

BIDDER TRAINING

UK SHARED BUSINESS SERVICES EMPTORIS TRAINING MODULE

1. SCOPE OF TRAINING

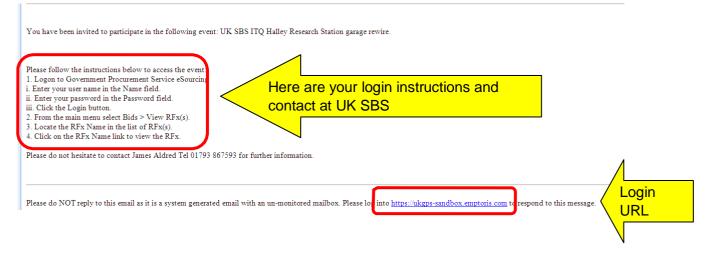
The scope of this training module will include

- Logging on the system
- Committing to respond to a requirement
- Reviewing RFx attachments
- Reviewing RFx messages
- Answering questionnaires
- Receiving clarifications
- Submitting your bid
- Downloading your response

2. LOGGING ONTO THE SYSTEM

It is assumed that the Bidder has a Login to Emptoris. If you do not have a login please use 'Bidder logging in – first time' for guidance on how to obtain a login and change your password.

Bidders who are invited into a sourcing exercise will receive an email similar to this:



Bidders will now need to login to the system.

Crown Commercial Service	
Name : UKSBS13 Password : •••••••	Useful Links Register for CCS eSourcing Procurement Guidance Help & Support
Forgot your Login Name or Password? Please Login	Related External Links
	Crown Commercial Service Portal Contracts Finder
	Concideo Finada
	Tenders Electronic Daily (TED) SIMAP

Bidders will now need to review the system usage terms for the e-sourcing suite.

Access to the system will only occur if you agree to the system usage terms:

Crown Commercial Service eSourcing Suite	^
Supplier System Usage Agreement	
Version 2.1	
General Terms	
1. Introduction	
1.1. This User Agreement between the Crown Commercial Service (the Buyer) and the Supplier governs the access and use of the eSourcing Suite (the System) by the Supplier to respond to an invitation from the Buyer to participate in a procurement exercise.	
1.2. A procurement exercise may include a Pre-Qualification Questionnaire (PQQ), a Request for Information (RFI), an Invitation to Tender (ITT), an Invitation to Participate in Dialogue (ITPD), an Invitation to Submit Final Offer (ITSF), Nixtation to Submit Final Offer (ITSF), and Exit Ad Final Offer (ITSF), a Rest votation (RFI), a Request for Quation (RFI), an electronic Audit on can electronic Audit on contract This above list of Individual procurement exercise processes is indicative and a non-exhaustive representation of commonly used terminology. Buyer Organisations may have their own, unique terminology to be applied of a case by case basis.	
a case by case basis. 1.3. The System is provided by IBM and operated by the Buyer. This User Agreement applies to the Supplier's and its Supplier Users' access to and use of the System. The Supplier acknowledges that by a Supplier User accessing the System using the user ID and password provided by, or on behalf of the Buyer, the Supplier agrees to be bound by this User Agreement.	
1.4. The Supplier shall only use the System to respond to an invitation to participate in a procurement exercise in accordance with this User Agreement and any further rules expressed and presented in the System. In the even that there is any conflict between this User Agreement and any such further rules, then the provisions of such further rules shall take precedence over this User Agreement.	it
2. Access	
 The Buyer grants to the Supplier, free of charge, access to the System by Supplier Users for the purpose of responding to any invitation to participate in a procurement exercise, subject to this User Agreement. The Buyer may immediately deny access to the System by the Supplier and/or one or more Supplier Users by giving notice in writing to the Supplier and/or the following events occur: The Supplier commits a material breach of any of the solupations under this User Agreement and 	
2.2. The Supplier fails to remedy, or persists in, any breach of any of its obligations under this User Agreement after having been notified in writing to remedy or desist such breach within a period of ten (10) Working Days.	
2.3. Without prejudice to any of the Buyer's other rights, the Buyer reserves the right to suspend access to the System without notice for technical or legal reasons.	
3. Registration	
 To be granted access to the System, the Supplier must register each person which the Supplier where to be a Supplier User by providing the required registration data and specifying a user ID and password. User ID and password are strictly personal to the Supplier User and non-transferable. The Supplier shall ensure that its Supplier Users do not divulge or disclose their user ID on password to third parties. In the event that the Supplier viser of ont divulge or disclose their user ID on password to third parties. In the event that the Supplier or a Supplier User befores aware that a user ID and / or password may have been divulged, disclosed or discovered by any third party, they shall immediately notify the Eujer. 	1
 The Supplier shall designate an individual Supplier User to manage access to the System by other Supplier Users. The Supplier must immediately inform the Buyer in the sevent that a Supplier User leaves its employment or no longer requires access to the System. The Buyer retains the right to deactivate a Supplier User user ID and password if there has been no access for a period of sixty (60) days. 	
4. Supplier's Obligations	•
ESOURCING USE AGREEMENT	
I Agree I do NOT Agree	

3. COMMITING TO RESPOND TO A REQUIREMENT

Bidders will have access to all the sourcing activities they have been invited to and can click on 'view/respond to RFx' to confirm their interest.

