

Professional Service Contract

Contract Data Forms

June 2017 (with amendments January 2019)

Contract Execution

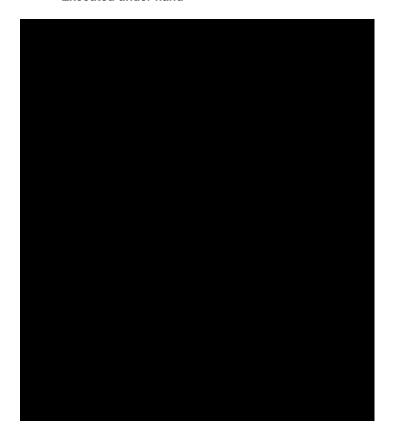
This agreement is made between the *Client*, the *Consultant* and the Named Suppliers.

Terms in this agreement have the meanings given to them in the contract between the Environment Agency and Arcadis Consulting (UK) Limited for the provision of service management services and resource the outcome services (the service).

The Consultant offers to Provide the Services in accordance with these conditions of contract for an amount to be determined in accordance with these conditions of contract.

The Consultant was appointed to the framework and executed the framework agreement (with reference number RM6165).

Executed under hand



Contract Data

PART ONE - DATA PROVIDED BY THE CLIENT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

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The *conditions of contract* are the core clauses and the clauses for the following main Option, the Option for resolving and avoiding disputes and secondary Options of the NEC4 Professional Service Contract June 2017 (with amendments January 2019)

Main Option E Option for resolving and avoiding disputes W2

Secondary Options X2, X9, X10, X11, X18, Y(UK)2, Z1, Z2, Z3, Z8, Z9, Z12, Z130, Z131

The service is

The provision of service management services in the Thames region and resource the outcome services in HNL region. This is for a period of 6 months but the parties can agree to extend for a period up to 12 months through single or multiple extensions.

The Client is

Name Environment Agency

Address for communications

Horizon House
Deanery Road
Bristol
BS1 5AH

Address for electronic communications

The Service Manager is

Name

Address for communications

Horizon House
Deanery Road
Bristol

Address for electronic communications

BS1 5AH

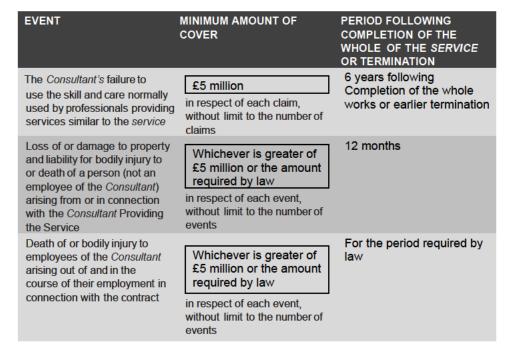
The Scope is in Scope - Core Services Migration - East - Arcadis_RTO_SM - v1
Dated 6th March 2024

	The language of the contract is	English			
	The law of the contract is the law of	England and Wales, subject to the jurisdiction of the courts of England and Wales			
	The period for reply is	2 weeks except that			
	• The period for reply for	n/a is n/a			
	• The period for reply for	n/a is n/a			
	The period for retention is 6 year The following matters will be included in the	(s) following Completion or earlier termination Early Warning Register			
	N.A				
	Early warning meetings are to be held at in longer than	tervals no 2 weeks			
2 The Consultant's m	ain responsibilities				
If the <i>Client</i> has identified work which is set to meet	The key dates and conditions to be met are condition to be met key date				
a stated <i>condition</i> by a <i>key</i> date	(1) N.A				
	(2)				
	(3)				
If Option A is used	The Consultant prepares forecasts of the intervals no longer than	total <i>expenses</i> at 4 weeks			
If Option C or E is used	The <i>Consultant</i> prepares forecasts of the plus Fee and <i>expenses</i> at intervals no lon				
3 Time					
	The starting date is	2 nd April 2024			

