

**FRAMEWORK AGREEMENT
NO: QC0011**

**ROUTE AGREEMENT
NO: QC86501**

ROUTE: 309

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 309 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Ash Grove Garage (HK)
 Mare Street
 Hackney
 London
 E8 4RH

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –
As detailed on the attached Route Description.
2. Public Timetable –
As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE 309: Canning Town - Bethnal Green

Date of Structural Change: 2 March 2024.

Date of Service Change: 2 March 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Bethnal Green: Canning Town Bus Station, East India Dock Road, U-Turn Via Bus Lane, Abbott Road, Blair Street, Aberfeldy Street, Ettrick Street, Abbott Road, Zetland Street, St Leonard's Road, Burcham Street, Hay Currie Street, Willis Street, Chrisp Street, Cordelia Street, Upper North Street, Bow Common Lane, St Paul's Way, Rhodeswell Road, Ben Jonson Road, White Horse Lane, Globe Road, Roman Road, Cambridge Heath Road, Old Ford Road, Bonner Road

Towards Canning Town: Bonner Road, Approach Road, Old Ford Road, Cambridge Heath Road, Roman Road, Globe Road, White Horse Lane, Ben Jonson Road, Rhodeswell Road, St Paul's Way, Bow Common Lane, Upper North Street, Cordelia Street, Chrisp Street, Willis Street, Hay Currie Street, Burcham Street, St Leonard's Road, Zetland Street, Blackwall Tunnel Northern Approach, Abbott Road, Ettrick Street, Aberfeldy Street, Blair Street, Abbott Road, East India Dock Road, Canning Town Roundabout, Canning Town Bus Station

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Canning Town Bus Station. Stand W1

Private stand for 6 buses in marked bays at Stand W1/2 on west side of Canning Town Bus Station at south-west corner of junction of Barking Road and Silvertown Way.

Buses proceed from Canning Town Bus Station direct to stand, departing to Canning Town Bus Station.

Set down in Canning Town Bus Station, at Stop A (BP2284 - Canning Town Station) and pick up in Canning Town Bus Station, at Stop C (BP2279 - Canning Town Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 309 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Canning Town, Bus Station.
OTHER INFORMATION:	LBSL toilet facilities available 24 hours via the code.

Poplar. Leven Road (from Bethnal Green. Bonner Road)

Public stand for two buses on north side of Leven Road commencing 65 metres west of no. 202 and extending 30 metres west.

Buses proceed from Abbott Road, Leven Road to stand, departing via Leven Road, Oban Street to Blair Street.

Set down in Abbott Road, at Stop W (BP2004 - Leven Road) and pick up in Blair Street, at boarding point (BP518 - Abbott Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Poplar, Aberfeldy Estate.

Poplar. All Saints Station (from Bethnal Green. Bonner Road)

Public stand for 2 buses on west side of Bazely Street commencing approximately 40 metres south of East India Dock Road and extending 20 metres south.

Buses proceed from Cordelia Street, Chrisp Street, East India Dock Road, Newby Place, Poplar High Street, Bazely Street to stand, departing via Bazely Street, East India Dock Road, Chrisp Street to Cordelia Street.

Set down in Cordelia Street, at alighting point (BP1902 - Chrisp Street Market) and pick up in Cordelia Street, at boarding point (BP550 - Chrisp Street Market).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Poplar, Chrisp Street.

Poplar. Augusta Street (from Canning Town Station)

Public stand for one bus on west side of Augusta Street, opposite No 2-52, commencing 44 metres south of Giraud Street and extending 18 metres south.

Buses proceed from Cordelia Street, Augusta Street to stand, departing via Augusta Street, Giraud Street to Cordelia Street.

Set down in Cordelia Street, at stop G (BP544 - Augusta Street).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Poplar, Cordelia Street.

Stepney Green. Stepney High Street (from Canning Town Station)

Buses proceed from Rhodeswell Road, Ben Jonson Road, Harford Street, Mile End Road departing to White Horse Lane.