CCS eSourcing My Profile	Bids Message	es Utilitie	15	~					🔍 🔎 🖂	ñ 2 🔏	
				Bids View RFx(s)		Crown Commercial Service	I				
All Open/Pending/Paused RFx(s)									🐴 Open/Pending	j/Paused 🔽	0
RFx Name	RFx Unique Id	Summary	RFx Acceptance	Soloot	ПЕх Туре	RFx Style	Sta	tus Time Remaining	Open Time BST	Close Time	e BST
UK SBS Supply of new boiler FM120051	FM120051		ø	View/Respond to RFx]}. Fr⊧i		Open	<u>2 hrs 57 min</u>	20/06/2014 13:57	23/06/2014 14	:00

Bidders can elect to 'Accept' or 'Decline' to Bid from here:

CCS eSourcing My Profile Bids Messages Utilities					🔎 🖂 🍈 🖬 🦼 Remaining Time: 2hr 56m 20s
Description: UK Shared Business Services Invitation to Quote De Contact Information BuyerUser2 UKSBS 0 RFx Messages (1) 0	Type: RFI ♦ <u>Run RFI Report</u>				C Open Time: 20.08/2014 13.67 BST Close Time: 20.08/2014 14.00 BST Status: Open
Questionnaires (5)		10		Bernard	Accept Decline
Questionnaire / Question 🗬		Ø		Respond	View History
		Ø (0)	(0)	Place Response	VIEW ISION
					VEW
B SECTION 1, 2, 3, 5 and 7 - Guidance Notes		Ø (0)	(0)	Place Response	Vewestory
SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE		@ ₍₀₎ @ ₍₀₎	(0)	Place Response Place Response	VEW

4. REVIEWING RFx ATTACHMENTS

Bidders will now face a page similar to this. Locations of key areas to consider are attached.

The + icons indicate the questionnaire can be expanded to reveal the questions below.

Place response is clicked on to place a response against a questionnaire.

RFx attachments and RFx message are available to view.

x(s) > UK SBS Supply of new boil				Remaining Time: 2hr 55m 1s
cription: UK Shared Business Ser Des Invitation to Quote De. Type: RFI Intract Information			Submit all Draft Responses >	 Open Time: 20108/2014 13:67 BST Close Time: 23108/2014 14:00 BST Status: Open
stionnaires (5) Questionnaire / Question	0		Respond	Respond Offline 3
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE	@ (0) @ (0)	(0)	Place Response Place Response	
SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	

It is **<u>STRONGLY</u>** recommended that prior to commencing with completion of the questionnaire responses Bidders review all of the RFx attachment so they have a clear understanding of the requirement, evaluation model, price schedule, contract terms, and any associated attachments to questions.

Generally attachments to questions will have a naming convention at the start of the attachment name (e.g. AW5.2 Price Schedule) to help Bidders associate the attachment with the relevant clarification.

Bidders should also be aware that clarification answers to the bid documents will be posted to RFx attachments on a regular basis. Please regularly check for updates. Note typically the latest set of clarifications will be uploaded and the previous version deleted from the system.

	ck here to vie achments	ew	t Responses :	Remaining Time: 2hr 55m 1s Open Time: 2008/2014 13 67 BST Clase Time: 2308/2014 14:00 BST Status: Open
uestionnaires (5)				Respond Offline
Questionnaire / Question 🕏	Ø		Respond	View History
BECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
B SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	
	Ø (0)	(O)	Place Response	
	(0)			
section 6 - PRICE QUESTIONNAIRE section 6 - QUALITY QUESTIONNAIRE	© (0) Ø (0)	(0)	Place Response	

To view attachments:

	Bidders	will see	a screen	like this:
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					A1	
Attachm	ents (11)					
Level	Folder	Content	Attachment Name	Description	Organi	
Event	Instruction	Bidder Training.pdf	Bidder Training		Crown Comme	
Event	Instruction	Clarifications of sourcing documents ca	Clarifications to Bidders		Crown Comme	
Event	Instruction	ITQ Invitation to Quote.doc		ITQ sour		
Event	Instruction	http://www.uksbs.co.uk/services/procure/	UK SBS Training videos			
Question	RFI	AW1.1 Form of Bid ITQ.pdf	AW1.1 Form of Bid			
Question	RFI	AW1.3 Certificate of Bona Fide Bid.do	AW1.3 Certificate of Bona Fide Bid	\langle		
Question	RFI	AW3.1 ITQ Validation check.pdf	AW3.1 Validation check	\mathbf{i}		
Question	RFI	AW5.2 Price schedule captivate video.	Is AW5.2 Price schedule	Price		
Question	RFI	AW5.5 ISupplier fact sheet.pdf	AW5.5 I Supplier Fact Sheet		010111 001111	
Question	RFI	AW5.5 Science Warehouse fact sheet.p	AW5.5 Science Warehouse Fact Sheet		Crown Comme	
Question	RFI	Area where new boiler will be installed	AW6.2 Plan	Image to support	e. Crown Comme	
				N		
		enabled for attachments. The export job v	The second s			

They can access the specific attachment by clicking on one of the 'Content' hyperlinks.

