

Invitation to Tender

SUPPLY OF SERVERS and LICENCES

Issued 20 August 2018 V1

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Amended sections in red – Pricing Matrix & Appendix A

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1.0 Introduction to Leeds Federated

Leeds Federated Housing Association (The Association) is a registered social landlord formed in 1974 for the benefit of the community. The Association has a central office in Leeds.

The Association employs approximately 120 staff and provides approximately 4,000 homes in Leeds, Harrogate and Wakefield Districts.

The approximate housing portfolio breakdown is:

3100	general needs properties
390	supported housing properties
260	sheltered properties
200	shared ownership properties
150	non-social properties

Our vision statement describes what the Association is aiming to achieve over the medium to long term:

Building Futures Together

The vision statement reflects our aim to grow through *building* more homes. It is our intention to enable our customers to consider their *future* knowing they have a place they can call home. The Association will work *together* with staff, customers and other stakeholders in making our vision a reality.

The three goals of the Association are as follows:

1. Sustain

We will provide good quality homes that people want to live in and provide value for money services, delivering quality at an affordable cost. We will maintain a healthy business in terms of its finances, expertise and governance.

2. Innovate

We will make the best use of technology to improve the efficiency and effectiveness of services and find ways to work smarter. We will adapt to change in our business and operating environment to remain competitive.

3. Grow

We will expand our delivery of good quality homes and identify new business opportunities to enhance Leeds Federated's viability. We will grow our capacity, skills and influence to support the business.

2.0 Background Information

- 2.1 This document sets out the Association's requirements for the provision of IT Equipment and provides information about the Association and the key criteria for this contract. Importantly, it also contains the specific requirements that tenderers are to respond to, as well as setting out the evaluation criteria and scoring system that the Association will be using to apply to responses.
- 2.2 This Tender is being advertised on Contracts Finder. All documents are available on this portal. Interested tenderers are advised to 'watch' the notice to receive notifications if the notice is updated.
- 2.3 Any queries should be placed in writing (e.g. email) and directed to Joanne Harrison, Procurement & Contracts Coordinator, email: joanne.harrison@lfha.co.uk. **The latest date for the receipt of queries is midday on 03/09/18.** It should be noted that no changes or alternatives to the models/specification listed at Annex A will be considered.
- 2.4 A full list of any queries raised by a tenderer during the tender stage will be created and disseminated to all tenderers at the same time (if and when they occur) via an update to the Contracts Finder notice. Interested tenderers are advised to 'watch' the notice to receive notifications if the notice is updated with new queries.

3.0 Timescale

Circulate Invitation to Tender	20/08/18
Latest date for clarifications	Midday 03/09/18
Submission of tenders	By Midday 13/09/18
Evaluation of tenders	13/09/18 – 19/09/18
Internal Board approvals	24/09/18
Notice of Award / Order Placement	By 28/09/18
Delivery	By 19/10/18

Dates are correct at time of publishing the Invitation to tender and may be subject to change

4.0 Brief

- 4.1 Equipment Specification as per Annex A. No alternatives to the equipment specified will be considered.

4.2 Rates

The Association is looking to have in place **Pre-Agreed, Fixed Prices** for all items provided under the agreement.

This tender is on a Lot basis. Tenderers may submit prices for either or both Lots. The Association may award to two separate organisations, or to a sole provider.

Tenderers are referred to the Form of Tender within this Invitation to Tender to provide details of their prices.

5.0 Evaluation of Tender Submissions

- 5.1 The Association reserves the right to exclude a Tender from evaluation if it does not conform to the tender requirements or does not demonstrate sufficient capability to perform the required work.
- 5.2 Award will be based on the most economically advantageous tender received, where Price tendered accounts for 100% of the overall score. Each Lot will be evaluated separately.
- 5.3 The scoring mechanism is as follows:

- i. **Pricing: (100% of the overall score)**

A price score shall be calculated for each tender by reference to the lowest tender, which is given a point's score of 100. One point shall be deducted from each of the other tenders for each percentage point above the lowest in accordance with the following formula:

$$\text{Maximum Available Price Score (100)} \times \frac{\text{Lowest Price received}}{\text{Tenderer's Price}}$$

A maximum price ratio score of 100% shall be given to the lowest price. The price ratio score shall then be calculated for each other tender according to the points achieved as a proportion of 100.

