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| **FRAMEWORK AGREEMENT**  **NO: QC0021** | **ROUTE AGREEMENT**  **NO: QC84404** |
|  |  |
|  | **ROUTE: 321/N321** |

**SCHEDULE I**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and

Conditions

Schedule ID – Minimum Performance Standards

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| **FRAMEWORK AGREEMENT**  **NO: QC0021** | **ROUTE AGREEMENT**  **NO: QC84404** |
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|  | **ROUTE: 321/N321** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 1 – ROUTE REQUIREMENTS**

**1. Terminal Points**

Route number 321/N321 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

1. **Stopping Arrangements**

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight.  If a driver is certain no passengers wish to board or alight, they may continue.  If the driver is in any doubt, they must stop.

**3.** **Garage Address**

The operation of this route will be managed from the Operator’s garage as detailed below:

Garage Address: New Cross Garage (NX)

208 New Cross Road

London

SE14 5UH

**4. Layovers**

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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| **FRAMEWORK AGREEMENT**  **NO: QC0021** | **ROUTE AGREEMENT**  **NO: QC84404** |
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|  | **ROUTE: 321/N321** |

**SCHEDULE IA**

**ROUTE REQUIREMENTS AND ROUTE DESCRIPTION**

**PART 2 – ROUTE DESCRIPTION**

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

As detailed on the attached Public Timetable.

**LONDON BUSES - ROUTE DESCRIPTION**

**ROUTE 321:**

**Date of Structural Change:** 2 December 2023.

**Date of Service Change:** 2 December 2023.

**Reason for Issue:** New Contract.

**STREETS TRAVERSED**

**Towards New Cross Gate:** Foots Cray Tesco, Edgington Way, Sidcup By-Pass Slip

Road, Crittalls Corner, Cray Road, Sidcup Hill, Sidcup High Street, Main Road,

Footscray Road, Southend Crescent, Eltham High Street, Eltham Hill, Yorkshire Grey Roundabout, Eltham Road, Lee High Road, Lewisham High Street, Station Road, Loampit Vale, Loampit Hill, Lewisham Way, New Cross Road, Sainsburys Access Road

**Towards New Cross Gate:** Eltham Hill, Yorkshire Grey Roundabout, Eltham Road,

Lee High Road, Lewisham High Street, Station Road, Loampit Vale, Loampit Hill,

Lewisham Way, New Cross Road, Sainsburys Access Road

**Towards Foots Cray:** Sainsburys Access Road, New Cross Road, Amersham Road, Lewisham Way, Loampit Hill, Loampit Vale, Rennell Street, Lewisham High Street, Lee High Road, Eltham Road, Yorkshire Grey Roundabout, Eltham Hill, Eltham High Street, Southend Crescent, Footscray Road, Main Road, Sidcup High Street, Sidcup Hill, Cray Road, Crittalls Corner, Edgington Way, Foots Cray Tesco

**AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS**

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

**Foots Cray, Tesco**

Private stand for 2 buses on west side of service road between petrol station and

turning circle commencing opposite wooden-gated entrance to Tesco private vehicle

parking area and extending 30 metres south.

Buses proceed from Foots Cray Tesco to stand, departing to Foots Cray Tesco.

Set down in Edgington Way, at Alighting Point FY (OC579 - Foots Cray Tesco) and pick up in Edgington Way, at Stop FY (OC579 - Foots Cray Tesco).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 321 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Foots Cray, Tesco.

OTHER INFORMATION: No toilet facilities available.

**Foots Cray, Cray Road (from New Cross Gate, Sainsburys)**

Public stand for two buses on west side of Cray Road, commencing 18 metres south of centre line of Suffolk Road at party wall of nos. 43/45 and extending 30 metres

southwards.

Buses proceed from Cray Road, Crittalls Corner, Cray Road to stand, departing to

Cray Road.

Set down in Cray Road, at Stop FS (18986 - Crittall's Corner) and pick up in Cray

Road, at Stop FT (R0535 - Suffolk Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Foots Cray.

**Sidcup, Police Station (from New Cross Gate, Sainsburys)**

Buses proceed from Elm Road, The Green, Church Road departing to Sidcup High

Street.

