OFFICIAL Provision of CCS ITSM Tooling Contract Reference: CCTS25B36-1

| CHANGE CONTROL NOTICE (CCN) | | | |
|---|---|---|--|
| Contract Title: Contract for the Provision of CCS ITSM Tooling (The Contract) | | | |
| Contract Reference: | CCTS25B36-1 | Contract Change Number: | 1 |
| Date CCN issued: | 16 th September 2025 | Date Change Effective from: | 1 st September 2025 |
| Between: Crown Comme | rcial Service (The Buyer) and Hal | o Service Solutions Limited (The Supplie | r) |
| 1. The Contract is varied | d as follows: | | |
| 1.1. To upgrade to the Halo ITSM Gold Package to provide a full service support package to the Halo Contract for the provisioning of a new IT Service Management (ITSM) tool. Additional value of £12,500.00 per annum. | | | |
| 1.2. Original contract value: £274,000 excluding VAT. Revised value including extension option: £324,000 excluding VAT | | | |
| 2. Words and expressions in this Change Control Notice shall have the meanings given to them in the Contract. | | | |
| 3. The Contract, including any previous Contract changes, authorised in writing by both Parties, shall remain effective and unaltered except as amended by this Change Control Notice. | | | |
| REDACTED TEXT under FOIA Section 40, Personal Information | REDACTED TEXT under FOIA Section 40, Personal Information | FOIA Continu 40 Devenue | ge authorised to proceed Buyer's representative): |
| Print Name and Job Title | Date | | Signature |
| Authorised for and on behalf of the Supplier: | REDACTED TEXT under FOIA Section 40, Personal Information | REDACTED TEXT under FOIA Section 40, Personal Information | REDACTED TEXT under FOIA Section 40, Personal Information |
| Signature Print Name and Job Title Date | | | |
| Authorised for and on behalf of the Buyer: | REDACTED TEXT under FOIA Section 40, Personal Information | REDACTED TEXT under FOIA Section 40, Personal Information | REDACTED TEXT under FOIA Section 40, Personal information |
| | Signature I | Print Name and Job Title Date | |

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