Tenderers shall note that tenders considered to be priced very low shall be scrutinised to ensure that this is not as a result of a failure to understand the requirements of the Contract. The Association shall have the right to disregard any tender that it considers to be abnormally low.

6.0 Terms of Appointment

- 6.1 The contract/s will be awarded on the basis of the most economically advantageous tender, and Tenders will be evaluated on the offer price.
- 6.2 Appointment will be on the basis of a purchase order. Tenderers are asked to provide a copy of their standard Terms & Conditions of Sale with their response.
- 6.3 Payment terms are 30 days from receipt of invoice with payment by BACS.
- 6.4 Where there is a conflict between the Terms & Conditions and this tender / the Tenderer's response, the latter will take precedence.
- 6.5 The Association reserves the right to award a contract for all or any part of the work specified in this invitation to tender, or not to award a contract.
- 6.6 The tenderer acknowledges and agrees that the Association shall have no liability whatsoever (whether under Agreement, statute, tort or otherwise) in respect of any consequential or indirect loss or any actual or expected loss of profit, loss of revenue, loss of goodwill or loss of opportunity in the event that the Association:
 - (i) Reduces or reallocates any amount of works awarded to the Partner; or
 - (ii) Does not award any work to the Partner under this Agreement.

7.0 Terms and Conditions

- 7.1 Any variations to the fee due to fundamental changes in the nature of the project shall be by negotiation between the parties.
- 7.2 Data Protection
 - (i) The appointed Partner will:-
 - 1. Duly observe their obligations under the Data Protection Act 1998 and associated Regulations to ensure full compliance with the law relating to personal information.
 - 2. In this clause references to Personal Data are to be interpreted as defined in the Data Protection Act 1998 ("DPA") and related case law. The Partner shall comply with all relevant provisions of the DPA and do nothing which causes, or may cause, The Association to be in breach of its obligations under the DPA. In particular, to the extent that the Partner acts as a Data Processor in respect of any Personal Data pursuant to this Agreement, the Partner shall only process such Personal Data as is necessary to enable it to fulfil its obligations under the contract and only in accordance with instructions from the Association. The parties hereby agree that the Association shall be the Data Controller in respect of such Personal Data.
 - 3. From its introduction in May 2018, any reference to the DPA shall also refer to the General Data Protection Regulation (GDPR).

(ii) The Partner shall:

1. Implement technical and organisational measures in place to protect any personal data it is processing on The Association's behalf against any unauthorised or unlawful processing and against any accidental loss, destruction, damage, alteration or disclosure and undertakes to maintain such measures during the course of this Contract. These measures shall be appropriate to the harm which might result from any unauthorised or unlawful Processing, accidental loss, destruction or damage to the Personal Data which is to be protected.
2. Take all reasonable steps to ensure the reliability of its staff having access to any such Personal Data.
3. Monitor and maintain the integrity of all Personal Data in full accordance with the Data Protection Principles.
4. Obtain prior written consent from the Association in order to transfer the Personal Data to any sub-contractors or affiliates to fulfil their obligations under this Contract. This is subject to the confidentiality issues as set out in this document.
5. Ensure that all employees of the Partner who reasonably require access to the Personal Data are informed of the strict confidential nature of the Personal Data; and
6. Ensure that no employees of the Partner publish, disclose, or divulge (whether directly or indirectly) any of the Personal Data to any third party unless directed in writing to do so by The Association.
7. Notify The Association within 5 (five) working days if it receives any complaint, enquiry or request from any person whatsoever relating to The Association's obligations under the DPA.
8. At its sole cost, promptly to provide The Association with full cooperation and assistance in relation to any complaint, enquiry, or request made to the Partner which shall include, but shall not be limited to:
 - (i) Providing to The Association full and complete details of the complaint, enquiry or request;
 - (ii) Complying with a data access request and within the relevant timescales as set out in the Data Protection Legislation and in accordance with The Association's instructions;
 - (iii) Providing to the Association any and all Personal Data it is in possession of in relation to tenants/ residents and shall do so within the timescales required by The Association and notified to the Partner; and
 - (iv) Providing to The Association any and all relevant information requested by the Association.
9. Upon reasonable notice, allow the Association access to any premises owned or controlled by the Partner to enable the Association to inspect and audit its procedures and shall, upon the Association's request from time to time, prepare a report for the Association in respect of the technical and organisational measures it has in place to protect the Personal Data.
10. Warrant that it has submitted, pursuant to section 18(1) of the DPA, a notification to the Information Commissioner (as defined by the FOIA) and shall keep that notification correct, complete and up to date.
11. Not transfer any Personal Data (whether in whole or in part) to any country outside of the European Economic Area unless authorised in writing to do so by the Association and, where the Association authorises such transfer, the Partner shall fully comply with:

- (i) The obligations of the Data Controller under the Eighth Data Protection Principle set out in Schedule 1 of the DPA by the provision of an adequate and appropriate level of protection in respect of any Personal Data which is transferred in accordance with this and;
 - (ii) Any reasonable instructions notified to the Partner by the Association.
- 12. Upon the termination of this Agreement for whatever reason, unless notified otherwise by the Association or required by the law, immediately cease any and all processing of the Personal Data on the Association's behalf, and destroy or provide to the Association with a copy of all such Personal Data on suitable media.
- 13. Upon receipt of any request from the Association to do so, promptly amend, transfer, or delete the Personal Data (whether in whole or in part). Upon deletion of the Association's data, the Partner will not be able to provide any reports or other benefits relating to any deleted data.
- 14. When required to collect any Personal Data on behalf of the Association, ensure that the Partner provides to the Data Subjects, from whom the Personal Data is collected, with a fair processing notice in a form to be agreed by the Partner.
- 15. Comply with all reasonable requests or directions by the Association to enable The Association to verify and / or procure that the Partner is in full compliance with its obligations under this contract.

8.0 Submitting your Tender Proposal

- 8.1 All tenderers are deemed to have made sufficient allowances for all proposed pricing requirements including contingencies where required. Contingencies or other like allowances are to be clearly indicated on the Tender submission.
- 8.2 The tenderer must acquaint and satisfy themselves with all conditions likely to affect the execution of any of the Services.
- 8.3 The Association will not be liable for any expenses incurred by the tenderer in the preparation of its Tender.
- 8.4 The tenderer shall complete the Form of Tender in respect of this contract. Please do not amend the format of this form.
- 8.5 The tenderer shall comply with the Non Collusion Statement in respect of this contract and date and sign the Statement accordingly. Please do not amend the format of this form.
- 8.6 Tenderers **must** submit a **hard copy** of their response to the Association.
- 8.7 Tenderers must **not** submit their response to this invitation to tender electronically. A soft copy of the response on CD or memory stick **must** be included with the hard copy. Any email / electronic submissions will be disregarded / deleted.
- 8.8 Tenderers must use the Return Label Provided and ensure that they deliver their tenders on time. **Please note that we do not have a manned Reception. Deliveries made by methods other than Royal Mail and that need a signature will require the courier to call 0113 3861106 / 1081 or enter extension 1106 / 1505 at the entrance intercom to obtain a signature, between 08:30 & 17:30. A letterbox is available 24/7 for non-signed for deliveries.**
- 8.9 Proposals must be received by **Midday on 13/09/18** by **post** to Joanne Harrison – you must use the Tender return label on page 15 of this ITT. There must be no other markings anywhere on the envelope whatsoever. If you are using a courier or other method that requires external identification, you should enclose your submission in another envelope bearing the tender return label within the external packaging. Please enclose a hard copy that is signed, and a soft copy on CD / USB stick.
- 8.10 Failure to comply with these requirements may invalidate your tender.

