BIDDER TRAINING

UK SHARED BUSINESS SERVICES EMPTORIS TRAINING MODULE

1. SCOPE OF TRAINING

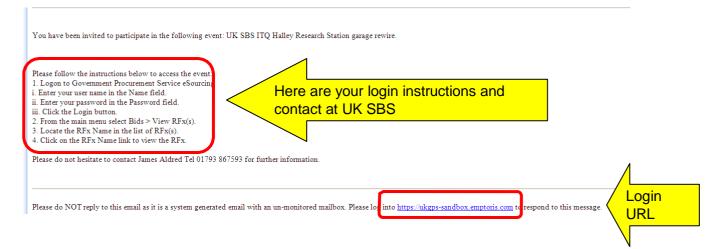
The scope of this training module will include

- Logging on the system
- Committing to respond to a requirement
- Reviewing RFx attachments
- Reviewing RFx messages
- Answering questionnaires
- Receiving clarifications
- Submitting your bid
- Downloading your response

2. LOGGING ONTO THE SYSTEM

It is assumed that the Bidder has a Login to Emptoris. If you do not have a login please use 'Bidder logging in – first time' for guidance on how to obtain a login and change your password.

Bidders who are invited into a sourcing exercise will receive an email similar to this:



Bidders will now need to login to the system.

Crown Commercial Service	
Name : UKSBS13 Password : •••••••	Useful Links Register for CCS eSourcing Procurement Guidance Help & Support
Forgot your Login Name or Password?	Related External Links
	Crown Commercial Service Portal Contracts Finder
	Tenders Electronic Daily (TED)
	SIMAP Cabinet Office

Bidders will now need to review the system usage terms for the e-sourcing suite.

Access to the system will only occur if you agree to the system usage terms:

Crown Commercial Service eSourcing Suite	^
Supplier System Usage Agreement	
Version 2.1	
General Terms	
1. Introduction	
1.1. This User Agreement between the Crown Commercial Service (the Buver) and the Supplier governs the access and use of the eSourcing Suite (the System) by the Supplier to respond to an invitation from the Buver to	
 In a loss in gradient sector and other loss of the object o	
 The System is provided by IBM and operated by the Buyer. This User Agreement applies to the Supplier's and its Supplier Users' access to and use of the System. The Supplier acknowledges that by a Supplier User accessing the System using the user ID and password provided by, or on behalf of the Buyer, the Supplier agrees to be bound by this User Agreement. The System user to advect the system of the Buyer. This user Agreement applies to the System value at the System using the user ID and password provided by, or on behalf of the Buyer, the Supplier agrees to be bound by this User Agreement. The Supplier shall only use the System to respond to an initiation to participate in a procurement exercise in accordance with this User Agreement and any further rules expressed and presented in the System. In the even that there is any conflict between this User Agreement and any such further rules, then the provisions of such further rules shall take precedence over this User Agreement. 	
2. Access	
 The Buyer grants to the Supplier, free of charge, access to the System by Supplier Users for the purpose of responding to any invitation to participate in a procurement exercise, subject to this User Agreement. The Buyer may immediately deny access to the System by the Supplier and/or one or more Supplier Users by giving notice in writing to the Supplier if any of the following events occur: The Suppler alls to remedy, or persists in, any breach of any of its obligations under this User Agreement, and The Supplier alls to remedy, or persists in, any breach of any of its obligations under this User Agreement after having been notified in writing to remedy or desist such breach within a period of ten (10) Working 	
 2.2. Without prejudice to any of the Buyer's other rights, the Buyer reserves the right to suspend access to the System without notice for technical or legal reasons. 	
3. Registration	
 To be granted access to the System, the Supplier must register each person which the Supplier vishes to be a Supplier User by providing the required registration data and specifying a user ID and password. User ID and password are strictly personal to the Supplier User and non-transferable. The Supplier shall ensure that its Supplier Users do not divulge or disclose their user ID or password to third parties. In the event that the Supplier ruser user ID and password are strictly personal to the Supplier User and non-transferable. The Supplier shall ensure that its Supplier Users do not divulge or disclose their user ID or password to third parties. In the event that the Supplier ruser had to signate an individual Supplier User to manage access to the System by other Supplier duser. The Supplier shall designate an individual Supplier User to manage access to the System by other Supplier ruser. The Supplier shall be been no access for a period of strif (60) days. 	
4. Supplier's Obligations	~
ESOURCING USE AGREEMENT	
I Agree I do NOT Agree	

3. COMMITING TO RESPOND TO A REQUIREMENT

Bidders will have access to all the sourcing activities they have been invited to and can click on 'view/respond to RFx' to confirm their interest.

