







NEC4 Professional Services Contract

Lot 1	
National Property Flood Resilien	ce Framework
A contract between	The Environment Agency
	Horizon House
	Deanery Road
	Bristol
	BS1 5AH
And	
	Willington, Crook, Durham DL15 0BF
For	Kendal FRMS Phase 1 – PFR Survey
Tender Documents	
	Contract Forms:
	- This Contract Data & Scope
	- The Consultant's Offer and Client's Acceptance
	- Pricing Schedule
	- Call off response template
	- Tender Evaluation
	- Supporting Info

Schedule 2	- NEC4 Call off Contracts
Contract Da	ata
PART ONE – DATA PRO	OVIDED BY THE CLIENT
Completion of the data in fu	III, according to the Options chosen, is essential to create a complete contract
1. General	
	are the core clauses and the clauses for the following main Option, the Option for utes and secondary Options of the NEC4 Professional Service Contract June 2017
Main Option	Option for resolving and avoiding disputes
Secondary Options	
The service is	Survey of 42 properties for installation of property flood resilience measures.
The <i>Client</i> is	
Name	The Environment Agency
Address for communications	Horizon House Deanery Road Bristol BS1 5AH
Address for electronic communications	
The Service Manager is	
Name	
Address for communications	Richard Fairclough House Knutsford Road

	Warrington WA4 1HT	
Address for electronic communications		
The Scope is in	Scope Lot 1	
The language of the contract is	English	
The <i>law of the contract</i> is the law of	England, subject to the jurisdiction of courts of Er	ngland and Wales
The <i>period for reply</i> is	2 weeks	except that
The period for reply for		is
 The period for reply for 		is
The <i>period for retention</i> is	6 year(s) following Completion of	earlier termination
The following matters will be	e included in the Early Warning Register	
Early warning mostings are	to be held at intervals no larger than	
Lany wanting incenings are	to be held at intervals no longer than	

2. The Consultant's mai	in res	ponsibilities		
If the <i>Client</i> has identified work which is set to meet	The	key dates and conditions to be met are		
a stated <i>condition</i> by a <i>key</i> date		condition to be met		key date
	(1)] [
	(2)] [
	(3)] [
			J L	
If Option A is used		Consultant prepares forecasts of the total enses at intervals no longer than	4 wee	eks
If Option C or E is used	Defi	Consultant prepares forecasts of the total ned Cost plus Fee and expenses at intervals no er than	n/a	
3. Time				
		14	/06/202	<u> </u>
	The	starting date is		
	The	Client provides access to the following persons,	places	and things
		access	acce	ess date
	(1)	access	acce	ess date
	(1)	access	acce	ess date
	(2)	access	acce	ess date
		access	acce	ess date
	(2)	access	acce	ess date
	(2)	access	acce	ess date

	at intervals non longer than	
If the Client has decided the <i>completion date</i> for the whole of the <i>service</i>	The completion date for the whole of the service is	20/08/2021
If no programme is identified in part two of the Contract Data	The period after the Contract Date within which the <i>Consultant</i> is to submit a first programme for acceptance is	2 weeks
4.0		
4. Quality Management		
	The period after the Contract Date within which the <i>Consultant</i> is to submit a quality policy statement and quality plan is	4 weeks, if not previously provided by the <i>Consultant</i>
	The period between Completion of the whole of the service and the <i>defects date</i> is	52 weeks
5. Payment		
5. Payment		
5. Payment	The currency of the contract is the	pound sterling (£)
5. Payment	The currency of the contract is the The assessment interval is	pound sterling (£) One month
If the <i>Client</i> states any	•	
	The assessment interval is	
If the <i>Client</i> states any	The assessment interval is The expenses stated by the Client are	One month
If the <i>Client</i> states any	The assessment interval is The expenses stated by the Client are	One month
If the <i>Client</i> states any	The assessment interval is The expenses stated by the Client are	One month
If the <i>Client</i> states any	The assessment interval is The expenses stated by the Client are	One month
If the <i>Client</i> states any expenses	The assessment interval is The expenses stated by the Client are item 2 % per annum (not less than 2) above the	One month

is not used		
If Option C or E is used and the <i>Client</i> states any locations	The locations for which the Consultant provides a charge for the cost of support people and office overhead are	n/a
If Option C is used	The Consultant's share percentages and the	share ranges are
	share range Cor	nsultant's share percentage
-		
If Option C or E is used	The exchange rates are those published in	
	on	(date)
6. Compensation Events		
If there are additional compensation events	These are additional compensation events	
·	Additional Compensation Event COVID-19	
	Managing and mitigating the impact of Covwith Public Health England guidance, as r 30 June 2021.	
8. Liabilities and Insuranc	e	
If there are additional Client's liabilities	These are additional Client's liabilities	
	(1)	
	(2)	

	The minimum amount of cover and the periods for which the <i>Consultant</i> maintains insurance are			
	EVENT	MINIMUM AMOUNT OF COVER	PERIOD FOLLOWING COMPLETION OF THE WHOLE OF THE SERVICE OR TERMINATION	
	The Consultant's failure to use the skill and care normally used by professionals providing services similar to the service	in respect of each claim, without limit to the number of claims		
	Loss or damage to property and liability for bodily injury to or death of a person (not an employee of the Consultant) arising from or in connection with the Consultant Providing the Service.	in respect of each claim, without limit to the number of claims		
	Death of or bodily injury to employees of the <i>Consultant</i> arising out of and in the course of their employment in connection with the contract	in respect of each claim, without limit to the number of claims		
If the Client is to provide any of the insurances stated in the Insurance Table	The Client provides these insurances from	m the Insurance Table		
110 110 110 1	(1) Insurance against			
	Minimum amount of cover is			
	The deductibles are			
	(2) Insurance against			
	Minimum amount of cover is			
	The deductibles are			

(3)

	(3) Insurance against	
	Minimum amount of cover is	
	The deductibles are	
	The Client provides these additional inst	urances
If additional insurances are to be provided	(1) Insurance against	
-		
	Minimum amount of cover is	
	The deductibles are	
	The deddenotes are	
	(2) Insurance against	
	Minimum amount of cover is	
	The deductibles are	
	(3) Insurance against	
	Minimum amount of cover is	
	The deductibles are	
	The Consultant's total liability to the Clior in connection with the contract, other limited to	
Resolving and avoid	ing disputes	
	The tribunal is	Litigation in the courts
70 d		
If the tribunal is arbitration	The arbitration procedure is	
_		

	The place where arbitration is to be held is			
	The person or organisation who will choose an arbitrator if the Parties cannot agree a choice or the <i>arbitration procedure</i> does not state who selects an arbitrator is			
	The Senior Representatives of the Client	are		
	Name (1)			
	Address for communications			
	Address for electronic communications			
	Name (2)			
	Address for communications			
	Address for electronic communications			
	The Adjudicator is			
	Name			
	Address for communications			
	Address for electronic communications			
	The Adjudicator nominating body is	Institution of Civil Engineers, I	London	
X2: Changes in the l	aw			
If Option X2 is used	The law of the project is	England		
X5: Sectional Comp	letion			
If Option X5 is used	The completion date for each section of section	the service is description	completion date	
	(1)			

	(2)		
	(3)		
	(4)		
V. Donug fou as	ault: Completion		
X6: Bonus for ea	тту Сошрівной		
If Option X6 is used without Option X5	The bonus for the whole of the service	ce is	per day
If Option X6 is used with X5	The bonus for each section of the ser	vice is	
	section	description	amount per day
	(1)		
	(2)		
	(3)		
	(4)		
	The bonus for the remainder of the s	service is	
X7: Delay dama	ges		
If Option X7 is used without Option X5	Delay damages for Completion of the service are	whole of the	per day
If Option X7 is used with X5	Delay damages for each section of the	ne service are	
	section	description	amount per day

(1)			
(2)			
(3)			
(4)			
The delay damages for the rem	nainder of the <i>service</i> are		
X8: Undertakings to Others	S		
If Option X8 is used	The undertakings to Others	are provided to	
X9: Transfer of Rights			
X10: Information Modellin	g		
If Option X10 is used			
If no <i>information execution</i> plan is identified in part two of the Contract Data	The period after the Cont Consultant is to submit a Plan for acceptance is		
X11: Termination by the Cl	lient		
Y(UK) 1: Project Bank Acc	ount		

paid by the *project bank*

Charges made and interest The Consultant is to pay any charges made and to be paid any interest paid by the project bank (Delete as applicable)

Y(UK) 2: The Housing Grants, Construction and Regeneration Act 1996 If Option Y(UK)2 is used and The period for days after the date the final date for payment is payment is on which payment not fourteen days after the becomes due date on which payment becomes due Y(UK)3: The Contracts (Rights of Third Parties) Act 1999 If Option Y(UK)3 is used term beneficiary If Y(UK)3 is used with beneficiary term (Y(UK)1) the following The provisions of Named Suppliers entry is added to the table Options Y(UK)1 for Y(UK)3

Z: Additional conditions of contract

If Option Z is used

The additional conditions of contract are

Z 1 Disputes:

Option W2 subclause W2.1(4) is deleted. The Parties agree that adjudication under Clause option W2 should only commence if the Framework dispute resolution procedure has been exhausted and that the dispute resolution procedure in the Agreement, takes precedence over Option W2.

Z 2 Prevention

The text of Cl 18 Prevention is deleted.

Delete the text of Cl 60.1(12) and replaced by:

The services are affected by any of the following events

- War, civil war, rebellion, revolution, insurrection, military or usurped power;
- Strikes, riots and civil commotion not confined to the employees of the *Consultant* and sub consultants,
- Ionising radiation or radioactive contamination from nuclear fuel or nuclear waste resulting from the combustion of nuclear fuel,
- Radioactive, toxic, explosive or other hazardous properties of an explosive nuclear device,
- Natural disaster.
- Fire and explosion,
- Impact by aircraft or other aerial device or thing dropped from them.

Z 3A Disallowed Costs

Add clause 11.2 (24) Disallowed costs

Disallowed costs are:

- Not justified by the *Consultant's* accounts and records.
- Should not have been paid to a sub consultant in accordance with his Sub contract (including compensation events with the sub consultant, i.e. payment for work that should not have been undertaken)
- Incurred because the *Consultant* did not follow a stated procedure in the Scope.
- Mistakes or delays caused by the *Consultant's* failure to follow standards in Scopes/quality plans.
- Reorganisation of the *Consultant's* project team.
- Additional costs or delays incurred due to *Consultant's* failure to comply with published and known guidance or document formats.
- Exceeding the Scope without prior instruction that leads to abortive cost
- Re-working of documents due to inadequate QA prior to submission, i.e. grammatical, factual arithmetical or design errors.
- Production or preparation of self-promotional material.
- Correction of a Defect before or after Completion
- Staff not approved to work on a project
- Excessive charges for project management time on a commission for secondments or full time appointments (greater than 5% of commission value)
- Any hours exceeding 7.5 per day unless with prior agreement with the *Client*.

- Any hours for travel beyond the location of the nearest consultant office to the project unless previously agreed with the *Client*.
- Attendance of additional individuals to meetings/ workshops etc who have not been previously invited by the *Client*.
- Costs associated with the attendance at additional meetings after programmed completion, if delay is due to *Consultant* performance.
- Costs associated with rectifications that are due to *Consultant* error or omission.
- Costs associated with the identification of opportunities to improve our processes and procedures for project delivery through the *Consultant's* involvement

Z 3C Disallowed Costs

In Clause 63.1, second bullet, replace full stop with comma and append:

less Disallowed Costs

Z 4 Liabilities and Risks

The *Consultant* shall ensure that there are sufficient warranties in place to support the *Client* or Homeowner in the event that a claim needs to be made against the *Supplier* of the products.

