

**FRAMEWORK AGREEMENT  
NO: QC0020**

**ROUTE AGREEMENT  
NO: QC87803**

**ROUTE: 440**

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled  
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and  
Conditions

Schedule ID – Minimum Performance Standards

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## **SCHEDULE IA**

### **ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

#### **PART 1 – ROUTE REQUIREMENTS**

##### **1. Terminal Points**

Route number 440 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

##### **2. Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

##### **3. Garage Address**

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address:

Park Royal Garage (RP)  
Atlas Road  
London  
NW10 6DN

##### **4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.

# LONDON BUSES - ROUTE DESCRIPTION

## ROUTE 440: Turnham Green - Wembley

**Date of Service Change:** 25 May 2024.

**Reason for Issue:** New Contract.

### **STREETS TRAVERSED**

**Towards Wembley:** Chiswick High Road, Town Hall Avenue, Heathfield Terrace, Sutton Lane North, Wellesley Road, Oxford Road North, Chiswick High Road, Chiswick Park, Chiswick Park Roundabout, Chiswick Business Park, Bollo Lane, Bollo Bridge Road, Acton Lane, Winchester Street, Acton High Street, Steyne Road, Horn Lane, Victoria Road, Portal Way, Victoria Road, Chase Road, Standard Road, Park Royal Road, Private Road In Central Middlesex Hospital Grounds, Central Middlesex Hospital Bus Interchange, Park Royal Road, Abbey Road, North Circular Road Slip Road, Unnamed Road, North Circular Road Slip Road, Unnamed Road, North Circular Road Slip Road, North Circular Road, Harrow Road, Wembley Hill Road, Empire Way, Engineers Way, Empire Way, Engineers Way, Fifth Way, Fourth Way, Great Central Way, South Way, First Way

**Towards Turnham Green:** First Way, Engineers Way, Empire Way, Wembley Hill Road, Harrow Road, Point Place, North Circular Road Slip Road, Abbey Road, Private Road In Central Middlesex Hospital Grounds, Central Middlesex Hospital Bus Interchange, Park Royal Road, Minerva Road, Chase Road, Victoria Road, Wales Farm Road, Leamington Park, Horn Lane, Steyne Road, Acton High Street, Acton Lane, Winchester Street, Acton Lane, Bollo Bridge Road, Bollo Lane, Chiswick Business Park, Chiswick Park, Chiswick High Road, Oxford Road North, Wellesley Road, Sutton Lane North, Heathfield Terrace, Chiswick High Road

## **AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

### **Turnham Green Church, Chiswick High Road**

Public stand for one bus on south side of Chiswick High Road, commencing at a point 46 metres east of and opposite Belmont Road and extending 12 metres east.

Buses proceed from Chiswick High Road to stand, departing to Chiswick High Road. Set down in Chiswick High Road, at stop TT (29017 - Turnham Green Church) and pick up in Chiswick High Road, UU (R0214 - Turnham Green Church).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 1 bus on Route 440 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Turnham Green, Church.

### **Acton, Old Town Hall, Salisbury Street South Side (from Wembley, Eastern Lands)**

Public stand for two buses on south side of Salisbury Street, east of the junction with Acton Lane. Additional overflow one bus stand situated at stop 15368 in Winchester Street.

Buses proceed from Acton High Street, Acton Lane to stand, departing to Winchester Street.

Set down in High Street, at stop F (3043 - Acton Old Town Hall) and pick up in High Street, at stop G (3044 - Acton Old Town Hall).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Acton, High Street.

### **Acton, Horn Lane, East Side (from Turnham Green, Church)**

Public stand for three buses on the offside of Horn Lane, east side, commencing in line with the entrance to Oakham House, and extending 35 metres south.  
Additional overflow stand for one bus available on west side of Horn Lane forward of bus stop R0461.

Buses proceed from High Street direct to stand.  
Set down in High Street, at Stop G (3044 - Acton Old Town Hall) and pick up in High Street, at Stop D (R0742 - King Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Acton, Horn Lane.

### **North Acton, Victoria Road (from Turnham Green, Church)**

Public stand for one bus on north side of Victoria Road, commencing 9 metres east of the entrance to the BBC Rehearsal Studio and extending 10 metres west.

Buses proceed from Horn Lane, Victoria Road, Portal Way, Wales Farm Road, Victoria Road, Chase Road, Standard Road, Park Royal Road, Minerva Road, Chase Road, Victoria Road to stand, departing to Victoria Road.  
Set down in Horn Lane, at Alighting Point (27527 - Gypsy Corner) and pick up in Victoria Road, at Stop Z (6007 - North Acton Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	North Acton.

