Annex A

Data Room Information

Annex A: Data Room Information

1.   The information that was included in the Authority's data room for the procurement process leading to award of this Contract, as at the date of submission of the Supplier's final tender, is listed in the table in Paragraph 3 of this Annex. The content of the items listed below constitutes part of the Due Diligence Information for the purposes of this Contract.

2.   The Parties agree that the Supplier shall upload all of the items listed in the table in Paragraph 3 of this Annex to the Virtual Library as soon as reasonably practicable after, and in any event within 30 days of, the Effective Date.

3.   **List of Authority data room information**

Reference	Description	File Name	Version	Dated	Date Added to Data Room	Stage added (for information only)		
						ISIT stage	ITN stage	ISFT stage
Authority Data								
DWP-GEN-001	DWP Workplace Capability Strategy 2021-2025	DWP Capability Strategy May 2022.pdf	n/a	01/04/2022	Initial release	Yes (Redacted)	<--	<--
Technology								
DWP-TEC-001	Technology Services - 3rd Party framework	Technology Services - 3rd Party framework.pdf	1.0	21/07/2022	Initial release	Yes (Redacted)	<--	<--
	Patterns							
DWP-TEC-002	Context for Secure Digital Exchange (SDX) Patterns	SDX Pattern 00 Secure Digital Exchange (SDX) Context.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-1	SDX Pattern 01 - IPSec Tunnels to SDX Gateway in DWP Public Cloud	SDX Pattern 01 IPSec Tunnels to SDX Gateway in DWP Public Cloud.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-2	SDX Pattern 02 - TLS 1.2 Direct to PDU Controlled Public Cloud Environments	SDX Pattern 02 TLS 1.2 Direct to PDU Controlled Public Cloud Environments.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-3	SDX Pattern 03 - IPSec Tunnel Direct to PDU Controlled Public Cloud Environments	SDX Pattern 03 IPSec Tunnel Direct to PDU Controlled Public Cloud Environments.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-4	SDX Pattern 04 - Mutual Authentication	SDX Pattern 04 Mutual Authentication.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-5	SDX Pattern 05 - Microsoft 365 - Default Access Pattern	SDX Pattern 05 Microsoft 365 - Default Access Pattern.pdf	Intranet extract		Initial release	Yes	<--	<--

Reference	Description	File Name	Version	Dated	Date Added to Data Room	Stage added (for information only)		
						ISIT stage	ITN stage	ISFT stage
DWP-TEC-002-6	SDX Pattern 06 - Microsoft 365 - Optimise Traffic Pattern	SDX Pattern 06 Microsoft 365 - Optimise Traffic Pattern.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-7	SDX Pattern 07 - Microsoft 365 - Teams (RTC) Traffic	SDX Pattern 07 Microsoft 365 - Teams (RTC) Traffic.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-8	SDX Pattern 08 - 3rd Party Network Connectivity	SDX Pattern 08 3rd Party Network Connectivity.pdf	Intranet extract		Initial release	Yes	<--	<--
DWP-TEC-002-9	SDX Pattern 12 - Inspection Bypass	SDX Pattern 12 Inspection Bypass.pdf	Intranet extract		Initial release	Yes	<--	<--
Purchase to Pay (P2P)								
DWP-P2P-001	Purchase to Pay	DWP Basware Supplier Pack Version 1.pdf	1.0	03/05/2017	Initial release	Yes (Redacted)	<--	<--
Security								
DWP-SEC-001	HMG Security Policy Framework	HMG Security Policy Framework.pdf	1.3	02/12/2022	Initial release	Yes	<--	<--
DWP-SEC-002	DWP Security Strategy – Securing the future	DWP Security Strategy - June 2020.pdf	n/a	13/06/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SEC-003	DWP Information Security and Assurance - Off-Shoring Policy	DWP Offshoring of Information Assets.pdf	2.1	15/02/2023	Initial release	Yes	<--	<--
DWP-SEC-004	Accreditation Policy	DWP Offshoring Policy - Guide for Contractors.pdf	4.0	01/03/2016	Initial release	Yes	<--	<--
	Policy and Procedures							
DWP-SEC-P&P001	Acceptable Use Policy	DWP Acceptable Use Policy v3.0.pdf	3.0	17/02/2023	Initial release	Yes	<--	<--
DWP-SEC-P&P002	Information Management Policy	DWP Information Management Policy v6.5.pdf	6.5	29/08/2023	Initial release	Yes	<--	<--
DWP-SEC-P&P003	Information Security Policy	DWP Information Security Policy v1.6.pdf	1.6	10/12/2021	Initial release	Yes	<--	<--
DWP-SEC-P&P004	Personal Security Policy	DWP Personnel Security Policy v2.0.pdf	2.0	27/01/2022	Initial release	Yes	<--	<--
DWP-SEC-P&P005	Physical Security Policy	DWP Physical Security Policy v2.1.pdf	2.1	06/05/2022	Initial release	Yes	<--	<--
DWP-SEC-P&P006	Cryptographic Key Management Policy	DWP Cryptographic Key Management Policy v1.0.pdf	1.0	05/05/2020	Initial release	Yes	<--	<--
DWP-SEC-P&P007	Email Policy	DWP Email Policy v2.0.pdf	2.0	15/09/2023	Initial release	Yes	<--	<--
DWP-SEC-P&P008	Forensic Readiness Policy	DWP Forensic Readiness Policy v1.4.pdf	1.4	05/05/2020	Initial release	Yes	<--	<--

