

Test and Trace – Provision of Analytics Capability

To

The Department of Health & Social Care (DHSC)

From

Accenture (UK) Ltd

Contract Reference: CCCC20B97

FRAMEWORK SCHEDULE 4

CALL OFF ORDER FORM AND CALL OFF TERMS FOR THE MANAGEMENT CONSULTANCY FRAMEWORK AGREEMENT (RM6008)

PART 1 – CALL OFF ORDER FORM

SECTION A

This Call Off Order Form is issued in accordance with the provisions of the Framework Agreement for the provision of Customer Insights Leads dated 04 September 2018.

The Supplier agrees to supply the Services specified below on and subject to the terms of this Call Off Contract.

For the avoidance of doubt this Call Off Contract consists of the terms set out in this Template Call Off Order Form and the Call Off Terms.

Order Number	CCCC20B97
From	The Department of Health & Social Care (DHSC) ("CUSTOMER")
To	Accenture (UK) Ltd ("SUPPLIER")
Date	30th November 2020 ("DATE")

SECTION B

1. CALL OFF CONTRACT PERIOD

1.1.	Commencement Date: 30 th November 2020
1.2.	Expiry Date: End date of Initial Period: 31 st January 2021

2. SERVICES

2.1.	Services required: In Call Off Schedule 2 (Services)
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3. PROJECT PLAN

3.1.	Project Plan: In Call Off Schedule 4 (Project Plan) Project plan / deliverables are as follows: The Buyer (DHSC) has asked the Supplier (Accenture) to provide consultancy services to the office of the Chief Data Officer.
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	<p>This is a resource augmentation provision; the Supplier is required to provide the resources to perform the role titles in the finance table above. In terms of key activities:</p> <ul style="list-style-type: none"> - To derive analytical insight from T&T Data - To deliver data improvement initiatives for Test & Trace - To analyse and exploit data on behalf of the JBC mission - To manage, deliver and develop the Data and Analytics functions and community - To manage the data challenges arising within the Test & Trace organisation - To manage the development of the Test & Trace Data & Analytics Capability <p>Undertake data governance & management of activities for Test & Trace.</p>
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4. CONTRACT PERFORMANCE

4.1.	Standards: Not applied
4.2	Service Levels/Service Credits: Not applied
4.3	Critical Service Level Failure: Not applied
4.4	Performance Monitoring: Weekly timesheets for approval by relevant business owner Bi-monthly reporting with detailed breakdown of inflight and planned resources + review in weekly commercial meetings
4.5	Period for providing Rectification Plan: In Clause 39.2.1(a) of the Call Off Terms

5. PERSONNEL

5.1	Key Personnel: REDACTED
5.2	Relevant Convictions (Clause 28.2 of the Call Off Terms): <i>In Clause 28.2</i>

6. PAYMENT

6.1	Call Off Contract Charges (including any applicable discount(s), but excluding VAT): REDACTED
6.2	Payment terms/profile (including method of payment e.g. Government Procurement Card (GPC) or BACS): In Annex 2 of Call Off Schedule 3 (Call Off Contract Charges, Payment and Invoicing)
6.3	Reimbursable Expenses: Not permitted.
6.4	Customer billing address (paragraph 7.6 of Call Off Schedule 3 (Call Off Contract Charges, Payment and Invoicing)): REDACTED

	Payment and Invoicing REDACTED
6.5	Call Off Contract Charges fixed for (paragraph 8.2 of Schedule 3 (Call Off Contract Charges, Payment and Invoicing)): Two Call Off Contract months from 30 th November 2020 to 31 st January 2021.
6.6	Supplier periodic assessment of Call Off Contract Charges (paragraph 9.2 of Call Off Schedule 3 (Call Off Contract Charges, Payment and Invoicing)) will be carried out on: Call Off charges will be fixed for the duration of the Contract.
6.7	Supplier request for increase in the Call Off Contract Charges (paragraph 10 of Call Off Schedule 3 (Call Off Contract Charges, Payment and Invoicing)): Not Permitted.

7. LIABILITY AND INSURANCE

7.1	Estimated Year 1 Call Off Contract Charges: For the avoidance of doubt, the total contract value shall not exceed a total of £567,200.00 (excluding VAT).
7.2	Supplier's limitation of Liability (Clause 37.2.1 of the Call Off Terms);
7.3	Insurance (Clause 38.3 of the Call Off Terms)

8. TERMINATION AND EXIT

8.1	Termination on material Default (Clause 42.2 of the Call Off Terms): In Clause 42.2.1(c) of the Call Off Terms
8.2	Termination without cause notice period (Clause 42.7 of the Call Off Terms): The Customer shall have the right to terminate this Call Off Contract at any time by issuing a Termination Notice to the Supplier giving at least ten (10) Working Days written notice
8.3	Undisputed Sums Limit: In Clause 43.1.1 of the Call Off Terms.
8.4	Exit Management: In Call Off Schedule 9 (Exit Management)

9. SUPPLIER INFORMATION

9.1	Supplier's inspection of Sites, Customer Property and Customer Assets: Not Applied.
9.2	Commercially Sensitive Information: Not Applicable.

10. OTHER CALL OFF REQUIREMENTS

10.1	Recitals (in preamble to the Call Off Terms): Recital A
10.2	Call Off Guarantee (Clause 4 of the Call Off Terms): Not required.
10.3	Security: Short form security requirements set out in paragraphs 1 to 5 (excluding paragraph 4) of Schedule 7 (Security) shall apply.
10.4	ICT Policy: Not applied.
10.6	Business Continuity & Disaster Recovery: Not applied.
10.7	NOT USED
10.8	Protection of Customer Data: Clause 35.2.3 of the Call Off Terms
10.9	Notices (Clause 56.6 of the Call Off Terms): Customer's postal address and email address: Department of Health and Social Care, 39 Victoria Street, Westminster, London Supplier's postal address and email address: Accenture (UK) Limited 30 Fenchurch Street London EC3M 8BD
10.10	Transparency Reports In Call Off Schedule 13 (Transparency Reports)
10.11	Alternative and/or Additional Clauses from Call Off Schedule 14 and if required, any Customer alternative pricing mechanism:

	Not Used.
10.12	Call Off Tender: In Schedule 16 (Call Off Tender)
10.13	Publicity and Branding: In Clause 36.3.2 of the Call Off Terms.
10.14	Staff Transfer Annex to Schedule 10, List of Notified Sub-Contractors (Call Off Tender).
10.15	Processing Data Call Off Schedule 17.
Contract Reference:	CCCC20B97
Date:	15 th December 2020
Description Of Authorised Processing	Details
Identity of the Controller and Processor	The Parties acknowledge that for the purposes of the Data Protection Legislation the Customer is the Data Controller and the Supplier is the Data Processor of Personal Data under this Call Off Contract Agreement.
Use of Personal Data	Managing the obligations under the Call Off Contract Agreement, including the delivery of services, exit management, and other associated activities,
Duration of the processing	For the duration of the Framework Contract plus 7 years.
Nature and purposes of the processing	As necessary for the Supplier to deliver the Services, in particular by using the Personal Data specified below to contact and discuss relevant matters with employees and contractors of the Customer.
Type of Personal Data	REDACTED

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Categories of Data Subject	REDACTED	

FORMATION OF CALL OFF CONTRACT

BY SIGNING AND RETURNING THIS CALL OFF ORDER FORM (which may be done by electronic means) the Supplier agrees to enter a Call Off Contract with the Customer to provide the Services in accordance with the terms Call Off Order Form and the Call Off Terms.

The Parties hereby acknowledge and agree that they have read the Call Off Order Form and the Call Off Terms and by signing below agree to be bound by this Call Off Contract.

In accordance with paragraph 7 of Framework Schedule 5 (Call Off Procedure), the Parties hereby acknowledge and agree that this Call Off Contract shall be formed when the Customer acknowledges (which may be done by electronic means) the receipt of the signed copy of the Call Off Order Form from the Supplier within two (2) Working Days from such receipt.

For and on behalf of the Supplier:

Name and Title	REDACTED
Signature	REDACTED
Date	23 December 2020

For and on behalf of the Customer:

Name and Title	REDACTED
Signature	REDACTED
Date	29/12/2020