Crown Commercial Service eSourcing - Wind	ows Internet Explorer provided by ITC 🔳 🗖 🔀
https://ukgps-sandbox.emptoris.com/e1/virus_scan_rest	ults_popup.jsp?cur_id=406250&OWNER_TYPE=4& 🏻 🔒 🛛 🔀
CCS eSourcing	2 🛔 🗠
	Attachments
	AW5.2 Price schedule captivate video.xls
Status	Passed
Download	Cancel

5. REVIEWING RFx MESSAGES

Bidders can access RFx messages by clicking on the area below:

SCription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information uyerUser2 UKSBS RFX Messages (1)			Submit all Draft Responses >	Remaining Time: 2008/2014 13:57 BST Open Time: 2008/2014 13:57 BST Close Time: 22:08/2014 14:00 BST Status: Open
estionnaires (5) Questionnaire / Question	Ø		Respond	Respond Offline
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	
SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Place Response	
	Ø (0)	(0)	Place Response	
SECTION 6 - QUALITY QUESTIONNAIRE	(•)			

All received messages are in the 'Received messages' folder.

All messages sent are in the 'Sent messages' folder.

All standard system related messages are in the 'Broadcast messages' folder.

It is **<u>STRONGLY</u>** recommended that Bidders review RFx messages before commencing with responding to the questionnaires.

Later in the training we will advise how to contact the UK SBS Category Manager for your procurement if you need to raise any clarifications or have any questions.

6. ANSWERING QUESTIONNAIRES

In order to answer a questionnaire Bidders need to click on the 'place response' button.

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jle Edit View Favorites Iools Help				
🍦 Favorites 🛛 🖕 🔊 Emp sand UKSBSBuyer2 👩 Emp live UKSBSBuyerUser 1 🔜 Dun & Bradstreet UK 👩 UK SBS V	Webmail			
Crown Commercial Service eSourcing			🙆 • 🔊 ·	🖃 🌐 🔹 Page 🔹 Safety 👻 Tools 🔹
CS eSourcing My Profile Bids Messages Utilities				📕 🖻 🟠 🔍 🔍
Fx(s) > UK SBS Supply of new boil				Remaining Time: 2hr 46m 18
escription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information @ RFx Attachments (11) P RUN RFI Report			Submit all Draft Responses	Close Time: 23/08/2014 14:00 BST
Contact Information			Submit all Draft Responses >	Status: Open
Contact Information @ RFx Attachments (11) Run RFI Report	Ø		Submit all Draft Responses >	Status: Open
Contact Information	@ @ (0)	 (0)		Status: Open Respond Offline
Contact Information P EFX Attachments (11) P Run RFI Report SugerUser2 UKSBS RFX Messages (1) uestionnaires (5) Questionnaire / Question			Respond	Status: Open Respond Offline
Contact linformation Imperiation I	Ø (0)	(0)	Respond Place Response	Status: Open Respond Offline
Contact Information Contact I	(0) (0)	(0)	Rescond Place Response Place ICreate Response	Status: Open Respond Offline

They will then face a screen with questions:

t ps ://ukgps-sandbox. emptoris.com /e1/detail_response.jsp?_eps_=Y&jspAction=6&_it_id=1713850&_bid_r_param=true	
CS eSourcing	24
BEL	
Create Response	
Context	
RFI Name: UK SBS Supply of new boiler FM120051	
Questionnaire Name: SECTION 6 - LEAD TIME	
Questionnaire Description:	
Create Response(s)	
*AW7.1 Please confirm you can meet a delivery date of 13/12/13.	
Bidder Guidance - The Bidder shall answer yes or no.	
Yes - Pass	
No - Fail	
Scoring Criteria - Mandatory Pass/Fail	
	10
	Question Level 🖉 (0)
Please Select 💌	
*AW7.2 Please provide details of the make and model of the proposed boiler.	
Bidder Guidance - Please complete the table and add an attachment as an URL link det	tailing the
specification.	
Scoring Criteria - For Information Only	
Scoring criteria for incommetion onry	10
	Question Level 🖉 (0)
Response	
Response	
Make of boiler	
Model of boiler	
*NW7 2 Diasso confirm you can improve on the delivery date of 12/12/12	

