RFQ174 Online Store Questions

In response to pricing, we have an overall platform price which isn't broken down into various elements, such as the online store and payment gateway, is it ok to submit our pricing in one of the tables with an explanation note please

*Yes this is fine, if you solution is amalgamated and can’t be split provide the combined price with an explanation note.*

Are we able to use our own T&C

*If you would like to use your onw T&C please state and submit with the bid, these will be reviewed at the point of contract award*

On p7 of the RFQ174 document you state that “The facility must be able to link to the College Barclaycard smartpay account or EPDQ facility”. We do not hand over to Barclaycard’s EPDQ facility as that is what we do for you as part of our service, i.e. we process the full end-to-end transaction via our Secure Card Payment portal.  This means you will no longer need to also pay Barclays for handling the transaction as well as your payment provider. Is this acceptable.

*Yes this is acceptable but please clarify in your return how the money would transfer from the customer to our bank account.*