

RM6098 Framework Schedule 6 (Order Form Template and Call-Off Schedules)
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Framework Schedule 6 (Order Form and Call-Off Schedules)

Order Form – Palo Alto Support and Licensing Renewal 2025

CALL-OFF REFERENCE: PROC-113-2025

THE BUYER: Competition and Markets Authority

BUYER ADDRESS Competition and Markets Authority
The Cabot,
25 Cabot Square,
London,
E14 4QZ

THE SUPPLIER: INSIGHT DIRECT (UK) LIMITED

SUPPLIER ADDRESS: 1 ST PAUL'S PLACE
SHEFFIELD
S1 2JF

REGISTRATION NUMBER: GB746075129

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 13th January 2026.

It's issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

CALL-OFF LOT:

Lot 3 Software

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CALL-OFF INCORPORATED TERMS

This is a Bronze Contract.

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms
4. The following Schedules in equal order of precedence:
 - **Joint Schedules for RM6098**
 - Joint Schedule 2 (Variation Form)
 - Joint Schedule 3 (Insurance Requirements)
 - Joint Schedule 4 (Commercially Sensitive Information)
 - Joint Schedule 6 - Key Subcontractors
 - Joint Schedule 9 (Minimum Standards of Reliability)
 - Joint Schedule 10 (Rectification Plan)
 - Joint Schedule 11 (Processing Data)
 - Joint Schedule 12 (Supply Chain Visibility)
 - **Call-Off Schedules for RM6098**
 - Call-Off Schedule 6 (ICT Services)
 - Call-Off Schedule 7 (Key Supplier Staff)
 - Call-Off Schedule 8 (Business Continuity and Disaster Recovery) amended for a Bronze Contract as per paragraph 10 of Part A of that Schedule
 - Call-Off Schedule 9 (Security)
 - Call-Off Schedule 10 (Exit Management)
 - Call-Off Schedule 14 (Service Levels)
 - Call-Off Schedule 15 (Call-Off Contract Management)
 - Call-Off-Schedule 20 (Specification)
5. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
6. Joint Schedule 5 (Corporate Social Responsibility) RM6098
7. Call-Off Schedule 4 (Call-Off Tender) as long as any parts of the Call-Off Tender that offer a better commercial position for the Buyer (as decided by the Buyer) take precedence over the documents above.
8. Annexes A-E to Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

Framework Ref: RM6098

Project Version: v2.0

Model Version: v3.8

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CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

SPECIAL TERM no. 1: The entirety of CMA’s Supplementary Terms:

As provided in the Invitation to Tender, issued by the CMA:

- Annex 3, Section 5 (Information Security)
- Annex 3, Section 6 (Supplementary Terms and Conditions of Contract)
- Annex 3, Section 7 (Confidentiality and Security Requirements)
- Annex 3, Section 8 (Confidentiality Undertaking)
- Annex 3, Section 9 (Conflicts of Interest)

CALL-OFF START DATE: 24th January 2026

CALL-OFF EXPIRY DATE: 23rd January 2029

CALL-OFF INITIAL PERIOD: 3 years, with no options to extend.

CALL-OFF DELIVERABLES

Call-Off Schedule 4 (Call-Off Tender)

Material	Material Description	Quantity	Unit Price	Extended Price (Ex VAT)
2833410826	SOFTWARE NGFW CREDITS (S/N: 2833410826) Mfr Name: PALO ALTO Mfr Part No.: 2833410826 Partner-Led support provision included 24/01/2026-23/01/2029			

DATES FOR DELIVERY

By 24/01/2026

TESTING OF DELIVERABLES

None

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WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms is 90 days from implementation.

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £61,342.82

CALL-OFF CHARGES

Material	Material Description	Quantity	Unit Price	Extended Price (Ex VAT)
2833410826	SOFTWARE NGFW CREDITS (S/N: 2833410826) Mfr Name: PALO ALTO Mfr Part No.: 2833410826 Partner-Led support provision included 24/01/2026-23/01/2029			

REIMBURSABLE EXPENSES

Not Applicable

PAYMENT METHOD

Invoice in advance. Supplier invoices to include a breakdown of the services and period being charged while quoting a valid CMA Purchase Order number (PO).

BUYER'S INVOICE ADDRESS:

Accounts Payable
invoices@cma.gov.uk

BUYER'S AUTHORISED REPRESENTATIVE

Commercial Team
commercial@cma.gov.uk
 The Cabot, 25 Cabot Square, London, E14 4QZ

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BUYER'S ENVIRONMENTAL POLICY

Not Applicable

BUYER'S SECURITY POLICY

Not Applicable

SUPPLIER'S AUTHORISED REPRESENTATIVE

[Redacted]

PROGRESS REPORT FREQUENCY

Call-Off Schedule 20

PROGRESS MEETING FREQUENCY

Call-Off Schedule 20

CMA and support provider are expected to hold quarterly service review meetings that take place over virtual Audio/Video meeting system.

During the quarterly service review meetings, CMA should be provided with digital copy of a report that lists support requests that were raised and their resolution times.

CMA KEY STAFF

[Redacted]

KEY SUBCONTRACTOR

AN-Security – Support Partner

COMMERCIALLY SENSITIVE INFORMATION

Supplier's Commercially Sensitive Information

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SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Insurances required in accordance with Joint Schedule 3

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:		Signature:	
Name:		Name:	
Role:	Public Sector Business Development Director	Role:	Commercial Director
Date:	Jan 21, 2026	Date:	16 Jan 26

21367 - CMA - Advanced Network Security Ltd - Order Form (Signed)

Final Audit Report

2026-01-21

Created:	2026-01-21
By:	[REDACTED]
[REDACTED]	[REDACTED]
Transaction ID:	CBJCHBCAABAAh5jmnuJmcTZfaOGzG96IRwSeyWMcsR5n

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2026-01-21 - 18:44:54 GMT - IP address: 20.26.129.59
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Signature Date: 2026-01-21 - 18:45:57 GMT - Time Source: server- IP address: 20.26.129.59
-  Agreement completed.
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