**Request For Information Questionnaire**

**Essential Requirements**

The Telehealth service requires:

* Provision of patient equipment, hardware, software and related support services including logistics and set-up in patients’ homes.
* Delivery of educational content - Training patients both how to use the equipment and how to manage their conditions
* Execution of individual patient surveys
* The monitoring of vital signs through equipment such as blood pressure monitors, pulse oximeters, etc.
* Input into service and software design to further improve the service provision.
* Interoperability and communication with GP record systems and PHR systems for on-going self-management

Potential suppliers / systems will be expected to:

* meet the mandatory Data Security Standards required through the Data Security and Protection Toolkit (DSPT)
* comply with the required Information Standards Notices as published by NHS-Digital
* comply with ISO 27001 Information Security Management standards
* hold Cyber Essentials accreditation
* meet clinical safety standards for DCB0129 and DCB0160
* have connectivity to the Health and Social Care Network (HSCN)
* be able to confirm compliance with:
* *The Common law duty of confidentiality*
* *Data Protection Act 2018*
* *Freedom of Information Act 2000*
* *Computer Misuse Act 1990*
* *Adherence to / use of the Caldicott principles and guidelines.*

**Supplier / Lead Supplier Details**

|  |  |
| --- | --- |
| Company Name |  |
| Contact Name |  |
| Registered Address |  |
| Phone Number |  |
| E-mail Address |  |
| Website |  |
| Partners (if working as a consortium) |  |

**Brief description of solution / delivery approach** (max 500 words)

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**Questions / Comments**

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**Key Dates**

* Online supplier information session scheduled for w/c 24th July 2023.
* Supplier showcase events scheduled for w/c 11th September 2023 – a mixture of physical and online (attendance at the physical event will be on a first come first served basis)