Framework Schedule 6 (Order Form Template and Call-Off Schedules)

Order Form

SERVICE DESCRIPTION: Enterprise Grade ITSM Platform **CALL-OFF REFERENCE:** AGEMCSU/TRANS/23/1399

THE BUYER: NHS England on behalf of NHS Arden & Greater East

Midlands Commissioning Support Unit

BUYER ADDRESS Cardinal Square, 10 Nottingham Road, Derby DE1 3QT

THE SUPPLIER: Insight Direct

SUPPLIER ADDRESS: 1st Floor,1 St Paul's Place, 121 Norfolk Street

Sheffield, S1 2JF

 REGISTRATION NUMBER:
 02579852

 DUNS NUMBER:
 769387739

 SID4GOV ID:
 208171

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated 30th January 2024 It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

CALL-OFF LOT(S):

Lot 3 Software & associated services

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1 This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2 Joint Schedule 1(Definitions and Interpretation) RM6068
- 3 The following Schedules in equal order of precedence:
 - Joint Schedules for RM6068

- Joint Schedule 3 (Insurance Requirements)
- Joint Schedule 4 (Commercially Sensitive Information)
- 4 CCS Core Terms (version 3.0.6)
- 5 Joint Schedule 5 (Corporate Social Responsibility) RM6068

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

None

CALL-OFF START DATE 31/01/2024 **CALL-OFF EXPIRY DATE** 30/01/2027

CALL-OFF GO LIVE DATE [Insert date /TBC]
CALL-OFF INITIAL PERIOD 3 Years, 0 Months
CALL-OFF OPTIONAL EXTENSION 1 Year, 0 Months

MAXIMUM LIABILITY



The total contract value is £505,079.60 (excluding VAT) for the 3-year term.



REIMBURSABLE EXPENSES

None

PAYMENT METHOD

Invoices will be raised by the provider and invoices paid in arrears, no later than 30 days from the date of invoice.

Payment made by BACS.

BUYER'S INVOICE ADDRESS

NHS Arden and GEM CSU

0DE Payables M405

Shared Business Service

PO Box 312

LEEDS

LS11 1HP

Invoices: sbs.apinvoicing@nhs.net

BUYER'S AUTHORISED REPRESENTATIVE



BUYER'S ENVIRONMENTAL POLICY

https://www.ardengemcsu.nhs.uk/

BUYER'S SECURITY POLICY

https://www.ardengemcsu.nhs.uk/

SUPPLIER'S AUTHORISED REPRESENTATIVE

SUPPLIER'S CONTRACT MANAGER SUPPLIER'S Legal Reference Number SUPPLIER'S Contract Specialist

PROGRESS REPORT FREQUENCY

Quarterly on the first Working Day of each quarter

PROGRESS MEETING FREQUENCY

Quarterly on the first Working Day of each quarter

SOCIAL VALUE COMMITMENT

The Supplier agrees, in providing the Deliverables and performing its obligations under the Call-Off Contract, that it will comply with the social value commitments in Call-Off Schedule 4 (Call-Off Tender)]

