

**FRAMEWORK AGREEMENT
NO: QC0005**

**ROUTE AGREEMENT
NO: QC88002**

ROUTE: 254

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 254 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Stamford Hill Garage (SF)
Rookwood Road
Stamford Hill
London
N16 6SS

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.

2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 254: Holloway, Camden Road - Aldgate Station

Date of Service Change: 1 June 2024.

Reason for Change: New Contract

STREETS TRAVERSED

Towards Aldgate Station: Aldgate High Street, Whitechapel High Street, White Chapel High Street, Whitechapel High Street, Whitechapel Road, Cambridge Heath Road, Mare Street, Amhurst Road, Dalston Lane, Lower Clapton Road, Kenninghall Road Roundabout, Upper Clapton Road, Clapton Common, Amhurst Park, Seven Sisters Road, Isledon Road, Tollington Road, Camden Road

Towards Holloway, Camden Road: Parkhurst Road, Seven Sisters Road, Amhurst Park, Clapton Common, Upper Clapton Road, Kenninghall Road Roundabout, Lower Clapton Road, Dalston Lane, Amhurst Road, Mare Street, Cambridge Heath Road, Whitechapel Road, Whitechapel High Street, Aldgate High Street

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Aldgate Bus Station

Private stand for 16 buses in marked bays in Aldgate Bus Station on south side of Aldgate High Street.

Buses proceed from Aldgate High Street, Minories, Aldgate Bus Station to stand, departing to Aldgate Bus Station.

Set down in Aldgate High Street, at stop R (33683 - Aldgate Station) and pick up in Aldgate Bus Station, at stop L (36688 - Aldgate Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 3 buses on Route 254 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Aldgate.
OTHER INFORMATION:	Toilet facilities available (24 hours).

Whitechapel, Cavell Street (from Holloway, Camden Road)

Public stand for four buses on west side of Cavell Street, commencing opposite the entrance to No. 112 and extending 50 metres south.

Buses proceed from Cambridge Heath Road, Sidney Street, Stepney Way, Cavell Street to stand, departing via Cavell Street, Raven Row, Sidney Street to Cambridge Heath Road.

Set down in Cambridge Heath Road, at Stop R (946 - Darling Row) and pick up in Cambridge Heath Road, at Stop M (13614 - Darling Row).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Whitechapel.

Ash Grove, Bush Road (from Aldgate Station)

Public stand for three buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

Buses proceed from Mare Street, Bush Road to stand, departing via Bush Road, Sheep Lane, Westgate Street to Mare Street.

Set down in Mare Street, at Stop LP (2277 - Mare Street / Victoria Park Road) and pick up in Mare Street, at Stop LH (1704 - Mare Street / Victoria Park Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Ash Grove.

Hackney Well Street (from Holloway, Camden Road)

Public stand for three buses on south side of Bush Road commencing 6 metres east of lamp standard no.6 and extending 42 metres east.

Buses proceed from Mare Street, Bush Road to stand, departing via Bush Road, Sheep Lane, Westgate Street to Mare Street.

Set down in Mare Street, at Stop LB (784 - King Edward's Road) and pick up in Mare Street, at Stop LP (785 - King Edward's Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Hackney, Well Street.

Clapton Pond (from Holloway, Camden Road)

From ALDGATE STATION

Buses proceed from Lower Clapton Road, Kenninghall Road Roundabout departing to Lower Clapton Road.

Set down in Lower Clapton Road, at Stop M (20972 - Lea Bridge Roundabout) and pick up in Lower Clapton Road, at Stop E (1011 - Clapton Pond).

From Holloway, Camden Road

Buses proceed from Upper Clapton Road, Kenninghall Road Roundabout departing to Upper Clapton Road.

Set down in Upper Clapton Road, at Stop B (194 - Lea Bridge Roundabout) and pick up in Upper Clapton Road, at Stop O (BP2477 - Upper Clapton Road / Brooke Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Clapton Pond.

Stamford Hill, Rookwood Road, East Side (from Holloway, Camden Road)

Public stand for 3 buses in two sections (16.5 and 24.5 metres) on east side of Rookwood Road outside Stamford Hill Bus Garage commencing level with lamp standard No. 3 and extending overall 77.5 metres north.

From ALDGATE STATION

Buses proceed from Clapton Common, Stamford Hill, Egerton Road, Rookwood Road to stand, departing via Rookwood Road, Castlewood Road to Clapton Common.

Set down in Clapton Common, at Stop CV (121 - Stamford Hill Broadway) and pick up in Clapton Common, at Stop CT (2256 - Clapton Common).

From Holloway, Camden Road

Buses proceed from Amhurst Park, Stamford Hill, Egerton Road, Rookwood Road to stand, departing via Rookwood Road, Castlewood Road to Clapton Common.

