

# Framework Schedule 6 (Order Form Template and Call-Off Schedules)

## Order Form

CALL-OFF REFERENCE: **PS/23/105**

THE BUYER: Driver and Vehicle Licensing Agency (DVLA)

BUYER ADDRESS Longview Road, Swansea, SA6 7JL

THE SUPPLIER: Softcat Plc

SUPPLIER ADDRESS: Solar House, Fieldhouse Lane, Marlow,  
Buckinghamshire, SL7 1LW

REGISTRATION NUMBER: 02147990

DUNS NUMBER: **397333253**

SID4GOV ID: **397333253**

### APPLICABLE FRAMEWORK CONTRACT

This Order Form is for the provision of the Call-Off Deliverables and dated as below in Signature panel.

It's issued under the Framework Contract with the reference number RM6068 for the provision of Technology Products and Associated Services.

### CALL-OFF LOT(S):

- Lot 1 Hardware and Software and Associated services

### CALL-OFF INCORPORATED TERMS

The following documents are incorporated into this Call-Off Contract. Where numbers are missing we are not using those schedules. If the documents conflict, the following order of precedence applies:

1. This Order Form including the Call-Off Special Terms and Call-Off Special Schedules.
2. Joint Schedule 1(Definitions and Interpretation) RM6068

3. The following Schedules in equal order of precedence:

- Joint Schedules for RM6068
  - Joint Schedule 2 (Variation Form)
  - Joint Schedule 3 (Insurance Requirements)
  - Joint Schedule 4 (Commercially Sensitive Information)
  - Joint Schedule 5 (Corporate Social Responsibility)
  - Joint Schedule 11 (Processing Data)
- Call-Off Schedules for **PS/23/105**
  - [Call-Off Schedule 5 (Pricing details)
  - [Call-Off Schedule 6 (ICT Services)
  - [Call-Off Schedule 8 (Business Continuity & Disaster Recovery) Part [A/B]
  - [Call-Off Schedule 9 (Security) Part [A/B/C]
  - [Call-Off Schedule 10 (Exit Management) Part [A/B]
  - [Call-Off Schedule 20 (Call-Off Specification)

4. CCS Core Terms (version 3.0.6)

5. Annexes A to D & Call-Off Schedule 6 (ICT Services)

No other Supplier terms are part of the Call-Off Contract. That includes any terms written on the back of, added to this Order Form, or presented at the time of delivery.

#### CALL-OFF SPECIAL TERMS

#### **Not applicable**

CALL-OFF START DATE: **1<sup>st</sup> August 2023\***

\*To allow for the migration of the hardware refresh element of the contract before the current hardware becomes End of Life on 31<sup>st</sup> August 2023

CALL-OFF EXPIRY DATE: **31<sup>st</sup> July 2026**

CALL-OFF INITIAL PERIOD: **36 months**

CALL-OFF OPTIONAL EXTENSION PERIOD **No extension period**

## CALL-OFF DELIVERABLES

The DVLA's Information Technology Services (ITS) department requires support and maintenance of its existing SIEM tool. The support is needed to resolve any issues DVLA experience with the tool and includes both hardware and software.

The Agency wishes to acquire:

Provision of Enhanced Support and Maintenance for 36 months

Provision of Professional Service Days (10 per year) for 36 months

Plus hardware elements and their quantities as listed below:

Convert non-ELP LogRhythm Appliances to the unified license program. Quantity (7,500) is the amount of MPS converted, priced per MPS. If LogRhythm software is deployed from appliance to new infrastructure, a new MS SQL license is required	1
LogRhythm All-in-one XM8500 Appliance, includes SQL Server 2016	2
LogRhythm Data Collector Appliance, includes KYHD and iDRAC license	2
LogRhythm High Availability for PM or XM products, perpetual software license. Order one per primary appliance or host.	1
LogRhythm High Availability for SMP (SysMon Pro) or DC (Data Collector) products, perpetual software license. Order one per primary appliance or host.	1
Prepaid Project Management and Administration	1
PrePaid Unlimited Upgrades for Enterprise.  Service covers unlimited LogRhythm appliances and up to 20 sensors. "Sensor" includes System Monitor agents, open collectors and NetMon.	1
Renewal of Prepaid Enhanced Maintenance and Support Services (24x7) - 36 Months	1