	The Client provides access to the following persons, places	and things
	access	access date
	(1) EA offices, EA Staff, Site, FastDraft, Asite	2 nd April 2024
	(2)	
	(3)	
	(0)	
	The Consultant submits revised programmes at intervals	no
	longerthan	4 weeks
If the <i>Client</i> has decided the <i>completion date</i> for the whole of the <i>service</i>	The completion date for the whole of the service is	30th September 2024 or as extended by agreement between the parties as per the
If no programme is identified in part two of the Contract Data		Service'
	The period after the Contract Date within which the	
	Consultant is to submit a first programme for acceptance	is 2 weeks
4 Quality management	i e	
	The period after the Contract Date within which the Const	ultant
	is to submit a quality policy statement and quality plan is	4 weeks, if not previously provided by the <i>Consultant</i>
	The period between Completion of the whole of the service	ce
	and the defects date is	26 weeks
5 Payment		
	The currency of the contract is the	£ sterling
	The assessment interval is	Monthly
	The expenses stated by the Client are	
expenses	item amount	
	The interest rate is 2 % per annum (not less	than 2) above the
	Base rate of the Bank of E	England bank
		•
If the period in which payments are made is not three weeks and Y(UK)2 is	The period within which payments are made is 1 Month	l
not used If Option C or E is used and the <i>Client</i> states any locations	The locations for which the Consultant provides a charge for the cost of support people and office overhead are	

f Option C is used The Consultant's share percentages and the share ranges are					
	share range		Consultant's share percent	age	
	less than	80	%	0 – below this threshold any further savings are allocated 100% to the Client	%
	from	80 % to 120	%	50	%
	from	% to	%		%
	greater than	120	%	0	%
If Option C or E is used	The exchange rates	are those published in Fi	nancia	al Times	
6 Componentian evo	on 2 nd April 2024	(date)			
6 Compensation eve					
If there are additional	These are additional co	ompensation events			
8 Liabilities and insu	rance				
If there are additional	These are additional C	Client's liabilities			
Client's liabilities	(1) N.A				
	(2)				

The minimum amount of cover and the periods for which the Consultant maintains insurance are



The Consultant provides these additional insurances

(1) Insurance against	n/a			
Minimum amount of cover is	n/a			
The deductibles are	n/a			
(2) Insurance against	n/a			
Minimum amount of cover is	n/a			
The deductibles are	n/a			
(3) Insurance against	n/a			
Minimum amount of cover is	n/a			
The deductibles are	n/a			
The Consultant's total liability to the Client for all matters				
arising under or in connection with the contract, other than				
the excluded matters is limited to	£5 million			

Resolving and avoid	ing disputes			
	The <i>tribunal</i> is	Litigation in the courts		
If the tribunal is arbitration	The arbitration procedure is	'to be confirmed'		
	The place where arbitration			
	is to be held is	'to be confirmed'		
		will choose an arbitrator if the Parties cannot agree a dure does not state who selects an arbitrator is		
	The Senior Representatives of the Client are			
	Name (1)			
	Address for communications			
	Address for electronic comm	nunications		
	Name (2)			
	Address for communications			
	Address for electronic comm	nunications		
	The Adjudicator is			
	Name	'to be confirmed'		
	Address for communications	'to be confirmed'		
	Address for electronic comm	nunications (to be confirmed)		

The Adjudicator nominating body is

Institution of Civil Engineers

X2: Changes in the la	aw .			
If Option X2 is used	The law of the project is	The law of England and \ jurisdiction of the courts o		
X5: Sectional Comple	etion .			
If Option X5 is used	The completion date for each section of the service is			
	section	description	completion date	
	(1)	N.A		
	(2)			
	(3)			
	(4)			
X7: Delay damages				
If Option X7 is used without Option X5	Delay damages for Compl	etion of the whole of the service	are N.A per day	
If Option X7 is used with	Delay damages for each se	ection of the service are		
Option X5	section	description	amount per day	
	(1)			
	(2)			
	(3)			
	(4)			
	The delay damages for the	e remainder of the service are		
X8: Undertakings to (Others			
If Option X8 is used	The undertakings to Others	are provided to		
	N.A			
X9: Transfer of Intelle	ectual Property Rights			
X10: Information mod	delling			
f Option X10 is used				
If no <i>information</i>	The period after the Con	stract Date within which the Cons	sultant is to submit a first	
execution plan is dentified in part two of the Contract Data	Information Execution Plant		2 weeks	
(11: Termination by th	e Client			

