

[REDACTED]

Jigsaw Research Limited  
53 Parker Street  
London  
WC2B 5PT

From: [REDACTED]  
Direct line: [REDACTED]  
Our ref: PROC\_599\_2023  
(please quote on all invoices and correspondence)

Date: 8<sup>th</sup> August 2023

Dear [REDACTED]

### Letter of Appointment

This letter of Appointment is issued in accordance with the provisions of the Research and Insights DPS Agreement (RM6126) between CCS and the Supplier dated 16 February 2022.

Capitalised terms and expressions used in this letter have the same meanings as in the Contract Terms unless the context otherwise requires.

Order Number:	To follow
From:	The Competition and Markets Authority, Finance Team, The Cabot, 25 Cabot Square, London, E14 4QZ ("Customer")
To:	Jigsaw Research Ltd ("Supplier")

Effective Date:	8 August 2023
Expiry Date:	7 February 2024

Services required:	Set out in Section 2, Part B (Specification) of the DPS Agreement and refined by: the Customer's Project Specification attached at Annex A and the Supplier's Proposal attached at Annex B and the Supplier's Clarifications attached at Annex C
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Key Individuals:	[REDACTED]
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Contract Charges (including any applicable discount(s), but excluding VAT):	£132,225
Insurance Requirements	As detailed in Annex G in the Call for Competition (CFC) for PROC 599-2023 – CMA Supplementary Terms and Conditions of Contract (copy attached)
Customer billing address for invoicing:	As detailed in Annex G in the CFC for PROC 599-2023 – CMA Supplementary Terms and Conditions of Contract (copy attached)

Alternative and/or additional provisions (including Schedule 6 (Additional clauses)):	As detailed in the CFC for PROC 599-2023: Annex F: Information Security Terms and Conditions Annex G: CMA Supplementary Terms and Conditions of Contract Annex H: Confidentiality and Security Requirements and signed Confidentiality Undertaking dated 12 July 2023 Annex I: Conflicts of Interest in Relation to Service Provision and Service Provider's Staff and signed Conflicts of Interest Statement dated 12 July 2023 (copies attached)
Order of Precedence	In the event of conflict between the Research and Insights DPS Agreement (RM6126) Contract Terms and any additional CMA Terms and Conditions set out at Annex G of the Call for Competition (CFC), then the following order of precedence shall apply (in decreasing order of priority): 1. Letter of Agreement 2. CMA Additional Terms 3. DPS Contract Terms 4. DPS Framework Terms

## FORMATION OF CONTRACT

**BY SIGNING AND RETURNING THIS LETTER OF APPOINTMENT (which may be done by electronic means) the Supplier agrees to enter a Contract with the Customer to provide the Services in accordance with the terms of this letter and the Contract Terms.**

**The Parties hereby acknowledge and agree that they have read this letter and the Contract Terms.**

**The Parties hereby acknowledge and agree that this Contract shall be formed when the Customer acknowledges (which may be done by electronic means) the receipt of the signed copy of this letter from the Supplier within two (2) Working Days from such receipt.**

### For and on behalf of the Supplier:

Name: [REDACTED]

Title: Director of Operations & Finance

Signature: [REDACTED]

Date: 09.08.2023

### For and on behalf of the Customer:

Name: [REDACTED]

Title: Commercial Director

Signature: [REDACTED]

Date: 8 Aug 23