

Call-Off Schedule 20 (Call-Off Specification)

This Schedule sets out the characteristics of the Deliverables that the Supplier will be required to make to the Buyers under this Call-Off Contract

Statement of Requirements (SoR) – SIM cards

The Buyer (Home Office) is looking for a Supplier to deliver the following requirements:

1. Provide a requested quantity of Data only SIM cards, these should be capable of meeting all the varying sizes of SIM cards that are used within mobile technology.
2. The supply should commence around 19/03/2024. This will be finalised within the contract
3. The service is required for 6 months however due to RM6261 Framework terms the minimum term is 24 months with an option to terminate at any point with 30-day notice period.
4. The SIM cards should have at least 60GB data per SIM with no fair use policy restrictions. The Buyer require the ability to introduce a data cap and have the flexibility to vary any cap as may be agreed with the Supplier
5. There is to be no voice/call or text message capability; There is a possibility this will change. The Buyer will provide advanced notice if there any changes. SIMs will have a Voice Plan which will allow inbound calls and restrict outbound calls.
6. Individual SIMs will carry a 30-day minimum term and will end on the Call-Off expiry date, unless cancelled. Any SIMs can be cancelled with immediate effect after the 30-day minimum term and will not attract any early termination fee at any time during the contract.
7. Initial order quantity estimated to be 2000 units, this number may vary and there will be flexibility to purchase additional SIMs if required
8. New Connections SIM cards will be issued pre-connected to the EE Network. The initial order requirement detailed on the Call-off order form can be staged/staggered as per the Buyer requirements. This allows the Buyer to receive the correct amount of SIM cards to each individual site at the specific time needed. A Client Project Manager will

manage this schedule and roll-out with the Buyer's chosen representative(s). Additional SIM card orders can be placed on the EE Mobile Manager customer portal. These orders can be for single SIM cards or for a specific quantity. The order is then processed by the EE Corporate Customer Care Team and will be delivered to the specified address within 2 working days.

9. Monthly Management Information to be available shall include but not limited to the following:

- Number of SIM cards in circulation in the reporting period;
- Number of SIM cards activated in the reporting period;
- Number of SIM cards cancelled in the reporting period;
- Number of SIM cards available to be ordered;
- The Supplier must report when stock is low and there is a risk that there may be no available SIM cards;
- Activity report of usage to inform strategic planning;
- Financial reports re SIM cards in use for the reporting period.

Location & Volumes

10. The Buyer needs the supply of data SIM cards for a minimum of 8 designated addresses across the UK for use by service users as identified by the Buyer. Further locations may be added through the duration of the contract and these will be communicated to the Supplier once known.

11. The Supplier should be able to meet the requirement in full and to be able to respond to any changes in order quantity.

12. The split of SIM cards across the sites will be determined by the Buyer and will be communicated to the Supplier once known, and in advance of the contract start date.

13. Below are the details and locations for the initial delivery of the required SIM cards, however this is not final and will be confirmed by the Buyer once known:

1. FAO:

[REDACTED]

2. FAO:

[REDACTED]

3. FAO:

[REDACTED]

4. FAO:

[REDACTED]

14. Therefore the initial requirement is for 2,000 SIM cards delivered to the Buyer's partners' representatives as stated above.
15. This is an initial estimate, the Buyer may request a higher volume of SIM cards throughout the duration of the contract. It is possible that further sites/locations may be added in due course to include a wider cohort of service users.