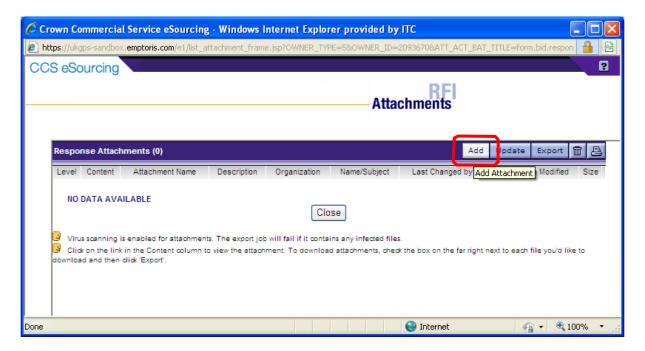
Typically the questions will detail:

- The question number these are NOT sequential so do not think there are questions missing.
- The question detail
- Bidder guidance This usually advises if attachments are permissible, word count details, guidance to help with the bid response and any specific information about the evaluation model proposed. Where a question is pass or fail typically Bidders will see the criteria for a pass or a fail.
- Scoring criteria This indicates if the question is pass / fail, scoring (and the maximum score available) or for information only.

ALL REQUIRED (*) QUESTIONS WILL NEED TO HAVE SOME TEXT ENTERED IN ORDER TO SAVE YOUR ANSWERS.

Click on the various drop down boxes and complete the various text boxes to reply.

Where an attachment is permissible click on the question level clicon and you will see a pop up screen like this. Click on 'add' to add an attachment and then go to the bottom of the page and 'save'. After saving the question level clicon will show the number of attachments uploaded against the specific question.



Bidders can add an attachment by clicking on browse and finding their file on their local PC or shared drive. They can change the name presented to UK SBS. It is **<u>STRONGLY</u>** recommended the Name commences with the question reference (e.g. AW5.2) to ensure we can effectively cross refer answers.

Crown Commercial Service eSe	ourcing - Windows	Internet Explore	r provided by ITC		
https://ukgps-sandbox.emptoris.com/	/e1/attachment/jsp/ajax_	_upload_attachments	.jsp?_eps_=Y&OWNER_TYPE=58	XOWNER_ID=2093670	
CCS eSourcing					24
			Attachment	s	
Please enter attachment inform	nation. (Max allowed upl	load file size 20 MB)			
Name*	Location	Description	1 Attach Content		
AW5.2 Price schedule	Local Drives	✓ 🗐+	C:\Documents and Settin	Browse	
Google	URL	✓ 🗐+	www.google.co.uk		
	Local Drives	⊻ ≝+		Browse	
	Local Drives	∼ ≣ +		Browse	
	Local Drives	✓		Browse	
		Save Close	Add More		

When you have completed a questionnaire and added all the relevant attachments you <u>MUST</u> click on the 'save' button.

After saving the question level icon will show the number of attachments uploaded against each specific question. Bidders must check their attachments have been correctly uploaded and embedded in the questionnaire response.

You will then see a message which says 'changes saved successfully' at the top of the page.

vn Commercial Service eSourcing - Windows Internet Explorer provided by ITC	
s://ukgps-sandbox. emptoris.com /e1/detail_response.jsp7_eps_=Y&jspAction=6&_jt_jd=1713850&_bid_r_param=true	
Bidder Guidance - The Bidder shall answer yes or no.	
Yes - Pass No - Fail	
Scoring Criteria - Mandatory Pass/Fail	
	Question Level 🖉 (0)
Please Select V	
*AW7.2 Please provide details of the make and model of the proposed boiler.	
idder Guidance - Please complete the table and add an attachment as an URL link detailing the specification.	
Scoring Criteria - For Information Only	
	Question Level (0)
Response	
Make of boiler Baxi	
Model of bolts	
*AW7.3 Please confirm you can improve on the delivery date of 13/12/13.	
idder Guidance - The Bidder shall select the date they can achieve for delivery and installation of the boiler.	
After 13/12/13 = score 0	
6/12/13 - 13/12/13 = score 50 9/11/13 - 05/06/13 = score 100	
Scoring Criteria - Maximum Marks 5%	
	Question Level 🖉 (0)
29/11/13 - 05/12/13 🗸	
Save	
Required Field	
n Commercial Service eSourcing - Windows Internet Explorer provided by ITC	
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	2
	2
RFI	
Create Response	
Changes Saved Successfully.	
Context RFI Name: UK SBS Supply of new boiler FM120051	
Questionnaire Name: SECTION 6 - LEAD TIME	
Questionnaire Description:	
Create Response(s)	
*AW7.1 Please confirm you can meet a delivery date of 13/12/13.	

Bidder Guidance - The Bidder shall answer yes or no.

If Bidders do not fill in the entire form you will receive a message which says:

Message	e from webpage 🛛 🔀
⚠	There are one or more required fields on this form. Please fill in any field that has a red (*) next to it.
	ОК

Bidders should find the missing field and provide an answer otherwise all the answers will not be saved.

When complete save and close the questionnaire.

On the questionnaires page you will see the 'Respond' field has now gone green, but answers can still be modified until you submit the draft responses.