Set down in Rhodeswell Road, at Stop MZ (BP537 - Copperfield Road) and pick up in White Horse Lane, at Stop L (BP532 - Mile End Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Stepney High Street.

Bethnal Green. Bonner Road Stand

Public stand in Bonner Road commencing 12 metres east of Approach Road and extending 30 metres east.

Buses proceed from Bonner Road to stand, departing to Bonner Road.

Set down in Bonner Road, at Stop HA (BP525 - Bonner Road) and pick up in Bonner Road, at Stop HA (BP525 - Bonner Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 309 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any
time. FERRY VEHICLES:	No ferry vehicles to park on stand at any
time. BLIND DISPLAY:	Bethnal Green, Bonner Road.
OTHER INFORMATION:	No toilet facilities available.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	309- 62932-1 IF-MF	04/03/24	TBC	8	8	9	5	970.80	250	242,515.00
Saturdays & Good Friday	309- 62932-1 IF-Sa	02/03/24	TBC	N/A	8	N/A	5	939.32	56	52,601.92
Sundays & Public Holidays*	309- 62932-1 IF-Su	03/03/24	TBC	N/A	6	N/A	5	750.60	58	43,534.80
								Total Scheduled In Service Mileage	364	338,651.72

* No Service on Sundays or Public Holidays except Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS

- | | | |
|----|--|--------------|
| 1. | Early Termination Date
(clause 27.9) | 3 March 2028 |
| 2. | Sponsored Route
(clause 27.10) | No |
| 3. | Multiple Termination
Clause 27.11 to apply | No |
| 4. | Is the Operator permitted to accept advertising on the vehicles?
(clause 20 of Annex B) | Yes |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46) | Yes |

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. 1
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 309.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1 \dots n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

- W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.
- P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table 309BT published by the Office for National Statistics (ONS).
- P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table 309BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable.

10. In accordance with the award letter dated 11 July 2023, this contract may be extended by one further year, subject to mutual agreement. The Corporation will serve a minimum of one year's notice prior to the end of the six-year term.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (1 April 2024 to 3 January 2025)	0.90 min = Excess Waiting Time
Minimum Performance Standard	0.92 min = Excess Waiting Time
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
QSI Threshold	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION

BACK DIRECTION

**Timing
Point
Code**

Stop Name

**Timing
Point Code**

Stop Name

CANNBS

Canning Town Bus
Station

BTGRBO

Bonner Road

ABESAS

Ettrick Street

STGNSN

Stepney Green
Station <>

CORDCS

Chrisp Street
Market

SPWYBR

Burdett Road / St
Paul's Church

SPWYBR

Burdett Road / St
Paul's Church

CORDCS

Chrisp Street
Market

STGNSN

Stepney Green
Station <>

ABESAS

Ettrick Street

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	<i>TBC</i>
Body Manufacturer and Type	<i>TBC</i>
Single /Double Deck or Articulated	<i>TBC</i>
Upper Deck Air Cooling System	<i>TBC</i>
Minimum Seating Capacity	<i>TBC</i>
Maximum Standing Capacity	<i>TBC</i>
Maximum Length	<i>TBC</i>
Maximum Width	<i>TBC</i>
Number of Doors	<i>TBC</i>
Year of Manufacture	<i>TBC</i>
Engine Type (Including Euro Rating)	<i>TBC</i>

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 2 MARCH 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 2,430,750.00 per annum
2. Period Contract Payment £186,980.77
3. Scheduled In Service Mileage 338,651.72 miles p.a
4. Deduction Figure £ 7.18 per mile
5. Date of Tender 9 May 2023
6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
7. The **Payment Year** commences on the first day of Payment Period 11 (Quarter 4), and ends on the last day of Payment Period 10 (Quarter 3), save where the Initial Payment Year applies.
8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 1 April 2024 (Payment Period 1, Quarter 1) to 3 January 2025 (Payment Period 10, Quarter 3).