ROUTE AGREEMENT NO: QC87201

ROUTE: S3

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

- Schedule IA Route Requirements and Route Description
- Schedule IB Working Timetable, Peak Vehicle Requirements and Scheduled In Service Mileage
- Schedule IC Special Conditions and Variations from Annex B Terms and Conditions
- Schedule ID Minimum Performance Standards

ROUTE AGREEMENT NO: QC87201

ROUTE: S3

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 - ROUTE REQUIREMENTS

1. Terminal Points

Route number S3 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Beddington Garage (BC)

Unit 10, Beddington Cross, Beddington Farm Road

Croydon CR0 4XH

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

ROUTE AGREEMENT NO: QC87201

ROUTE: S3

SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description -

As detailed on the attached Route Description.

2. Public Timetable -

As detailed on the attached Public Timetable.

LONDON BUSES - ROUTE DESCRIPTION

ROUTE S3: Belmont - Malden Manor

Date of Structural Change: 6 April 2024.

Date of Service Change: 6 April 2024.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Malden Manor: Downs Road, Sutton Lane, Downs Road, Private Road In Royal Marsden Hospital Grounds, Downs Road, Banstead Road South, Banstead Road, Cambridge Road, Carshalton Road, Pound Street, West Street, Colston Avenue, Westmead Road, Lower Road, Lind Road, Carshalton Road, Langley Park Road, Cedar Road, Brighton Road, Sutton High Street, Grove Road, Sutton Park Road, Cheam Road, St Nicholas Way, Crown Road, Sutton High Street, Sutton Common Road, Oldfields Road, Tesco Access Road, Wealdstone Road, Kimpton Road, Gander Green Lane, Windsor Avenue, Henley Avenue, Staines Avenue, London Road, Sainsburys Access Road, London Road, Langley Avenue, Dorchester Road, Browning Avenue, Longfellow Road, Green Lane, Central Road, Malden Road, The Manor Drive, Manor Drive North

Towards Belmont: Manor Drive North, The Manor Drive, Malden Road, Central Road, Green Lane, Longfellow Road, Browning Avenue, Dorchester Road, Langley Avenue, London Road, Sainsburys Access Road, London Road, Staines Avenue, Henley Avenue, Windsor Avenue, Gander Green Lane, Kimpton Road, Wealdstone Road, Tesco Access Road, Oldfields Road, Sutton Common Road, Sutton High Street, Marshall's Road, Throwley Way, Carshalton Road, Chalk Pit Way, Sutton Court Road, Sutton High Street, Brighton Road, Cedar Road, Langley Park Road, Carshalton Road, Lind Road, Lower Road, Westmead Road, Colston Avenue, West Street, Pound Street, Carshalton Road, Cambridge Road, Banstead Road, Banstead Road South, Downs Road, Private Road In Royal Marsden Hospital Grounds, Downs Road, Sutton Lane, Downs Road

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

Belmont Station Stand

Public stand for up to six buses in marked bays standing abreast in dedicated bus layby, bordered by Brighton Road, Commonside Close and Downs Road. Buses proceed from Downs Road, Brighton Road to stand, departing via Brighton

Road to Downs Road.

Set down in Downs Road, at stop D (BP3794 - Belmont Station) and pick up in Downs Road, C (BP3795 - Belmont Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route S3 should be

scheduled to stand at any one time.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any

time.

BLIND DISPLAY: Belmont.

Sutton Station (from Malden Manor Station)

Public stand for four buses in bay in The Quadrant (west arm), opposite Quadrant House.

Buses proceed from Brighton Road, The Quadrant to stand, departing via The Quadrant, Wellesley Road, Brighton Road, Sutton High Street to Grove Road. Set down in High Street, at Stop N (3733 - Sutton Station) and pick up in Grove Road, at Stop P (W41 - Sutton / Grove Road).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any

time.

BLIND DISPLAY: Sutton Station.

Sutton, Marshall's Road (from Belmont Station)

Public stand for one bus on north side of Marshall's Road, commencing 35 metres east of the centre line of the slip road to Throwley Way and extending 11 metres west.

Buses proceed from St Nicholas Way, Crown Road, Sutton High Street, Marshall's Road to stand, departing via Marshall's Road to Throwley Way.

Set down in St Nicholas Way, at Stop W (35570 - St Nicholas Centre) and pick up in Throwley Way, at Stop E (35336 - Benhill Avenue).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Unscheduled curtailments only.

MEAL RELIEFS: No meal relief vehicles to stand at any time. FERRY VEHICLES: No ferry vehicles to park on stand at any

time.

BLIND DISPLAY: Sutton, Town Centre.

North Cheam, Sainsbury's (from Belmont Station)

Buses proceed out of service from Sainsburys Superstore North Cheam. Set down in Sainsburys Superstore North Cheam, at Stop L (BP1036 - North Cheam / Sainsbury's) and pick up in Sainsburys Superstore North Cheam, at Stop L (BP1036 - North Cheam / Sainsbury's).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not

stand

BLIND DISPLAY: North Cheam, Sainsbury's.

Worchester Park Station (from Belmont Station)

Buses proceed from Malden Road, The Manor Drive departing to Malden Road. Set down in Malden Road, at Stop C (2022 - Worcester Park Station) and pick up in Malden Road, at Stop B (2023 - Worcester Park Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: Turning Point Only - Buses must not

stand

BLIND DISPLAY: Worcester Park.

Malden Manor Station

Public stand for 1 bus on the east side of Manor Drive North underneath railway bridge.

Buses proceed from Manor Drive North to stand, departing to Manor Drive North. Set down in Manor Drive North, at stop MZ (BP5378 - Malden Manor Station) and pick up in Manor Drive North, at stop MY (BP5377 - Malden Manor Station).