Description; UK Shared Busin Contact Information BuyerUser2 UKSBS 0	ess Services Invitation to Quote De Ø <u>RFx Attachments (13)</u> M <u>RFx Messages (1)</u>	Type: RFI ▶ <u>Run RFI Report</u>			Submit all Draft Responses >	C Open Time: 20/08/2014 Close Time: 23/08/2014 Status: Open	
uestionnaires (5)						Respond	Offline 鵍
	Questionnaire / Qu	iestion 🚔	Ø		Respond	View History	
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SECTION 6 - COMMERC	IAL QUESTIONNAIRE		Ø (0)	(0)	Revise Response	View History	DB (1)
SECTION 6 - PRICE QUE	STIONNAIRE		Ø (0)	(0)	Revise Response	View History	DB (1)
SECTION 6 - QUALITY Q	DUESTIONNAIRE		Ø (0)	(0)	Place Response		
SECTION 6 - LEAD TIME			Ø (0)	(0)	Revise Response	View History	DB (1)
7						View History	

Once all questionnaires are completed you can submit them.

7. RAISING CLARIFICATIONS

Clarifications can be raised easily in two ways, irrespective of the approach taken it is **<u>crucial</u>** that Bidders cross reference their clarification to the relevant question number.

Clarification at questionnaire level.

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ontact Information @ REx Attache	ments (13) Run RFI Report		Submit all Draft Responses	Status: Open	
ontact Information @ RFx Attachr yerUser2 UKSBS	ments (13) P <u>Run HFI Heport</u> ges (1)		Submit all Draft Responses	status: Open	
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You will always see a screen like this with messages in (questionnaire messages), your messages (sent messages) and system messages (broadcast message).

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🙋 https://ukg	ps-sandbox. emptoris.com /en/fra	mes_message_popup.jsp?OW	NER_TYPE=3&OWNER_ID=1713700&msgViewContext=2&I:	5POPUP_PARAM=1		
CCS eSo	burcing					4
	Questionnaire Messages(0)	Sent Messages	View by Questionna	lessages	reate 🖥 📇	F
	Status	From	Date BST	Subject	0	ł
NO	DATA AVAILABLE		Close			

To raise a clarification click on 'Create'

You will now be able to upload your message and any attachments.

Always send to 'All hosts'.

Remember to cross reference to the question number and to 'send' the document.

Crown Comme	cial Service eSourcing - Windows Internet Explorer provided by ITC
🖉 https://ukgps-san	dbox. emptoris.com /e1/detail_message_create.jsp?_eps_=Y&jspAction=6&msgViewOrgContext=2&msgViewC
CCS eSourci	ng 🔄 🖳 🖉 📕 🖉
	Create Message
Contex	Questionnaire SECTION 6 - PRICE QUESTIONNAIRE
то	IAll Hosts Crown Commercial Service - Bev Manna Crown Commercial Service - BuyerUser2 UKSBS Crown Commercial Service - James Aldred
Subjec	
Message	62 characters, (max allowed - 5000)
Attachmen	▶ Attachments(0)

Bidders can view the question in the sent messages.

They can also filter against all questions, last 30 days, 10 days or last day

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https://ukgps-sandbox.emptoris.com/en/fram	es_message_popup.jsp?	OWNER_TYPE=3&OWNER_ID=171370	0&msgViewContext=2&ISPOPUP_PARA	\M=1	
CCS eSourcing					24
Questionnaire Messages	Sent Messages(1)	View Broadcast Messages	Messa by Questionnaire		Create 🚇
From		То	Date BST⊽	Subject	Ø
UKSBS14 - Stokes, Katie	Item -	Host	23/08/2014 11:34	AW1.1	Ø (0)
		Close			

Alternatively Bidders can raise clarifications through RFx messages:

	Crown Commercial Service eSourcing - Windows Internet Explorer provided by ITC					- 7 🛛
	COO • E https://ukgps-sandbox.emptoris.com/e1/index.jsp?_eps_=Y			💌 🔒 🗟 🐓 🗙 🚺 Li	ve Search	P -
	Eile Edit View Favorites Tools Help					
	🖕 Favorites 🛛 👍 🔊 Emp sand UKSBSBuyer2 🖉 Emp live UKSBSBuyerUser1 🔜 Dun & Bradstreet UK 🖉 UK SBS Webn	ail				
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	<u>RFx(s)</u> > UK SBS Supply of new boil				Remaining Time: 2h	
RFx me	Description: UK Sha Type: RFI PSSages RFX Messages (1) Pain RFI Report			Submit all Draft Responses >>	Close Time: 23/06/2014	
	Questionnaires (5)				Respond	Offline 🙁 🔒
	Questionnaire / Question 🗢	Ø		Respond	View History	
	E SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DB (1)
	B SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	08 (1)
	B SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1)
	B SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
	B SECTION 6 - LEAD TIME	Ø (0)	(0)	Revise Response	View History	DE (1)

In RFx messages the process is similar to the questionnaire clarifications. Click on 'create' to send a new message.

