SCHEDULE 29

KEY PERSONNEL

Schedule 29 (*Key Personnel*)

1 This Schedule lists the key roles ("**Key Roles**") and names of the persons who the Supplier shall appoint to fill those Key Roles at the Start Date ("**Key Personnel**").

KEY Role	Name of KEY Personnel	Responsibilities/ Authorities	Phase of the project during which they will be a MEMBER OF Key Personnel	MINIMUM PERIOD in Key Role
Supplier Implementation Manager	REDACTED, MDSS Implementation Manager	Accountable for successful delivery of the Implementation Plan.	Implementation Phase	For the whole Implementation Phase
Supplier Collaboration Lead	REDACTED, VP & GM Allied Universal EM International	Accountable, and act as an escalation point, for issues related to Collaboration.	The Term	The Term
Supplier Operational Manager	REDACTED, MDSS Operational Manager	Responsible for day-to-day management of the Services.	The Term	The Term
Supplier Representative	REDACTED, President & CEO Allied Universal EM	Named as Supplier Representative and agreed in accordance with Clause 14. Attends meetings in accordance with Clause 29.	The Term	The Term
Supplier Test Representative	REDACTED, Test Manager	To be named in the final Test Strategy.	The Term	The Term

KEY Role	Name of KEY Personnel	Responsibilities/ Authorities	Phase of the project during which they will be a MEMBER OF Key Personnel	MINIMUM PERIOD in Key Role
Finance Director/ Chief Financial Officer	REDACTED, Commercial/Finance Director	To be named in the confidentiality agreement of Schedule 12, and to certify the Annual Contract Report and Final Reconciliation Report.	The Term	The Term
Board Members	See Schedule 21	Attend Board Meetings at which the Board Member's attendance is required. Make relevant decisions or have access to empowered individuals for decisions to be made.	The Term	The Term
Head of Production & Supply Chain	REDACTED, Production Director	Attend relevant Board meetings such as Service Delivery Board, Performance Board, Change Delivery Board, and Implementation Board.	The Term	The Term
Quality Lead	REDACTED, Quality Manager	Attend relevant Board meetings such as Service Delivery Board, Performance Board, Change	The Term	The Term

KEY Role	Name of KEY Personnel	Responsibilities/ Authorities	Phase of the project during which they will be a MEMBER OF Key Personnel	MINIMUM PERIOD in Key Role
		Delivery Board, and Implementation Board.		
Financial Representative	REDACTED, Commercial/Finance Director	Preparing, maintaining, facilitating access to, discussing and explaining the Open Book Data and Financial Reports.	The Term	The Term
Commercial Representative	REDACTED - Commercial/Finance Director	Attend relevant Board meetings.	The Term	The Term
Implementation Manager	REDACTED, MDSS Implementation Manager	Accountable for the successful delivery of the Implementation Plan.	The Term	The Term
Policy Lead	REDACTED, MDSS Operational Manager	Policy discussions	The Term	The Term
Contract Service Operational Manager	REDACTED, MDSS Operational Manager	Responsible for day to day operations	The Term	The Term
Change Implementor	REDACTED, IT Development Manager	Responsible for change.	The Term	The Term
Technical Architect	REDACTED, Infrastructure Architect.	Accountable for technical architecture.	The Term	The Term

KEY Role	Name of KEY Personnel	Responsibilities/ Authorities	Phase of the project during which they will be a MEMBER OF Key Personnel	MINIMUM PERIOD in Key Role
Security Architect	REDACTED, Head of Security	Accountable for security architecture.	The Term	The Term
Managing Director	REDACTED, President & CEO Allied Universal EM	Attend Stage 1 Meeting of Commercial Negotiation following any Dispute Notice.	The Term	The Term
Chief Operating Officer	REDACTED President & CEO Allied Universal EM	Attend Stage 1 Meeting of Commercial Negotiation following any Dispute Notice.	The Term	The Term
Data Protection Officer	REDACTED Head of Security	Attend Security meetings, manage obligations in Schedule 5.	The Term	The Term
Delivery Director	REDACTED, VP & GM Allied Universal EM International	Handles change requests, reviews change requests, receives OLA.	The Term	The Term
Delivery Manager	REDACTED, MDSS Operational Manager	Agrees OLA with Delivery Director, approves all subsequent changes with Delivery Director.	The Term	The Term
Exit Manager	REDACTED, MDSS Operational Manager	Manages the Parties respective	The Term	The Term

KEY Role	Name of KEY Personnel	Responsibilities/ Authorities	Phase of the project during which they will be a MEMBER OF Key Personnel	MINIMUM PERIOD in Key Role
		obligations under Schedule 25		