

03.01.2018

BEC Consulting
5 Redwing Court
Willow Farm Busined Park
Castle Donington
Derbyshire
DE74 2UH

Severn Trent Water Limited

Capital Income Team

PO Box 5311

Coventry

CV3 9FL

www.stwater.co.uk/newconnections

Tel 0800 707 6600

e-mail new.connections@severntrent.co.uk

PLEASE QUOTE REFERENCE 8290980 IN ANY FUTURE CORRESPONDENCE

Dear BEC Consulting,

Standard Water Connection for: Community Centre, Hallam Fields Rd, Birstall

Thank you for your request for quotations of the above plots dated **06.12.2017**, please find enclosed the costs involved in making the standard water connection at the above location.

This quote will be valid for six months. Your quotation expires on **03/07/2018**.

The attached charges are based upon the customer laying their service pipe out to the highway boundary or to the point of connection marked on the enclosed plan. Severn Trent Water will guarantee 1.5 bar pressure and 0.6ltr per second at the point of connection with a 25mm service pipe, and 1ltr per second at the point of connection with a 32mm service pipe under normal operating conditions.

When and how to pay

Only pay once you have correctly installed your pipework (please see enclosed guide titled 'Installing your supply pipe') and are ready for this pipe to be inspected.

To make a payment please sign and return the completed acceptance of proposals attached at the end of this letter with the relevant payment.

Payment Options

Cheque - Please make cheque payable to 'Severn Trent Water Ltd' and enclose with the signed completed acceptance of proposals.

Please send payment and acceptance of proposals to Severn Trent Water Limited, Capital Income Team, PO Box 5311, Coventry, CV3 9FL.

BACS - You may make a BACS payment to our bank account as follows:

Account name	- Severn Trent Water Ltd
Bank	- Barclays
Sort code	- 20-00-00
Account Number	- 03398498
STW Ref	- See front page

Credit/Debit Card - We accept all major Credit/Debit cards. To pay by card please telephone 02477 715204. **Please note** payment can only be accepted if we have received the signed acceptance of proposals ahead of the payment. Please email the forms to miscincome.nc@severntrent.co.uk

What Happens Next?

- **Inspection** - Once payment has been received we will inspect your customer service pipe within 5 working days of your request to your Customer Experience Manager (contact details below in 'Quotation Breakdown'). We will be unable to connect your pipework to our clean water network until your inspection has passed.
- **Connection** - Once your customer service pipe has passed inspection we will usually make the connection within 3 weeks. In some circumstances we may be unable to meet this timescale due to highway opening or other restrictions. If, when we come to do the work, the site is not prepared as we have agreed or obstructions prevent us from doing the work, the connections date will be rescheduled and any additional costs will be recharged.
- **Meter Commission** - Once connected, we will ask our contractor to visit site to install the meter externally in the boundary box, or in the case of multiple occupancy properties, where you have installed the meter internally, commission the meter.
- **Occupier Details** - Lastly, you will need to provide us with the eventual occupier details and the correct postal address of the property. This information will be recorded on our billing system and the payment of the water charges will subsequently be the responsibility of the occupier.

Quotation Breakdown

QTY	Description Of Charge	£	VAT
1.00	STW Price 0-5m No Excavation	261.00	5.00%
1.40	Sewerage Infrastructure Deferred	511.63	0.00%
1.40	Water Infrastructure Deferred	511.63	0.00%
1.00	Install & Commission 22mm Meter	35.77	5.00%

Total: £1320.03
VAT: £14.83
Total Payable: £1334.86
Deferred Infrastructure Charges: £1023.26
Total Due Now: **£311.61**

If you have chosen to defer the infrastructure payment, we will invoice you for Infrastructure charges of £1023.26 when connection has taken place.

Why do I pay infrastructure charges?

Infrastructure charges fund the maintenance of our local water and sewerage networks needed to service additional demand.

