environmental Information Regulations 2004.</p> <p>Please note that some of the information provided may be protected under the FOIA exemptions and EIR exceptions. More information on applying the exemptions or exceptions can be found under the information Commissioners Office (ICO) website http://ico.org.uk</p> <p>Please confirm you have been informed that information provided under this Bid may be disclosed under the FOIA and EIR and agree to it being published.</p>
<p>Bidder Guidance</p>	<p>The Bidder shall answer Yes or No</p> <p>Yes – Pass No – Fail</p>
<p>Scoring Criteria</p>	<p>Mandatory Pass / Fail</p>
<p>Answer Type</p>	<p>Yes – Pass No – Fail</p>

<p>FOI1.2</p>	<p>FREEDOM OF INFORMATION ACT 2000 AND / OR ENVIRONMENTAL INFORMATION REGULATIONS 2004 EXEMPTIONS</p> <p>Please complete this section <u>only</u> if you have agreed for your information to be disclosed under the FOIA or EIR in FOI1.1 If you have not agreed for your information to be disclosed under the FOIA or EIR in Question FOI1.1 please complete each field 'N/A' (not applicable)</p> <p>If you have agreed for your information to be disclosed under the FOIA or EIR in Question FOI1.1 please tell us what exemptions or exceptions may apply to your information and why?</p>
<p>Bidder Guidance</p>	<p>The Bidder shall provide details of their proposed exemptions/exception in the fields below.</p> <p>The Bidder shall note that if the Contracting Authority believes that the suggested exemptions or exceptions have not been applied properly, the Contracting Authority will disclose the requested information unless another exemption or exception can be applied by the Contracting Authority.</p> <p>Be aware that by completing FOI1.1 and answering 'yes' you have agreed for the Contracting Authority to disclose the provided information under the Freedom of Information Act 2000 or Environmental Information Regulation 2004; therefore, you will not be approached for consent.</p> <p>Bidders are required to complete the table fields below, highlighting your proposed exemptions to this question.</p> <p>If you are not relying on any exemptions or exceptions, please complete each</p>

	field 'N/A' (not applicable).
Scoring Criteria	For information only
Answer Type	Confidential Information and justification for exemption/exception under FOI Act
	Large Text Field
	Commercially sensitive information and justification for exemption/exception under FOI Act
	Large Text Field

AW1.1	<p><u>FORM OF BID</u></p> <p>I declare that to the best of my knowledge the answers submitted in this ITQ are correct. I understand that the information will be used in the process to assess my organisation’s suitability to be invited to bid for the Contracting Authority’s requirement and I am signing on behalf of my organisation. I understand that the Contracting Authority may reject this ITQ if there is a failure to answer all relevant questions fully or if I provide false/misleading information.</p> <p>I understand that the Government’s transparency agenda requires that sourcing documents, including ITQ templates such as this, are published on a designated, publicly searchable web site, and, that the same applies to other sourcing documents issued by the Contracting Authority, including the ITQ, and any contract entered into by the Contracting Authority or its customers with its preferred supplier once the procurement is complete.</p> <p>By submitting a response to this ITQ I agree that our participation may be made public.</p> <p>I understand that the answers given in this response will not be published on the web site (but may fall to be disclosed under Freedom of Information Act 2000 or Environmental Information Regulations 2004).</p> <p>By submitting a response to this ITQ I agree and accept the justification for the Contracting Authority’s evaluation criteria.</p> <p>By submitting a response to this ITQ I agreed and accept that the Contracting Authority reserves the right to change without notice the procedure for awarding the Contract, to reject any or all bids for the Contract, to stop the process and not award the Contract (in whole or in part) at any time without any liability on its part.</p> <p>By submitting a response to this ITQ I agree and accept that nothing in this process is intended to form any express or implied contractual relationship between the Parties unless and until a Contract is awarded. The Contracting Authority is not liable for any costs resulting from cancellation of this process nor any costs incurred by Bidders taking part in this procurement process.</p> <p>I understand that where sourcing documents issued by the Contracting</p>
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	Authority or contracts with its suppliers fall to be disclosed the Contracting Authority will redact them as it thinks necessary, having regard (inter alia) to the exemptions/exceptions in the FOIA or EIR.
Bidder Guidance	The Bidder shall answer Yes or No Yes – Pass No - Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Pass No – Fail

