Schedule 8

Change Control Process

1. Principles

- 1.1 Where the Authority or the Supplier sees a need to change this Contract or the Services provided under it, the Authority may at any time request and the Supplier may at any time recommend, such change in accordance with the Change Control Process set out in paragraph 2 of this Schedule 8.
- 1.2 The parties agree that no change to the Contract shall occur or be deemed to have occurred through course of conduct or otherwise, but only through the application of the provisions of this Schedule 8. No amendments to the Contract shall be valid unless they have been agreed in writing on behalf of the Authority and the Supplier.
- 1.3 Until such time as a change is made in accordance with this Change Control Process, the Authority and the Supplier shall, unless otherwise agreed in writing, continue to perform this Contract in compliance with its terms prior to such change.
- 1.4 Any discussions which may take place between the Authority and the Supplier in connection with a request or recommendation before the authorisation of a resultant change shall be without prejudice to the rights of either party.
- 1.5 Any work undertaken by the Supplier which has not been authorised in advance by a change, and which has not been otherwise agreed in accordance with the provisions of this Schedule 10, shall be undertaken entirely at the expense and liability of the Supplier.

2. Procedures

- 2.1 Discussion between the Authority and the Supplier concerning a change shall result in any one of the following:
 - (a) no further action being taken; or
 - (b) a request to change this Contract by the Authority; or
 - (c) a recommendation to change this Contract by the Supplier.
- 2.2 Where a written request for an amendment is received from the Authority, the Supplier shall, unless otherwise agreed, submit two copies of a Change Control Note signed by the Supplier to the Authority within three (3) weeks of the date of the request.
- 2.3 A recommendation to amend this Contract by the Supplier shall be submitted directly to the Authority in the form of two (2) copies of a Change Control Note signed by the Supplier at the time of such recommendation. The Authority shall give its response to the Change Control Note within three (3) weeks.
- 2.4 Each Change Control Note shall be in the form set out below.
- 2.5 For each Change Control Note submitted by the Supplier, the Authority shall within the period of the validity of the Change Control Note:
 - (a) allocate a sequential number to the Change Control Note; and
 - (b) evaluate the Change Control Note and, as appropriate:

- (i) request further information; or
- (ii) arrange for two (2) copies of the Change Control Note to be signed by or on behalf of the Authority and return one of the copies to the Supplier; or
- (iii) notify the Supplier of the rejection of the Change Control Note.
- 2.6 A Change Control Note signed by the Authority and by the Supplier shall constitute an amendment to this Contract.
- 2.7 The final decision as to whether to accept or reject a Change Control Note will rest with the Authority provided that the Authority will act reasonably and in good faith when making such determination and decision.

Any changes to this Contract, including to the Services, shall be recorded and agreed in the Change Control Notification form detailed below:

Any changes to this Contract, including to the Services, shall be recorded and agreed in the Change Control Notification form detailed below:

CCN Number:

Title of Change	Contract extension for another 12 months
Service Line	
Operations Lead	
HEE originator	

Change Control Notice (CCN to the following agreement:				
Agreement name		Date of Agreement		
Initial Contract Expiry Date	Date CCN Raised	New Expiry date with CCN		
31/08/2022	17/08/2022	31/08/2023		

Contact Information for the proposed change		
Originator	Other Party	
Name:	Name:	
Company: Health Education England	Company: Auga Technologies Ltd (trading as Vevox)	
Telephone:	Telephone:	
Email: xxxxxxxxxxx		
	Email: xxxxxxxxxx	

Clauses and Schedules affected		
Associated Change Control Notices		
CCN No.	Name of Agreement	Date of Agreement

Reason for change

Contract extension for another 12 months

New contract from 1 September 2022 to 31 August 2023

Description of Change

Contract extension for another 12 months

New contract from 1 September 2022 to 31 August 2023

Changes to contract charges and revised payment schedules

Detailed costings in attached document: £ 23,997.60 (inc VAT)

The above paid via two invoices:

- 1st payment by 15th September 2022,
- 2nd payment by 15th February 2023

Invoices to be addressed to:

T73 Payables F485



Health Education East of England

NHS Shared Business Services

Phoenix House

Topcliffe Lane

Tingley

Wakefield

WF3 1WE

and sent electronically to xxxxxxx

Impact of change on other agreement provisions

Pricing provisions will change and the duration of the new contract will change.

Timetable for implementation

From, unless procurement for new contract concludes before extension period expires.

Signed for and on behalf of: Health Education England Print Name: Title: Faculty Account Manager

	Date: 17/08/2022
Signed for and on behalf of:	Signed:
	Print name:
	Title: CEO
	Date: 19 th August 2022