

**Repair Process & Price Menu****1. Repair Process**

1.1. The Contractor shall perform all repairs of the system in accordance with this document, the Statement of Work (SoW) and Repair Tasking Form (RTF).

1.2. The Authority is unable to determine the number of repairs that will be required over a stated period. However, the Authority will place a cap of 10 units to be loaded per month onto the Contractor for repair.

**2. Repair Band Definition**

2.1. Repairs shall be assigned to one of three banding Levels, defined in Table 1 and shall be stated within the RTF.

<b>Table 1: Repair Bands</b>	
<b>Banding Level</b>	<b>Definition</b>
Level A	Low Level Repair: External (to case) components only.
Level B	Medium Level Repair: Internal (to case), minor components (e.g. Connector).
Level C	High Level Repair: Internal (to case), major components (e.g. Thermal Core).

**3. Firm Price Repair Survey Charge**

3.1. Upon instruction by the Authority the Contractor shall survey the faulty System. The cost of any surveys performed by the Contractor shall be in accordance with Table 2 and stated within the RTF.

<b>Table 2: Firm Price Repair Survey Charge</b>		
<b>Year</b>	<b>Unit Survey Charge For Level A Repairs £ (Ex VAT)</b>	<b>Unit Survey Charge For Level B &amp; C Repairs £ (Ex VAT)</b>
1 <sup>st</sup> Jan 2023 – 31 <sup>st</sup> March 2023	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
1 <sup>st</sup> April 2023 – 31 <sup>st</sup> March 2024	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
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1 <sup>st</sup> April 2025 – 31 <sup>st</sup> Dec 2025	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
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#### 4. Firm Price Repair Charge

4.1. Upon instruction by the Authority the Contractor shall repair the faulty System. All repair charges (labour, facilities, etc.) excluding parts shall be incorporated within the Firm Price Repair Charge stated in Table 3. This shall be stated within the RTF.

<b>Table 3: Firm Price Repair Charge</b>			
<b>Year</b>	<b>Level A Repair Charge £ (Ex VAT)</b>	<b>Level B Repair Charge £ (Ex VAT)</b>	<b>Level C Repair Charge £ (Ex VAT)</b>
1 <sup>st</sup> Jan 2023 – 31 <sup>st</sup> March 2023	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
1 <sup>st</sup> April 2023 – 31 <sup>st</sup> March 2024	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
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1 <sup>st</sup> April 2025 – 31 <sup>st</sup> Dec 2025	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>

**5. Repair Component Charge**

5.1. The Contractor shall state within the RTF all components required to perform the repair along with the associated prices of those components.

**6. Survey & Repair Timelines**

6.1. The Contractor shall perform survey and repair activities in accordance with the timescales stated in Tables 4 and 5 respectively. The 'Survey Timeline' in addition to the 'Repair Timeline' will give the 'Total Repair Turnaround Time'.

6.2. The 'Survey Time' shall be calculated from the Contractor taking receipt of the faulty System at a location in the UK to providing a survey report by electronic means to the Authority's Project Manager detailed in Annex A to Schedule 3.

6.3. The 'Repair Time' shall be calculated from the Contractor receiving instructions from the Authority to repair the System to when the system is repaired and available for transportation to the Authority from a location in the UK.

6.4. The item to be returned to the Authority once repaired must be the same item submitted to the Contractor for repair. A repair "SWAP OUT" process for this requirement will not be acceptable.

Table 4: Survey Time			
Year	Level A Survey Time Working Days	Level B Survey Time Working Days	Level C Survey Time Working Days
1 <sup>st</sup> Jan 2023 – 31 <sup>st</sup> March 2023	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption
1 <sup>st</sup> April 2023 – 31 <sup>st</sup> March 2024	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption
1 <sup>st</sup> April 2024 – 31 <sup>st</sup> March 2025	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption
1 <sup>st</sup> April 2025 – 31 <sup>st</sup> Dec 2025	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption

Table 5: Repair Time			
Year	Level A Survey Time Working Days	Level B Survey Time Working Days	Level C Survey Time Working Days
1 <sup>st</sup> Jan 2023 – 31 <sup>st</sup> March 2023	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption
1 <sup>st</sup> April 2023 – 31 <sup>st</sup> March 2024	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption	Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption
1 <sup>st</sup> April 2024 – 31 <sup>st</sup> March 2025	Redacted Under FOIA Section 41	Redacted Under FOIA Section 41	Redacted Under FOIA Section 41 –

	<b>– Information Provided in Confidence Exemption</b>	<b>– Information Provided in Confidence Exemption</b>	<b>Information Provided in Confidence Exemption</b>
1 <sup>st</sup> April 2025 – 31 <sup>st</sup> Dec 2025	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>

## 7. Firm Price Shipping Charges

7.1. Upon completion of the repair the Contractor shall return the System to the Authority, as stated within in Box 9 of DEFFORM 111 (LCS Donnington). The Contractor shall charge for shipping costs in accordance with Table 6 below, and declare it within the RTF.

<b>Table 6: Firm Price Shipping Charge</b>	
<b>Year</b>	<b>Shipping Charge £ (Ex VAT)</b>
1 <sup>st</sup> Jan 2023 – 31 <sup>st</sup> March 2023	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
1 <sup>st</sup> April 2023 – 31 <sup>st</sup> March 2024	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
1 <sup>st</sup> April 2024 – 31 <sup>st</sup> March 2025	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
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## 8. Firm Price Disposal Charge

8.1. Should the Authority instruct the Contractor to dispose of a System (e.g. in the case of a system being beyond economical repair) the disposal costs shall be in accordance with Table 7 below and stated within the RTF.

8.2. It should be noted that the Authority may decide to perform the disposal activity. In such circumstances the Contractor will required to return the System to LCS Donnington and charge for shipping costs.

8.3. Should the Authority instruct the Contractor to dispose of the system the Contractor shall endeavour to cannibalise spare parts to utilise for the repair of systems in the future. The Contractor shall keep a record of all cannibalised items for tracking by the Authority.

<b>Table 7: Firm Price Disposal (With Cannibalisation) Charges</b>	
<b>Year</b>	<b>Disposal Charge £ (Ex VAT)</b>

1 <sup>st</sup> Jan 2023 – 31 <sup>st</sup> March 2023	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
1 <sup>st</sup> April 2023 – 31 <sup>st</sup> March 2024	<b>Redacted Under FOIA Section 41 – Information Provided in Confidence Exemption</b>
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## 9. Total Repair Charge

9.1. The Total Repair Charge shall be calculated as follows, noting that depending on the circumstances certain costs will be zero (e.g. Shipping and Disposal are mutually exclusive):

9.1.1. Total Repair Charge = Firm Price Repair Survey Charge + Firm Price Repair Charge (Excluding Parts) + Repair Component Charge + Firm Price Shipping Charge + Firm Price Disposal (With Cannibalisation) Charge