9.0 Supporting Documentation Checklist

- 9.1 Please ensure that you use the Return Label and check carefully and include with your response to this Tender:
 - (i) Completed Form of Tender
 - (ii) Completed Pricing Matrix
 - (iii) Signed Certificate of Non Collusion
 - (iv) Soft copy of the entire tender (enclosed on a medium along with the hard copy)
 - (v) Your Terms & Conditions
 - (vi) Information at 9.2 below

9.2 Included with the tender response you are asked to provide the following items. Please note that these are for information purposes only and will not be scored by the Association, although the references will be obtained to give assurance / confidence in the tender responses.

- (i) Company details: Company name, address, registration number and date incorporated.
Company Background, services provided.
- (ii) References: minimum of 2 referees.
- (iii) Contact details for follow up communication regarding your tender

10.0 Pricing Matrix

LOT 1

Item	Description	Qty	Total – EX VAT
1A	Dell R740 Server	2	£

LOT 2

Item	Description	Qty	Total – EX VAT
2A	SQL 2017 Server Standard 2 Core License	12	£
2B	User CAL for Windows Server (per user)	150	£
2C	Windows 2016 Server Data Center License	24	£
2D	Annual commitment for the Licensing		£
	TOTAL		

1. Full specification required is as per Annex A
2. Standard Manufacturer warranty for that item to be included in the Equipment price.
3. All prices to include delivery to Leeds Federated.

11.0 Form of Tender

Leeds Federated Housing Association Ltd
Arthington House
30 Westfield Road
Leeds
LS3 1DE

TENDER FOR: Supply of Servers & Licences

I / We understand that:

- (a) This Tender shall be returned in an envelope with the label provided attached to the front so as to reach this office not later than midday on 13/09/18
- (b) The lowest or any Tender will not necessarily be accepted by Leeds Federated Housing Association Ltd, and no allowance or payment will be made for making any Tender.
- (c) We have examined and agree to the Specification, have submitted only one bid and agree to the contract terms.
- (d) We understand that it is our responsibility to ensure that the contract documents have been completed correctly.
- (e) The Tender Price must stand for period of 13 weeks from the date of submission of the Tender.

PRICE

I/We, having read the Conditions of Contract and Specification delivered to me/us and having examined the information referred to therein, do hereby offer to execute and complete in accordance with the Conditions of Contract the whole of the Works described for the sum as identified in the enclosed Pricing Matrix.

I/We agree that should obvious errors in pricing or errors in arithmetic be discovered before acceptance of this offer in the pricing submitted by me/us, these errors will be corrected in accordance with Alternative 1 contained in Section 6 of the 'Code of Procedure for Single Stage Selective Tendering 1989'

Company Name: _____

Employee Name: _____

Signature: _____

Date: _____

Address of Tenderer: _____

Telephone No: _____

Email Address: _____

12.0 Certificate of Non-Collusion

The essence of tendering is that Leeds Federated Housing Association Ltd shall receive bona fide competitive tenders from all organisations tendering. In recognition of this principle, I/we certify that this is a bona fide Tender, intended to be competitive, and that I/we have not fixed or adjusted the amount of the Tender by or under or in accordance with any agreement or arrangement with any other person. I/We also certify that I/we have not done and I/we undertake that I/we will not do at any time before the return date for this Tender any of the following acts:-

1. Communicate to a person other than the person calling for these tenders, the amount, or approximate amount of the proposed Tender;
2. Enter into any agreement or arrangement with any other person that he shall refrain from tendering or as to the amount of any tender to be submitted;
3. Offer or pay or give or agree to pay or give any sum or money or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to any other tender or proposed tender for the work any act or things of the sort described above.

In this certificate, the word 'person; includes any persons and any body or association, corporate or unincorporated; and "any agreement or arrangement" includes any such transaction, formal or informal, and whether legally binding or not.