Professional Service Contract: Contract Data | 9

X13: Performance bond

f Option X13 is used	The amount of the performance bond is	N.A
X18: Limitation of I	iability	
f Option X18 is used	The Consultant's liability to the Client for indirect or consequential loss is limited to	£5 million
	The Consultant's liability to the Client for Defects that are not found until after the defects date is limited to The end of liability date is 6 years after the Complete	£5 million letion of the whole of the service
X20: Key Performar	nce Indicators (not used with Option X12)	

Y(UK)1: Project Bank Account The Consultant is / is not to pay any charges made and to be paid any interest paid by Charges made and interest the paid by the *project bank* project bank (Delete as applicable) Y(UK)2: The Housing Grants, Construction and Regeneration Act 1996 If Option Y(UK)2 is used The period for payment is 14 days after the date on which payment becomes due and the final date for payment is not fourteen days after the date on which payment becomes due Y(UK)3: The Contracts (Rights of Third Parties) Act 1999 If Option Y(UK)3 is used term beneficiary N.A If Y(UK)3 is used with beneficiary term

Named Suppliers

The provisions of

Options Y(UK)1

Y(UK)1 the following

entry is added to the

table for Y(UK)3

Z: Additional conditions of contract

If Option Z is used The additional conditions of contract are

Z1 Disputes:

Option W2 subclause W2.1(4) is deleted. The Parties agree that adjudication under Clause option W2 should only commence if the dispute resolution procedure has been exhausted and that the dispute resolution procedure in the Scope, takes precedence over Option W2.

Z2 Prevention

The text of clause 18 Prevention is deleted.

Delete the text of clause 60.1(12) and replace with:

The service is affected by any of the following events

- War, civil war, rebellion, revolution, insurrection, military or usurped power;
- Strikes, riots and civil commotion not confined to the employees of the Consultant and sub consultants,
- Ionising radiation or radioactive contamination from nuclear fuel or nuclear waste resulting from the combustion of nuclear fuel
- Radioactive, toxic, explosive or other hazardous properties of an explosive nuclear device.
- Natural disaster.
- Fire and explosion,
- Impact by aircraft or other aerial device or thing dropped from them.

Z3 Disallowed Costs

In second bullet of 11.2 (18) add:

(including compensation events with the Subcontractor, i.e. payment for work that should not have been undertaken). Add the following additional bullets after 'and the cost of ':

- Mistakes or delays caused by the Consultant's failure to follow standards in Scopes/quality plans.
- Reorganisation of the Consultant's project team.
- Additional costs or delays incurred due to *Consultant's* failure to comply with published and known guidance or document formats
- Exceeding the Scope without prior instruction that leads to abortive cost
- Re-working of documents due to inadequate QA prior to submission, i.e. grammatical, factual arithmetical or design errors
- Production or preparation of self-promotional material.
- Excessive charges for project management time on a commission for secondments or full time appointments (greater than 5% of commission value)
- Any hours exceeding 8 per day unless with prior written agreement of the Service Manager
- Any hours for travel beyond the location of the nearest consultant office to the project unless previously agreed with the Service Manager
- Attendance of additional individuals to meetings/ workshops etc who have not been previously invited by the Service Manager
- Costs associated with the attendance at additional meetings after programmed Completion, if delay is due to Consultant performance.
- Costs associated with rectifications that are due to Consultant error or omission.
- Costs associated with the identification of opportunities to improve our processes and procedures for project delivery through the *Consultant's* involvement
- Was incurred due to a breach of safety requirements, or due additional work to comply with safety requirements

Z4 Share on Termination

Delete existing clause 93.3 and 93.4 and replace with:

93.3 In the event of termination in respect of a contract relating to services there is no Consultant's share.

Z5 Secondments

When appointing Consultants on a secondment basis only:

Add clause 19

19.1 The *Client* will from starting date to Completion Date indemnify the *Consultant* against any and all liabilities, proceedings, costs, losses, claims and demands whatsoever arising directly or indirectly out of the activities of the *Consultant* in providing the services save where such claims, in the reasonable opinion of the *Client*, arise from or arecontributed to by:

19.1.1 Misrepresentation or negligence by or on behalf of the Consultant;

or

19.1.2 The Consultant has acted contrary to the Service Manager's reasonable instructions or wholly outside the scope of the Consultant's duties as defined by the Service Manager.