Annex A (Data Room Information)
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						ISIT stage	ITN stage	ISFT stage
DWP-SEC-P&P009	Microsoft Teams Recording & Transcription Policy	DWP MS Teams Recording and Transcription Policy v1.5.pdf	1.5	20/09/2022	Initial release	Yes	<--	<--
DWP-SEC-P&P010	Privileged Users Security Policy	DWP Privileged Users Security Policy v1.4.pdf	1.4	21/05/2020	Initial release	Yes	<--	<--
DWP-SEC-P&P011	Protective Monitoring Security Policy	DWP Protective Monitoring Security Policy v1.0.pdf	1.0	07/11/2022	Initial release	Yes	<--	<--
DWP-SEC-P&P012	Remote Working Security Policy	DWP Remote Working Security Policy v3.0.pdf	3.0	01/12/2022	Initial release	Yes	<--	<--
DWP-SEC-P&P013	Security Classification Policy	DWP Security Classification Policy v1.4.pdf	1.4	21/05/2020	Initial release	Yes	<--	<--
DWP-SEC-P&P014	SMS Text Policy	DWP SMS Text Policy v1.0.pdf	1.0	21/05/2020	Initial release	Yes	<--	<--
DWP-SEC-P&P015	Social Media Policy	DWP Social Media Policy v2.0.pdf	2.0	21/05/2021	Initial release	Yes	<--	<--
DWP-SEC-P&P016	Technical Vulnerability Management Policy	DWP Technical Vulnerability Management Policy v2.0.pdf	2.0	26/04/2023	Initial release	Yes	<--	<--
DWP-SEC-P&P017	Technical Vulnerability Strategy	Technical Vulnerability Strategy.pdf	n/a	02/05/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SEC-P&P018	Technical Vulnerability Strategy - Annex	Technical Vulnerability Strategy - Annex.pdf	1.0	01/05/2018	Initial release	Yes (Redacted)	<--	<--
DWP-SEC-P&P019	Technology Services - Out of Cycle Vulnerability	TS Out of Cycle Vulnerability Process v1.0.pdf	1.0	20/10/2021	Initial release	Yes (Redacted)	<--	<--
DWP-SEC-P&P020	User Access Control Policy	DWP User Access Control Policy v1.0.pdf	1.0	11/07/2023	Initial release	Yes	<--	<--
DWP-SEC-P&P021	NOT USED							
DWP-SEC-P&P022	Reporting Security Incidents Guidance	Threat Response and Incident Management.pdf	Intranet extract		Initial release	Yes (Redacted)	<--	<--
DWP-SEC-P&P023	Hardware Lifecyle Management Security Policy	Hardware Lifecycle Management Security Policy.pdf	n/a	01/08/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SEC-P&P024	NOT USED							
	Standards							
DWP-SEC-STD001A	Security Standard SS-001 (Part 1) Access & Authentication Controls	dwp-ss001-part-1-security-standard-access-and-authentication-controls.pdf	2.0	26/10/2023	Initial release	Yes	<--	<--
DWP-SEC-STD001B	Security Standard SS-001 (Part 2) Privileged User Access Controls	dwp-ss001-part-2-security-standard-privileged-user-access-controls.pdf	2.0	27/10/2023	Initial release	Yes	<--	<--

