



Order Form

Framework agreement reference: SBS/19/AB/WAB/9411

Date of order	31 March 2025	Order Number	
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FROM

Customer	United Kingdom Health Security Agency ("Customer")
Customer's Address	
Invoice Address	
Contact Ref:	

TO

Supplier	Trustmarque Solutions Limited ("Supplier")
Supplier's Address	
Account Manager	

GUARANTEE

Guarantee to be provided	No
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1. TERM
(1.1) Commencement Date 1st April 2025.
(1.2) Expiry Date The Contract shall expire 6 months after the Commencement Date. The Customer has the option to extend the Contract by further 6 month period, subject to the parties agreeing a written variation to the Contract signed by both parties.

2. GOODS AND SERVICES REQUIREMENTS	
(2.1) Goods and/or Services	
<p>The Supplier shall provide the Customer with the Goods and/or Services set out in Appendix A.</p> <p>The Customer's initial order value is £33,552.96. In addition to this initial order, the estimated monthly consumption for the Customer's following departments is as follows: [REDACTED]</p> <p>Total estimated Contract value for all of the Customer's departments is: £2,500,000</p>	
Minimum Order Value	£33,552.96 (excluding VAT)
(2.2) Premises	
<p>The Goods and/or Services will be provided remotely.</p>	
(2.3) Lease/ Licenses	
<p>The Customer shall be subject to the Microsoft end user terms set out in Appendix B.</p>	
(2.4) Standards	
N/A.	
(2.5) Security Requirements	
Security Policy	
N/A.	
Additional Security Requirements	
N/A.	
Processing personal data under or in connection with this contract	
<p>Limited business contact data will be processed for the purposes of ordering and managing the products and services by both parties' teams, including name, work addresses, work emails and work telephone numbers only.</p>	
(2.6) Exit Plan (where required)	
N/A	
(2.7) Environmental Plan	
N/A	

