**Framework Schedule 6 (Order Form and Call-Off**

**Schedules)**

**Order Form**

CALL-OFF REFERENCE: **CCSO24A16**

THE BUYER: **Crown Commercial Service**

BUYER ADDRESS **The Capital Building, Old Hall St, Liverpool L3**

**9PP**

THE SUPPLIER: **Computacenter UK Limited**

SUPPLIER ADDRESS: **Hatfield Business Park,**

**Hatfield Avenue,**

**Hatfield,**

**Hertfordshire**

**AL10 9TW**

REGISTRATION NUMBER: **01584718**

DUNS NUMBER: **226023463**

APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated **Wednesday, 01 May 2024**

It’s issued under the Framework Contract with the reference number RM6098 for the provision of Technology Products & Associated Service 2.

CALL-OFF LOT:

Lot 3 Software

CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1 (Definitions and Interpretation) RM6098
3. Framework Special Terms
4. The following Schedules in equal order of precedence:

* + Joint Schedules for RM6098 o Joint Schedule 2 (Variation Form) o Joint Schedule 3 (Insurance Requirements) o Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 6 (Key Subcontractors)
    - Joint Schedule 10 (Rectification Plan)
    - Joint Schedule 11 (Processing Data)

* + Call-Off Schedules for RM6098

* + - Call-Off Schedule 5 (Pricing Details)
    - Call-Off Schedule 6 (ICT Services) including Annexes A to E
    - Call-Off Schedule 10 (Exit Management) o Call-Off Schedule 14 (Service Levels) o Call-Off Schedule 20 (Call-Off Specification)

1. CCS Core Terms (version 3.0.11) as amended by the Framework Award Form
2. Joint Schedule 5 (Corporate Social Responsibility) RM6098

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS

The following Special Terms are incorporated into this Call-Off Contract:

Special Term 1 – For the purposes of Clause 10.2.2 of the Core Terms, the Buyer shall not terminate this Call-Off Contract without reason.

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Special Term 2 - Third party software (if any) shall be licensed subject to the third party licensor’s standard license terms which shall govern the supply, the Buyer’s use of and obligations relating to the software in their entirety and which shall prevail in the event of any conflict with the terms and conditions of this Call-Off Contract.

Software Support & Maintenance Terms

Third party services (if any) shall be supplied subject to the applicable third party’s standard service terms.

Special Term 3.

All Services will be performed in accordance with the agreed statement of work and where applicable subject to third party standard service terms. The acceptance procedures and warranties in respect of the deliverables shall be as set out in the statement of work only.

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| --- | --- | --- |
| CALL-OFF START DATE: |  | **26th April 2024** |
| CALL-OFF EXPIRY DATE: |  | **25th April 2026** |
| CALL-OFF INITIAL PERIOD: |  | **Two (2) years** |

CALL-OFF DELIVERABLES

See details in Call-Off Schedule 20 (Call-Off Specification)

LOCATION FOR DELIVERY

Remote Delivery

DATES FOR DELIVERY

Contract to commence on 26/04/24 with delivery and renewal of licences to be by 30/04/2024.

TESTING OF DELIVERABLES

None

WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be Minimum is 90 days

MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is **REDACTED TEXT under FOIA Section 43 Commercial Interests.**

CALL-OFF CHARGES

See details in Call-Off Schedule 5 (Pricing Details)

REIMBURSABLE EXPENSES

None

PAYMENT METHOD

BACS

BUYER’S INVOICE ADDRESS:

Crown Commercial Service,

The Capital building, Old hall street, Liverpool.

L3 9PP

BUYER’S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40, Personal Information

BUYER’S ENVIRONMENTAL POLICY

Not Applicable

BUYER’S SECURITY POLICY

Not Applicable

SUPPLIER’S AUTHORISED REPRESENTATIVE

REDACTED TEXT under FOIA Section 40, Personal Information

SUPPLIER’S CONTRACT MANAGER

REDACTED TEXT under FOIA Section 40, Personal Information

PROGRESS REPORT FREQUENCY

The supplier must inform the buyer of any possible issues within the supply chain throughout the contract as and when they occur, within forty-eight (48) hours of the supplier being made aware of them.

PROGRESS MEETING FREQUENCY

Not Applicable

KEY STAFF

REDACTED TEXT under FOIA Section 40, Personal Information

KEY SUBCONTRACTOR(S)

Not Applicable

COMMERCIALLY SENSITIVE INFORMATION

Not Applicable

SERVICE CREDITS

Not applicable

ADDITIONAL INSURANCES

Not applicable

GUARANTEE

Not applicable

SOCIAL VALUE COMMITMENT

The Supplier has submitted their Social Value Statement

|  |  |  |  |
| --- | --- | --- | --- |
| **For and on behalf of the Supplier:** | | **For and on behalf of the Buyer:** | |
| Signature: | REDACTED TEXT under FOIA Section 40, Personal Information | Signature: | REDACTED TEXT under FOIA Section 40, Personal Information |
| Name: | REDACTED TEXT under FOIA Section 40, Personal Information | Name: | REDACTED TEXT under FOIA Section 40, Personal Information |
| Role: | REDACTED TEXT under FOIA Section 40, Personal Information | Role: | REDACTED TEXT under FOIA Section 40, Personal Information |
| Date: | 01 May 2024 | 01:37 PDT | Date: | 01 May 2024 | 02:15 PDT |