				Bids View RFx(s)	Crown Commercia Service	I			
II Open/Pending/Paused RFx(s)								🙀 Open/Pending	/Paused 👻 😢 ,
RFx Name	RFx Unique Id	Summary	RFx Acceptance	Solect DEx Typ	e RFx Style	Status	Time Remaining	Open Time BST	Close Time BS1
K SBS Supply of new boiler FM120051	FM120051	=	ø	View/Respond to RFx		Open	2 hrs 57 min	20/06/2014 13:57	23/06/2014 14:00

Bidders can elect to 'Accept' or 'Decline' to Bid from here:

CCS eSourcing My Profile Bids Messages Utilities (Fx(s) > UK SBS Supply of new boil					Remaining Time: 2hr 56m 20s
IesCription: UK Shared Business Services Invitation to Quote De Contact Information BuyerUser2 UKSBS 0 RFx Messages (1)	Type: RFI ♦ <u>Run RFI Report</u>				Copen Time: 20108/2014 13:67 BST Close Time: 2308/2014 14:00 BST Status: Open
uestionnaires (5)					Accept Decline
Questionnaire / Question 🜩		Ø		Respond	View tistory
B SECTION 1, 2, 3, 5 and 7 - Guidance Notes		Ø (0)	(0)	Place Response	
		Ø (0)	(0)	Place Response	
B SECTION 6 - COMMERCIAL QUESTIONNAIRE		Ø (0)	(0)	Place Response	
B SECTION 6 - COMMERCIAL QUESTIONNAIRE B SECTION 6 - PRICE QUESTIONNAIRE		V (U)			
7		Ø (0)	(0)	Place Response	

4. **REVIEWING RFx ATTACHMENTS**

Bidders will now face a page similar to this. Locations of key areas to consider are attached.

The + icons indicate the questionnaire can be expanded to reveal the questions below.

Place response is clicked on to place a response against a questionnaire.

RFx attachments and RFx message are available to view.

CS eSourcing My Profile Bids Messages Utilities		Remaining Time: 2hr 55m
Cription: UK Shared Business Ser Des Invitation to Gudie Ue . Type: RFI Intect Information Internation Business Ser Des Invitation to Gudie Ue . Type: RFI Internation International Int		Submit all Draft Responses >> Status: Open
stionnaires (5)	<i>(</i>)	Respond Offline Respond View History
Questionnaire / Question 🗢		Respond View history
	Ø (0) 🖂 (0)	
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	(0) (0)	Place Response
SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 8 - COMMERCIAL QUESTIONNAIRE	(0) (0) (0)	Place Response Place Response
SECTION 8 - COMMERCIAL QUESTIONNAIRE	Ø (0)	Place Response

It is **<u>STRONGLY</u>** recommended that prior to commencing with completion of the questionnaire responses Bidders review all of the RFx attachment so they have a clear understanding of the requirement, evaluation model, price schedule, contract terms, and any associated attachments to questions.

Generally attachments to questions will have a naming convention at the start of the attachment name (e.g. AW5.2 Price Schedule) to help Bidders associate the attachment with the relevant clarification.

Bidders should also be aware that clarification answers to the bid documents will be posted to RFx attachments on a regular basis. Please regularly check for updates. Notetypically the latest set of clarifications will be uploaded and the previous version deleted from the system.

	ck here to vie achments	ew	ît Responses	Remaining Time: 2hr 55m 1s Open Time: 2008/2014 13.67 BST Close Time: 2308/2014 14.00 BST Status: Open
uestionnaires (5) Questionnaire / Question	0		Respond	Respond Offline
	 (0)	(0)		
beciriow 1, 2, 3, 5 and 7 - Guidande Notes			Place Response	
SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	
B SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Place Response	
B SECTION 8 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response	
Section of ablent abestion while		(0)		

To view attachments:

	Bidders	will s	see a	screen	like this:
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5 6000	licing	7-1-				
						——A1
Attachm	ents (11)					
Attacini						
Level	Folder	Content	Attachment Name	Descript	on	Organi
Event	Instruction	Bidder Training.pdf	Bidder Training			Crown Comme
Event	Instruction	Clarifications of sourcing documents cap	Clarifications to Bidders			Crown Comme
Event	Instruction	ITQ Invitation to Quote.doc	ITQ	ITQ sour		
Event	Instruction	http://www.uksbs.co.uk/services/procure/	UK SBS Training videos		k on co	ntent link to downlo
Question	RFI	AW1.1 Form of Bid ITQ.pdf	AW1.1 Form of Bid	train	ina vid	eos and notes and
Question	RFI	AW1.3 Certificate of Bona Fide Bid.do	AW1.3 Certificate of Bona Fide Bid	/	U	ts to RFx
Question	RFI	AW3.1 ITQ Validation check.pdf	AW3.1 Validation check		chinen	
Question	RFI	AW5.2 Price schedule captivate video.	AW5.2 Price schedule	Price		
Question	RFI	AW5.5 ISupplier fact sheet.pdf	AW5.5 I Supplier Fact Sheet			
Question	RFI	AW5.5 Science Warehouse fact sheet.gd	f AW5.5 Science Warehouse Fact Sheet			Crown Comme
Question	RFI	Area where new boiler will be installed	. AW6.2 Plan	Image to suppor	der response.	Crown Comme

They can access the specific attachment by clicking on one of the 'Content' hyperlinks.

Crown Commercial Service eSourcing - Wind	ows Internet Explorer provided by ITC 🔲 🗖 🔀
https://ukgps-sandbox.emptoris.com/e1/virus_scan_res	ults_popup.jsp?cur_id=406250&OWNER_TYPE=4& 🏻 🔒 🛛 🔯
CCS eSourcing	
	Attachments
	Passed
Download	

5. REVIEWING RFx MESSAGES

Bidders can access RFx messages by clicking on the area below:

Co	cription: UK Shared Business Services Invitation to Quote De Type: RFI tact Information REFERENCE IN A CONTROL OF THE REPORT erUser2 UKSBS RFK Messages (1)			Submit all Draft Responses :	Remaining Time: 2hr 47m 10s Open Time: 20/08/2014 13:67 BST Close Time: 20/08/2014 14:00 BST Status: Open
Jes	tionnaires (5) Questionnaire / Question≑	Ø		Respond	Respond Offline
2	SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Place Response	
	SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Place Response	
	SECTION 8 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Place Response	
		ID	(0)	Place Response	
	SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	-(*/	and the second	

All received messages are in the 'Received messages' folder.

All messages sent are in the 'Sent messages' folder.

All standard system related messages are in the 'Broadcast messages' folder.

It is **<u>STRONGLY</u>** recommended that Bidders review RFx messages before commencing with responding to the questionnaires.

Later in the training we will advise how to contact the UK SBS Category Manager for your procurement if you need to raise any clarifications or have any questions.

6. ANSWERING QUESTIONNAIRES

In order to answer a questionnaire Bidders need to click on the 'place response' button.

Intps://ukgps-sandbox.emptoris.com/e1/index.jsp?_eps_=Y			💌 🔒 🗟 🐓 🗙 💶	Live Search	
ile <u>E</u> dit Yiew Favorites Iools <u>H</u> elp					
🍟 Favorites 🛛 👍 🔊 Emp sand UKSBSBuyer2 💰 Emp live UKSBSBuyerUser1 🔜 Dun & Bradstreet UK 💰 UK SBS W	Webmail				
Grown Commercial Service eSourcing			🙆 • 📾 ·	🖃 🖶 🝷 Page 👻 Safety 🕶	T <u>o</u> ols •
CCS eSourcing My Profile Bids Messages Utilities				🔎 💌 🏠 🛛	1 A
Fx(s) > UK SBS Supply of new boil				Remaining Time: 2hr 4	46m 18s
escription:UK Shared Business Services Invitation to Cucto De… Type: RFI Contect Information			Submit all Draft Responses >	Close Time: 23/08/2014 14 Status: Open	4:00 BS1
Contact Information REX Attachments (11) Run RFI Report BuyerUser2 UKSBS REX Messages (1)			Submit all Draft Responses >		
Contact Information	Ø		Submit all Draft Responses >	Status: Open	
Contact Information	@ @ (0)	<u></u>		Status: Open Respond O	
Contact Information P EFX Attachments (11) Run RFI Report Surger UKSBS EFX Messages (1) Uestionnaires (5) Questionnaire / Question			Respond	Status: Open Respond O	
Contact Information Information Important Information Important Information Important Information Important Information Important Information Information	Ø (0)	(0)	Place Response	Status: Open Respond O	
Contact Information	(0) (0)	(0)	Respond Place Response Place I Create Response	Status: Open Respond O	