3. SUPPLIER SOLUTION**(3.1) Supplier Solution**

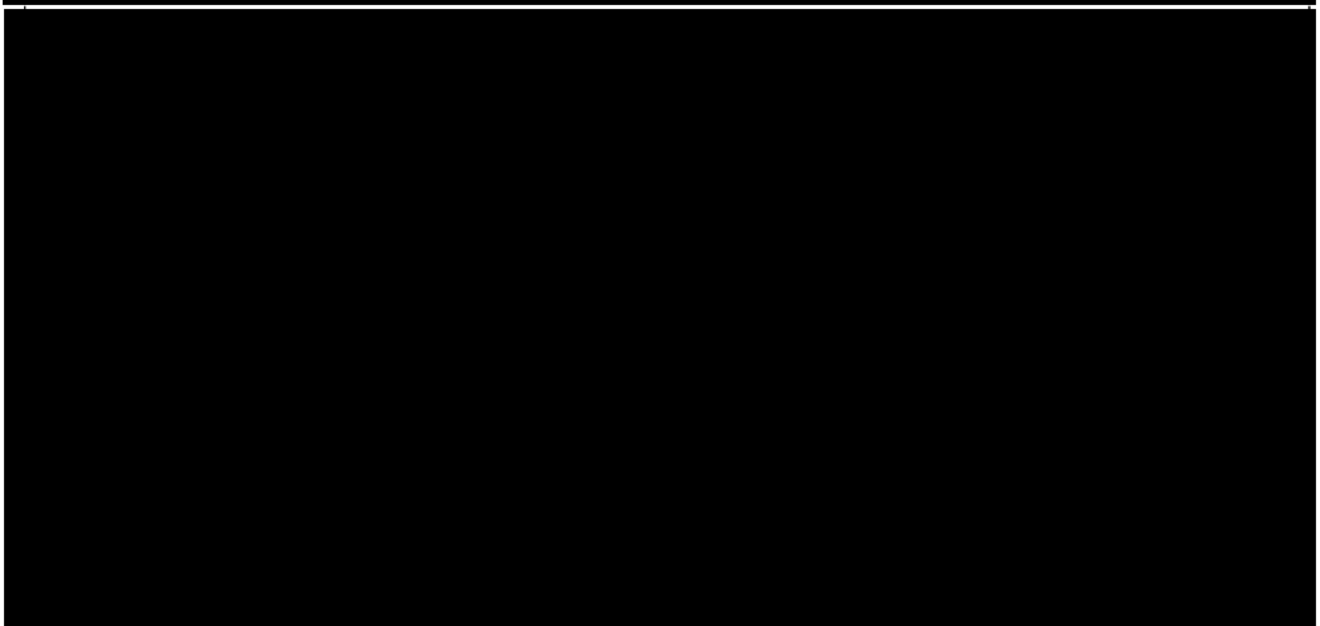
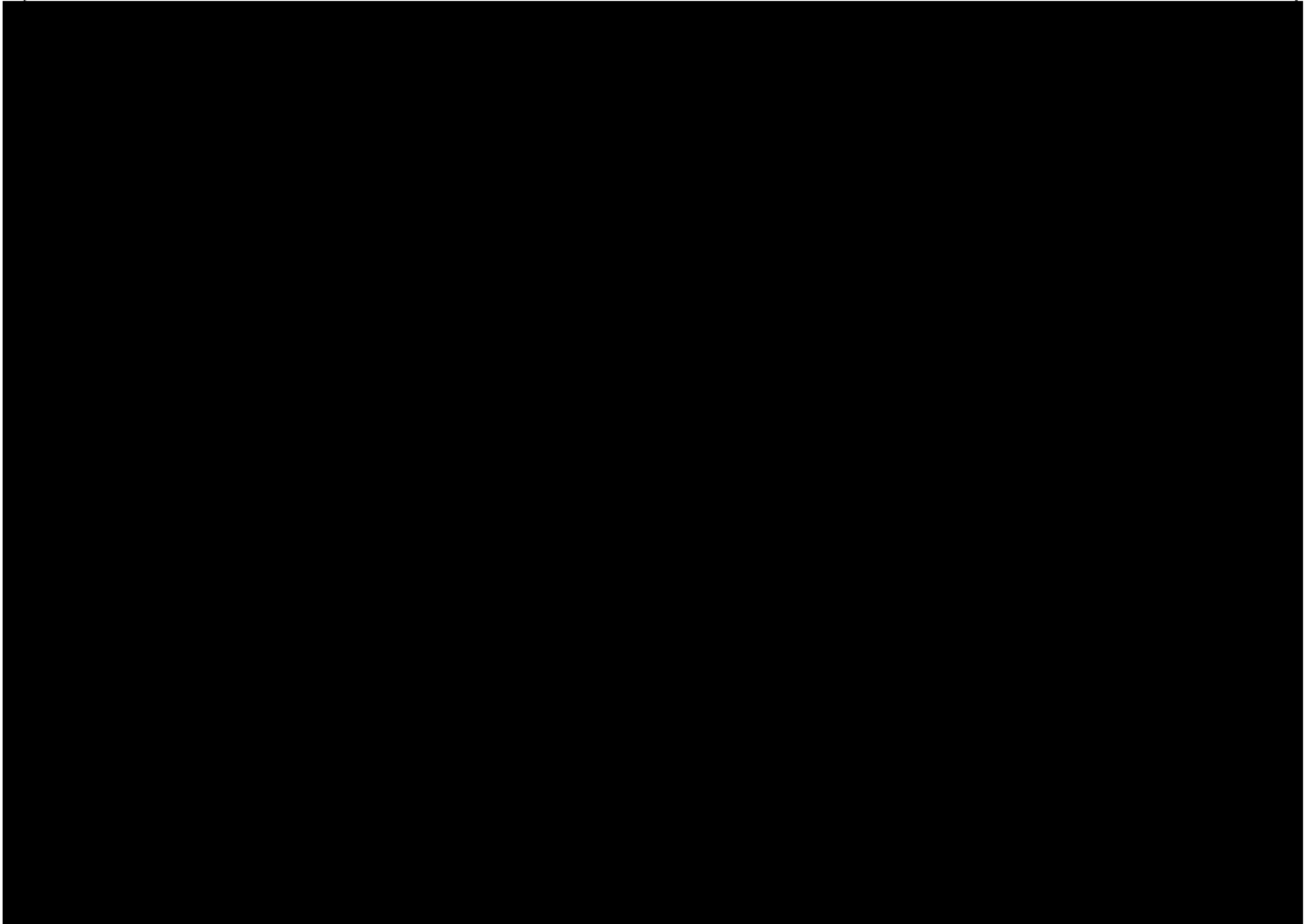
As set out in Appendix A.
(3.2) Account structure including Key Personnel Key Personnel: N/A
(3.3) Sub-contractors to be involved in the provision of the Services and/or Goods Microsoft
(3.4) Outline Security Management Plan As set out below: N/A
(3.5) Relevant Convictions N/A
(3.6) Implementation Plan N/A
4. PERFORMANCE QUALITY
(4.1) Key Performance Indicators N/A
(4.2) Service Levels and Service Credits Microsoft standard service levels for each relevant product shall apply as provided by Microsoft.
5. PRICE AND PAYMENT
(5.1) Contract Price payable by the Customer in accordance with the commercial schedule set out in the framework agreement (including applicable discount but excluding VAT), payment profile and method of payment (e.g. Government Procurement Card (GPC) or BACS)) BACS
(5.2) Invoicing and Payment The initial order of £33,552.96 shall be payable by the Customer to the Supplier in advance. All subsequent orders shall be paid as follows: a) The Customer shall create credit for Azure consumption by sending the Supplier one or more

purchase orders (the “Deposit”). The Supplier shall then invoice the Customer for Azure consumption up to the maximum value of the Deposit set out in the purchase order upon receipt of it, unless otherwise agreed.