Z7 Linked contracts

Issues requiring redesign or rework on this contract due to a fault or error of the *Consultant* under this contract or a previous contract will neither be an allowable cost under this contract or any subsequent contract, nor will it be a Compensation event under this contract or any subsequent contract under this project or programme.

78 Requirement for Invoice

Insert the following sentence at the end of clause 51.1:

The Party to which payment is due submits an invoice to the other Party for the amount to be paid within one week of the Service Manager's certificate.

Delete existing clause 51.2 and insert the following:

- 51.2 Each certified payment is made by the later of
- one week after the paying Party receives an invoice from the other Party and
- three weeks after the assessment date, or, if a different period is stated in the Contract Data, within the period stated. If a certified payment is late, or if a payment is late because the Service Manager has not issued a certificate which should be issued, interest is paid on the late payment. Interest is assessed from the date by which the late payment should have been made until the date when the late payment is made, and is included in the first assessment after the late payment is made.

Z9 Conflict of Interest

The Consultant immediately notifies the Client of any circumstances giving rise to or potentially giving rise to conflicts of interest relating to the Consultant (including without limitation its reputation and standing) and/or the Client of which it is aware or which it anticipates may justify the Client taking action to protect its interests. Should the Parties be unable to remove the conflict of interest to the satisfaction of the Client, the Client, in its sole discretion, may terminate this Contract.

Z12 Waiver

No waiver shall be effective unless it is expressly stated to be a waiver and communicated to the other Party by the Service Manager in writing in accordance with the Contract, and with express reference to Clause Z12. The failure of either party to insist upon strict performance of the Contract, or any failure or delay in exercising any right or remedy shall not constitute a waiver or diminution of the obligations established by the Contract.

Z125 Limitation of Liability

Under clause 87.1; after the fourth bullet point; insert the additional bullet points:

- loss of or damage to the Client's property, to the sum that the Consultant is required to insure under the contract inrespect of such loss or damage.
- death of or bodily injury to employees of the Consultant arising out of and in the course of their employment in connectionwith the contract, to the sum that the Consultant is required to insure under the contract in respect of such death or bodily injury.

Z 130 Rate adjustment

Z130.1 The Defined Cost for People Rates shall be increased by the same proportion and on the same date as the appropriate Framework Prices.

Z130.2 (Option C ONLY) The Prices are adjusted for the outstanding portion of the Prices for the amendment to rates in Z130.1.

Z 131 Change to the Schedule of Cost Components

Add clause 11.2(19) The People Rates are the people rates unless later changed in accordance with the contract and provided that at all times and under any circumstance howsoever arising the People Rates do not exceed the equivalent and directly comparable Framework Price as set out in Crown Commercial Services (CCS) Construction Professional Services Framework RM6165.

In the Schedule of Cost Components delete the section titled **People** and replace with:

People

- 1 The following components of the cost of people.
- 11 Amounts calculated by multiplying each of the People Rates by the total time appropriate to that rate properly spent on work on the contract.

PART TWO – DATA PROVIDED BY THE CONSULTANT

Completion of the data in full, according to the Options chosen, is essential to create a complete contract.

1 General

The Consultant is	
Name	
Address for communications	
Address for electronic communications	
The fee percentage is	0 %
The key persons are	
name	service
The following matters will be included in the E	arly Warning Register
N.A	

2 The Consultant's main responsibilities

If the *Consultant* is to provide Scope

The Scope provided by the Consultant is in

N.A

5 Payment

If the Consultant states expenses

The expenses stated by the Consultant are any

item amount

Travel public transport As per receipt

Travel via car 0.45ppm

Subsistence As per receipt

 N.A

£280,330.26

Resolving and avoiding disputes

The Senior Representatives of the Consultant are

Name (1)

Address for communications

Address for electronic communications

Name (2)

Address for communications

Address for electronic communications

X10: Information modelling If Option X10 is used If an information The information execution plan identified execution plan is to be in the Contract Data is N.A identified in the Contract Data Y(UK)1: Project Bank Account If Option Y(UK)1 is used The project bank is N.A named suppliers are Data for the Schedule of Cost Components (used only with Options C or E) The overhead percentages for the cost of support people and office overhead are location overhead percentage N.A % % % Data for the Short Schedule of Cost Components (used only with Option A) The people rates are category of person unit rate N.A

Data for the Schedule of Cost Components (used only with Options C and E)

The people rates are

category of person unit rate