AW1.3	<p>CERTIFICATE OF BONA FIDE BID</p> <p>The essence of procurement is that the customer shall receive bona fide competitive Bids, from all those Bidding. In recognition of this principle, we certify that this is a bona fide Bid, intended to be competitive and that we have not fixed or adjusted the amount of Bid by or under or in accordance with any agreement with any other person.</p> <p>We also certify that we have not done, and we undertake that we will not do at any time before the hour and date specified for the return of this Bid any of the following:</p> <ul style="list-style-type: none"> (a) Communicate to a person other than the person calling for these Bids the amount or approximate amount of the proposed Bid, except where the disclosure, in confidence, of the approximate amount of the Bid was necessary to obtain insurance premium quotations for the preparation of the Bid; (b) Enter into any agreement or arrangement with any other person that he shall refrain from bidding or as to the amount of any Bid to be submitted; (c) Offer to pay or agree to pay or give any sum of money or valuable consideration directly or indirectly to any person for doing or having done or causing or have caused to be done in relation to any other Bid or proposed Bid for the said supply / service any act or thing of the sort described above. <p>In this certificate, the word "person" includes any persons and anybody or association, corporate or unincorporated, and any "agreement or arrangement" includes any such transaction, formal or informal, and whether legally binding or not.</p> <p>We acknowledge that the Contracting Authority will be entitled to cancel the contract and to recover from us the amount of any loss resulting from such cancellation if we or our representatives (whether with our without our knowledge) shall have practiced collusion in Bidding for this contract or any other contract with the Contracting Authority or shall employ any corrupt or illegal practices either in the obtaining or execution of this contract or any other contract with the Contracting Authority.</p>
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	We agree that the Contracting Authority may disclose the Bidders information / documentation (submitted to the Contracting Authority during this Procurement) more widely within Government for the purpose of ensuring effective cross-Government procurement processes, including value for money and related purposes.
Bidder Guidance	The Bidder shall answer Yes or No Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Pass No – Fail

AW3.1	In the event of a Bidder successfully providing the most advantageous offer to the Contracting Authority against a procurement requirement, the Bidder is expected to provide an answer to the validation check that can be seen within Stage One: Overview Section prior to the award of any Contract. If the Bidder fails to meet the Contracting Authority’s expectations, we reserve the right to not award the Contract to the relevant Bidder and either award to the Bidder with the second most advantageous response or run a new procurement.
Bidder Guidance	The Bidder is not required to complete the validation check at this stage but will be required to respond to the questions in the event of providing the most advantageous offer to the Contracting Authority’s against a procurement requirement. Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Pass No – Fail

AW4.1	Please confirm your acceptance of the Contract Terms that can be found within the Stage One: Overview section.
Bidder Guidance	The Bidder shall answer Yes, No with justification or No Yes , we accept the terms and condition in their entirety – Pass No with justification – Pass. Complete the document upload attached to AW4.2 with details of what amounts to a valid justification. No – Fail For absolute clarity should a bidder select ‘Yes’ or ‘No’ you are not required to respond to AW4.2, however if you select ‘No with Justification’ you will be required to complete AW4.2 in order to be considered.
Scoring Criteria	Mandatory Pass / Fail
Answer	Multiple Choice Dropdown