These charges are made under Section 146 of the Water Industry Act 1991. Liability for infrastructure charges arises when newly created premises are connected to the public water or sewerage systems and can receive water for domestic purposes. On redevelopment sites a credit is given for each premise which had a water connection with an active account in the last five years.

If you have qualified for a discount against your water and/or sewerage Infrastructure Charge this will be shown in the breakdown above. Severn Trent Water reserves the right to charge for the full water and/or sewerage Infrastructure Charge if we find that the property(ies) has not been built to the qualifying conditions.

Yours faithfully,

Jamie Turner
Tel: 07919 299 230
New Connections Customer Experience Manager

Acceptance of New Services Connection Charges

Standard Water Connection for: Community Centre, Hallam Fields Rd, Birstall

QTY	Description Of Charge	£	VAT
1.00	STW Price 0-5m No Excavation	261.00	5.00%
1.40	Sewerage Infrastructure Deferred	511.63	0.00%
1.40	Water Infrastructure Deferred	511.63	0.00%
1.00	Install & Commission 22mm Meter	35.77	5.00%

Total: £1320.03
VAT: £14.83
Total Payable: £1334.86
Deferred Infrastructure Charges: £1023.26
Total Due Now: **£311.61**

I accept the terms and conditions for providing new connections and any comments stated above. I enclose my remittance payable to 'Severn Trent Water Ltd' and request that the connections are provided in accordance with these requirements. Where I have deferred the infrastructure charges of £1023.26, I understand that I will be invoiced for the deferred infrastructure charges once the properties are capable of receiving water. Where I have chosen not to defer my infrastructure charges or they are not applicable, the total amount shown is to be paid for connection to take place.

Where a discount has been applied against the water and/or sewerage Infrastructure Charge, I understand that Severn Trent Water reserves the right to recover an Infrastructure Charge if the property(ies) isn't built to the qualifying conditions.

NAME: (Block Capitals)

(ON BEHALF OF): (Block Capitals)

SIGNED:

DATE

Reference Number: 8290980

Service Order: 6446609

Request for Water Regulation Inspection

This form should be returned with your quotation acceptance and payment to confirm you are ready to have the customer service pipe and trench inspected. Upon receipt of the completed form and payment we will contact you with a date for undertaking the inspection.

STW Reference:

8290980

Connection Address(es) / Plot Number(s):

Community Centre, Hallam Fields Rd, Birstall

I confirm that my supply pipe(s) at the above location has been installed in accordance with the Water Supply (Water Fittings) Regulations 1999, and in particular confirm that:

1. Depth of service pipe is between 750mm and 1350 mm and the trench is left open for inspection.
2. Point of connection is to the point agreed with STW as part of the quotation.
3. The pipe enters the property at 750mm, is insulated and ducted with a controlling stopping device.
4. At point of connection an end cap compression fitting has been installed to prevent ingress and contamination of the service pipe.

Where multiple new metered connections are brought out to a similar point, the pipe tails should be labelled up with the relevant plot number. This should prevent the possible cross connection of supply pipes.

Please provide your site contact name and phone number for us to arrange the inspection

Name:

Phone:

I understand that if this procedure has not been followed and the customer service pipe does not comply with the above requirements, the inspection will not be passed and I will be invoiced for an abortive visit charge of £69.39 + VAT.

If not already provided please provide Eventual Occupier Details:

Name inc Initials

Postal Address including postcode

(additional occupier details should be provided on additional piece of paper)

Site Owner / Occupier (print):

Signed:

