

NHS Devon Clinical Commissioning Group Plymouth Primary Care Medical Services (the Mayflower Group)

Summary Specification

It is expected the successful provider will meet all aspects of the medical services contract. Local requirements include:

There is a need to provide General Practice (GP) facilities to the population on the current Mayflower patient list. GP provision will need to be sustainable and long-term. The provider, will need to work with NHS Devon Clinical Commissioning Group (CCG) and community services to help shape primary medical services in line with the NHS Long-Term Plan and NHS Devon's Primary Care Strategy.

Primary Care Networks (PCN) build on the core of current primary care services and enable greater provision of proactive, personalised, coordinated and more integrated health and social care. Clinicians describe this as a change from reactively providing appointments to proactively caring for the people and communities they serve. Where emerging primary care networks are in place in parts of the country, there are clear benefits for patients and clinicians.

Locally defined outcomes

The appointed provider will contribute to achievement of high-level outcomes as set out in the Devon Integrated Care System (ICS) Strategic Outcomes Framework within the following categories:

- More people will be living independently in resilient communities
- More people will be choosing to live healthy lifestyles and less people will be becoming unwell
- People who do have health conditions have the knowledge, skills and confidence to better manage them
- The healthcare system will be equipped to intervene early, and rapidly, to avert deterioration and escalation of health problems
- More care will be available in the community and less people will need to visit, or be admitted to, hospital
- People will have far greater control over health services and will be equal partners in decisions about their care
- People who need treatment will be treated effectively and quickly in the most appropriate care setting
- People will go into hospital when necessary and will be discharged efficiently and safely with the right support in their community.