



Cisco International Limited

CONFIDENTIAL

Cisco Agreement Ref:  
REDACTED UNDER SECTION 43 OF FOI

**ADVANCED SERVICES STATEMENT OF WORK  
DEPARTMENT OF WORK AND PENSIONS PHASE 1 NETWORK CONSULTING SUPPORT**

This Statement of Work ("SOW") for Advanced Services is entered into between Cisco International Limited, registered in England and Wales (Company Number 06640658) having its principal place of business at REDACTED under Section 43 of FOI, United Kingdom ("Cisco"), and Department of Work and Pensions, a company having a place of business at 6-12 Tothill Street, London SW1H 9NA United Kingdom to be included ("Customer"), and is entered into as of the date of signature as last written below ("SOW Effective Date").

This SOW is governed by the applicable Master Services Agreement, REDACTED under Schedule 43 of FOI

To the extent there is a conflict between the terms of this SOW and the Agreement or if applicable, the SOW Terms & Conditions Agreement, the terms of the SOW shall control with respect to the subject matter of the SOW, unless explicitly stated otherwise in this SOW, provided that nothing in this SOW shall modify or alter any provisions of the Agreement in respect of representations by Customer, ownership and licensing of intellectual property, confidentiality, indemnification, limitation of liability, waiver of damages, data usage and protection, compliance with laws or governing law.

REDACTED under Schedule 43 of FOI.

This SOW consists of this signature page and the following sections:

- Exhibit 1: Project Scope, Responsibilities and Pricing
- Exhibit 2: SOW Process
- Appendix A: Skills, Competencies, and Experience Overview
- Appendix B: Attachment

**AGREED:**

Each party, as evidenced by the signature below or electronic signature, as applicable, of its representative, acknowledges that it has read and agrees to this SOW in its entirety.

**Cisco International Limited**

**Department of Work and Pensions**

By:

By:

Name:

Name:

Title:

Title

Date

Date

**ADVANCED SERVICES STATEMENT OF WORK  
EXHIBIT 1 – PROJECT SCOPE, RESPONSIBILITIES, AND PRICING**

**1.0 PROJECT SCOPE**

This SOW defines the services that Cisco shall provide to the Customer ("Services").



Project Name: Phase 1 Network Consulting Support

**1.1 Services**

REDACTED under Schedule 43 of FOI

**1.2 Location**

Services will be performed at the following Customer Site(s):

- The Department for Work and Pensions, Peel Park, Brunel Way, Blackpool, FY4 5ES, United Kingdom
  - The Department for Work and Pensions, Peel Park, Two St Peter's Square, Manchester, M2 3AA,, United Kingdom
  - The Department for Work and Pensions, Benton Park View, Longbenton, Newcastle-upon-Tyne, NE98 1YX United Kingdom
  - IBM, Arkwright House, 3 Midgery Court, Fulwood, PRESTON, PR29ZH
- The Department for Work & Pensions, Caxton House, 6-12 Tothill Street, London SW1H 9NA

**1.3 Project Schedule**

REDACTED under Schedule 43 of FOI

**1.4 Project Contact Information**

REDACTED under Schedule 43 of FOI

**2.0 RESPONSIBILITIES OF THE PARTIES**

**2.1 General**

REDACTED under Schedule 43 of FOI

**3.0 ASSUMPTIONS AND EXCLUSIONS**

REDACTED under Schedule 43 of FOI

**4.0 PRICING**

REDACTED under Schedule 43 of FOI

**1.0 Completion**

Services are subject to review and comment (if needed) or acceptance by Customer as described below.

REDACTED under Schedule 43 of FOI

**4.1 Travel and Expense**

REDACTED under Schedule 43 of FOI

**4.2 Time and Material Rates**

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**4.3 Invoicing Schedule**



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**ADVANCED SERVICES STATEMENT OF WORK  
EXHIBIT 2 – SOW PROCESS**

**1.0 TERM**

1.1 The term of this SOW commences on the SOW Effective Date.

**2.0 PURCHASE ORDER**

REDACTED under Schedule 43 of FOI

**3.0 COMPLETION**

REDACTED under Schedule 43 of FOI

**4.0 CHANGE MANAGEMENT PROCEDURES**

REDACTED under Schedule 43 of FOI

**5.0 SOW TERMS AND CONDITIONS**

The parties agree that this SOW will be governed by the most recent agreement between the parties applicable to these Services. If no such agreement exists then this SOW will be governed by the SOW Terms & Conditions posted at: [www.cisco.com/go/legal](http://www.cisco.com/go/legal)



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**ADVANCED SERVICES STATEMENT OF WORK  
APPENDIX A: SKILLS, COMPETENCIES, AND EXPERIENCE OVERVIEW**

REDACTED under Schedule 43 of FOI

**ADVANCED SERVICES STATEMENT OF WORK  
APPENDIX B: ATTACHMENT**

REDACTED under Schedule 43 of FOI