



Crown  
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**Technology Products 2 Agreement RM3733  
Framework Schedule 4 - Annex 1**

## **Order Form**

In this Order Form, capitalised expressions shall have the meanings set out in Call Off Schedule 1 (Definitions), Framework Schedule 1 or the relevant Call Off Schedule in which that capitalised expression appears.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of the Call Off Contract for the duration of the Call Off Period.

This Order Form should be used by Customers post running a Further Competition Procedure under the Technology Products 2 Framework Agreement ref. RM3733.

The Call Off Terms, referred to throughout this document, are available from the Crown Commercial Service website at <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3733>



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## Section A General information

This Order Form is issued in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

### Customer details

#### Customer organisation name

HMRC CDIO

Trinity Bridge House , 2 Dearmans Place, Salford M3 3BS

#### Billing address

The Supplier should submit their invoice electronically to the following email address;

voainvoices.ap@hmrc.gsi.gov.uk

BACS transfer within 30 calendar days of receipt of invoice, in accordance with s.5.1 of schedule 2 of the call-off contract.

#### Customer representative name

HMRC VOA CG – IT Contracts and Commercial Team

Name - Mr. Philip Disbury

Title – Head of IT Contracts and Commercial

#### Customer representative contact details

HMRC VOA CG – IT Contracts and Commercial Team

Address - Valuation Office Agency Redgrave Court, Bootle, Merton Road Liverpool L20 7HS

Email – phil.disbury1@hmrc.gov.uk

#### Business unit representative name

Name – Gail Ramsden

Title – IT Skills and Capabilities Manager

Business unit representative contact details Address - Valuation Office Agency Customer Group

Address - Valuation Office Agency Customer Group VOA West Block, Warrington Road, Worthing West Sussex BN12 4XL Barrington Road

Email - gail.ramsden1@hmrc.gov.uk



**Key Contact for goods receipting and purchase orders; -**

Name – Mrs. Suzanne Boulton  
Contact Telephone Number – 03000 508 249  
Email Address – [suzanne.boulton1@hmrc.gov.uk](mailto:suzanne.boulton1@hmrc.gov.uk)  
Delivery Address: VOA West Block Barrington Road Worthing West Sussex BN12 4XL

**Customer escalation point contact details**

**Customer's first point of contact for dispute resolution purposes.**

Name – Mr. Bruce Thomson  
Title – IT Category - IT Contracts and Commercial Section  
Address - Valuation Office Agency, Redgrave Court, Bootle, Merton Road Liverpool L20 7HS  
Email – [bruce.thomson1@hmrc.gov.uk](mailto:bruce.thomson1@hmrc.gov.uk)  
Tel – 03000 504 783

**Customer's second point of contact (escalation) for dispute resolution purposes.**

Name – Mr. Phil Disbury  
Title – Head of IT Contracts and Commercial - IT Contracts and Commercial Section  
Address - Valuation Office Agency Redgrave Court, Bootle, Merton Road Liverpool L20 7HS  
Email – [phil.disbury1@hmrc.gov.uk](mailto:phil.disbury1@hmrc.gov.uk)  
Tel – 07795 367 032



#### Supplier details

##### Supplier name

Computacenter (UK) Limited

##### Supplier address

##### Supplier representative name

##### Supplier representative contact details

#### Supplier escalation point contact details

##### Suppliers first point of contact for dispute resolution purposes.

Name -

Title -

Address -

Email - [ramin.emami@computacenter.com](mailto:ramin.emami@computacenter.com)

Telephone - 07801452277

##### Suppliers second point of contact (escalation) for dispute resolution purposes.

Name - Jonathan Stern

Title - Public Sector Director

Address - Computacenter (UK) Ltd Hatfield Business Park, Hatfield Avenue, Hatfield, AL10 9TW

Email - [Jonathan.Stern@computacenter.com](mailto:Jonathan.Stern@computacenter.com)

Telephone - +447801451487

##### Order reference number



## Section B

### Overview of the requirement

#### Framework Lot under which this Order is being placed

Tick one box below as applicable

- |                                                   |                                     |
|---------------------------------------------------|-------------------------------------|
| 1. HARDWARE                                       | <input type="checkbox"/>            |
| 2. SOFTWARE                                       | <input checked="" type="checkbox"/> |
| 3. COMBINED SOFTWARE AND HARDWARE REQUIREMENTS    | <input type="checkbox"/>            |
| 4. INFORMATION ASSURED PRODUCTS                   | <input type="checkbox"/>            |
| 5. VOLUME HARDWARE REQUIREMENTS (DIRECT FROM OEM) | <input type="checkbox"/>            |

#### Customer project reference

VOA IT Modernisation Programme

#### Call Off Commencement Date

The Call Off Commencement Date is the date on which the Call Off Contract is formed – this should be the date of the last signature on Section E of this Order Form

30.01.2020

#### Call Off Contract Period (Term)

Call Off Initial Period Months

12 Months (Expiry 29.01.2021)

Call Off Extension Period (Optional) Months

N/A

#### Specific Standards or compliance requirements

As specified in Section C of this order form.