Z5 Reporting

- Z5.1 The *Consultant* shall ensure that the *Client* is updated with progress at all times. As a minimum the *Consultant* shall provide a weekly update to the *Client* and/or at fixed stages within the *Services* at a time and frequency as agreed between the *Consultant* and the *Client*.
- Z5.2 The report shall be provided in a format agreed with the Client.

Z7 Assignment

The text of Clause 25 is deleted and replaced with the following:

Z7.1 The *Consultant* does not assign his interest in or any rights arising under this contract without the consent of the *Client*.

Z7.2 The *Client* may assign his interest in this contract or any rights arising under it at any time without the consent of the *Consultant*. The *Client* notifies the *Consultant* of any such assignment.

Z8 Compliance with Legislation

Z8.1 The Consultant Provides the Services:

- in a proper and workmanlike manner, and
- in compliance with
 - all statutes, statutory instruments, regulations, rules and orders made under any statute or directive having the force of law which affect the works or performance of any obligations under this contract, and
 - o any regulation, bye-law, permission or approval of any local authority or statutory undertaker having jurisdiction in relation to the *works* or with whose systems the *works* are, or are to be, connected.

Z9 Data Protection

- Z9.1 Schedule 11 Data Protection Schedule of the Deed of Agreement shall be incorporated into this Agreement.
- Z9.2 A request or instruction pursuant to Schedule 11 by the *Service Manager* shall be treated as being a request or instruction by the *Client*.
- Z9.3 For the avoidance of doubt, reference to Supplier in Schedule 11 is reference to the *Consultant*.

Z10 Confidentiality

- Z10.1 **Personal Data** is information collected by the *Consultant* on behalf of the *Client* in relation to this contract, which relates to living individuals who can be identified
 - from that information or
 - from that information combined with other details in (or likely to come into) the possession of the *Client*.
- Z10.2 Delete clauses 29.1 and 29.2 and replace with the following:
- "29.1 The *Consultant* keeps (and ensures that its employees and Subcontractors keep) confidential and does not disclose to any person
 - the terms of this contract and
 - any confidential or proprietary information (including Personal Data) provided to or acquired by the *Consultant* in the course of Providing the Works

except that the Consultant may disclose information

- to its legal or other professional advisers,
- to its employees and Subcontractors as needed to enable the *Consultant* to Provide the Works,
- where required to do so by law or by any professional or regulatory obligation or by order of any court or governmental agency, provided that (unless the *Consultant* is prohibited by law from doing so) prior to disclosure the *Consultant* consults the *Service Manager* and takes full account of the *Client's* views about whether (and if so to what extent) the information should be disclosed,
- which it receives from a third party who lawfully acquired it and who is under no obligation restricting its disclosure,

- which is in the public domain at the time of disclosure other than due to the fault of the *Consultant* or
- with the consent of the Service Manager.
- 29.2 The *Consultant* does not (and ensures that its employees and Subcontractors do not) use any confidential or proprietary information provided to or acquired by it for any purpose other than to Provide the Works.
- 29.3 The *Consultant* may publicise the works only with the *Client*'s agreement.

Z11 Disclosure of Information

The text of Clause 26 retained and the following is added as Clause 26.3:

- 26.3 The *Client* and *Consultant* acknowledge that the *Client* may bound by the Freedom of Information Act 2000, the Environmental Information Regulations 2004, (and any other applicable legislation governing access to information, together "**Freedom of Information Legislation**") and may be obliged to provide information, on request, to third parties that relates to this Agreement. In the event that the *Client* receives a request for information relating to this Agreement falling within the scope of Freedom of Information Legislation, the *Client* shall be entitled to disclose such information as reasonably necessary in order to ensure its compliance with the Freedom of Information Legislation provided that:-
- 26.3.1 In the case of the disclosure of Confidential Information, the *Client* shall first use its reasonable endeavours to consult with the *Consultant* who disclosed the Confidential Information as to whether such information should be disclosed under the Freedom of Information Legislation.
- 26.3.2 No Party shall be liable for any loss, damage, harm or other detriment suffered by the other Party arising from the disclosure of any information falling within the scope of the Freedom of Information Legislation.