Set down in Main Road, at Stop P (3377 - Main Road / Station Road) and pick up in

Sidcup High Street, at Stop U (R0548 - Sidcup High Street / Station Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Sidcup, Police Station.

**Eltham, High Street (from New Cross Gate, Sainsburys)**

Public stand for 3 buses on north side of Eltham High Street opposite Marlowe

Gardens commencing 4 metres west of lamp standard No. 89 and extending 36

metres west.

Buses proceed from Eltham High Street to stand, departing via Eltham High Street,

Southend Crescent, Footscray Road to Southend Crescent.

Set down in Eltham High Street, at Stop Q (12924 - Eltham High Street / Pound Place) and pick up in Southend Crescent, FH (BP2660 - Southend Crescent / Southend Close).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Eltham, High Street.

**Eltham Station (from Foots Cray, Tesco)**

Private stand for up to 9 buses in bus station adjacent to Eltham Station on east side of Well Hall Road, facing west in centre parking area.

Buses proceed from Eltham High Street direct to stand, departing to Eltham Bus

Station.

Set down in Eltham High Street, at Stop M (3381 - Eltham High Street / Passey Place)

and pick up in Eltham High Street, at Stop L (16674 - Eltham High Street / Passey

Place).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Eltham Church.

**Eltham Green (from New Cross Gate, Sainsburys)**

From Foots Cray, Tesco

Buses proceed from Yorkshire Grey Roundabout departing to Eltham Hill.

Set down in Eltham Hill, at Stop WE (2791 - Eltham Hill / Middle Park Avenue) and pick up in Eltham Hill, at Stop EK (19636 - Eltham Hill / Westhorne Avenue).

From NEW CROSS GATE, SAINSBURYS

Buses proceed from Eltham Road, departing to Eltham Road.

Set down in Eltham Road (a20), at Stop EE (26679 - Eltham Road / Westhorne

Avenue) and pick up in Eltham Road (a210), at Stop WP (20134 - Eltham Road /

Westhorne Avenue).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: Eltham Green.

**Lewisham, Jerrard Street (from Foots Cray, Tesco)**

Public stand on east side of Jerrard Street for 3 buses in 2 portions:

1. 1 bus stand commencing 10 metres south of the south-west kerb line of Thurston

Road and extending 23 metres south.

2. 2 bus stand commencing 47 metres south of the south-west kerb line of Thurston

Road and extending 25 metres south.

Buses proceed from Station Road direct to stand.

Set down in Station Road, at Stop E (BP5991 - Lewisham Station) and pick up in

Molesworth Street, at Stop C (BP5989 - Lewisham Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: Lewisham Station.

**Marquis of Granby (from Foots Cray, Tesco)**

Buses proceed from Lewisham Way departing to New Cross Road.

Set down in Lewisham Way, at stop X (288 - Marquis of Granby / Goldsmiths) and pick up in New Cross Road, at stop T (R0465 - Marquis of Granby).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**

BLIND DISPLAY: New Cross.

**New Cross Gate, Sainsbury's**

Private stand for three buses in the north-western corner of the Sainsbury's car park.

Buses proceed from Sainsburys Access Road to stand, departing to Sainsburys

Access Road.

Set down in New Cross Road, at Alighting Point (BP1787 - New Cross Sainsbury's)

and pick up in New Cross Road, at Stop L (BP1788 - New Cross Sainsbury's).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 2 buses on Route 321 should be scheduled to stand at any one time.

MEAL RELIEFS: No meal relief vehicles to stand at any time.

FERRY VEHICLES: No ferry vehicles to park on stand at any time.

BLIND DISPLAY: New Cross Gate.

OTHER INFORMATION: Toilet facilities available 0800-2200 Mondays to Saturdays; 1100-1700 Sundays.

