

**FRAMEWORK AGREEMENT
NO: QC0075**

**ROUTE AGREEMENT
NO: QC79001**

ROUTE: 322

SCHEDULE I

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

This Schedule comprises the following:

Schedule IA – Route Requirements and Route Description

Schedule IB – Working Timetable, Peak Vehicle Requirements and Scheduled
In Service Mileage

Schedule IC – Special Conditions and Variations from Annex B Terms and
Conditions

Schedule ID – Minimum Performance Standards

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 1 – ROUTE REQUIREMENTS

1. Terminal Points

Route number 322 shall operate in accordance with the Working Timetable contained in Schedule IB and the Public Timetable in Schedule IA Part 2.

2. Stopping Arrangements

All buses operating on the Services must serve all stops on the line of route designated for the route.

Drivers must pick up/set down at all bus stops where passengers wish to board and/or alight. If a driver is certain no passengers wish to board or alight, they may continue. If the driver is in any doubt, they must stop.

3. Garage Address

The operation of this route will be managed from the Operator's garage as detailed below:

Garage Address: Battersea Garage
 Silverthorne Road
 London
 SW8 3HE

4. Layovers

The Working Timetable incorporates scheduled running times and layover times considered necessary by the Operator to enable the Services to be operated to at least the Minimum Performance Standards set out in Schedule ID.

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SCHEDULE IA

ROUTE REQUIREMENTS AND ROUTE DESCRIPTION

PART 2 – ROUTE DESCRIPTION

1. Route Description –

As detailed on the attached Route Description.

2. Public Timetable –

Due to the widespread use of the Stop Specific Timetables (SSTT), Public Timetables are no longer being issued.



LONDON BUSES - ROUTE DESCRIPTION

ROUTE 322: Crystal Palace Bus Station - Clapham Common, Old Town

Date of Structural Change: 30 April 2022.

Date of Service Change: 30 April 2022.

Reason for Issue: New Contract.

STREETS TRAVERSED

Towards Clapham Common, Old Town: Crystal Palace Bus Station East Side, Crystal Palace Parade, Church Road, Westow Street, Gipsy Hill, Gipsy Road, St Gothard Road, St Cloud Road, St Gothard Road, Vale Street, Tritton Road, Rosendale Road, Park Hall Road, Robson Road, Norwood Road, Dulwich Road, Hurst Street, Railton Road, Atlantic Road, Brixton Road, Stockwell Road, Stockwell Green, Landor Road, Bedford Road, Lendal Terrace, Clapham High Street, Clapham Common South Side, Long Road, Rookery Road, Clapham Common North Side, The Pavement.

Towards Crystal Palace Bus Station: The Pavement, Clapham Common South Side, Clapham High Street, Clapham Road, Bedford Road, Landor Road, Stockwell Green Northern Arm, Stockwell Road, Brixton Road, Atlantic Road, Railton Road, Rymer Street, Dulwich Road, Norwood Road, Robson Road, Park Hall Road, Rosendale Road, Tritton Road, Vale Street, St Gothard Road, St Cloud Road, St Gothard Road, Gipsy Road, Gipsy Hill, Westow Hill, Crystal Palace Parade.

AUTHORISED STANDS, CURTAILMENT POINTS, & BLIND

DESCRIPTIONS

Please note that only stands, curtailment points, & blind descriptions as detailed in this contractual document may be used.

CRYSTAL PALACE BUS STATION

Private stand for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.

Buses proceed from Crystal Palace Parade via Crystal Palace Bus Station East Side to stand, departing to Crystal Palace Bus Station East Side. Set down in Crystal Palace Parade, at Stop C (940 - Crystal Palace Parade, Last Stop on LOR: 940 - Crystal Palace Parade) and pick up in Crystal Palace Bus Station East Side, at Stop D (BP2418 - Crystal Palace Bus Station, First Stop on LOR: BP2418 - Crystal Palace Bus Station).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	No more than 2 buses on Route 322 should be scheduled to stand at any one time.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Crystal Palace.
OTHER INFORMATION:	Toilet facilities available.

GIPSY ROAD, GIPSY HILL (from CLAPHAM COMMON, OLD TOWN)

Buses proceed from Gipsy Road via Dulwich Wood Park departing to Gipsy Road. Set down in Gipsy Road (BP1712 - Oaks Avenue, Last Stop on LOR: BP1712 - Oaks Avenue) and pick up in Gipsy Road (BP1709 - Oaks Avenue, First Stop on LOR: BP1709 - Oaks Avenue).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Gipsy Hill.