Type	<p>Yes, we accept the terms and condition in their entirety – Pass No with justification – Pass. Complete the document upload attached to AW4.2 with details of what amounts to a valid justification. No – Fail</p>
AW4.2	<p>Where a Bidder has answered question AW4.1 with ‘No with justification’ they must detail the justification and the proposed change to the clause.</p> <p>Where a bidder has responded ‘Yes’ or ‘No’ to AW4.1 you are not required to respond to this question.</p>
Bidder Guidance	<p>A justification for not accepting a specific clause or series of clauses from the attached Contract Terms is that the Bidder would be in breach of legal requirements or statutory regulations by complying with that clause or series of clauses (i.e. for the avoidance of doubt, being unable to comply with a clause or series of clauses because of an internal policy reason will not be considered to be a justification for a legal requirement or statutory regulation).</p> <p>Where the Bidder has answered question AW4.1 as "no with justification", the Bidder shall provide a Contract mark-up utilising track changes detailing the relevant clause, the proposed changes to the clause and the justification for the changes. In this case, the Bidder shall score a pass if (but only if) the Contracting Authority considers both the following requirements are satisfied:</p> <ul style="list-style-type: none"> • the reasons stated as justifying the Bidder's statement that it cannot accept the Contract Terms due to legal requirements or statutory regulations are valid; and • the changes submitted do not create significant risk for the Contracting Authority and are reasonably necessary and proportionate to ensure the Bidder complies with the legal requirements and statutory regulations. <p>In the event of a Bidder answering Yes or No to Question AW4.1 and then providing a proposed mark-up, rejection of a clause or a justification for a change then the response will be a Fail. Any bidder selecting ‘No with Justification’ to AW4.1 and failing to upload an attachment to this question detailing the information above may not be considered further.</p> <p>Bidders are to note that any requested modifications to the Contracting Authority Terms and Conditions on the grounds of statutory and legal matters only, should be raised as a formal clarification during the permitted clarification period.</p>
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Document Upload

PRICE QUESTIONNAIRE

AW5.1	<p><u>Maximum Budget</u></p> <p>As stated within the tender documents, the maximum budget for this requirement will be £110,400.00 Excluding VAT. This should include all costs relating to the delivery of the equipment.</p> <p>Please confirm that your final price submitted within AW5.2 will fall within this budget.</p>
Bidder Guidance	<p>The Bidder shall answer Yes or No</p> <p>Yes – Pass No – Fail</p>
Scoring Criteria	Mandatory Pass / Fail
Answer Type	<p>Yes – Pass No - Fail</p>

AW5.2	<p>Bidders are required to complete the Excel Pricing Schedule attached in the Document Upload attachments.</p> <p>All prices shall be in £ GBP and exclusive of VAT.</p> <p>All costs appearing elsewhere in the Bid but not mentioned in this Pricing Schedule shall be presumed waived.</p>
Bidder Guidance	<p>Bidders shall confirm they have completed the Pricing Schedule.</p> <p>The scoring methodology for this question shall be:</p> <p>The lowest price for a response which meets the pass criteria shall score 100.</p> <p>All other bids shall be scored on a pro rata basis in relation to the lowest price. The score is then subject to a multiplier to reflect the percentage value of the price criterion.</p> <p>Where the scoring criterion is worth 50% then the 0-100 score achieved will be multiplied by 50</p> <p>In the example if a supplier scores 80 from the available 100 points this will equate to 40% by using the following calculation: Score/Total Points multiplied by 50 (80/100 x 50 = 40)</p> <p>The lowest score possible is 0 even if the price submitted is more than 100% greater than the lowest price.</p> <p>The lowest price for a response which meets the pass criteria shall score 100. All other bids shall be scored on a pro rata basis in relation to the lowest price. The lowest score possible is 0.</p> <p>For example, assuming the lowest bid is £100,000.</p>

	<p>Bid Price £100,000 Differential to the lowest price which meets mandatory pass criteria ('Differential') 0 Score 100</p> <p>Bid price - £120,000 Differential - 20% Score - 80 Bid price - £140,000 Differential - 40% Score - 60 Bid Price - £150,000 Differential - 50% Score - 50 Bid Price - £175,000 Differential - 75% Score - 25 Bid Price - £200,000 Differential - 100% Score - 0 Bid Price - £300,000 Differential - 200% Score - 0</p>
Scoring Criteria	Maximum Marks 10%
Answer Type	Price Document Upload

QUALITY QUESTIONNAIRE

AW6.1	Please confirm your compliance to the requirements of Section 4 Specification
Bidder Guidance	The Bidder shall answer Yes or No Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes – Pass No – Fail

AW6.2	Variable Bids The Contracting Authority shall not accept variable bids as part of this Procurement. The criteria in regard to variable bids for this Procurement is outlined below.
Bidder Guidance	The Bidder shall answer Yes or No Yes - We have provided a variable bid only – Fail No - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – Pass
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes - We have provided a variable bid only – Fail No - We have chosen to only offer a main bid and have not chosen to provide an alternative bid submission – Pass

