SCHEDULE 7

AUTHORITY RESPONSIBILITIES

Schedule 7 (*Authority Responsibilities*)

1 INTRODUCTION

1.1 The responsibilities of the Authority set out in this Schedule shall constitute the Authority Responsibilities under this Contract. Any obligations of the Authority in Schedule 2 (*Services Description*) and Schedule 8 (*Supplier Solution*) shall not be Authority Responsibilities and the Authority shall have no obligation to perform any such obligations unless they are specifically stated to be "Authority Responsibilities" and cross referenced in the table in Paragraph 3.

1.2 The responsibilities specified within this Schedule shall be provided to the Supplier free of charge, unless otherwise agreed between the Parties.

2 GENERAL OBLIGATIONS

2.1 The Authority shall:

(a) perform those obligations of the Authority which are set out in the Clauses of this Contract and the Paragraphs of the Schedules (except Schedule 2 (*Services Description*) and Schedule 8 (*Supplier Solution*));

(b) use its reasonable endeavours to provide the Supplier with access to appropriate members of the Authority's staff, as such access is reasonably requested by the Supplier in order for the Supplier to discharge its obligations throughout the Term and the Termination Assistance Period;

(c) provide sufficient and suitably qualified staff to fulfil the Authority's roles and duties under this Contract as defined in the Implementation Plan;

(d) use its reasonable endeavours to provide such documentation, data and/or other information that the Supplier reasonably requests that is necessary to perform its obligations under the terms of this Contract provided that such documentation, data and/or information is available to the Authority and is authorised for release by the Authority; and

(e) procure for the Supplier such agreed access and use of the Authority Premises (as a licensee only) and facilities (including relevant IT systems) as is reasonably required for the Supplier to comply with its obligations under this Contract, such access to be provided during the Authority's normal working hours on each Working Day or as otherwise agreed by the Authority (such agreement not to be unreasonably withheld or delayed).

3 SPECIFIC OBLIGATIONS

3.1 The Authority shall, in relation to this Contract perform the Authority's responsibilities identified as such in this Contract the details of which are set out below:

Reference	Dependency
3.2	The Authority shall provide the Supplier with no less than three (3) weeks' notice of any requirement for the Supplier to assist in delivering training to stakeholders within the Criminal Justice System. If Supplier input into training materials is required, following submission by the Supplier, the Authority will provide feedback on Supplier content no more than two (2) weeks prior to the relevant training date, and approve/not approve the amended content re-submitted by the Supplier no more than one (1) week prior to the training date.
3.3	The Authority shall provide to the Supplier scenarios against which battery usage for different operating scenarios can be developed prior to the relevant Technical Service Commencement Milestone.
3.4	Where a replacement/repaired Device is not to be provided at the cost of the Supplier in accordance with the Contract, the Authority shall provide a written repair/ replace decision for a faulty Device within no more than one (1) month of receiving a fully costed proposal for repair.
3.5	The Authority shall (or procure that the FMS Supplier shall) provide to the Supplier caseload forecasts to assist in stock management (to include Devices and fitting tools) on a quarterly basis, on the last day of the previous quarter.
3.6	The Authority shall give the Supplier no less than two (2) weeks' prior notice of when Supplier Personnel are required to attend court for evidential purposes.
3.7	The Authority shall provide a technical service desk to which the Supplier and the FMS Supplier shall escalate Incidents relating to Applications.
3.8	During the Mobilisation Phase, the Authority shall share the Data Retention Policy it requires the Supplier to adhere to.
3.9	The Authority shall provide an ITSM tool which the Supplier may either use or integrate with their own ITSM tool.
3.10	During the Mobilisation Phase, the Authority shall supply the Supplier with a list of public cloud services which it approves.
3.11	Within one (1) week of the Effective Date, the Authority shall provide to the Supplier the prevailing version of the Data Dictionary and thereafter shall notify the Supplier of any changes

	to the Data Dictionary, which the Authority has made, by providing an updated copy every six (6) months.
3.12	During the Mobilisation Phase, the Authority shall provide the prevailing API documentation to any systems which it expects the Supplier to integrate to.
3.13	The Authority shall provide to the Supplier a defined process through which the Supplier Personnel can contact the Authority's technical staff to address and resolve queries relating to integration.
3.14	The Authority shall provide Protective Monitoring for the Service.
3.15	The Authority shall procure that the FMS Supplier will make available the required interfaces as set out in Table 4 of Schedule 2 (Services Description) and related interface documentation.
3.16	The Authority will have a managed active directory through which it will control Authority users' access to Applications.
3.17	The Authority shall inform the MDSS Supplier of the time and location they are required to deliver to, for any Devices required for testing activities.
3.18	The Authority share procure that the FMS Supplier shares its Implementation Plan with the Supplier no later than 2 January 2024.
3.19	The Authority shall procure that the FMS Supplier provides the telephone number of the Monitoring Centre, in order that this number can be configured into the Home Monitoring Units.
3.20	The Authority shall ensure that the FMS Supplier is contractually obliged to receive Devices at the agreed delivery location on the agreed delivery date.
3.21	The Authority shall ensure that the FMS Supplier is contractually obliged to only use Devices in accordance with training and documentation.
3.22	The Authority shall make the FMS Supplier aware of and invite the Supplier, to all training associated with the Devices, which is provided by the MDSS Supplier.
3.23	The Authority shall procure that the FMS Supplier collects, records and passes on the relevant information to assist with investigation and root cause analysis as per the training and information provided by the MDSS Supplier.

3.24	The Authority shall supply relevant details of their users to the Supplier to enable Authority users to access the Supplier system.
3.25	The Authority shall ensure that the FMS Supplier is contractually obliged to supply relevant details of their users to the MDSS Supplier to enable FMS Supplier's users to access the Supplier system.