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Opportunity

National Framework for the Provision of Refurbished Electronic Devices and Repair Services

Countess of Chester Hospital NHS Foundation Trust

The eligible users of the proposed framework agreement are available for unrestricted and full direct access, free of charge at: www.nhssourcing.co.uk

F02: Contract notice

Notice reference: 2022/S 000-011424

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Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

marion.haddley@nhs.net

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.coch.nhs.uk/>

I.1) Name and addresses

The eligible users of the proposed framework agreement are available for unrestricted and full direct access, free of charge at: www.nhssourcing.co.uk

UK

Email

info@coch-cps.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.nhssourcing.co.uk

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nhssourcing.co.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nhssourcing.co.uk

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework for the Provision of Refurbished Electronic Devices and Repair Services

Reference number

F/078/RRED/21/MH

II.1.2) Main CPV code

- 32250000 - Mobile telephones

II.1.3) Type of contract

Supplies

II.1.4) Short description

The aim of the proposed framework is to provide a sustainable and cost-effective method to

extend the life cycle of mobile electronic devices. By using mobile electronic devices for longer there will be a reduction in the environmental impact from the decrease in the quantity of devices created and disposed of each year.

The scope of the proposed framework will include:

Lot 1: Repair of electronic devices

Lot 2: Supply of refurbished devices

Lot 3: Complete Service - Repair of electronic devices and supply of refurbished devices

The Countess of Chester Hospital NHS Foundation Trust's Commercial Procurement Service anticipates appointing all Bidders who score a total of 60% or more for a Lot (who have met the minimum requirements which are set out in these ITT documents) to supply the services under that Lot, as detailed within the specification at SCHEDULE A FRAMEWORK AGREEMENT SPECIFICATION.

II.1.5) Estimated total value

Value excluding VAT: £30,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 32250000 - Mobile telephones
- 50310000 - Maintenance and repair of office machinery
- 50312600 - Maintenance and repair of information technology equipment
- 50320000 - Repair and maintenance services of personal computers
- 50330000 - Maintenance services of telecommunications equipment

- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1: Repair of electronic devices

Under this Lot, the supplier(s) will carry out diagnoses and repair of mobile electronic devices. Repairs will include work to the frame, small parts, LCD, OLED, and camera. All repairs would be covered with an appropriate warranty.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 32250000 - Mobile telephones
- 50310000 - Maintenance and repair of office machinery
- 50312600 - Maintenance and repair of information technology equipment
- 50320000 - Repair and maintenance services of personal computers
- 50330000 - Maintenance services of telecommunications equipment
- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2: Supply of refurbished devices

Under this Lot, the supplier(s) will provide refurbished mobile electronic devices with an appropriate warranty.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 32250000 - Mobile telephones
- 50310000 - Maintenance and repair of office machinery
- 50312600 - Maintenance and repair of information technology equipment
- 50320000 - Repair and maintenance services of personal computers
- 50330000 - Maintenance services of telecommunications equipment
- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software
- 72267200 - Repair of information technology software

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3: Complete Service – Repair of electronic devices and supply of refurbished devices

Under this Lot, the supplier(s) will provide a complete service of the above. They will provide refurbished mobile electronic devices with an appropriate warranty, along with diagnoses and repair of mobile electronic devices. Repairs will include work to the frame, small parts, LCD, OLED, and camera. All repairs would be covered with an appropriate warranty.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

The term of this framework agreement will be two years (24 months) from the commencement date with an option to extend twice for a further one year (12 months) on each occasion. The maximum duration of this framework agreement will be four years (48 months).

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 June 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

7 June 2022

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Supplier instructions how to express interest and bid:

- 1) Browse to the esourcing portal <https://www.nhssourcing.co.uk> and click on view current opportunities;
- 2) Select the title of the ITT;
- 3) Review the ITT, framework agreement specification, prerequisites and list of eligible users (you may do this without registering);
- 4) Register your organisation on the eSourcing portal (this is only required once);
- 5) Accept the portal terms and conditions and click 'continue', enter your organisation and user details; note the username you chose and click 'Save' when complete; you will shortly receive an e-mail with your unique password (please keep this secure);
- 6) Login to the portal with the username/password;
- 7) Click the 'PQQs/ITTs Open To All Suppliers' link. (These are pre-qualification questionnaires or invitations to tender open to any registered supplier);
- 8) Click on the relevant PQQ/ITT to access the content;
- 9) Click the 'Express Interest' button at the top of the page. This will move the PQQ/ITT into your 'My PQQs/My ITTs' page. (This is a secure area reserved for your projects only). You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ITT Details' box;

10) Responding to the ITT. Click 'My Response' under 'PQQ/ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining). You can now use the messages function to communicate with the buyer and seek any clarification. Note the deadline for completion, then follow the on-screen instructions to complete the ITT. There may be a mixture of online and offline actions for you to perform (there is detailed online help available). You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom