

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:589666-2019:TEXT:EN:HTML>

**United Kingdom-Chester: Medical information systems
2019/S 240-589666**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: Countess of Chester Hospital NHS Foundation Trust

Postal address: Liverpool Road

Town: Chester

NUTS code: UKD6

Postal code: CH2 1UL

Country: United Kingdom

E-mail: coc-tr.COCH-commercial-procurement-services@nhs.net

Telephone: +44 1244365143

Internet address(es):

Main address: <https://www.coch.nhs.uk/>

I.1) Name and addresses

Official name: Full details of the eligible users are available at the internet address below

Town: Full details of the eligible users are available at the internet address below

NUTS code: UK

Country: United Kingdom

E-mail: coc-tr.COCH-commercial-procurement-services@nhs.net

Internet address(es):

Main address: <https://www.coch-cps.co.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Healthcare Output and Content Management System

Reference number: F/029/HCMS/19/IB

II.1.2) **Main CPV code**

48814000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

Countess of Chester Hospital Commercial Procurement Services operates a successful national framework for a healthcare output and content management system that is due to expire on 29.2.2020. This notice concerns the invitation to tender for a new framework, commencing 1.3.2020.

The new framework will provide a healthcare output content management system that will enable participating organisations who call off contracts to access silos of information that typically sit across multiple best of breed clinical systems and various storage media. The system provides a single access point for information and enables migration to an entire digital information platform.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 65 000 000.00 GBP

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

30210000

44316400

48600000

48810000

79800000

79996100

79999100

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

A healthcare output and content management system concerns the provision of hardware and software solutions and services that enable an NHS organisation to manage its output and data silos typically present within its best of breed clinical systems and other support systems. The system can be composed of several modular components which all work together to create a coherent platform for managing output and healthcare content to enrich hospitals' existing investments in systems, such as, electronic patient record (EPR) systems and Patient administration systems (PAS).

At a high-level, the solution must provide:

- user friendly, simple and clean single source access portal which presents data (stored and managed content) from all hospital clinical systems,
- ability to store electronically-generated healthcare content;
- ability to manage healthcare content throughout its lifecycle, providing auditable information and appropriate security;

- ability to capture and route new information from analogue and digital sources, including the provision of e-forms;
- enterprise based software licences to view, access, capture and route information;
- ability to integrate with scanning and archiving solutions;
- ability to integrate hardware (output device/MFD) with clinical systems;
- training and professional services for implementation and maintenance;
- software and hardware maintenance;
- appropriate hardware to facilitate transition to digital patient records and a digital enterprise.

Total solution

Bidders must offer a solution that encompasses all of the modular elements described in the ITT documents.

These elements may be called-off and established individually to enable NHS organisations to adopt this technology with minimal impact to its patient services and available funding. Call-off contracts will include a roadmap of total or partial adoption. There is no obligation under this agreement for NHS organisations to commit to purchase all available modules. However, for the avoidance of doubt, this framework cannot be utilised to award a managed print/hardware service with no intention to ever adopt other modules provisioned in this framework. The purpose of this is to not distort the already well-established hardware market, which many other framework agreements already service.

This will be a framework agreement with no commitment or guaranteed level of business.

II.2.5) Award criteria

Quality criterion - Name: Total solution — technical response to illustrative scenario / Weighting: 20

Quality criterion - Name: Core viewer and access to content application / Weighting: 10

Quality criterion - Name: Storing and managing content / Weighting: 10

Quality criterion - Name: Intelligent capture and indexation solution / Weighting: 10

Quality criterion - Name: Electronic forms solution / Weighting: 10

Quality criterion - Name: Output management solution (including hardware) / Weighting: 10

Quality criterion - Name: Means of compliance with technology/interface standards / Weighting: 10

Cost criterion - Name: Commercial / Weighting: 20

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 188-457590](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

Award of a Framework Agreement

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

02/12/2019

V.2.2) **Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Lexmark International Ltd

Town: Maidenhead

NUTS code: UKJ1

Country: United Kingdom

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 65 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Royal Courts of Justice

Town: London

Country: United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

10/12/2019