## Section C

### Customer Core Goods and/or Services Requirements

Please provide details of all Goods and/or Services required (including any items which are considered business critical) including the locations where the supplier will be required to deliver the service/s Ordered.

#### Goods and/or Services

As per Supplier's quotation [REDACTED]

| Manufacturer Part No. | Description                                                                    | Qty. | Unit Price (Exc. VAT) | Total Cost (Exc. VAT) |
|-----------------------|--------------------------------------------------------------------------------|------|-----------------------|-----------------------|
| PBP-SR1               | Pluralsight Business Professional 12 Month<br>Renewal: 30/01/2020 – 29/01/2021 | 30   | £467.86               | £14,035.80            |
|                       | [REDACTED]                                                                     |      |                       |                       |

#### Warranty Period, if applicable

The Warranty Period shall be the duration of any guarantee or warranty period the Supplier has received from the third-party manufacturer or supplier.

#### Location/Site(s) for Delivery

Services to be provided at the following location: -

VOA West Block, Barrington Road, Worthing, West Sussex BN12 4XL

Title to Goods is transferred to the Customer on payment to the Supplier in full (save in respect of software where title to the same shall remain at all times with the relevant licensor)

Electronic Licences to be submitted to: [suzanne.boult1@hmrc.gov.uk](mailto:suzanne.boult1@hmrc.gov.uk)

#### Dates for Delivery of the Goods and/or the Services

Service to commence 30.01.2020





**Software** List product details under each relevant heading below

**Supplier Software**

N/A

**Third Party Software**

Third party software (if any) shall be licensed subject to the third party licensor's standard license terms which shall govern the supply, the Customer's use of and obligations relating to the software in their entirety and which shall prevail in the event of any conflict with the terms and conditions of this Call-Off Contract.

**Maintenance Agreement**

Third party services (if any) shall be supplied subject to the applicable third party's standard service terms.

**Additional Clauses (see Annex 3 of Framework Schedule 4)** Tick as required

**Alternative Clauses**

Scots Law  
Or

☐

Northern Ireland Law

☐

**Additional Clauses**

Tick one box below as applicable

A: Termed Delivery – Goods

☐

B: Complex Delivery – Solutions  
(includes Termed Delivery – Goods)

☐

**Optional Clauses**

Tick any applicable boxes below

C: Due Diligence

☐

D: Call Off Guarantee

☐

Non-Crown Bodies

☐

Non-FOIA Public  
Bodies

☐

**NB Both of the above options  
require an Implementation Plan  
which should be appended to this  
Order Form**

E: NHS Coding  
Requirements

☐

F: Continuous Improvement  
& Benchmarking

☐

G: Customer Premises

☐

H: Customer Property

☐

I: MOD Additional Clauses

☐

**Items licensed by the Customer to the Supplier (including any Customer Software, Customer Background IPR and Customer Data)**

N/A



**Call Off Contract Charges payable by the Customer to the Supplier (including any applicable Milestone Payments and/or discount(s), but excluding VAT) and payment terms/profile including method of payment (e.g. Government Procurement Card (GPC) or BACS)**

The Call Off Charges are as per supplier's quotation / £14,035.80

The supplier shall issue electronic invoices upon completed delivery of Goods as per the customer's order.

The customer shall pay the supplier within thirty (30) calendar days of receipt of a valid invoice, as per the provisions of the call-off agreement.

The Supplier shall invoice the Customer for Goods on despatch

The Supplier shall invoice the Customer for Services as per Supplier's quotation.

**Is a Financed Purchase Agreement being used?**

Tick as required

☐

If so, append to Call Off Schedule 2 as Annex A

**Estimated Year 1 Call Off Contract Charges (£)**

For Orders with a defined Call Off Contract Period

The Estimated Year 1 Call Off Contract Charges shall be the total aggregate Charges paid or payable by the Customer from the Call Off commencement Date until the end of the first Call Off Contract Year.





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## Section D

### Supplier response

Suppliers - use this section to provide any details that may be relevant in the fulfilment of the Customer Order

#### Commercially Sensitive information

Any information that the Supplier considers sensitive for the duration of an awarded Call Off Contract



#### Total contract value

Please provide the total contract value (for the Call Off Initial Period) as detailed in your response to the Customer's statement of requirements

**As per the supplier's quotation / £14,035.80 (Exc. VAT)**



## Section E Call Off Contract award

This Call Off Contract is awarded in accordance with the provisions of the Technology Products 2 Framework Agreement RM3733.

The Supplier shall supply the Goods and/or Services specified in this Order Form to the Customer on and subject to the terms of this Order Form and the Call Off Terms (together referred to as “the Call Off Contract”) for the duration of the Call Off Contract Period.

### SIGNATURES

#### For and on behalf of the Supplier

|                |  |
|----------------|--|
| Name           |  |
| Job role/title |  |
| Signature      |  |
| Date           |  |

#### For and on behalf of the Customer

|                |  |
|----------------|--|
| Name           |  |
| Job role/title |  |
| Signature      |  |
| Date           |  |