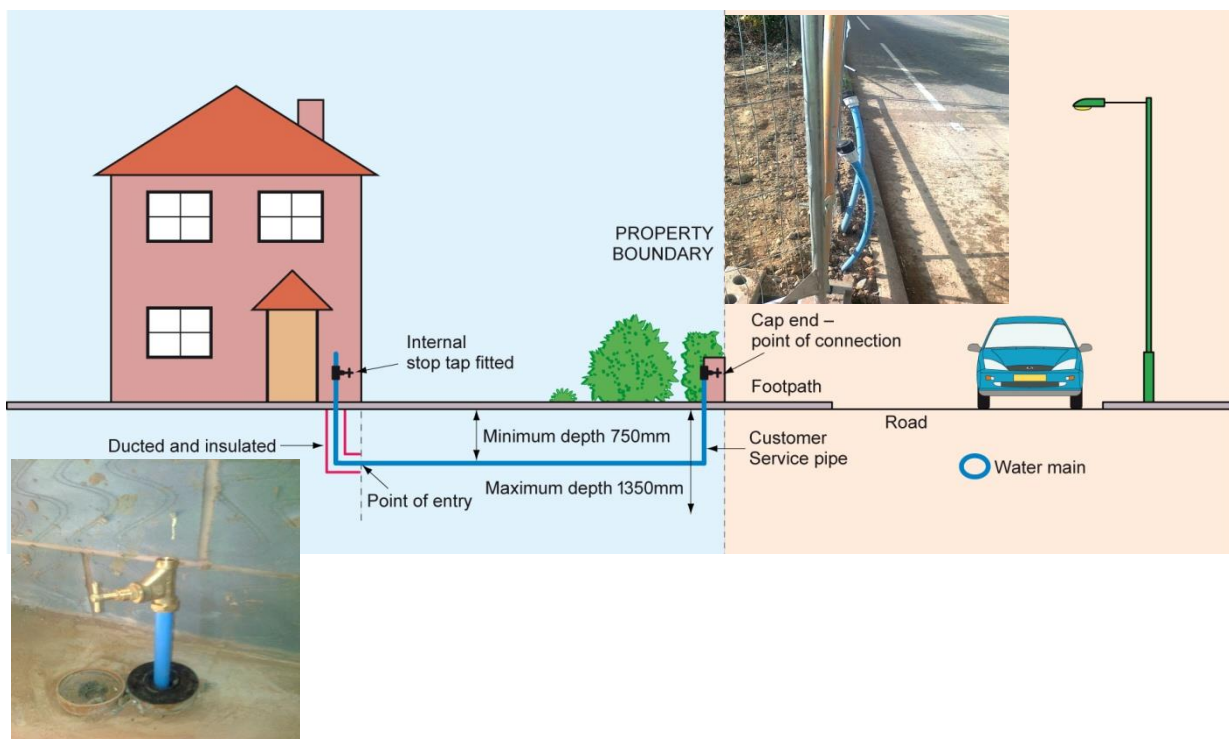
Date:

Installing your supply pipe

New supply pipe(s) must be installed in accordance with the Water Supply (Water Fittings) Regulations 1999 and in particular that:

- The depth of service pipe is between 750mm and 1350mm. Should a customer wish to lay a pipe less than 750mm or greater than 1350mm the customer must notify Severn Trent Water prior to any work commencing.
- The service pipe is insulated and ducted at 750mm at the point of entry into the property and fitted with a controlling stopping device internally.
- At the point of connection an end cap compression fitting has been installed to prevent ingress and contamination of the service pipe. The end cap fitting must be fitted prior to the pipe being laid.

Our preference for the incoming stopping device would be a WRAS approved (see approved water fittings on WRAS website www.wras.co.uk) screw down stop tap with a brass body and seat washer. Where multiple new metered connections are brought out to a similar point the pipe tails should be labelled with the relevant plot number. This will prevent the possible cross connection of supply pipes.



Self-build customer

INSTALLING A WATER SERVICE PIPE

Are you planning to connect a new property to the water supply? This sheet explains what you need to do to make sure your water connection(s) goes smoothly.