WEST NORWOOD, MYTON ROAD (from CLAPHAM COMMON, OLD TOWN)

Public stand on south side of Myton Road, commencing 5 metres east of lamp standard No 1462 and extending 19 metres east.

Buses proceed from Park Hall Road via Rosendale Road and Myton Road to stand, departing via Myton Road, Martell Road and Park Hall Road to Robson Road. Set down in Park Hall Road (13272 - Martell Road, Last Stop on LOR: 13272 - Martell Road) and pick up in Robson Road (13273 - Martell Road, First Stop on LOR: 13273 - Martell Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	West Norwood.

TULSE HILL STATION

Public stand for three buses on the west side of Hardel Rise.

From Clapham Common, Old Town.

Buses proceed from Norwood Road via Christchurch Road and Hardel Rise to stand, departing via Hardel Rise and Tulse Hill to Norwood Road. Set down in Norwood Road, at Stop C (13259 - Deronda Road, Last Stop on LOR: 13259 - Deronda Road) and pick up in Norwood Road, at Stop B (13260 - Thurlow Park Road, First Stop on LOR: 13260 - Thurlow Park Road).

From Crystal Palace Bus Station.

Buses proceed from Norwood Road via Christchurch Road and Hardel Rise to stand, departing via Hardel Rise and Tulse Hill to Norwood Road. Set down in Norwood Road, at Stop E (26402 - Lancaster Avenue, Last Stop on LOR: 26402 - Lancaster Avenue) and pick up in Norwood Road, at Stop G (7730 - Tulse Hill Station #, First Stop on LOR: 7730 - Tulse Hill Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Unscheduled curtailments only.
MEAL RELIEFS:	No meal relief vehicles to stand at any time.
FERRY VEHICLES:	No ferry vehicles to park on stand at any time.
BLIND DISPLAY:	Tulse Hill Station.

HERNE HILL STATION (from CLAPHAM COMMON, OLD TOWN)

Buses proceed from Railton Road via Dulwich Road and Hurst Street departing to Railton Road. Set down in Railton Road (13336 - Regent Road, Last Stop on LOR: 13336 - Regent Road) and pick up in Railton Road (13335 - Regent Road, First Stop on LOR: 13335 - Regent Road).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Herne Hill.

HERNE HILL STATION (from Crystal Palace Bus Station)

Buses proceed from Dulwich Road via Hurst Street, Railton Road and Rymer Street departing to Dulwich Road. Set down in Dulwich Road, at Stop L (437 - Herne Hill Station #, Last Stop on LOR: 437 - Herne Hill Station #) and pick up in Dulwich Road, at Stop N (436 - Herne Hill Station #, First Stop on LOR: 436 - Herne Hill Station #).

AVAILABILITY:	At any time.
OPERATING RESTRICTIONS:	Turning Point Only - Buses must not stand
BLIND DISPLAY:	Herne Hill.

BRIXTON, STOCKWELL PARK WALK (from Crystal Palace Bus Station)

Public stand for ten buses on the north side of Stockwell Park Walk commencing 15 metres east of a point opposite Astoria Walk and extending 123 metres west.

Buses proceed from Atlantic Road via Brixton Road, Stockwell Road and Stockwell Park Walk to stand, departing via Stockwell Park Walk and Brixton Road to Atlantic Road. Set down in Atlantic Road, at Stop LA (BP4618 - Brixton Station #, Last Stop on LOR: BP4618 - Brixton Station #) and pick up in Atlantic Road, at Stop L (235 - Brixton Station <> #, First Stop on LOR: 235 - Brixton Station <> #).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: Unscheduled curtailments only.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Brixton.

CLAPHAM NORTH STATION (from Crystal Palace Bus Station)

Buses proceed from Bedford Road via Lendal Terrace, Clapham High Street, Clapham Road and Bedford Road departing to Landor Road. Set down in Bedford Road, at stop D (BP2979 - Clapham North Station <>, Last Stop on LOR: BP2979 - Clapham North Station <>) and pick up in Landor Road, at stop P (BP4545 - Fenwick Place, First Stop on LOR: BP4545 - Fenwick Place).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: **Turning Point Only - Buses must not stand**
BLIND DISPLAY: Clapham North.