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**SCHEDULE IB**

**WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE**

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | | | | **Daily Scheduled In Service Miles** | **Number of Days** | **Scheduled in Service Mileage** |
|  | Reference  No. | Effective Date | Vehicle  Type\*\* | AM  PVR | Midday  PVR | PM  PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays | 321-61256-LC-MF-1 | 04/12/2023 | A/B | 16 | 15 | 16 | 8 | 2,286.04 | 250 | 571,510.00 |
| Saturdays & Good Friday | 321-61256-LC-Sa-1 | 02/12/2023 | A/B | N/A | 16 | N/A | 9 | 2,215.21 | 56 | 124,051.76 |
| Sundays & Public Holidays \* | 321-61256-LC-Su-1 | 03/12/2023 | A/B | N/A | 12 | N/A | 8 | 1,891.53 | 58 | 109,708.74 |
|  |  |  |  |  |  |  |  | **Total Scheduled in Service Mileage** | **364** | **805,270.50** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Working Timetable** | | | **Number of Vehicles In Service** | **Nightly Scheduled In Service Miles** | **Number of Nights** | **Scheduled in Service Mileage** |
|  | Reference No. | Effective Date | Vehicle  Type\*\* | Evening PVR | Per Night | Nights | Nights |
| Sun – Thurs pm / Mon – Fri am # | N321-61256-LC-MThNt- 1 | 04/12/2023 | A/B | 3 | 171.93 | 259 | 44,529.87 |
| Fri pm / Sat am | N321-61256-LC-FrNt- 1 | 02/12/2023 | A/B | 3 | 171.93 | 52 | 8,940.36 |
| Sat pm / Sun am | N321-61256-LC-SaNt- 1 | 03/12/2023 | A/B | 3 | 171.93 | 52 | 8,940.36 |
|  |  |  |  |  | **Total nightly** | **363** | **62,410.59** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  | **Total Scheduled In Service Mileage**  **(daily + nightly)** | **867,681.09** |

\* Excluding Christmas Day and Good Friday

\*\* See Schedule IIA Part 1

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.

The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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| **FRAMEWORK AGREEMENT**  **NO: QC0021** | **ROUTE AGREEMENT**  **NO: QC84404** |
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|  | **ROUTE: 321/N321** |

**SCHEDULE IC**

**SPECIAL CONDITIONS AND VARIATIONS FROM**

**ANNEX B TERMS AND CONDITIONS**

|  |  |  |  |
| --- | --- | --- | --- |
| 1. | Early Termination Date  (clause 27.9) | 3 December 2027 | |
| 2. | Sponsored Route  (clause 27.10) | No | |
| 3. | Multiple Termination  Clause 27.11 to apply | No | |
| 4. | Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B) | Yes | |
| 5. | Incentive Provisions – Do the Incentive Provisions apply? (clause 46)  \* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:  “46. INCENTIVE PROVISIONS   * 1. The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.   2. The following Contract Extension Criteria provisions shall not apply to this Route Agreement:   46.3.1 clause 2 and clause 44.2; and  46.3.2 Schedule IX in its entirety.  All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.” | Yes\* | |
| 6. | Spare Vehicle – The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services. | | 2 |
| 7. | Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service. | | |
| 8. | Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 321/N321. | | |
| 9. | Contract Price Adjustment – applied from Tranche 730 onwards:  Paragraph 9.2.2 is deleted and replaced by the following:  The percentage price adjustment (R) is a 12-month rolling average given by: -  Where:   |  |  |  | | --- | --- | --- | | W | = | 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index. | | Pi+1 | = | The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | | Pi+13 | = | The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS). | |  |  |  | |  |  | For the avoidance of doubt 15% of the prevailing Contract Price is non- adjustable. | | | |

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|  | **ROUTE: 321/N321** |

**SCHEDULE ID**

**MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD**

|  |  |
| --- | --- |
| Minimum Operated Mileage Standard | 98% |
| Route Categorisation | Route 321: High Frequency Route  Route N321: Low Frequency Route |
| Initial Minimum Performance Standard  (6 January 2024 to 13 September 2024) | Route 321: EWT = 1.15 minutes  Route N321: 90.2% “On Time” |
| Minimum Performance Standard | Route 321: EWT = 1.20 minutes  Route N321: 90.0% “On Time” |
| Method of monitoring QSI Performance | Full iBus |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations |
| QSI Threshold | Not Applicable |

