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**United Kingdom-Derby: Evaluation consultancy services
2017/S 162-334362**

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

NHS Arden and GEM CSU on behalf of NHS England
Cardianl Square, 10 Nottingham Road
Derby
DE1 3QT
United Kingdom
E-mail: Neli.Garbuzanova@ardengemcsu.nhs.uk
NUTS code: UK

Internet address(es):

Main address: <https://www.ardengemcsu.nhs.uk/>
Address of the buyer profile: <https://ardengemcsu.bravosolution.co.uk/web/login.html>

I.2) Joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://ardengemcsu.bravosolution.co.uk>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://ardengemcsu.bravosolution.co.uk>
Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Evaluations of Model of Community FCAMHS (LOT 1) and of the Framework of Secure Staires (lot 2).
Reference number: project_846 - Children and Young People's Mental Health Transformation Workstream

II.1.2) Main CPV code

79419000

II.1.3) Type of contract

Services

II.1.4) Short description:

Arden & GEM CSU acting on behalf of NHS England — Health and Justice and Specialised Commissioning are inviting suitably qualified organisations to offer high quality evaluation of:

- 1) Lot 1: Evaluation of Model of Specialist Child and Adolescent Mental Health Services for High Risk Young People with Complex Needs (Community Forensic CAMHS — WP1);
- 2) Lot 2: Evaluation of the Framework of Integrated Care for the Children and Young People's Secure Estate (SECURE STAIRS — WP2).

The procurement will consist of two lots. Organisations will be able to bid for more than one lot. The contract will be for 3 years with planned commencement date 1 April 2018. The financial envelope for each Lot is 150 000 GBP per annum excluding VAT (450 000 GBP in total per each LOT for the duration of the contract).

If you wish to submit a bid please register on <https://ardengemcsu.bravosolution.co.uk>. The ITT reference numbers are:

- itt_811 for Qualification Questionnaire
- itt_812 for Lot 1
- itt_813 for Lot 2.

II.1.5) **Estimated total value**

Value excluding VAT: 900 000.00 GBP

II.1.6) **Information about lots**

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Lot 1: Evaluation of Model of Specialist Child and Adolescent Mental Health Services for High Risk Young People with Complex Needs (Community Forensic CAMHS — WP1)
Lot No: 1

II.2.2) **Additional CPV code(s)**

79419000

II.2.3) **Place of performance**

NUTS code: UK
Main site or place of performance:
United Kingdom.

II.2.4) **Description of the procurement:**

LOT 1: Evaluation of Model of Specialist Child and Adolescent Mental Health Services for High Risk Young People with Complex Needs (Community Forensic CAMHS — WP1)

Deliverables for the Community FCAMHS WP1 (the project subject to evaluation), include:

- Improved mental health and wellbeing among this cohort of children by identifying and addressing the mental health needs of high risk children and young people in a range of secure, residential and community settings;
- Support to access to relevant provision across agencies in line with the children or young person's identified needs, including transition to secure, other residential or adult services;
- Local provision that is supplemented with specific specialist input where necessary;
- Reduction of risk of harm from self-harm, suicide, substance misuse, violence and other harmful behaviours linked to poor mental health;
- Reduction in offending and risk of offending;
- Promotion of social inclusion and parity of provision for children and young people within the service remit;
- Improvement of life chances in relation to better health, education, housing and employment opportunities;

— Promoting parity of approach in services that care for this cohort of children, so children experience care and treatment delivered by a psychologically informed and trauma-aware workforce.

Specific deliverables for the Evaluation (the project subject to this procurement), include:

The provider will be required to demonstrate/ achieve the following outcomes:

— Capacity, capability and organisation, able to produce results from the outset.

— Pragmatic, realistic, persistent, persuasive and authoritative in advisory role.

— Development of an acceptable evaluation framework incorporating meaningful, pragmatic outcome measures. which might include:

o Improvement in cross-agency process and joint working to impact on children/ young people's mental health with a clear identified role for F:CAMHS.

o Clear evidence that children/ young people's complex mental health needs are being addressed in a timely, graded, more consistent and more informed manner.

o Evidence of sustained improvement in children and young people's ability to live safely within the community or, if not, evidence that this has been recognised and appropriate further measures have been taken.

— Establishment of national data collection process.

— Quantitative data management and interpretation (activity/ target population).

— Qualitative evaluation of feedback from various sources.

— Economic analysis; evaluation shows whether investment via the Children and Young People Mental Health Transformation funding has been successful in producing benefits for children and young people and for wider society and therefore whether value for money has been demonstrated.

— Linkage with other data requirements (eg. national KPIs/ quality measures).

— Clear strategy for communication of results (shorter and longer term).

— Production of fit for purpose and publishable reports.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 450 000.00 GBP

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/04/2018

End: 31/03/2021

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

If you wish to submit a bid and access the tender documentation please register on <https://ardengemcsu.bravosolution.co.uk>. The

a) Bravo project reference is project_846 — Children and Young People's Mental Health Transformation Workstream.

b) The ITT reference numbers for Lot 1 are:

- itt_811 for Qualification Questionnaire
- itt_812 for Technical and Commercial Envelope (LOT 1).

II.2) **Description**

II.2.1) **Title:**

Lot 2: Evaluation of the Framework of Integrated Care for the Children and Young People's Secure Estate (secure Stairs — WP2)
Lot No: 2

II.2.2) **Additional CPV code(s)**

79419000

II.2.3) **Place of performance**

NUTS code: UK
Main site or place of performance:
United Kingdom.

