

Expression of Interest

Re: NHS Corby Extended Primary Medical Care Access Pilot sites – 2 years

NHS Corby Clinical Commissioning Group (CCG) are seeking initial responses from suitably qualified providers to support the CCG in the development of their primary medical care service that forms part of the development of the GP Forward View.

The GP Forward View represents a turning point in investment in primary care. It sets out a support package and the ambition to strengthen and redesign general practice. This includes delivering extended access in primary medical care. The national vision builds on the learning about the potential for transformation in general practice in pilot areas like the GP Access Fund sites. These sites have used extended access to also enable self-care and direct access to other services, better use of the talents of the wider workforce, greater use of digital technology and working at scale across providers to shape capacity.

Funding for extended access is being made available to all CCGs from April 2018. NHS Corby CCG will start to use this funding to secure extended access services that meet the 7 core requirements.

And the core requirements

Timing of appointments	<ul style="list-style-type: none"> Commission weekday provision of access to pre-bookable and same day appointments to general practice services <u>in evenings (after 6.30pm) – to provide an additional 1.5 hours</u> Commission weekend provision of access to pre-bookable and same day appointments on both Saturdays and Sundays to meet local population needs Provide robust evidence, based on utilisation rates, for the proposed disposition of services throughout the week.
Capacity	<ul style="list-style-type: none"> Commission a <u>minimum additional 30 minutes</u> consultation capacity per 1000 population per week, rising to 45 minutes per 1000 population
Measurement	<ul style="list-style-type: none"> Ensure usage of a <u>nationally commissioned new tool</u> to be introduced during 2017/18 to automatically measure <u>appointment activity</u> by all participating practices, both in-hours and in extended hours. This will enable improvements in matching capacity to times of great demand.
Advertising and ease of access	<ul style="list-style-type: none"> Ensure services are advertised to patients, including notification on practice websites, notices in local urgent care services and publicity into the community, so that it is clear to patients how they can access these appointments and associated service; Ensure ease of access for patients including: <ul style="list-style-type: none"> All practice receptionists able to direct patients to the service and offer appointments to extended hours service on the same basis as appointments to non-extended hours services Patients should be offered a choice of evening or weekend appointments on an equal footing to core hours appointments.
Digital	<ul style="list-style-type: none"> Use of digital approaches to support new models of care in general practice
Inequalities	<ul style="list-style-type: none"> Issues of inequalities in patients' experience of accessing general practice identified by local evidence and actions to resolve in place
Effective access to wider whole system services	<ul style="list-style-type: none"> Effective connection to other system services enabling patients to receive the right care the right professional including access from and to other primary care and general practice services such as urgent care.

We are seeking to secure two pilot sites interested in providing extended hours that meet these criteria and will be ready to mobilise services covering the whole of the NHS Corby footprint from January 2018.

The pilots will be structured on to maximising the continuity of care of patients with long term conditions, taking into account the deprivation factor and to support the integration of local pathways of care to better support patients in the local community, to maximise completed episodes of care. Successful pilot sites will receive a share of the total budget and will be prioritise for support from IT and other enabling services to set up shared services ahead of April 2018. To be successful providers must demonstrate how they will meet the following criteria:-

Essential	Desirable
Bid illustrates how all of the 7 core national criteria will be met by the service proposed and the service is fully costed in the bid.	The pilot site is making progress towards delivering the 10 high impact changes of the GP Forward View (in particular providers are ready for and have considered the needs of working with the full multidisciplinary team)
Combined population of at least 25,000 within the NHS Corby footprint (population size matters as we will also be looking at the links between the practice workforce and support services like physio and mental health)	The pilot site has considered how it's current configuration reflects the local population and geography
Providers are using their intelligence data around peaks and troughs around on the day access and are all flowing data into NELCSU for risk stratification (this will allow a more accurate determination of population health need as part of the programme)	The pilot site has some evidence to demonstrate what the extended hours need is across its population at the weekend and weekdays for particular patient cohorts
Pilot sites and their providers are committed to the programme and have identified both clinical and managerial champions for the programme (this is a practical need to make sure the project delivers on time and outputs/learning can be made useful to every provider in Northamptonshire eventually)	

Should your organisation wish to express an interest at this stage of the process please do so in writing and send this through to Rosalind Carter – Procurement Manager at NEL CSU. Rosalind.carter1@nhs.net

Your response is required by 5.00 pm Wednesday 25th October 2017