They will then face a screen with questions:

t ps ://ukgps-sandbox. emptoris.com /e1/detail_response.jsp?_eps_=Y&jspAction=6&_it_id=1713850&_bid_r_param=true	
CS eSourcing	24
BEL	
Create Response	
Context	
RFI Name: UK SBS Supply of new boiler FM120051	
Questionnaire Name: SECTION 6 - LEAD TIME	
Questionnaire Description:	
Create Response(s)	
*AW7.1 Please confirm you can meet a delivery date of 13/12/13.	
Bidder Guidance - The Bidder shall answer yes or no.	
Yes - Pass	
No - Fail	
Scoring Criteria - Mandatory Pass/Fail	
	10
	Question Level 🖉 (0)
Please Select 💌	
*AW7.2 Please provide details of the make and model of the proposed boiler.	
Bidder Guidance - Please complete the table and add an attachment as an URL link det	tailing the
specification.	
Scoring Criteria - For Information Only	
Scoring criteria for incommetion onry	10
	Question Level 🖉 (0)
Response	
Response	
Make of boiler	
Model of boiler	
*NW7 2 Diasso confirm you can improve on the delivery date of 12/12/12	

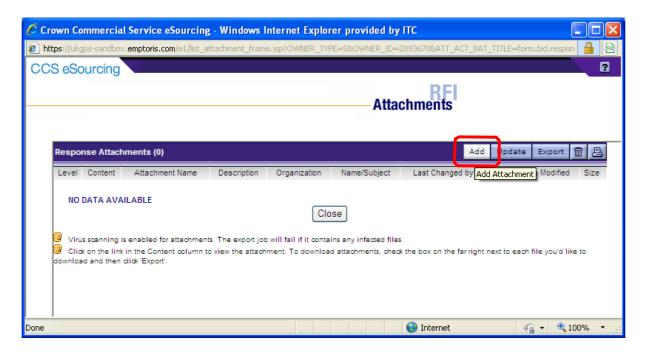
Typically the questions will detail:

- The question number these are NOT sequential so do not think there are questions missing.
- The question detail
- Bidder guidance This usually advises if attachments are permissible, word count details, guidance to help with the bid response and any specific information about the evaluation model proposed. Where a question is pass or fail typically Bidders will see the criteria for a pass or a fail.
- Scoring criteria This indicates if the question is pass / fail, scoring (and the maximum score available) or for information only.

ALL REQUIRED (*) QUESTIONS WILL NEED TO HAVE SOME TEXT ENTERED IN ORDER TO SAVE YOUR ANSWERS.

Click on the various drop down boxes and complete the various text boxes to reply.

Where an attachment is permissible click on the question level clicon and you will see a pop up screen like this. Click on 'add' to add an attachment and then go to the bottom of the page and 'save'. After saving the question level clicon will show the number of attachments uploaded against the specific question.



Bidders can add an attachment by clicking on browse and finding their file on their local PC or shared drive. They can change the name presented to UK SBS. It is **<u>STRONGLY</u>** recommended the Name commences with the question reference (e.g. AW5.2) to ensure we can effectively cross refer answers.

🖉 Crown C	ommercial Service eSou	rcing - Windows I	nternet Explore	r provided by ITC		
🥖 https://uk	kgps-sandbox. emptoris.com /e1	/attachment/jsp/ajax_	upload_attachment	s.jsp?_eps_=Y&OWNER_TYPE=5	5&OWNER_ID=2093670	1
CCS e	Sourcing					
				Attachmen	ts	
Ple	ase enter attachment informat	ion. (Max allowed upl	oad file size 20 MB)		
Na	ame	Location	Descriptio	n Attach Content	*	
A	AW5.2 Price schedule	Local Drives	✓ 🗐+	C:\Documents and Settin	Browse	
	Google	URL	✓ II+	www.google.co.uk		
		Local Drives	✓ 🗐+		Browse	
		Local Drives	✓ ₫+		Browse	
		Local Drives	∼ ≝+		Browse	
			Save	Add More		

When you have completed a questionnaire and added all the relevant attachments you <u>MUST</u> click on the 'save' button.

After saving the question level icon will show the number of attachments uploaded against each specific question. Bidders must check their attachments have been correctly uploaded and embedded in the questionnaire response.