CLAPHAM COMMON, OLD TOWN, THE PAVEMENT [SOUTH]

Public stand for two buses on The Pavement 20m North of bus stop BP5819, 30m North of the junction with Old Town.

Buses proceed from The Pavement direct to stand, departing to The Pavement. Set down in The Pavement (BP5861 - The Pavement, Last Stop on LOR: BP5861 - The Pavement) and pick up in The Pavement, at stop T (BP5819 - The Pavement, First Stop on LOR: BP5819 - The Pavement).

AVAILABILITY: At any time.
OPERATING RESTRICTIONS: No more than 2 buses on Route 322 should be scheduled to stand at any one time.
MEAL RELIEFS: No meal relief vehicles to stand at any time.
FERRY VEHICLES: No ferry vehicles to park on stand at any time.
BLIND DISPLAY: Clapham Common.

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SCHEDULE IB

WORKING TIMETABLE, PEAK VEHICLE REQUIREMENTS, AND SCHEDULED IN SERVICE MILEAGE

The following quantities of vehicles shall be used to operate the Services and constitute the “Peak Vehicle Requirement” (PVR) by day type and time of day in respect of the Services

	Working Timetable			Number of Vehicles In Service				Daily Scheduled In Service Miles	Number of Days	Scheduled in Service Mileage
	Reference No.	Effective Date	Vehicle Type**	AM PVR	Midday PVR	PM PVR	Evening PVR	Per Day	Days	Days
Mondays to Fridays	322- 57824-CX-MF-1-2	03/05/22	A	10	9	10	6	1,123.25	250	280,812.50
Saturdays & Good Friday	322- 57824-CX-Sat-1-2	30/04/22	A	N/A	10	N/A	6	1,070.09	56	59,925.04
Sundays & Public Holidays*	322- 57824-CX-Sun-1-2	01/05/22	A	N/A	8	N/A	6	844.16	58	48,961.28
								Total Scheduled In Service Mileage	364	389,698.82

Excluding Christmas Day and Good Friday

** See Schedule IIA Part 1

Including all Public Holidays except Christmas Day and Boxing Day

The AM PVR is the maximum quantity of vehicles in service between 07.00 hours and 09.30 hours on Mondays to Fridays.
The PM PVR is the maximum quantity of vehicles in service between 16.00 hours and 18.30 hours on Mondays to Fridays.

SCHEDULE IC

**SPECIAL CONDITIONS AND VARIATIONS FROM
ANNEX B TERMS AND CONDITIONS**

1.	Early Termination Date (clause 27.9)	24 April 2026
2.	Sponsored Route (clause 27.10)	No
3.	Multiple Termination Clause 27.11 to apply	Yes
	The following agreements will be subject to multiple termination:	QC7890-Route 350 QC79201-Route 433
4.	Is the Operator permitted to accept advertising on the vehicles? (clause 20 of Annex B)	Yes
5.	Incentive Provisions – Do the Incentive Provisions apply? (clause 46)	Yes*

* For this Route Agreement, clause 46 of Annex B of the Framework Agreement shall be deleted in its entirety and replaced by the following clause:

“46. INCENTIVE PROVISIONS

46.1 The provisions contained in this Route Agreement in relation to Performance Payments only and not the Contract Extension Criteria shall for the purposes of this clause 46 be referred to as the “Incentive Provisions”.

46.2 The following Contract Extension Criteria provisions shall not apply to this Route Agreement:

46.3.1 clause 2 and clause 44.2; and
46.3.2 Schedule IX in its entirety.

All other provisions of the Route Agreement shall continue to apply provided that where any other part

of the Route Agreement relates to or can reasonably be inferred as relating to clauses 46.3.1 or 46.3.2 or any part thereof, such parts shall apply mutatis mutandis.”