Set down in Amhurst Park, at Stop CR (25187 - Stamford Hill) and pick up in Clapton Common, at Stop CV (121 - Stamford Hill Broadway).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Unscheduled curtailments only.**

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Stamford Hill.

Manor House Station, Seven Sisters Road, South Sid (from Aldgate Station)

Public stand for up to 3 buses on south side of Seven Sisters Road outside St. Olave's Parish Church Hall commencing 17 metres east of lamp standard No. 059 and extending 30 metres east.

Buses proceed from Seven Sisters Road to stand, departing to Seven Sisters Road. Set down in Seven Sisters Road, at Alighting Point (6650 - Woodberry Grove) and pickup in Seven Sisters Road, at Stop G (6606 - Woodberry Grove).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Manor House.

Finsbury Park, Coleridge Road (from Aldgate Station)

Public offside stand for 3 buses on east side of Coleridge Road commencing 6.5 metres north of lamp standard No. 516 and extending 39.5 metres south.

Buses proceed from Isledon Road to stand, departing via Coleridge Road to Seven Sisters Road.
Set down in Isledon Road, at Stop W (BP5972 - Isledon Road) and pick up in Seven Sisters Road, at Stop X (34055 - Fonthill Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Finsbury Park.

Holloway, Camden Road

Public stand for six buses on south side of Camden Road commencing 14 metres east of 29 Staveley Close extending 65 metres east.

Buses proceed from Camden Road to stand, departing via Camden Road to Parkhurst Road.
Set down in Camden Road, at Stop W (33325 - Caledonian Road) and pick up in Parkhurst Road, L (1289 - Chambers Road).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 3 buses on Route 254 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Holloway, Nags Head.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Thursdays	254-63339-MN-MT-1	03/06/24	A	21	22	23	15	2,196.51	199	437,105.49
Fridays	254-63339-MN-Fr-1	07/06/24	A	21	22	23	15	2,196.51	51	112,022.01
Saturdays & Good Friday	254-63339-MN-Sa-1	01/06/24	A	N/A	21	N/A	15	2,123.78	56	118,931.68
Sundays & Public Holidays *	254-63339-MN-Su-1	02/06/24	A	N/A	21	N/A	13	2,091.48	58	121,305.84
								Total Scheduled in Service Mileage	364	789,365.02

* Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

- | | |
|---|------------------------------|
| 1. Early Termination Date
(clause 27.9) | 28 May 2027 |
| 2. Sponsored Route
(clause 27.10) | No |
| 3. Multiple Termination
Clause 27.11 to apply | Yes |
| The following agreement will be subject to multiple termination: | QC88001-
(Route 253/N253) |
| 4. Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes * |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 3
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service are refurbished in accordance with the New Routemaster Refurbishment – Side Letter Agreement.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 254.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (22 June 2024 to 31 March 2025.)	Excess Wait Time = 1.21 Minutes
Minimum Performance Standard	Excess Wait Time = 1.20 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID – ATTACHMENT

**OUT
DIRECTION**

**BACK
DIRECTION**

Timing Point Code	Stop Name	Timing Point Code	Stop Name
ALDGSN	Aldgate Bus Station	HOLLPP	Chambers Road
WCPLHP	Whitechapel Stn <> # / Royal London Hosp	FNPKSS	Finsbury Park Station <> #
BETHSN	Bethnal Green Station <>	MNHSSN	Manor House Station <>
HCKCAR	Hackney Central Station #	STAMCC	Stamford Hill Broadway
CLTNKR	Lea Bridge Roundabout	CLTNKR	Clapton Pond
STAMCC	Stamford Hill Broadway	HCKCAR	Hackney Central Station #
MNHSSN	Manor House Station <>	BETHSN	Bethnal Green Station <>
FNPKSS	Finsbury Park Station <> #	WCPLHP	Whitechapel Stn <> / Royal London Hosp

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Wrightbus New Routemaster
Body Manufacturer and Type	Wrightbus New Routemaster
Single /Double Deck or Articulated	Double Deck
Upper Deck Air Cooling System	Yes
Minimum Seating Capacity	63 + 1 Wheelchair Space
Maximum Standing Capacity	18
Maximum Length	11,300mm
Maximum Width	2,550mm
Number of Doors	Three
Year of Manufacture	2016
Engine Type (Including Euro Rating)	Euro VI Diesel

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 1 JUNE 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 6,700,000.00 per annum
2. Period Contract Payment £ 515,384.62
3. Scheduled In Service Mileage 789,365.02 miles p.a
4. Deduction Figure £ 8.49 per mile
5. Date of Tender 27 June 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The Payment Year commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the Initial Payment Year shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4).