You will then see a message which says 'changes saved successfully' at the top of the page.

wn Commercial Service eSourcing - Windows Internet Explorer provided by ITC	
s://ukgps-sandbox. emptoris.com /e1/detail_response.jsp?_eps_=Y&jspAction=68_jt_id=17138508_bid_r_param=true	
Bidder Guidance - The Bidder shall answer yes or no.	
Yes - Pass	
No - Fail	
Scoring Criteria - Mandatory Pass/Fail	
	Question Level Ø(0)
Please Select 💌	
*AW7.2 Please provide details of the make and model of the proposed boiler.	
Bidder Guidance - Please complete the table and add an attachment as an URL link detailing the specification.	
Scoring Criteria - For Information Only	
	Question Level Ø (0)
Response	
Make of boiler Baxi	
Model of boiler 123	
*AW7.3 Please confirm you can improve on the delivery date of 13/12/13.	
Bidder Guidance - The Bidder shall select the date they can achieve for delivery and installation of the boiler.	
After 13/12/13 = score 0	
06/12/13 - 13/12/13 = score 50	
29/11/13 - 05/06/13 = score 100	
Scoring Criteria - Maximum Marks 54	
	Question Level 🖉 (0)
29/11/13 - 05/12/13 👻	
Save	
Save Save	
* Required Field	
vn Commercial Service eSourcing - Windows Internet Explorer provided by ITC	
s://ukgps-sandbox. emptoris.com /e1/detail_response.jsp	1
S eSourcing	P 4
Create Response	
Changes Saved Successfully.	
Changes Saved Successfully.	
Context	
RFI Name: UK SBS Supply of new boiler FM120051	
Questionnaire Name: SECTION 6 - LEAD TIME Questionnaire Description:	
Create Response(s)	
*AW7.1 Please confirm you can meet a delivery date of 13/12/13.	
Bidder Guidance - The Bidder shall answer yes or no.	

If Bidders do not fill in the entire form you will receive a message which says:

Message	e from webpage 🛛 🛛
♪	There are one or more required fields on this form. Please fill in any field that has a red (*) next to it.
	ОК

Bidders should find the missing field and provide an answer otherwise all the answers will not be saved.

When complete save and close the questionnaire.

On the questionnaires page you will see the 'Respond' field has now gone green, but answers can still be modified until you submit the draft responses.

SCription: UK Shared Business Services Invitation to Quote De Type: RFI Contact Information			Submit all Draft Responses >	Open Time: 20/06/2014 Close Time: 23/06/2014 Status: Open	
estionnaires (5)				Respond	Offline 吕
Questionnaire / Question	Ø		Respond	View History	
SECTION 1, 2, 3, 5 and 7 - Guidance Notes	Ø (0)	(0)	Revise Response	View History	DB (1)
SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1)
SECTION 6 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1)
SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
SECTION 6 - LEAD TIME	Ø (0)	(0)	Revise Response	View History	DB (1)

Once all questionnaires are completed you can submit them.

7. RAISING CLARIFICATIONS

Clarifications can be raised easily in two ways, irrespective of the approach taken it is **<u>crucial</u>** that Bidders cross reference their clarification to the relevant question number.

Clarification at questionnaire level.

	/e1/index.jsp?_eps_=Y			💌 🔒 🗟 🍫 🗙 💶	Live Search	۶
Edit View Favorites Iools Help						
Favorites 🛛 👍 🙋 Emp sand UKSBSBuyer2 🧔 En	np live UKSBSBuyerUser1 🔜 Dun & Bradstreet UK 🙋 UK SBS Webm	ail				
Crown Commercial Service eSourcing				🙆 • 📾	🖃 🖶 🔹 Page 🔹 Safety -	• T <u>o</u> ols • 🔞 •
CS eSourcing My Profile Bids M	lessages Utilities	141 12			📃 🔎 💌 🏠 I	2 🔏 🖊
x(s) > UK SBS Supply of new boil					Remaining Time: 2h	ır 33m 54s
SCription: UK Shared Business Services Invitation to Qu					Open Time: 20/08/2014 Close Time: 23/08/2014	
ontact Information @ RFx Attachn JyerUser2 UKSBS MRFx Messag				Submit all Draft Responses >		
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estionnaires (5)						
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Q SECTION 1, 2, 3, 5 and 7 - Guidance Notes	uestionnaire / Question 🗢	@ (0)	(0)	Respond Revise Response		Offline 🔒
	uestionnaire / Question 🜩				View History	
SECTION 1, 2, 3, 5 and 7 - Guidance Notes		Ø (0)	(0)	Revise Response	View History View History	DB (1)
SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE	uestonnaire / Queston ♦ Click on relevant	@ (0) @ (0)	(0) (0) (0)	Revise Response Revise Response	View History View History View History	08 (1) 01 (1)
SECTION 1, 2, 3, 5 and 7 - Guidance Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE SECTION 6 - PRICE QUESTIONNAIRE	Click on relevant	@ (0) @ (0) @ (0)		Revise Response Revise Response Revise Response	View History View History View History	08 (1) 01 (1)
SECTION 1, 2, 3, 5 and 7 - Guidanoe Notes SECTION 6 - COMMERCIAL QUESTIONNAIRE SECTION 6 - PRICE QUESTIONNAIRE SECTION 6 - QUALITY QUESTIONNAIRE		(0) (0) (0) (0) (0)		Revise Response Revise Response Revise Response Place Response	View History View History View History View History	(1) (1)

You will always see a screen like this with messages in (questionnaire messages), your messages (sent messages) and system messages (broadcast message).