Z12 Discrimination

- Z12.1 The *Consultant* does not discriminate directly or indirectly or by way of victimisation or harassment against any person contrary to the Race Relations Act 1976, the Sex Discrimination Act 1975, the Disability Discrimination Acts 1995 and 2005 or the Equality Act 2010 (the "Discrimination Acts").
- Z12.2 Where possible in Providing the Works, the *Consultant* co-operates with and assists the *Client* to satisfy its duty under the Discrimination Acts to eliminate unlawful discrimination and to promote equality of

opportunity between persons of different racial groups and between disabled people and other people.

- Z12.3 Where an employee or Subcontractor employed by the *Consultant* is required to carry out any activity alongside the *Client's* employees in any premises, the *Consultant* ensures that each such employee or Subcontractor complies with the *Client's* employment policies and codes of practice relating to discrimination and equal opportunities.
- Z12.4 The *Consultant* notifies the *Service Manager* in writing as soon as it becomes aware of any investigation or proceedings brought against the *Consultant* under the Discrimination Acts in connection with this contract and
 - provides any information requested by the investigating body, court or tribunal in the timescale allotted,
 - attends (and permits a representative from the *Client* to attend) any associated meetings,
 - promptly allows access to any relevant documents and information and
 - co-operates fully and promptly with the investigatory body, court or tribunal.
- Z12.5 The *Consultant* indemnifies the *Client* against all costs, charges, expenses (including legal and administrative expenses) and payments made by the *Client* arising out of or in connection with any investigation or proceedings under the Discrimination Acts resulting from any act or omission of the *Consultant*.
- Z12.6 The *Consultant* includes in the conditions of contract for each Subcontractor obligations substantially similar to those set out above.

Z13 Quality Management and Audit

- Z13.1 The *Consultant* operates a quality management system for Providing the Services which
 - complies with the relevant parts of [ISO 9001:2015 **OR** ISO 9001:2008 [and ISO 9001:2008/Cor 1:2009]],
 - incorporates an environmental management system consistent with [ISO 14001:2015 **OR** ISO 14001:2004],
 - includes processes for delivering continual improvement following the guidance in ISO 9004:2009,
 - has third party certification from a UKAS approved accreditation body (or its equivalent) or is operating in preparation for accreditation within 12 months of the Contract Date

and complies with good industry practice.

Z13.2 The *Consultant* provides to the *Service Manager*, within four weeks of the Contract Date, a quality policy statement and a quality plan for acceptance. The quality policy statement and quality plan comply with the requirements stated in the Scope and are sufficiently detailed to

demonstrate how the *Consultant* will Provide the Works in accordance with this contract.

Z13.3 The *Consultant* keeps a controlled copy of the quality plan available for inspection by the *Service Manager* at all times.

Z13.4 The *Consultant* complies with an instruction from the *Service Manager* to

- change the quality plan so that it complies with the requirements of this contract or
- correct a failure of the *Consultant* to comply with the quality plan.

Z13.5 The *Service Manager* and other persons authorised by him may carry out periodic audits of the *Consultant's* quality management system as specified in the Scope. The *Consultant* allows access to the Working Areas and other premises used by the *Consultant* to Provide the Works and provides all facilities and assistance necessary to enable such audits to be carried out.

Z14 Liabilities and Insurance

Z14.1 Civil data protection claims and regulatory fines for breaches of Data Protection Legislation are excluded from any limit of liability stated.

Contract Data

The *Consultant's* Offer and *Client's* Acceptance

The Consultant offers to Provide the Services in accordance with these conditions of contract for an amount to be determined in accordance with these conditions of contract.	
The offered total of the Prices is	
	Enter the total of the Prices from the Price List.
Signed on behalf of the Consultant	•
Name	
Position	
Signature	
Date	02/06/2021
The Client accepts the Consultant's Offer to Provide the Services	
Signed on behalf of the Client	
Name	
Position	
Signature	1.
5.1	
Date	05/08/21