S eSou	urcing				2
				View by RFx	
				VIEW BY III X	
Re	eceived Messages(1)	Sent Messages	Broadcast Messages		(5) 🔽 👔 Create 👔
Re	eceived Messages(1)	Sent Messages From	Broadcast Messages		(s)

Version: 2.1

Bidders can upload their clarifications, remembering to send to 'All hosts' and including the question number (if relevant) in the subject.

Remember Bidde	ers can add attachments and must always 'send' the clarification.
Crown Commercial Service eS	ourcing - Windows Internet Explorer provided by ITC
	/e1/detail_message_create.jsp?_eps_=Y8jspAction=68msgViewOrgContext=18msgViewContext=18:OWNER_ID=418808:OWNER_TYPE=4
CCS eSourcing	
	Create Message
Contex	w ron coo to ply of new boiler FM120051
To	All Heete Crown Commercial Service - Bey Manna Oscine Commercial Service - BuyerUser2 UKSBS Crown Commercial Service - James Aldred
Subject	Timescales
Message	Can I have an extension of 10 working days please?
Attachment	Attachments(0)
	Send

In this example it is a general clarification and not associated to a specific question.

The clarification can now be viewed in the sent messages folder.

Note the previous clarification raised at questionnaire level is also available to view.

The filtering of messages against 1, 10, 30 days or all is still available in this view.

		View by RFx	5	
Received Messages Sent Messages(3)	Broadcast Messages		last 10 day	(S) 🗸 🊧 Create
From	To	Date GMT	Subject	
UKSBS Test Supplier 2 - Test Supplier 2,	RFI - Host	08/11/2013 10:59	Timescales	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	08/11/2013 10:38	AW1.1	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	06/11/2013 09:54	AW5.7	Ø (0)

8. RECEIVING CLARIFICATIONS

Regularly check the RFX attachments folder for clarifications to the procurement.

There maybe associated messages also in RFx messages to review.

Note it is the Bidders responsibility to check for clarifications.

Co	X(s) > UK SBS Supply of new boil Scription: UK Shared Business ontact Information @ RFx Attachments (13) Pain RFI Record Pain RFI Record			Submit all Draft Responses >	 Remaining Time: 2h Open Time: 20/08/2014 Close Time: 23/08/2014 Status: Open 	13:57 BST
ue	estionnaires (5)	10	57	Respond	Respond View History	Offline)는
	Questionnaire / Question 🗬	Ø		Respond	View History	
)	SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DE (1
)	SECTION 8 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1
)	SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	
)	SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
	SECTION 6 - LEAD TIME	Ø (0)	(0)	Revise Response	View History	DB (*

Clarifications will generally be given a document name 'Clarifications'. Generally only the latest set of clarifications will be uploaded.

Simply click on the content for the relevant file to download it.

Crown	Comn	nercial S	ervice eSourcing - Windows Inte	rnet Explorer provided by ITC							
🖉 https://	/ukgps-:	sandbox, en	nptoris.com/en/list_attachment_frame.jsj	p?OWNER_TYPE=4&OWNER_ID=418808	kattachmentsType=_supplier_Atta	chment 🔒 🙆					
CCS e	Sour	cing				2					
Attachments											
Atta	chmer	nts (13)				^					
Le	evel	Folder	Content	Attachment Name	Description	Organiza					
Eve	nt I	Instructions	Bidder Training.pdf	Bidder Training		Crown Commer					
Eve	nt I	Instructions	Clarifications of sourcing docxls	Clarifications to sourcing documents 23		Crown Commer					
Eve	nt I	Instructions	ITQ Invitation to Quote.doc		ITQ sourcing document	Crown Commer					
Eve	nt l	Instructions	http://www.uksbs.co.uk/services/procure/	UK SBS Training videos		Crown Commer					
Que	estion	RFI	AW1.1 Form of Bid ITQ.pdf	AW1.1 Form of Bid		Crown Commer					
Que	estion	RFI	AW1.3 Certificate of Bona Fide Bid.doc	AW1.3 Certificate of Bona Fide Bid		Crown Commer					
Que	estion	RFI	AW3.1 ITQ Validation check.pdf	AW3.1 Validation check		Crown Commer					
Que	estion	RFI	AW5.2 Price schedule captivate video.xls	AW5.2 Price schedule	Price schedule of requirement.	Crown Commer					
Que	estion	RFI	AW5.5 ISupplier fact sheet.pdf	AW5.5 I Supplier Fact Sheet		Crown Commer					
Que	estion i	RFI	AW5.5 Science Warehouse fact sheet.pdf	AW5.5 Science Warehouse Fact Sheet		Crown Commer					
Que	estion i	RFI	Area where new boiler will be installed	AW6.2 Plan	Image to support bidder response.	Crown Commer					
Res	ponse i	RFI	AW5.2 Price schedule.xls	AW5.2 Price schedule		UKSBS14					
Res	ponse i	RFI	http://www.google.co.uk	Google		UKSBS14					
<						>					
javascript:v	oid O			l 😜 In	ternet 🛛 🖓 🕶	🔍 100% 🔻 🛒					

