

Highways England Company Limited

Area 9

Maintenance and Response Contract

Scope

Annex 28

Asset Renewal and Improvement

CONTENTS AMENDMENT SHEET

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1 Introduction

1.1 Background

1.1.1 Asset Delivery is a relatively new approach for the *Client* with an emphasis on greater Community collaboration, data and information sharing, improved asset intelligence, promoting a 'Community spirit' and supporting each other in the delivery of maintenance and improvement schemes.

1.1.2 In support of promoting a collaborative relationship between Community partners and to ensure value for money, there needs to be a degree of "flexibility" in aspects of the works and services across the asset delivery contracts. For example, some Scheme Delivery Framework (SDF) contractors are rapid (incident) response enabled so they can support the Maintenance and Response (M&R) contractor (the *Contractor*) during or following Incidents.

Similarly, it is logical to provide the *Contractor* with the flexibility to support the delivery of certain asset renewal and improvement services.

1.1 Purpose

1.1.4 The primary function and responsibility of the *Contractor* is to Provide the Service comprising:

Maintenance

- Cyclic Maintenance,
- Repair Maintenance

Response

- Service Weather,
- Incident Response.

1.1.5 The primary function and responsibility of the Scheme Delivery Framework (SDF) contractors is to provide works comprising renewals and improvements to the asset network.

1.1.6 However, there are some occasions when some asset renewal and improvement works related to the maintenance and response *service* are more effectively and efficiently delivered by the *Contractor* and not by the SDF contractors.

2 Asset Renewal and Improvement Services

2.1 Decision Criteria

2.1.1 The criteria for the *Service Manager* to instruct the *Contractor* to provide asset renewal and improvement services includes, but are not limited to:

- the works or services have not been previously awarded or committed to any SDF contractors or Others,
- the services are urgently required due to health, safety, environmental or social reasons,
- the services represent value for money to the *Client* and its Customers e.g. the *Contractor* has an existing local presence in the Area, with minimal need for mobilisation,

- the *Contractor* has a multi-skilled workforce in readiness,
- the *Contractor* has familiarity with the asset being renewed or improved and already has good asset intelligence,
- the SDF contractors have not got the capability or capacity to undertake the services.

3 THE PROCESS

3.1 The Decision Tree

- 3.1.1 The decision making process to support the *Service Manager* instructing the *Contractor* to provide any asset renewal and improvement services is detailed in **Figure 1**.

Figure 1 – The Service Manager's Decision Tree