Crown Commercial Service eSourci	ng - Windows Internet F	xplorer provided by ITC		
https://ukgps-sandbox.emptoris.com/en/fra	mes_message_popup.jsp?OW	NER_TYPE=3&OWNER_ID=1713700&msgViewContext=2&IS	POPUP_PARAM=1	
CCS eSourcing				24
Questionnaire Messages(0)	Sent Messages	View by Questionna	last 10 day(s) V	reate 👔 🕒
Status	From	Date BST	Subject	0
NO DATA AVAILABLE		Close		

To raise a clarification click on 'Create'

You will now be able to upload your message and any attachments.

Always send to 'All hosts'.

Remember to cross reference to the question number and to 'send' the document.

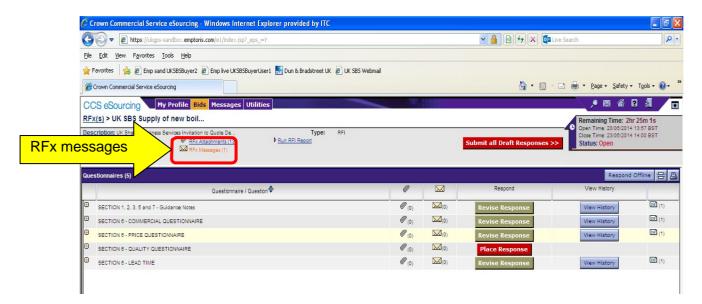
Crov	vn Commerci	ial Service eSourcing - Windows Internet Explorer provided by ITC	
🥖 http:	s ://ukgps-sandb	ox. emptoris.com /e1/detail_message_create.jsp?_eps_=Y&jspAction=6&msgViewOrgConte	ext=28msgViewC 🔒 🔯
CCS	eSourcing		2 🗸 🗠
		Create Message	
	Context	Questionnaire SECTION 6 - PRICE QUESTIONNAIRE	Link to 'All hosts'
	То	All Hosts Crown Commercial Service - Bev Manna Crown Commercial Service - BuyerUser2 UKSBS Crown Commercial Service - James Aldred	
	Subject	AW1.1	Add question no from
	Message	Please can you clarify the date you intend to award contracts?	the questionnaire
	Attachment	► Attachments(0)	

Bidders can view the question in the sent messages.

They can also filter against all questions, last 30 days, 10 days or last day

Crown Commercial Service eSourcing	g - Windows Interne	t Explorer provided by ITC			
https://ukgps-sandbox.emptoris.com/en/frame	es_message_popup.jsp?	OWNER_TYPE=3&OWNER_ID=1713700&	msgViewContext=28I5POPUP_PARA	AM=1	
CCS eSourcing					2 🛓
Questionnaire Messages	Sent Messages(1)	View b	y Questionnaire		✓ ∰ Create ≞
From		To	Date BST	Subject	
UKSBS14 - Stokes, Katie	Item - I		23/08/2014 11:34	AW1.1	Ø (0)
		Close			

Alternatively Bidders can raise clarifications through RFx messages:



In RFx messages the process is similar to the questionnaire clarifications. Click on 'create' to send a new message.

S eSou	urcing				2
			View by	Messages RFx	
Re	eceived Messages(1) Sem	t Messages 🍸 Broadcast Mess	sages	last 10 day(s)	Create
Re	cceived Messages(1) Sen	t Messages Broadcast Mes Date BST⊽	sages	last 10 day(s) Subject	Create

Version: 2.1

Bidders can upload their clarifications, remembering to send to 'All hosts' and including the question number (if relevant) in the subject.

cing	
	Create Message
Contex	min on Social topy of new boiler FM120051
To	Crown Commercial Service - Bey Manna
	Crown Commercial Service - BuyerUser2 UKSBS Crown Commercial Service - James Aldred
Subject	Timescales
	Can I have an extension of 10 working days please?
	A Bidder
Message	
	62 characters. (max allowed - 5000)
Attachment	▶ Attachments(0)
	[Send][Cancel]

In this example it is a general clarification and not associated to a specific question.