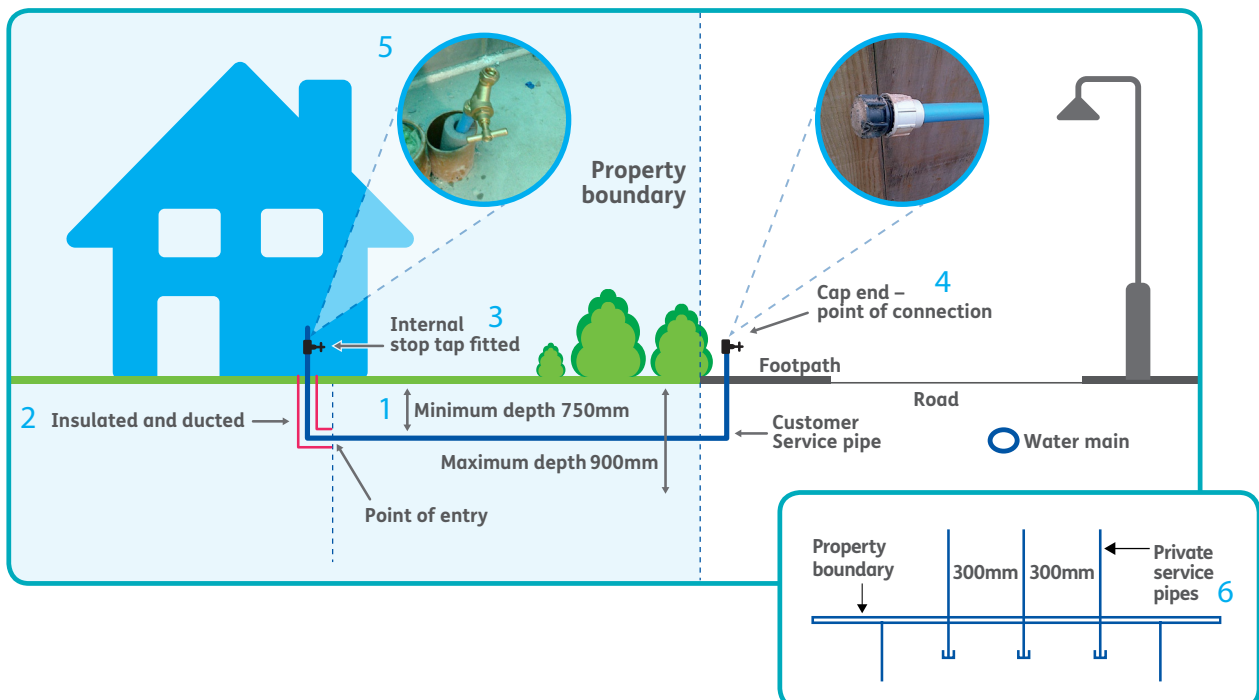
- 1 The depth of the service pipe should be between 750mm minimum and 900mm maximum. If you need to lay a pipe at a different depth you must agree this with your Customer Experience Manager before you start any work.
- 2 The service pipe must be insulated and ducted at the point it enters the property. The duct should be a continuous non perforated duct at least 4" in diameter and should extend from outside the exterior wall to the floor level inside the property.
- 3 A stop tap should be fitted internally.
- 4 At the point of connection, an end cap compression fitting should be fitted to prevent ingress and contamination of the service pipe. This cap end must be fitted when you install the pipe.
- 5 We would prefer the incoming stopping device to be a screw down stop tap, with a brass body and seat washer. This must be approved by the Water Regulations Advisory Scheme (WRAS).

You'll find details of approved water fittings at: www.wras.co.uk

- 6 Where multiple new metered connections are brought out to a similar point, the pipe tails should be labelled with the right plot number and be a minimum of 300mm apart. This will ensure service pipes are not cross connected.

Before we inspect your service pipe you must make sure that:

- you are compliant with points 1-6 above
- any scaffolding is a minimum of two metres away from the service pipe
- we have the postal address of the property
- at the point of entry the ground is left open outside the property so that we can check the depth and duct.



For more information please call: 0800 707 6600