## Framework Schedule 6 (Order Form Template and Call-Off Schedules)

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Renewal of Enhanced Maintenance and Support Services (24x7) for software portion of appliance converted to ULP - 36 Months	1
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### LOCATION FOR DELIVERY

Driver and Vehicle Licensing Agency, Longview Road, Swansea SA6 7JL

### DATES FOR DELIVERY OF THE DELIVERABLES

We are looking to implement the hardware element of the contract as soon as possible, on/around 24th July 2023, to migrate before the current hardware becomes End of Life (EOL) on August 31st 2023.

### TESTING OF DELIVERABLES

**None**

### WARRANTY PERIOD

The warranty period for the purposes of Clause 3.1.2 of the Core Terms shall be 90 days]

### MAXIMUM LIABILITY

The limitation of liability for this Call-Off Contract is stated in Clause 11.2 of the Core Terms.

In agreement with the supplier, DVLA has confirmed that one invoice will be submitted after August 1st 2023 to cover all maintenance, support, licensing and professional service days for the duration of the contract.

The professional service days will be pre-paid up front, however, DVLA will be able to split these days across the course of the contract, 10 per year, for 36 months, as per the duration of the contract.

### CALL-OFF CHARGES

Framework Ref: RM6068  
Project Version: v0.1  
Model Version: v3.2

Total contract value - **£526,150.05**

The Charges will not be impacted by any change to the Framework Prices. The Charges can only be changed by agreement in writing between the Buyer and the Supplier because of a Specific Change in Law or Benchmarking using Call-Off Schedule 16 (Benchmarking) where this is used.

**REIMBURSABLE EXPENSES**

None

**PAYMENT METHOD**

All invoice payments will be via BACS

**BUYER'S INVOICE ADDRESS:**

Email Address: [ssa.invoice@sharedservicesarvato.co.uk](mailto:ssa.invoice@sharedservicesarvato.co.uk)

Invoice Procedures embedded below:



Invoicing Procedures  
v2.1.pdf

**BUYER'S AUTHORISED REPRESENTATIVE**

**REDACTED**

Commercial Specialist

**REDACTED**@dvla.gov.uk

Commercial Directorate, DVLA, Longview Road, Swansea SA6 7JL

**BUYER'S ENVIRONMENTAL POLICY**



DVLA Corporate  
Environmental Policy

**BUYER'S SECURITY POLICY**

**None**

SUPPLIER'S AUTHORISED REPRESENTATIVE

**REDACTED**

**Major Account Manager**

**REDACTED**@softcat.com

**REDACTED**

SUPPLIER'S CONTRACT MANAGER

**REDACTED**

**Senior Legal Counsel**

**REDACTED**softcat.com

**REDACTED**

PROGRESS REPORT FREQUENCY

**Not applicable**

PROGRESS MEETING FREQUENCY

**Not applicable**

KEY STAFF

Please use the same information provided in 'Suppliers Authorised Representative' section.

KEY SUBCONTRACTOR(S)

**Not applicable**

COMMERCIALLY SENSITIVE INFORMATION

**Not applicable**

SERVICE CREDITS

**Not applicable**

ADDITIONAL INSURANCES

**Not applicable**

GUARANTEE

**Not applicable**

SOCIAL VALUE COMMITMENT

**Not applicable**

**Framework Schedule 6 (Order Form Template and Call-Off Schedules)**

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For and on behalf of the Supplier:		For and on behalf of the Buyer:	
Signature:	<b>REDACTED</b>	Signature:	<b>REDACTED</b>
Name:	<b>REDACTED</b>	Name:	<b>REDACTED</b>
Role:	Major Account Manager	Role:	Category Manager
Date:	21/07/2023	Date:	24/07/2023