Crown Commercial Service eSourcing - Wind	ows Internet Explorer provided by ITC 🗔 🗖 🔀
https://ukgps-sandbox.emptoris.com/e1/virus_scan_res	ults_popup.jsp?cur_id=413220&OWNER_TYPE=4& 🔒 🛛 🔀
CCS eSourcing	
Virus Sca	Attachments
	Clarifications of sourcing docxls
Status	Passed
Download	Cancel

Bidders should see a document like this now, detailing all the clarifications received. This document is available to all Bidders at all times, irrespective of when they requested access to the procurement:

4	А	В	С	D	E	F	G	Н			
	Sourci	ing Docume	ent Clarific	ations							
		G REFERENCE: G DOCUMENT TIT	ILE:			Purchase of new boiler FM120051					
7											
	No.	Section of sourcing document	Questionnaire	Question No.	Issue raised by Bidder for clarification	Date raised	Issue responded to by UK SBS	Date responde			
	1	General			Can I have an extension of 10 working days	17/06/14	No extensions will be accepted on this project	17/06/14			
0	2	6	Quality	AW6.2	Can a Bidder upload two attachments in response to this question a plan and a drawing?	17/06/14	Only one attachment will be accepted, if you submit more than one attachment only the first attachment will be considered. You can combine the image and the plan into a single attachment if you wish.	17/06/14			
1	3	6	Lead time	AW7.1	If a Bidder cannot meet the pass / fail date for the lead time, but puts forward a aggressive price will they be considered?	17/06/14	No - it is a pass / fail question and the bid will not be considered whatever the price	17/06/14			
2	4	6	Commercial	AW1.1	Please confirm when you intend to award contracts	23/06/14	We intend to award by 1/7/14	23/06/14			
3	5										
1	6										

9. SUBMITTING YOUR BID

Once you have answered all required (*) questions and uploaded all your attachments you can submit your draft response.

If you fail to submit all draft responses before the closing date your bid cannot be received and considered.

RFx Desc Cor Buy 0	ription; UK Shared E ntact Information erUser2 UKSBS	upply of new boil.	es'		Submit all Draft Responses >>		IT 6M 58s 13:57 BST 14:00 BST
Jues	tionnaires (5)	Questionnaire / Question €	0		Respond	View History	Offline 금 를
•	SECTION 1, 2, 3, 5 s	and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DB (1)
Ð	SECTION 6 - COMM		Ø (0)	<mark>(0)</mark>	Revise Response	View History	DB (1)
Ð	SECTION 6 - PRICE	All required questionnaire	Ø (0)	(0)	Revise Response	View History	DB (1)
Ð	SECTION 6 - QUAL	responses must be	Ø (0)	(0)	Revise Response	View History	08 (1)
Ð	SECTION 6 - LEAD		Ø (0)	(0)	Revise Response	View History	DB (1)

🖉 Submit Drafts - Windows Internet Explorer provided 🔳 🗖 🔀
💋 https://ukgps-sandbox.emptoris.com/e1/submitdrafts.jsp?_eps_=Y
Are you sure that you want to submit this Response Package?
😜 Internet 🖓 🕶 🙀

Questionnaire responses can be updated at any time up to the closing date; however each time you update the questionnaire responses **YOU MUST RESUBMIT YOUR RESPONSE.**

10. DOWNLOADING YOUR RESPONSE

You can download your text responses to the questionnaire by simply clicking on 'Respond offline':

Interpretation of the second secon		💌 🔒 🐼 🗲 🚺 Live Search					
e Edit <u>Vi</u> ew Favorites <u>T</u> ools <u>H</u> elp							
r Favorites 🛛 👍 🙋 Emp sand UKSBSBuyer2 🙋 Emp live UKSBSBuyerUser 1 🔜 Dun & Bradstreet UK 🙋 UK	SBS Webmail						
Crown Commercial Service eSourcing			â • 🖬 •	🖃 🖶 🔹 Page 🔹 Safety -	• T <u>o</u> ols • 🔞 •		
CS eSourcing My Profile Bids Messages Utilities				🔎 🗷 🍈	8 🔏		
Fx(s) > UK SBS Supply of new boil				Remaining Time: 21	hr 2m 42s		
K151 OK 355 30 µpi of new bolini. Sscription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information			Submit all Draft Responses >	Open Time: 20/08/201+ Close Time: 23/08/201+ Status: Open			
scription: UK Shared Business Services Invitation to Quote De… Type: RFI Contact Information	10	54		Status: Open			
Contact Information @ RFx Attachments (13) WigerUser2 UKSBS	Ø		Submit all Draft Responses > Respond	Close Time: 23/08/2014 Status: Open Respond View History	4 14:00 BST		
scription: UK Shared Business Services Invitation to Quote De… Type: RFI Contact Information	 @ (0)			Close Time: 23/08/2014 Status: Open Respond View History	4 14:00 BST		
scription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information			Respond	Close Time: 23/08/2014 Status: Open Respond View History	4 14:00 BST		
Scription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information	Ø (0)	(0)	Respond Revise Response	Close Time: 2200/2014 Status: Open Respond View History View History	4 14:00 BST		
Scription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information	(0) (0)	(0)	Respond Revise Response Revise Response	Close Time: 2308/2014 Status: Open Respond View History View History View History	4 14:00 BST d Offline E Respond Offline (1) (1)		