### **Stonebridge Park Station, Argenta Way (from Turnham Green, Church)**

Public stand for 2 buses on the north side of turning circle in Argenta Way.

Buses proceed from North Circular Road Slip Road, Unnamed Road, North Circular Road Slip Road, Unnamed Road, North Circular Road Slip Road to stand, departing to North Circular Road Slip Road.  
Set down in North Circular Road - Nw2, at stop P (16564 - Beresford Avenue) and pick up in North Circular Road - Nw2, at stop S (16563 - Beresford Avenue).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Stonebridge Park.
OTHER INFORMATION:	Toilet facilities available at the station.

### **Wembley Stadium, First Way**

Public stand for two buses on First Way outside Jackson Building and opposite oriental rug factory

Buses proceed from First Way to stand, departing to First Way.

Set down in First Way, At Stand on First Way (36584 - First Way) and pick up in First Way, At stop on First Way (36584 - First Way).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 440 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Wembley, First Way.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

Working Timetable				Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	440-63097-LU-MF-1	28/05/24	A/B	11	11	11	4	1,213.30	250	303,325.00
Saturdays & Good Friday	440-63097-LU-Sa-1	25/05/24	A/B	N/A	11	N/A	4	1,068.76	56	59,850.56
Sundays & Public Holidays*	440-63097-LU-Su-1	26/05/24	A/B	N/A	7	N/A	4	808.40	58	46,887.2
								<b>Total Scheduled In Service Mileage</b>	<b>364</b>	<b>410,062.76</b>

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.  
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.



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**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM  
ANNEX B TERMS AND CONDITIONS**

- |    |   |             |
|----|---|-------------|
| 1. | Early Termination Date<br>(clause 27.9)   | 26 May 2028 |
| 2. | Sponsored Route<br>(clause 27.10)   | No          |
| 3. | Multiple Termination<br>Clause 27.11 to apply   | No          |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes         |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)                   | Yes *       |

\* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

**“46. INCENTIVE PROVISIONS**

**46.1** The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

**46.2** The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and

46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 440.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.440 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P<sub>i+1</sub> = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P<sub>i+13</sub> = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.:

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**MINIMUM PERFORMANCE STANDARDS**

Minimum Operated Mileage Standard	98%
Route Categorisation	Low Frequency Route
Initial Minimum Performance Standard (22 June 2024 to 31 March 2025)	77.8% "On-Time"
Minimum Performance Standard	78.0% "On-Time"
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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**SCHEDULE ID - ATTACHMENT**

<b>OUT DIRECTION</b>		<b>BACK DIRECTION</b>	
<b>Timing Point Code</b>	<b>Stop Name</b>	<b>Timing Point Code</b>	<b>Stop Name</b>
TURNCH	Turnham Green Church	WMELND	First Way
SACTLC	Stanhope Way / Acton Works	WEMBAE	Lakeside Way
ACTNSR	Rosemont Road	SBPKSN	Stonebridge Park Station <> #
NACTSN	North Acton Station <>	PRYLHP	Central Middlesex Hospital
PRYLHP	Central Middlesex Hospital	NACTSN	North Acton Station <>
SBPKSN	Stonebridge Park Station <> #	ACTNSR	Rosemont Road
WEMBAE	Lakeside Way	SACTLC	Stanhope Way / Acton Works

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1              Vehicle Description

Part 2              No longer used

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**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

	<b>Vehicle Type A</b>	<b>Vehicle Type B</b>
Chassis Manufacturer and Type	ADL E200	ADL E200 MMC
Body Manufacturer and Type	ADLE E200 MMC	Alexander Dennis Enviro 200 MMC
Single or Double Deck	Single Deck	Single Deck
Upper Deck Air Cooling System	Not Applicable	Not Applicable
Minimum Seating Capacity	29 + 1 Wheelchair Space	31 + 1 Wheelchair Space
Maximum Standing Capacity	47	38
Maximum Length	10,490mm	10,800mm
Maximum Width	2,495mm	2,550mm
Number of Doors	Two	Two
Year of Manufacture	2019	2016
Engine Type (Including Euro Rating)	Euro VI Diesel	Euro VI Diesel

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 25 MAY 2024

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

- |    |   |                          |
|----|---|--------------------------|
| 1. | Contract Price  | £ 3,928,569.00 per annum |
| 2. | Period Contract Payment   | £ 302,197.62             |
| 3. | Scheduled In Service Mileage  | 410,062.76 miles p.a.    |
| 4. | Deduction Figure  | £ 9.58 per mile          |
| 5. | Date of Tender  | 23 May 2023              |
| 6. | Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.   |                          |
| 7. | The <b>Payment Year</b> commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.   |                          |
| 8. | Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the <b>Initial Payment Year</b> shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4). |                          |