

Customer Name: UK Health Security Agency

Freedom Communications (U.K.) Limited

Customer Address:



Customer Number: 0123458

Account Manager



Order Date: 01/03/2024

Order Name: SBC Support Renewal

Order Reference:



Charge Summary

Please see the 'Charge Breakdown' table for more details.

Charge Group	One Off Charges	Equivalent Monthly Charge	Total Contract Value
SBC Support Renewal - Active	█	█	█
SBC Support Renewal - Standby	█	█	█
Grand Total	█	█	£13,222.00

Terms and Conditions

This Order is governed by and subject to the Nasstar General Terms and the other terms and conditions of the Contract available at the following [link](#) (as detailed in the table below). If a written and duly executed contract already exists between the parties which the parties have agreed should govern this Order, this Order shall be subject to the terms and conditions of that existing contract. By signing the Order Form the Customer acknowledges its acceptance of and agreement to such terms and conditions. The Customer's own terms and conditions are excluded and do not apply to the Order. In this Order Form, Nasstar means the Nasstar group member named as supplier in this Order Form, being either GCI Network Solutions Limited or one of its Affiliates.

Charges

1. When purchasing a consumption-based Service, the Charges will be based on the higher of a) actual consumption levels and b) any minimum purchasing commitments or minimum number of users or quantity specified in this Order.
2. Charges for third party software licences (including but not limited to Microsoft and Fortigate) may be subject to increase from time to time in line with the prevailing licensor's price list. Nasstar will give the Customer as much notice as is reasonably practicable of any such increase.
3. If purchasing a Microsoft Office 365 Service, where the Customer adds additional Users during the term of the Contract, the licence Charges may be at an increased price to Charges for existing licences to reflect then prevailing Microsoft prices.
4. Calls made outside of call bundles will be charged at Nasstar's prevailing standard call tariffs.
5. Charges shown for hardware and software licences are estimated only and are subject to supplier price changes and (where applicable) fluctuation in foreign exchange rates between the Effective Date and the date Nasstar places its order with its third party supplier or if later, the date of delivery. These are outside of Nasstar's control. The Customer acknowledges that where multiple Services or a solution is to be delivered orders may be placed with third party suppliers only at point of requirement. Charges may therefore vary from the figures shown by an amount which corresponds to any such increase in costs. Nasstar will give the Customer reasonable notice of any such increase where practicable.
6. In addition to the Charges, the Customer shall reimburse Nasstar for all expenses incurred by Nasstar in the provision of Professional Services (including travel, accommodation and other reasonable out-of-pocket expenses).
7. All prices exclude VAT (where applicable) at the prevailing rate.

Term

Each recurring Service will continue for the initial contract term specified above (starting from the Service commencement date) and will automatically extend for a further period of 12 months (**Renewal Term**) at the end of the initial contract term and at the end of each Renewal Term unless either party gives the required period of notice to terminate the Service or the Contract on the date of expiry of the initial contract term or the relevant Renewal Term in accordance with the Contract.

Microsoft/Third Party Software

The usage of Software is subject to the usage and other licence terms applicable to such Software. The Customer may be required to enter into an End User Licence Agreement (**EULA**) in respect of the Software, and the Customer undertakes to comply with the terms of such EULA (available at the following [link](#)). Without prejudice to the foregoing, the usage of Software developed and marketed by the Microsoft Corporation is subject to the usage and other licence terms applicable to such Software as specified in the Nasstar Additional Terms for Microsoft Licensing & Partner Funding (available at the following [link](#)).

NASSTAR

// Order Form

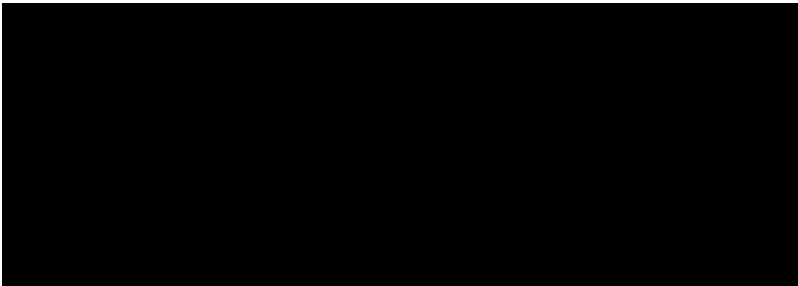
Contract terms and conditions	Version
Nasstar General Terms	4.10
Nasstar Acceptable Use Policy	2.00
Nasstar Data Processing Terms	5.00
Software Terms	4.01
Hardware Terms	4.00



Customer Signature

The Customer hereby agrees to be bound by this Order Form and the Contract.

Signed for and on behalf of the Customer:



Position **Contract Management Lead**



Date **29/02/2024 | 09:56:58 GMT**

Customer Order Reference
for invoicing **TBC**