



Strategic
Command

Contract 701577402

CCZW21A03
Provision of Linguistic
Services for UK MoD
Global Operations

Appendix 3 to Attachment 3

Interpreter Intimidation Service Requirement

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1. CONTEXT

- 1.1 The Buyer recognises that in some high threat locations, locally recruited linguists, and their families, could experience intimidation, including threats to their safety or their lives, as result of their employment by the Supplier in support of the Buyer. There is an extant UK Government scheme to manage these threats, but it only applies to linguists that were previously directly employed by the Buyer.
- 1.2 Therefore, there is a requirement for the Supplier to provide an Intimidation Service and a Service Delivery Plan in response to this Intimidation Service Requirement to manage the threat of intimidation to Locally Recruited Workers¹ (LRWs) and their families.

2. SCOPE

- 2.1 The scope for this requirement is all LRWs and their immediate family (defined as the LRW, their spouse and their dependent children only) employed under the contract to provide linguistic services to the UK MOD on worldwide operations in High-Risk locations as designated by the Buyer.
- 2.2 The current High-Risk locations are identified in Attachment 3 - Appendix 1

3. THE REQUIREMENT

3.1 Introduction

- 3.1.1 The provision of intimidation services shall endure throughout the contract duration and shall apply to all LRWs either currently or previously employed under the contract. The Supplier shall ensure that all eligible LRWs are made aware of the scheme at the start of their employment under this Contract, and how to access it.
- 3.1.2 The Supplier shall provide an Intimidation Reporting Service capable of receiving and logging telephone and/or email reports. This service must be available 24 hrs a day, 7 days a week. The automated messaging service shall include instructions to the LRW to contact local emergency services where appropriate.
- 3.1.3 The Supplier shall conduct an assessment of the evidence presented by the claimant and provide an investigation report and a recommendation to the Buyer.
- 3.1.4 The Supplier shall be required to implement any Buyer approved Supplier recommendations.

3.2 Receipt of an Intimidation Claim

- 3.2.1 REDACTED TEXT for Military Sensitive Technical Information.

3.3 Investigation

¹ UKN and TCN CONDO are excluded from the Intimidation Service Requirement.

3.3.1 The REDACTED TEXT for Military Sensitive Technical Information

3.3.1.1 REDACTED TEXT for Military Sensitive Technical Information.

3.3.1.2 REDACTED TEXT for Military Sensitive Technical Information.

3.3.1.3 REDACTED TEXT for Military Sensitive Technical Information.

3.3.1.4 REDACTED TEXT for Military Sensitive Technical Information.

3.3.1.5 REDACTED TEXT for Military Sensitive Technical Information

(a) REDACTED TEXT for Military Sensitive Technical Information

(b) REDACTED TEXT for Military Sensitive Technical Information

(c) REDACTED TEXT for Military Sensitive Technical Information

(d) REDACTED TEXT for Military Sensitive Technical Information

3.3.1.6 REDACTED TEXT for Military Sensitive Technical Information.

3.3.1.7 REDACTED TEXT for Military Sensitive Technical Information.

3.3.1.8 REDACTED TEXT for Military Sensitive Technical Information

3.4 **Assessment, Report and Recommendation.**

3.4.1 REDACTED TEXT for Military Sensitive Technical Information:

3.4.1.1 REDACTED TEXT for Military Sensitive Technical Information

3.4.1.2 REDACTED TEXT for Military Sensitive Technical Information

3.4.1.3 REDACTED TEXT for Military Sensitive Technical Information

3.4.2 **Investigation and Recommendation Report.**

3.4.2.1 REDACTED TEXT for Military Sensitive Technical Information:

- (a) REDACTED TEXT for Military Sensitive Technical Information.
- (b) REDACTED TEXT for Military Sensitive Technical Information.
- (c) REDACTED TEXT for Military Sensitive Technical Information.
- (d) REDACTED TEXT for Military Sensitive Technical Information.
- (e) REDACTED TEXT for Military Sensitive Technical Information.

3.4.2.2 REDACTED TEXT for Military Sensitive Technical Information.

3.4.2.3 REDACTED TEXT for Military Sensitive Technical Information.

3.5 **Buyer Response.**

3.5.1 REDACTED TEXT for Military Sensitive Technical Information:

3.5.1.1 REDACTED TEXT for Military Sensitive Technical Information.

3.5.1.2 REDACTED TEXT for Military Sensitive Technical Information.

3.5.1.3 REDACTED TEXT for Military Sensitive Technical Information.

3.5.2 REDACTED TEXT for Military Sensitive Technical Information.

3.6 **Emergency Response.**

3.6.1 REDACTED TEXT for Military Sensitive Technical Information.

4. THE PROCESS

REDACTED TEXT for Military Sensitive Technical Information