6. Spare Vehicle - The Operator shall ensure that the following number of spare vehicles, which are specified in Schedule IIA Part 1, are available for the provision of the Services.
7. Existing Vehicles – The Operator shall ensure that all vehicles entering service on this route undergo refurbishment to the March 2014 Refurbishment Specification prior to entering service. 1
8. Route Risk Assessment - The Corporation acknowledges receipt of the Route Risk Assessment pertaining to route 322.
9. Contract Price Adjustment – applied from Tranche 730 onwards:

Paragraph 9.2.2 is deleted and replaced by the following:

The percentage price adjustment (R) is a 12-month rolling average given by: -

$$R = W \times \frac{1}{12} \times \sum_{i=1}^{n=12} \frac{P_{i+1} - P_{i+13}}{P_{i+13}}$$

W = 0.85 representing the proportion of the Contract Price that is to be adjusted by movement in the Consumer Price Index.

P_{i+1} = The Consumer Prices Index published for the month that is i+1 month prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

P_{i+13} = The Consumer Prices Index published for the month that is i+13 months prior to the anniversary of the Date of Tender as set out in Table D7BT published by the Office for National Statistics (ONS).

Where:

For the avoidance of doubt 15% of the prevailing Contract Price is non-adjustable.

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MINIMUM PERFORMANCE STANDARDS AND QSI THRESHOLD

Minimum Operated Mileage Standard	98%
Route Categorisation	High Frequency Route
Initial Minimum Performance Standard (25 June 2022 to 31 March 2023)	EWT = 1.10 Minutes
Minimum Performance Standard	EWT = 1.10 Minutes
Method of monitoring QSI Performance	Full iBus
QSI Coverage Locations	See attached list of Full iBus QSI Locations
Extension Assessment Period	Not Applicable

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SCHEDULE ID - ATTACHMENT

OUT DIRECTION

Timing Point Code	Stop Name
CPALBS	Crystal Palace Bus Station
GYHLGR	Gipsy Hill / Gipsy Road
WNORRR	Norwood Road / Robson Road
HERNDR	Herne Hill Station
BRIXSN	Brixton Station

BACK DIRECTION

Timing Point Code	Stop Name
CCOMOP	The Pavement
BRIXSN	Brixton Station
HERNDR	Herne Hill Station
WNORRR	Robson Road / Norwood Road
GYHLGR	Gipsy Hill / Gipsy Road

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SCHEDULE IIA

VEHICLE SPECIFICATION

This Schedule comprises the following:

Part 1 Vehicle Description

Part 2 No longer used

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SCHEDULE IIA

PART 1 - VEHICLE DESCRIPTION

The vehicles approved for use in the Services shall be

	Vehicle Type A
Chassis Manufacturer and Type	Switch Metrocity
Body Manufacturer and Type	Switch Metrocity
Single /Double Deck or Articulated	Single Deck
Upper Deck Air Cooling System	Not Applicable
Minimum Seating Capacity	21+ 1 Wheelchair space
Maximum Standing Capacity	24
Maximum Length	8,810mm
Maximum Width	2,470mm
Number of Doors	One
Year of Manufacture	2022
Engine Type (Including Euro Rating)	Electric

Notes:

Where appropriate the utilisation of the respective Vehicle Types is shown in Schedule IB.

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SCHEDULE IIIA

FARE CHART

The Fare chart relating to this Route Agreement will be provided by the Corporation prior to the Commencement Date and from time to time during the life of the Route Agreement.

In accordance with Schedule II of the Route Agreement, a current fare chart shall be displayed or be available for inspection by members of the public on each vehicle used to operate the Services.

The Operator's obligations in respect of fare collection arrangements, ticket checking and inspection remain unchanged.

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VERSION NO: 00

EFFECTIVE DATE: 30 APRIL 2022

SCHEDULE IVA

CONTRACT PRICE AND OTHER FINANCIAL DETAILS

1. Contract Price £ 2,608,590.00 per annum
 2. Period Contract Payment £ 200,660.77
 3. Scheduled In Service Mileage 389,698.82 miles p.a.
 4. Deduction Figure £ 6.69 per mile
 5. Date of Tender 25 May 2021
 6. Contract Price Adjustment – The basis upon which the Contract Price shall be adjusted is as set out in paragraph 9.2 of Schedule IVB.
 7. The **Payment Year** commences on the first day of Payment Period 1 (Quarter 1), and ends on the last day of Payment Period 13 (Quarter 4), save where the Initial Payment Year applies.
 8. Notwithstanding the provisions of paragraph 2.3 of Schedule IVD of the Framework Agreement, the **Initial Payment Year** shall be from 25 June 2022 (Payment Period 4, Quarter 2) to 31 March 2023 (Payment Period 13, Quarter 4).
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