## **Order Form**

CALL-OFF REFERENCE: PS/21/128

THE BUYER: Driver and Vehicle Licensing Agency (DVLA

BUYER ADDRESS Longview Road, Swansea, SA6 7JL

THE SUPPLIER: Softcat PLC

SUPPLIER ADDRESS: Solar House, Fieldhouse Lane, Marlow,

Buckinghamshire, SL7 1LW

REGISTRATION NUMBER: REDACTED

DUNS NUMBER: REDACTED

SID4GOV ID: REDACTED

#### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated as below in Signature panel.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

#### CALL-OFF LOT(S):

Lot 3 Software & Associated Services

#### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

- 1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
- 2. Joint Schedule 1(Definitions and Interpretation) RM6068

Framework Ref: RM6068 Project Version: v0.1 Model Version: v3.2

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- 3. The following Schedules in equal order of precedence:
  - Joint Schedules for RM6068
    - Joint Schedule 2 (Variation Form)
    - Joint Schedule 3 (Insurance Requirements)
    - Joint Schedule 4 (Commercially Sensitive Information)
    - Joint Schedule 11 (Processing Data)
  - Call-Off Schedules for PS/21/128
    - Call-Off Schedule 5 (Pricing Details)
    - Call-Off Schedule 6 (ICT Services)
    - Call-Off Schedule 8 (Business Continuity & Disaster Recovery) Part
       B
    - Call-Off Schedule 9 (Security) Part C
    - o Call-Off Schedule 10 (Exit Management) Part B]
    - Call-Off Schedule 20 (Call-Off Specification)
- 4. Core Terms (version 3.0.6)
- 5. Joint Schedule 5 (Corporate Social Responsibility) RM6068
- 6. Annexes A to E Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

CALL-OFF SPECIAL TERMS
None

CALL-OFF START DATE: 01/10/21

CALL-OFF EXPIRY DATE: 30/09/22

CALL-OFF INITIAL PERIOD: 12 Months

CALL-OFF OPTIONAL EXTENSION N/A

**PERIOD** 

#### CALL-OFF DELIVERABLES

This requirement is for the renewal of Clearswift software and services as detailed in the below tables:

Product	Users/Instances	Duration
Clearswift SECURE Web Gateway (SWG) Perpetual - Sophos(APPW-SOP)	7000 users 6 Instances	01/10/21 – 31/12/21
Clearswift SECURE Email Gateway (SEG) Perpetual – Sophos (APPS-SOP)	7000 users 2 instance	01/10/21 – 30/09/22
Clearswift Email Managed Service for greater than 3000 users (SGEM-MSE)	3000 users 2 instance	01/10/21 – 30/09/22

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Model Version: v3.2

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Email Gateway Hosting Services (SGEM-HOS)	N/A	01/10/21 – 30/09/22
Clearswift SECURE Email Gateway (SEG) subscription – Sophos (SGEM-SOP)	N/A	01/10/21 – 30/09/22
Data Redaction For Clearswift Secure Email Gateway	N/A	01/10/21 – 30/09/22
Document Sanitization For Clearswift Secure Email Gateway	N/A	01/10/21 – 30/09/22
OCR Feature For Clearswift Secure Email Gateway	N/A	01/10/21 – 30/09/22
Structural Sanitization For Clearswift Secure Email Gateway	N/A	01/10/21 – 30/09/22

Clearswift Premium Support			
Description	Term	Duration	
Clearswift Premium Support	12 months	01/10/21 – 30/09/22	

Full details included in Call-Off Schedule 20 (Call-Off Specification)

#### LOCATION FOR DELIVERY

Driver and Vehicle Licensing Agency, Longview Road, Swansea SA6 7JL

#### DATES FOR DELIVERY OF THE DELIVERABLES

Support contract must be in place to commence 01/10/21.

#### **TESTING OF DELIVERABLES**

None

#### WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days

#### MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

The Estimated Year 1 Charges used to calculate liability in the first Contract Year is £192,313.34 exclusive of Value Added Tax

#### **CALL-OFF CHARGES**

£192,313.34 exclusive of Value Added Tax

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The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

#### REIMBURSABLE EXPENSES

None

#### **PAYMENT METHOD**

All invoice payments will be via BACS

#### **BUYER'S INVOICE ADDRESS:**

Email Address: **REDACTED** 

Invoice Procedures embedded below:

#### **REDACTED**

#### **BUYER'S AUTHORISED REPRESENTATIVE**

REDACTED

**Commercial Specialist** 

**REDACTED** 

Commercial Directorate, DVLA, Longview Road, Swansea SA6 7JL

### **BUYER'S ENVIRONMENTAL POLICY**



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#### **BUYER'S SECURITY POLICY**

None

#### SUPPLIER'S AUTHORISED REPRESENTATIVE

#### **REDACTED**

Major Account Manager

#### REDACTED

Solar House, Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW

#### SUPPLIER'S CONTRACT MANAGER

#### **REDACTED**

**Public Sector Contracts Manager** 

#### **REDACTED**

Solar House, Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW

#### PROGRESS REPORT FREQUENCY

#### **Not Applicable**

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# PROGRESS MEETING FREQUENCY **Not Applicable**

**KEY STAFF** 

To be agreed with successful supplier following contract award

KEY SUBCONTRACTOR(S)

Not applicable

COMMERCIALLY SENSITIVE INFORMATION

To be agreed with successful supplier on contract award

**SERVICE CREDITS** 

Not applicable

ADDITIONAL INSURANCES

Not applicable

**GUARANTEE** 

Not applicable

SOCIAL VALUE COMMITMENT

Not applicable

For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	REDACTED	Signature:	REDACTED
Name:	REDACTED	Name:	REDACTED
Role:	Major Account Manager	Role:	Commercial Lead
Date:	22/09/2021	Date:	22/09/21

# Framework Schedule 6 (Order Form Template and Call-Off Schedules) Crown Copyright 2018