AVAILABILITY: At any time.

OPERATING RESTRICTIONS: No more than 1 bus on Route S3 should be

scheduled to stand at any one time.

MEAL RELIEFS:

No meal relief vehicles to stand at any time.

FERRY VEHICLES:

No ferry vehicles to park on stand at any

time.

BLIND DISPLAY: Malden Manor.

ROUTE AGREEMENT NO: QC87201

ROUTE: S3

SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the "Peak Vehicle Requirement" (PVR) by day type and time of day in respect of the Services

| | Working Timetable | | Number of Vehicles In Service | | | | Daily Scheduled In Service Miles | Number of Days | Scheduled in Service Mileage | |
|----------------------------|------------------------|-------------------|-------------------------------|-----------|---------------|-----------|-------------------------------------|--|------------------------------------|------------|
| | Reference No. | Effective Date | Vehicle Type** | AM PVR | Midday PVR | PM PVR | Evening PVR | Per Day | Days | Days |
| Mondays to Fridays (SDO) | S3-65992- TE-MF-1 | 15/04/2024 | A | 8 | 8 | 8 | 5 | 1,058.40 | 195 | 206,388.00 |
| Mondays to Fridays (NSD) | S3-65992- TE-MFSh-1 | 08/04/2024 | А | 8 | 8 | 8 | 5 | 1,058.40 | 55 | 58,212.00 |
| Saturdays & Good Friday | S3-65992- TE-Sa-1 | 06/04/2024 | А | N/A | 8 | N/A | 5 | 1,081,96 | 56 | 60,589.76 |
| | | | | | | | | Total Scheduled in Service Mileage | 306 | 325,189.76 |

- Excluding Christmas Day and Good Friday
- ** See Schedule IIA Part 1
- # Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays. The PM PVR is the maximum quantity of vehicles in service between 15.00 hours and 18.30 hours on Mondays to Fridays.

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SCHEDULE IC

SPECIAL CONDITIONS AND VARIATIONS FROM ANNEX B TERMS AND CONDITIONS

9 April 2027 1. Early Termination Date (clause 27.9) No 2. Sponsored Route (clause 27.10) 3. Multiple Termination No Clause 27.11 to apply 4. Is the Operator permitted to accept advertising on the vehicles? Yes (clause 20 of Annex B) 5. Incentive Provisions – Do the Incentive Provisions apply? (clause Yes* 46)

- For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:
- "46. INCENTIVE PROVISIONS
- 46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the "Incentive Provisions".
- 46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:
 - 46.3.1 clause 2 and clause 44.2; and 46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis."

- 6. Spare Vehicles Any spare vehicles required for the provision of the Services shall be provided from within the Operator's overall garage resources.
- Existing Vehicles The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the April 2021 Refurbishment Specification prior to entering service.
- 8. Route Risk Assessment The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route S3.
- 9. Contract Price Adjustment applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W x \frac{1}{12} x \sum_{i=1...n}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

Where:

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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SCHEDULE ID

MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

| Minimum Operated Mileage Standard | 98% | | |
|--|--|--|--|
| Route Categorisation | Low Frequency Route | | |
| Initial Minimum Performance Standard (22 June 2024 to 31 March 2025) | 83.7% "On Time" | | |
| Minimum Performance Standard | 84.0% "On Time" | | |
| Method of monitoring QSI Performance | Full iBus | | |
| QSI Coverage Locations | See attached list of Full iBus QSI Locations | | |
| QSI Threshold | Not Applicable | | |

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SCHEDULE ID - ATTACHMENT

| | OUT DIRECTION | BACK DIRECTION | | | |
|-------------------------|---------------------------|-------------------------|---------------------------|--|--|
| Timing Point Code | Stop Name | Timing Point Code | Stop Name | | |
| BELMSN | Belmont Station | MALMSN | Malden Manor Station | | |
| RLMNHP | Royal Marsden Hospital | WCPKSN | Worcester Park Station | | |
| CARBBR | Downside Road | NCHESY | North Cheam / Sainsbury's | | |
| WEMRBA | Byron Avenue | WLDSRD | Tesco Sutton Cheam | | |
| SUTTSN | Sutton Station | SUTTGN | Sutton Green | | |
| SUTTGN | Sutton Green | SUTTSN | Sutton Station | | |
| WLDSRD | Tesco Sutton Cheam | WEMRBA | Byron Avenue | | |
| NCHESY | North Cheam / Sainsbury's | CARBBR | Downside Road | | |
| WCPKSN | Worcester Park Station | | | | |

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SCHEDULE IIA VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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ROUTE: S3

SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

| | Vehicle Type A |
|-------------------------------------|-----------------------|
| Chassis Manufacturer and Type | ADL |
| Body Manufacturer and Type | Enviro 200 |
| Single or Double Deck | Single Deck |
| Upper Deck Air Cooling System | N/A |
| Minimum Seating Capacity | 24+1 wheelchair space |
| Maximum Standing Capacity | 40 |
| Maximum Length | 8,995 mm |
| Maximum Width | 2,495mm |
| Number of Doors | ONE |
| Year of Manufacture | 2016 |
| Engine Type (Including Euro Rating) | Euro VI |

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

NO: QC0075

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VERSION NO: 00

EFFECTIVE DATE: 6 APRIL 2024

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

Contract Price £2,423,448.00per annum
 Period Contract Payment £186,419.08
 Scheduled In Service Mileage 325,189.76 miles p.a
 Deduction Figure £7.45 per mile
 Date of Tender 16 May 2023

- 6. Contract Price Adjustment The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
- 7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
- 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 22 June 2024 (Payment Period 4, Quarter 2) to 31 March 2025 (Payment Period 13, Quarter 4).