AW6.3	<u>Proposed Approach-</u> Please clearly explain and give reasoning for your proposed approach to delivering the outputs highlighted in the specification and provide supporting evidence that the proposed solution meets the specified criteria.
Bidder guidance	Bidders are asked to clearly explain and give reasoning for their proposed approach to delivering the outputs highlighted in the specification. Where the bidder has confirmed Yes , they can meet all the required elements of the specification, they are then requested to provide supporting evidence as an attachment to this question. The bidder should support their answer to this question stating their proposed proven UTM technology. Responses should also include: <ul style="list-style-type: none"> • Details of all relevant technical features (including those of any fixtures/accessories) • Packaged and unpackaged dimensions and site requirements • if your proposed solution has the ability for robust outputs. • dedicated software and hardware requirements • Assurance supplier will continue to support and produce product parts for length of Contract. An attachment is allowed for this question

	This question is limited to 4 sides of A4 Any additional content provided beyond this will not be considered or scored during the evaluation process. Responses should be submitted in Font Arial 11pt using single line spacing.
Scoring criteria	Scoring shall be based on 0-100 scoring methodology. Question Weighting – 30%
Question Format	Attachment

AW6.4	<u>Additional Functionality</u> The bidder shall state their proposed solutions ability to be easily modified or enhanced to provide additional functionality:
Bidder guidance	Regarding the solution to those stated in the tender specification, please support your answer to this question with a separate file attachment stating your proposed solutions ability to be easily modified or enhanced to provide additional functionality. By uploading an attachment as a response to this question the bidder is making a declaration that they have provided the requested information in the form and content as required. This information will be viewed to ensure the solution is compatible. If this is not the case after review, you will be disqualified. Please provide an attachment for your response to this question.
Scoring criteria	For information only
Bidder response	Document Upload

AW6.5	<u>Electromechanically driven load frame capacity</u> The bidder shall state the capacity of their electromechanically driven load frame detailed within their proposed solution.
Bidder Guidance	The bidder shall select from the options below regarding the load capacity of their proposed solution: Does your proposed solution have a load capacity of > 250kN? <ul style="list-style-type: none"> • Capacity of 250-300 kN: Pass • Capacity of < 250 kN: Fail •
Scoring Criteria	Mandatory Pass/Fail
Answer	Yes/ No

Type	
AW6.6	<u>T-slot base</u> The bidder shall confirm if their proposed solution includes a T-slot table/base:
Bidder guidance	The bidder shall select from the options below regarding the base of the frame: Does your proposed solution include a T-slot base for fixing components to the frame? Yes – Pass No – Fail
Scoring criteria	Mandatory Pass/Fail
Bidder response	Yes/ No

AW6.7	<u>Software and hardware</u>
Bidder Guidance	The bidder shall select from the options below regarding the software and hardware supplied with the UTM: Does your proposed solution include a Windows-10 based computer or laptop and dedicated test software? Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass/Fail
Answer Type	Yes/ No

AW6.8	<u>Additional Load Cell</u> The bidder shall confirm if their proposed solution includes a lower capacity load cell with an adaptor:
Bidder guidance	The bidder shall select from the options below regarding the Additional Load cell: Does your proposed solution include an additional Load Cell with an adaptor? Yes – Pass No – Fail

Scoring criteria	Mandatory Pass/Fail
Bidder response	Yes/ No

AW6.9	<u>Fixtures and accessories</u> The bidder shall confirm if their proposed solution includes the fixtures and accessories specified.
Bidder Guidance	<p>Does your proposed solution contain the following according to relevant standards listed in the specification?</p> <ul style="list-style-type: none"> • Compression platens • Bend and/or rebar bend fixtures • Tensile grips • Deflectometer • Video extensometer <p>The bidder shall choose from the below options:</p> <ul style="list-style-type: none"> • Compression platens- 20 marks • Bend and/or rebar bend fixtures- 20 marks • Tensile grips- 20 marks • Deflectometer- 20 marks • Video extensometer- 20 marks <p><i>NOTE: If the bidder proposed system can provide only 1 of the elements noted above, then they will score the marks associated with that element, however if the system proposed can provide all the elements noted, then their bid will be awarded a total of 100 marks.</i></p>
Scoring Criteria	Maximum marks 25%
Answer Type	Selection