CONFLICT OF INTEREST STATEMENT

Leeds Federated Housing Association Ltd must ensure that it does not contravene Schedule 1, Part 1 of the Housing Act 1996, i.e. Leeds Federated Housing Association Ltd may not make a payment or grant a benefit to a Committee or Board Member, Officer or Employee of the Client save and except in certain specified circumstances. Leeds Federated Housing Association Ltd therefore requires Tenderers to answer the following questions:

1. Has any Director, Partner or Associate been an employee of Leeds Federated Housing Association Ltd within the last five years?

YES/NO (if yes please give details)

2. Please state if any Director, Partner or Associate has a relative(s) who is an employee of Leeds Federated Housing Association Ltd at a senior level or is a Board, Committee, or Panel Member of the Association.

YES/NO (if yes please give details)

3. Please state if any Directors, Partners or Associates of your firm have any involvement in other firms who provide or have provided services to Leeds Federated Housing Association Ltd.

YES/NO (if yes please give details)

4. Is any Director, Partner or Associate an existing tenant or leaseholder of Leeds Federated Housing Association Ltd?

YES/NO (if yes please give details)

Note: A relative is defined as a person's spouse, parent, grandparent, child, grandchild (including illegitimate children and grandchildren) brother and sister. Technically the term relative does not include any relationship that is not by blood, marriage, civil partnership or co-habitation; however, if considered close the same criteria should apply

Signature : _____

On Behalf of:
(Full Name of Tenderer) _____

Address (In the case of a Limited Liability Company the registered office):

Date: _____

Tender Return Label

TENDER – DO NOT OPEN	
<p>Tender Title: SUPPLY OF SERVERS & LICENCES</p> <p>Return Date: 13/09/18</p> <p>Deadline for Return: 12:00 Midday</p> <p>Leeds Fed contact: Joanne Harrison</p>	<p>To: Joanne Harrison</p> <p>Leeds Federated Housing Association</p> <p>Arthington House</p> <p>30 Westfield Road</p> <p>Leeds</p> <p>LS3 1DE</p>
<p>This label MUST be used to submit your tender</p> <p>There must be no other identifying markings anywhere on the envelope whatsoever</p>	<p>LEEDS FED USE ONLY</p> <p>Date received:</p> <p>Time Received:</p> <p>Initials:</p>

It is Leeds Federated policy not to consider LATE tender submissions

Appendix A – Specification

1. Equipment:

All Equipment to be New (not refurbished, seconds, repaired or otherwise used)

Should the equipment delivered not match the specification requested / tendered for, Leeds Federated reserves the right to return all equipment at the tenderer's cost for a full refund.

LOT 1:

Dell R740

Chassis: 8 x 3.5" SAS/SATA Hard Drives for 2CPU Configuration

TPM Module: 2.0

Processors: 2x Intel Gold 5118 (12c/24T 2.3G)

Memory: 16 x 32 GB (512GB)

RAID Controller: PERC H730P+

HDDs: 2x 3.84TB SSD 12Gbps Read Intensive

6x 10TB 7.2K RPM NLSAS 12Gbps

PSU: Dual 750W Redundant Power Supply

PCIe Riser: Riser Config 1, 4 x8 slots

Network Daughter Card: Intel X550 Quad Port 10GbE, Base-T, rNDC

Additional Network Cards: 2x Broadcom 5719 QP 1 GB Network Interface Card

Rack Rails: Ready Rails Sliding Rails without Cable Management Arm

LOT 2:

Licensing

Windows 2016

24 Data Center license for 48 Cores

Qty 150 **User CAL for Windows Server**

SQL Server 2017

12 SQL Server 2017 2x Core Licenses

2. Warranty

All items to come with their standard manufacturer warranty

3. Delivery

All items to be delivered to:
Leeds Federated Housing Association
Arthington House
30 Westfield Road
Leeds
LS3 1DE

Delivery is required, between 09:00 and 17:00 Mon-Fri on a date mutually agreed. Should the 19th October 2018 not be achievable, tenderers are to state estimated delivery date.