- b) If the Customer’s Azure consumption exceeds the value of the Deposit, then the Customer shall still be liable for all sums in excess of the Deposit and shall be invoiced for the same.**

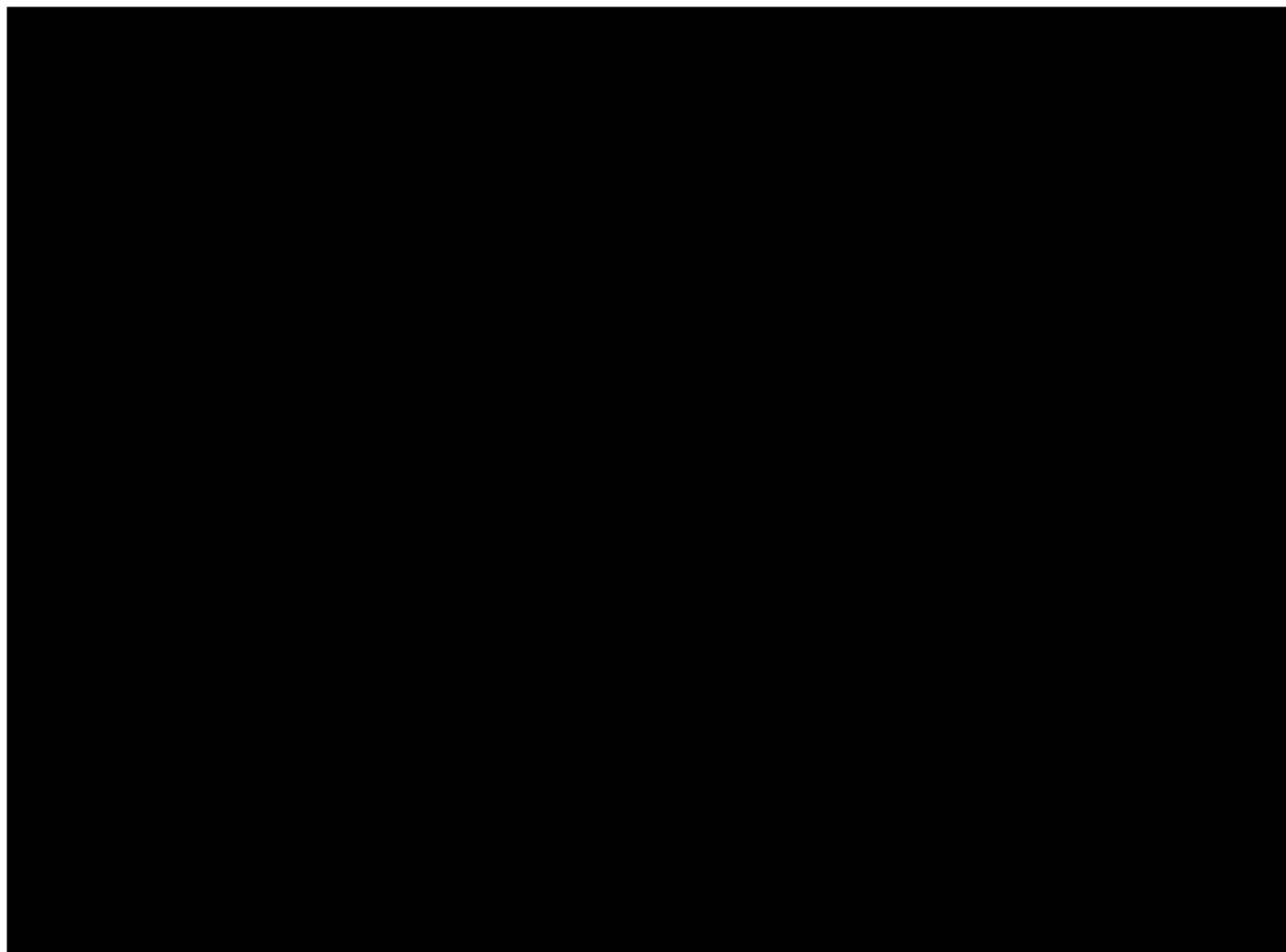
The Customer shall pay the Supplier within thirty (30) days of receipt of a Valid Invoice from the Supplier, submitted in accordance with this paragraph 5.2, the payment profile set out in paragraph 5.1 above and the provisions of the Contract.

6. SUPPLEMENTAL AND/OR ADDITIONAL CLAUSES





BY SIGNING AND RETURNING THIS ORDER FORM THE SUPPLIER AGREES to enter a legally binding contract with the Customer to provide the Goods and/or Services. The Parties hereby acknowledge and agree that they have read the NHS Conditions of Contract for purchase of goods and/or Services and by signing below agree to be bound by the terms of this Contract.



APPENDIX A – Goods and/or Services

The Supplier shall invoice the Customer for all of the Microsoft products which the Customer consumes under its Microsoft Azure contract direct Microsoft.

APPENDIX B – Applicable third party licence terms*

1. Microsoft Azure

The Customer shall be subject to the Microsoft terms set out in the Microsoft Enrolment, and any other Microsoft terms associated with the products and services purchased by the Customer from the Supplier under this Contract from time to time and any successor terms that may be updated by Microsoft from time to time.

For the purposes of this paragraph 1 to Appendix B, “Microsoft Enrolment” means the Microsoft contract pack that the Customer signs, creating a contract directly with Microsoft for the products sold under this Contract.