AW6.10	<u>Additional safety features</u> The bidder shall confirm their proposed solutions ability to protect the user and specimen:
Bidder guidance	<p>Where the Bidder is proposing an equivalent solution to those stated in the tender specification, please support your answer to this question with a separate file attachment stating your proposed solution.</p> <p>By uploading an attachment as a response to this question the bidder is making a declaration that they have provided the requested information in the form and content as required.</p> <p>This information will be viewed to ensure the solution is equivalent. If this is</p>

	<p>not the case after review, you will be disqualified.</p> <p>Please provide an attachment for your response to this question.</p>
Scoring criteria	For information only
Bidder response	Document Upload

AW6.11	Warranty
Bidder Guidance	<p>Bidders guarantee a manufacturing warranty, covering all aspects of the mechanical fabrication under the Contractor's responsibility, for a minimum of 36 months duration after delivery.</p> <p>The Bidder shall confirm if they can provide extra manufacturing warranty free of charge within the AW5.2 price schedule and state the time in months.</p> <p>The bidder shall choose from the below options:</p> <ul style="list-style-type: none"> • 0- 36 months: Score 0 • >37-48 months: Score 50 • >49- 60 months: Score 100
Scoring Criteria	Maximum marks: 15%
Answer Type	Selection

AW6.12	<u>Servicing</u>
Bidder Guidance	<p>Bidders are asked to provide their proposed servicing plan to cover the 2-5 years after purchase, including the initial warranty, as outlined in the specification.</p> <p>Your response should cover details of:</p> <ul style="list-style-type: none"> • Callouts • Replacement parts • Annual servicing <p>As a minimum, services covered under the service schedule shall include but are not limited to:</p> <p>Free of charge remote telephone support</p> <p>One free call out with 48 hour response time per year</p> <p>An annual preventative maintenance visit</p> <p>Availability of spare parts</p>

	<p>Additional service level options should be presented in tiers, including but not limited to:</p> <p>Frequency of call-outs and preventative maintenance</p> <p>Remote instrument monitoring diagnostics</p> <ul style="list-style-type: none"> • Free spare parts <p>An attachment is allowed for this question</p>
Scoring Criteria	<p>The Bidder shall answer Yes or No</p> <p>Yes – Pass</p> <p>No – Fail</p>
Answer Type	Yes / No

AW6.13	<p><u>Delivery-</u></p> <p>Please confirm your proposed solution will be delivered and installed to Teddington, UK by 25th March 2022.</p>
Bidder Guidance	<p>The Bidder shall choose from the below options:</p> <p>17th March 2022 – 25th March 2022 – 25 points</p> <p>11th March 2022 – 16th March 2022 – 50 points</p> <p>Before 10th March 2022 – 100 points</p>
Scoring Criteria	Maximum marks 15%
Answer Type	Selection

AW6.14	<p><u>Final Operating Location-</u></p> <p>Delivery to final operating location within the Mechanical Laboratory</p>
Bidder Guidance	<p>The bidder should confirm whether their proposed solution will include transport to its final operating location in the Mechanical Laboratory in Teddington by 25th March 2022.</p> <p>The bidder shall choose from the below options:</p> <p>Delivery to location- 100</p> <p>Delivery to loading bay- 0</p>
Scoring Criteria	Maximum marks 5%

Answer Type	Yes / No
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AW6.15	<u>Training-</u> Please confirm your proposed solution will include basic operator and In-depth training
Bidder Guidance	Bidders should specify if their solution includes training for minimally experienced operators and advanced users, covering relevant concepts and methodologies for operation. This should cover operation of the machine, software, and basic maintenance. The Bidder shall answer Yes or No
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes / No

AW6.16	<u>Mature and proven Technology-</u> Please confirm that your proposed solution is mature and well proven technology.
Bidder Guidance	Bidders should specify if their solution is mature and well proven technology with robust outputs which can withstand scrutiny. The Bidder shall answer Yes or No Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes / No

AW6.17	<u>Future proofed-</u> Please confirm that your proposed solution is a future proofed instrument?
Bidder Guidance	Bidders should specify if their solution is future proofed and parts are not foreseen to be discontinued for the duration of the contract. The Bidder shall answer Yes or No

	Yes – Pass No – Fail
Scoring Criteria	Mandatory Pass / Fail
Answer Type	Yes / No