Remember Bidders can add attachments and must always 'send' the clarification.

The clarification can now be viewed in the sent messages folder.

Note the previous clarification raised at questionnaire level is also available to view.

The filtering of messages against 1, 10, 30 days or all is still available in this view.

		View by RFx		
Received Messages Sent Messages(3)	Broadcast Messages		last 10) day(s) 🖌 🏄 Create
From	To	Date GMT⊽	Su	oject 🖉
UKSBS Test Supplier 2 - Test Supplier 2,	RFI - Host	06/11/2013 10:59	Timescales	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	06/11/2013 10:38	AW1.1	Ø (0)
UKSBS Test Supplier 2 - Test Supplier 2,	Item - Host	06/11/2013 09:54	AW5.7	Ø (0)

8. RECEIVING CLARIFICATIONS

Regularly check the RFX attachments folder for clarifications to the procurement.

There maybe associated messages also in RFx messages to review.

Note it is the Bidders responsibility to check for clarifications.

les Co	x(s) > UK SBS Supply of new boil cription: UK Shared Business Set forst Invitation to Quote De			Submit all Draft Responses >	Remaining Time: 2h Open Time: 20/06/2014 Close Time: 20/06/2014 Status: Open	13:57 BST
Je	stionnaires (5) Questionnare / Question 🗢	Ø		Respond	Respond View History	Offline 泪
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I	SECTION 6 - COMMERCIAL QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DB (1
	SECTION 8 - PRICE QUESTIONNAIRE	Ø (0)	(0)	Revise Response	View History	DE (1
	SECTION 6 - QUALITY QUESTIONNAIRE	Ø (0)	(0)	Place Response		
	SECTION 6 - LEAD TIME	@ (0)	(0)	Revise Response	View History	DB (1

Clarifications will generally be given a document name 'Clarifications'. Generally only the latest set of clarifications will be uploaded.

Simply click on the content for the relevant file to download it.

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Attachm	ents (13)				1					
Level	Folder	Content	Attachment Name	Description	Organiza					
Event	Instructions	Bidder Training.pdf	Bidder Training		Crown Commer					
Event	Instructions	Clarifications of sourcing docxls	Clarifications to sourcing documents 23		Crown Commer					
Event	Instructions	ITQ Invitation to Quote.doc		ITQ sourcing document	Crown Commer					
Event	Instructions	http://www.uksbs.co.uk/services/procure/	UK SBS Training videos		Crown Commer					
Question	RFI	AW1.1 Form of Bid ITQ.pdf	AW1.1 Form of Bid		Crown Commer					
Question	RFI	AW1.3 Certificate of Bona Fide Bid.doc	AW1.3 Certificate of Bona Fide Bid		Crown Commer					
Question	RFI	AW3.1 ITQ Validation check.pdf	AW3.1 Validation check		Crown Commer					
Question	RFI	AW5.2 Price schedule captivate video.xls	AW5.2 Price schedule	Price schedule of requirement.	Crown Commer					
Question	RFI	AW5.5 ISupplier fact sheet.pdf	AW5.5 I Supplier Fact Sheet		Crown Commer					
Question	RFI	AW5.5 Science Warehouse fact sheet.pdf	AW5.5 Science Warehouse Fact Sheet		Crown Commer					
Question	RFI	Area where new boiler will be installed	AW6.2 Plan	Image to support bidder response.	Crown Commer					
Response	RFI	AW5.2 Price schedule.xls	AW5.2 Price schedule		UKSBS14					
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Status	Passed
Download	Cancel

Bidders should see a document like this now, detailing all the clarifications received. This document is available to all Bidders at all times, irrespective of when they requested access to the procurement:

4	А	В	С	D	E	F	G	Н		
	Sourc	ing Docume	ent Clarific	ations						
		G REFERENCE:					of new boiler			
5 S	SOURCIN	G DOCUMENT TIT	'LE:			FN	1120051			
7										
3	No.	Section of sourcing document	Questionnaire	Question No.	Issue raised by Bidder for clarification	Date raised	Issue responded to by UK SBS	Date responde		
Э	1	General			Can I have an extension of 10 working days	17/06/14	No extensions will be accepted on this project	17/06/14		
0	2	6	Quality	AW6.2	Can a Bidder upload two attachments in response to this question a plan and a drawing?	17/06/14	Only one attachment will be accepted, if you submit more than one attachment only the first attachment will be considered. You can combine the image and the plan into a single attachment if you wish.	17/06/14		
1	3	6	Lead time	AW7.1	If a Bidder cannot meet the pass / fail date for the lead time, but puts forward a aggressive price will they be considered?	17/06/14	No - it is a pass / fail question and the bid will not be considered whatever the price	17/06/14		
2	4	6	Commercial	AW1.1	Please confirm when you intend to award contracts	23/06/14	We intend to award by 1/7/14	23/06/14		
3	5									
1	6			2						

9. SUBMITTING YOUR BID

Once you have answered all required (*) questions and uploaded all your attachments you can submit your draft response.