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|  | **SCHEDULE ID - ATTACHMENT** | | | |
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| --- | --- | --- | --- | --- |
| **OUT DIRECTION** | |  | **BACK DIRECTION** | |
|  |  |  |  |  |
| **Timing Point Code** | **Stop Name** |  | **Timing Point Code** | **Stop Name** |
|  |  |  |  |  |
| FOOTTS | Foots Cray Tesco |  | NEWXSY | New Cross Sainsbury's |
|  |  |  |  |  |
| FOOTPO | Sidcup Hill / Cray Road |  | LEWWLC | Lewisham College / Ashmead School |
|  |  |  |  |  |
| SIDCPS | Sidcup High Street / Station Road |  | LEWSMS | Lewisham Station [dlr] |
|  |  |  |  |  |
| NELTSNF | New Eltham Station / Footscray Road |  | LEEGLG | Lee Green |
|  |  |  |  |  |
| ELTMHB | Eltham High Street / Passey Place |  | ELTMHB | Eltham High Street / Passey Place |
|  |  |  |  |  |
| LEEGLG | Lee Green |  | NELTSNF | New Eltham Station / Footscray Road |
|  |  |  |  |  |
| LEWSSR | Lewisham Station [dlr] |  | SIDCPS | Sidcup High Street / Station Road |
|  |  |  |  |  |
| LEWWLC | Lewisham College |  | FOOTPO | Cray Road / Foots Cray High Street |

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**SCHEDULE IIA**

**VEHICLE SPECIFICATION**

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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| **FRAMEWORK AGREEMENT**  **NO: QC0021** | **ROUTE AGREEMENT**  **NO: QC84404** |
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|  | **ROUTE: 321/N321** |

**SCHEDULE IIA**

**PART 1 - VEHICLE DESCRIPTION**

The vehicles approved for use in the Services shall be

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| --- | --- | --- |
|  | **Vehicle Type A** | **Vehicle Type B** |
| Chassis Manufacturer and Type | ADL Enviro 400 | Alexander Dennis Trident 2 (Hybrid) |
| Body Manufacturer and Type | ADL Enviro 400 | ADL Enviro 400 |
| Single or Double Deck | Double Deck | Double Deck |
| Upper Deck Air Cooling System | Yes | Yes |
| Minimum Seating Capacity | 65 + 1 wheelchair space | 61 + 1 wheelchair space |
| Maximum Standing Capacity | 24 | 24 |
| Maximum Length | 10,200 mm | 10,200 mm |
| Maximum Width | 2,550 mm | 2,550 mm |
| Number of Doors | Two | Two |
| Year of Manufacture | 2011-2012 | 2011 |
| Engine Type (Including Euro Rating) | Cummins Euro V EEV  (Upgraded to Euro VI in 2018) | Euro V EEV  (Upgraded to Euro VI in 2018) |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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**SCHEDULE IIIA**

**FARE CHART**

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator’s obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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| **FRAMEWORK AGREEMENT**  **NO: QC0021** | **ROUTE AGREEMENT**  **NO: QC84404** |
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|  | **ROUTE: 321/N321** |
|  | **VERSION NO: 00** |
|  | **EFFECTIVE DATE: 18 NOVEMBER 2023** |

**SCHEDULE IVA**

**CONTRACT PRICE AND OTHER FINANCIAL DETAILS**

1. Contract Price£5,990,430.00 per annum

Rte 321: £5,589,269.00

Rte N321: £401,161.00

2. Period Contract Payment £460,802.31

3. Scheduled In Service Mileage 867,681.09 miles p.a

Rte 321: 805,270.50

Rte N321: 62,410.59

4. Deduction Figure £6.90 per mile

5. Date of Tender 7 March 2023

1. Contract Price Adjustment – The basis upon which the Contract Price

shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.

1. The **Payment Year** commences on the first day of Payment Period 7 (Quarter 3), and ends on the last day of Payment Period 6 (Quarter 2), save where the Initial Payment Year applies.
2. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 6 January 2024 (Payment Period 11, Quarter 4) to 13 September 2024 (Payment Period 6, Quarter 2).