II.2.4) **Description of the procurement:**

LOT 2: Evaluation of the Framework of Integrated Care for the Children and Young People's Secure Estate (secure Stairs — WP2)

Deliverables for the Secure Stairs Framework WP2 (the project subject to evaluation), include:

- Improved training for staff to help them understand the needs of and appropriate interventions for these children and young people, including staff trained and supported to work within the integrated framework of care (secure Stairs);
- A framework that ensures children and young people receive the same type of care irrespective of location in England, built on a consistent evidence-based approach;
- Comprehensive formulation and care for each child;
- Improved unit environment — less high risk behaviours in units, higher staff satisfaction;
- Improved relationships and communication with staff and other young people;
- Development of an evidence base to demonstrate performance;
- Development of and monitoring of individual goals for each child's stay in a secure setting;
- Goals for stay developed with young person's 'home' environment;
- The enabling of reintegration of young people into mainstream provision, where this is appropriate;
- Effective and therapeutic pathways into adult and/ or community based provision;
- Improvement of life chances in relation to better health, education, housing and employment opportunities.

Specific deliverables for the Evaluation (the project subject to this procurement) include:

- Improvement in the secure estate environment in order to impact on young people's mental health.
Examples: — reduced placement moves; reduced vacancies/use of agency residential staff; increased 'caregiver sensitivity'; improvement in residential 'climate'; increased staff retention; reduced staff sickness; improved staff confidence and morale as measured by setting specific staff surveys; reduced number of restraints.
- Direct Improvement in young people's mental health and well-being whilst on the estate.
Examples: — reduced frequency and severity of high risk behaviours (e.g. self-harm, violence); reduction in scores on standardised symptom measures; reduction in the number of young people meeting the diagnostic criteria for a mental health disorder on discharge; young people meeting the Secure Stairs targets agreed for them by end of stay.
- Evidence of sustained improvement in young people's ability to live safely within the community.

Examples: — reduced rate of readmission to the secure estate; reduced frequency and severity of offending behaviour after a stay in the secure estate; increased frequency of engagement in education after a stay in the secure estate; young people sustaining Secure Stairs targets met whilst in the secure estate; improved co-ordination of stakeholders involved with young person.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: 450 000.00 GBP

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/04/2018

End: 31/03/2021

This contract is subject to renewal: no

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: no

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

If you wish to submit a bid and access the tender documentation please register on <https://ardengemcsu.bravosolution.co.uk>. The

a) Bravo project reference is project_846 — Children and Young People's Mental Health Transformation Workstream.

b) The ITT reference numbers for Lot 2 are:

— itt_811 for Qualification Questionnaire

— itt_813 for Technical and Commercial Envelope (lot 2).

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

The Contracting Authority reserves the right to require groupings of contractors to take a particular legal form or to require one party to undertake primary legal liability or to require that each party undertakes joint and several liability.

III.1.2) Economic and financial standing

List and brief description of selection criteria:

Selection criteria as stated in the procurement documents.

Parent company or other guarantee bonds, deposits, insurance or other forms of security may be required in certain circumstances.

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.5) Information about reserved contracts

- III.2) **Conditions related to the contract**
- III.2.1) **Information about a particular profession**
- III.2.2) **Contract performance conditions:**
- III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

- IV.1) **Description**
 - IV.1.1) **Type of procedure**
Open procedure
 - IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
 - IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
 - IV.1.6) **Information about electronic auction**
 - IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
 - IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: [2017/S 124-252129](#)
 - IV.2.2) **Time limit for receipt of tenders or requests to participate**
Date: 26/09/2017
Local time: 17:00
 - IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
 - IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
English
 - IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**
 - IV.2.7) **Conditions for opening of tenders**
Date: 26/09/2017
Local time: 17:00

Section VI: Complementary information

- VI.1) **Information about recurrence**
This is a recurrent procurement: no
- VI.2) **Information about electronic workflows**
- VI.3) **Additional information:**
Arden and GEM CSU is managing this Procurement in accordance with the Public Contracts Regulations 2015 (the "Regulations").
The Contracting Authority will be using an eTendering system in this procurement exercise.
Suppliers Instructions: How to Express Interest in this Tender.
1. Register your company on the eSourcing portal (this is only required once).
Browse to the eSourcing Portal: <https://ardengemcsu.bravosolution.co.uk> and click the link to register — Accept the terms and conditions and click 'continue' — Enter your correct business and user details.
— Note the user-name you chose and click 'Save' when complete.
— You will shortly receive an e-mail with your unique password (please keep this secure).
2. Express an Interest in the tender
— Login to the portal with the username/password.

- Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitationsto Tender open to any registered supplier).
 - Click on the relevant ITT [itt_811 Qualification Questionnaire for both Lots; itt_812 Technical and Commercial Envelope Lot 1; itt_813 Technical and Commercial Envelope Lot 2] to access the content.
 - Click the 'Express Interest' button at the top of the page.
 - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (This is a secure area reserved for your projects only)
 - You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box.
3. Responding to the tender
- Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining).
 - You can now use the 'Messages' function to communicate with the buyer and seek any clarification.
 - Note the deadline for completion, then follow the onscreen instructions to complete the PQQ/ ITT.
 - There may be a mixture of on-line and off-line actions for you to perform (there is detailed on-line help available).
- You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance please consult the on-line help, or contact the eTendering help-desk.

VI.4) **Procedures for review**

VI.4.1) **Review body**

NHS Arden and GEM Commissioning Support Unit
Cardinal Square, 10 Nottingham Road
Derby
DE1 3QT
United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

23/08/2017