If you fail to submit all draft responses before the closing date your bid cannot be received and considered.

RFx Desc	CS eSourcing My Profile Bids Messages Utilities	es'		Submit all Draft Responses >>	Remaining Time: 20/08/2014	IT 6m 58s
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Are you sure that you want to submit this Response Package?
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Questionnaire responses can be updated at any time up to the closing date; however each time you update the questionnaire responses **YOU MUST RESUBMIT YOUR RESPONSE.**

10. DOWNLOADING YOUR RESPONSE

You can download your text responses to the questionnaire by simply clicking on 'Respond offline':

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Contact Information @ <u>RFX Attachments (13)</u> Run RFI Report	i		Submit all Draft Responses	Open Time: 20/08/2014 Close Time: 23/08/2014	13:57 BST		
eScription; UK Shared Business Services Invitation to Quote De Type: RFI Contact Information @ RFX Attachments (13) P.un. RFI Report	1		Submit all Draft Responses :	Open Time: 20/08/2014 Close Time: 23/08/2014 Status: Open	4 13:57 BST 4 14:00 BST		
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Then click on 'download offline bidding template' and OK

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Respond Offline								
What offline response action would you like to perform?								
O Import Bids								
Download offline bidding template								
Export line item information to view when creating offline bids (NOTE: Line item export is for informational purposes only and can not be used for importing bids)								
OK Close								

Note it is not permitted for Bidders to use this functionality to import bids.

And export in your required format:

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 * Required Field The XLS / XLSX file type usually works best if you plan to complete the template in Microsoft Excel. Virus scanning is enabled for attachments. The export job will fail if it contains any infected files. 							

From here you will see the Data Manager, refresh the page after a few seconds and you should be able to click through to your report. Repeat this process if the Data Manager is showing 'pending' or 'running' status.

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		Integrati	Export	Done - Click here to download results.	23/06/201		23/06/201	-

Bidders should now be able to open a document which provides their text and table based responses as below. Note the report has three tabs.

	A1 🔹 🏂 Header Section									¥
	A	В	С	D	E	F	G	Н		
1	Header Section									
2	Organization Unique ID : CCS Procurement									
3	RFx Name : UK SBS Supply of new boiler FM120051			RFx Type : RFI			Open Date Ti	me : 2014-06	-20 13:57:58 BS	T
4	RFx Unique ID : FM120051			Round Name :			Close Date Ti	me : 2014-06	-23 14:00:00 BS	Т
5										
6	Question Information And Response Section	ANSWERED 17 / 17								
7	Questionnaires - Questions	Response	Response Comments							
23	SECTION 6 - QUALITY QUESTIONNAIRE									-
	*AW6.1 - Please confirm your compliance to the requirements									
	of Section 4 Specification									
	Bidder guidance - The Bidder shall answer Yes or No									
	Yes - Pass									
	No - Fail									
24	Scoring criteriaEMandatory Pass / Fail	Yes		ANSWERED						
	*AW6.2 Provide a method statement for the installation of the									
	boiler.									
	Support your method statement with a project plan for the									
	delivery and installation.									
	Bidder guidance - Scoring will be based on 0-100 scoring									
	methodology									
	One was the second se									
	One attachment for the project plan is required.									
	Maximum character count (images can be provided) - 4096									
	characters per method statement									
25	Scoring criteria - Maximum Marks 10%	xx		ANSWERED						
	SECTION 6 - LEAD TIME									
	*AW7.1 Please confirm you can meet a delivery date of									
	13/12/13.									
										=
	Bidder Guidance - The Bidder shall answer yes or no.									
	Yes - Pass									
	No - Fail									
27	Scoring Criteria - Mandatory Pass/Fail	Yes		ANSWERED						-
	*AW7.2 Please provide details of the make and model of the									
	proposed boiler.									
	Bidder Guidance - Please complete the table and add an									
	attac									-
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