Then click on 'download offline bidding template' and OK

🖉 Crown Commercial Service eSourcing - Windows Internet Explor	. 🗖 🗖 🗙
https://ukgps-sandbox.emptoris.com/e1/detail_bidoffline.jsp?_eps_=Y&jspAction=	284 🔒 🗟
CCS eSourcing	2 🕹 🤷
Respond Offline	
What offline response action would you like to perform?	
O Import Bids	
Oownload offline bidding template	
O Export line item information to view when creating offline bids (NOTE: Line item export is for informational purposes only and can not be us importing bids)	ed for
OK Close	

Note it is not permitted for Bidders to use this functionality to import bids.

And export in your required format:

Crown Commercial	Service eSourcing - Windows Internet Explor 🔳 🗖 🔀
https://ukgps-sandbox.	emptoris.com/e1/detail_export.jsp?_eps_=Y&jspAction=1458
CCS eSourcing	
	Export Data
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Zip File	
	Export Close
Microsoft Excel.	file type usually works best if you plan to complete the template in enabled for attachments. The export job will fail if it contains any

From here you will see the Data Manager, refresh the page after a few seconds and you should be able to click through to your report. Repeat this process if the Data Manager is showing 'pending' or 'running' status.

Crown Comm	ercial Service eSo	urcing - Windows Ir	nternet Explorer provided by ITC					
🙋 https://ukgps-sa	A							
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			Data Managei	Data Manager				
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Stokes, K	124 Integrati	Export Runnin	9	23/06/201		N		

Once complete you can download the report.

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Stokes, K	124	Integrati	Export	Done - Click here to download results.	23/06/201		23/08/201	Г	

Bidders should now be able to open a document which provides their text and table based responses as below. Note the report has three tabs.

	A1 🔻 🔇 🏂 Header Section									×
	A	В	С	D	E	F	G	н		
1	Header Section									
2	Organization Unique ID : CCS Procurement									
3	RFx Name : UK SBS Supply of new boiler FM120051			RFx Type : RFI			Open Date Tin	ne : 2014-06-2	20 13:57:58 BST	
4	RFx Unique ID : FM120051			Round Name :			Close Date Tin	ne : 2014-06-2	23 14:00:00 BST	
5										
6	Question Information And Response Section	ANSWERED 17 / 17								
7	Questionnaires - Questions	Response	Response Comments							
23	SECTION 6 - QUALITY QUESTIONNAIRE									
	*AW6.1 - Please confirm your compliance to the requirements									
	of Section 4 Specification									
	Bidder guidance - The Bidder shall answer Yes or No									
	Yes - Pass									
	No - Fail									
24	Scoring criteriaEMandatory Pass / Fail	Yes		ANSWERED						
	*AW6.2 Provide a method statement for the installation of the									
	boiler.									
	Support your method statement with a project plan for the									
	delivery and installation.									
	Bidder guidance - Scoring will be based on 0-100 scoring									
	methodology									
	One attachment for the project plan is required.									
	Maximum character count (images can be provided) – 4096									
20	characters per method statement									
	Scoring criteria - Maximum Marks 10%	xx		ANSWERED						
26	SECTION 6 - LEAD TIME									
	*AW7.1 Please confirm you can meet a delivery date of									
	13/12/13.									-
	Bidder Guidance - The Bidder shall answer yes or no.									
	bluder Guldance - the bluder shart answer yes of no.									
	Yes - Pass									
	No - Fail									
27	Scoring Criteria - Mandatory Pass/Fail	Yes		ANSWERED						
	*AW7.2 Please provide details of the make and model of the									
	proposed boiler.									
	Bidder Guidance - Please complete the table and add an									
	attach and a second									
										Y
	Instructions Question Response Table Response	nse / 💭				Ш				
Re	ady					Count: 11	I II II 85	% .		÷

The slides contained within this presentation were created using the Emptoris esourcing suite and Internet Explorer 8.

UK Shared Business Services Ltd. makes no guarantees that the functionality available in these screen shots will be fully replicated in the live Emptoris e sourcing suite, nor if using an alternative web browser to IE8.

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In using these training materials the Bidder commits that UK Shared Business Services Ltd shall be in no way liable should the Bidder be unable to complete any or all of their Bid or Response submission.

TEMPLATE VERSION CONTROL

Version	Date	Author(s)	Comment
1.0	05/12/2013	James Aldred	Final Version
1.1	23/06/2014	James Aldred	Updated with CCS branding.