Annex A (Data Room Information)
Crown Copyright 2023

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						ISIT stage	ITN stage	ISFT stage
DWP-SEC-STD002	Security Standard SS-002 Public Key Infrastructure & Key Management	dwp-ss002-security-standard-kpi-and-key-management.pdf	2.0	22/03/2023	Initial release	Yes	<--	<--
DWP-SEC-STD003	Security Standard SS-003 Software Development	dwp-ss003-security-standard-software-development.pdf	2.0	14/06/2023	Initial release	Yes	<--	<--
DWP-SEC-STD005	Security Standard SS-005 Database Management System	dwp-ss005-security-standard-database-management-systems.pdf	2.0	14/06/2023	Initial release	Yes	<--	<--
DWP-SEC-STD006	Security Standard SS-006 Security Boundaries	dwp-ss006-security-standard-security-boundaries.pdf	2.0	16/01/2023	Initial release	Yes	<--	<--
DWP-SEC-STD007	Security Standard SS-007 Use of Cryptography	dwp-ss007-security-standard-use-of-cryptography.pdf	2.0	07/12/2022	Initial release	Yes	<--	<--
DWP-SEC-STD008	Security Standard SS-008 Server Operating System	dwp-ss008-security-standard-server-operating-system.pdf	2.0	15/05/2023	Initial release	Yes	<--	<--
DWP-SEC-STD009	Security Standard SS-009 Hypervisor	dwp-ss009-security-standard-hypervisor.pdf	2.0	27/04/2023	Initial release	Yes	<--	<--
DWP-SEC-STD010	Security Standard SS-010 Desktop Operating System	dwp-ss010-security-standard-desktop-operating-system.pdf	2.0	22/03/2023	Initial release	Yes	<--	<--
DWP-SEC-STD011	Security Standard SS-011 Containerisation	dwp-ss011-security-standard-containerisation.pdf	2.0	22/08/2022	Initial release	Yes	<--	<--
DWP-SEC-STD012	Security Standard SS-012 Protective Monitoring Standard	dwp-ss012-security-standard-protective-monitoring-standard.pdf	2.0	11/10/2022	Initial release	Yes	<--	<--
DWP-SEC-STD013	Security Standard SS-013 Firewall Security	dwp-ss013-security-standard-firewall-security-v1.5.pdf	1.5	03/03/2020	Initial release	Yes	<--	<--
DWP-SEC-STD014	Security Standard SS-014 Security Incident Management	dwp-ss014-security-standard-security-incident-management.pdf	2.0	26/10/2023	Initial release	Yes	<--	<--
DWP-SEC-STD015	Security Standard SS-015 Malware Protection	dwp-ss015-security-standard-malware-protection.pdf	2.0	09/02/2023	Initial release	Yes	<--	<--
DWP-SEC-STD016	Security Standard SS-016 Remote Access	dwp-ss016-security-standard-remote-access.pdf	2.0	16/01/2023	Initial release	Yes	<--	<--
DWP-SEC-STD017	Security Standard SS-017 Mobile Device	dwp-ss017-security-standard-mobile-device.pdf	2.0	27/02/2023	Initial release	Yes	<--	<--
DWP-SEC-STD018	Security Standard SS-018 Network Security Design	dwp-ss018-security-standard-network-security-design-v1.4.pdf	1.4	30/03/2020	Initial release	Yes	<--	<--
DWP-SEC-STD019	Security Standard SS-019 Wireless Network	dwp-ss019-security-standard-wireless-network.pdf	2.0	27/02/2023	Initial release	Yes	<--	<--
DWP-SEC-STD022	Security Standard SS-022 Voice & Video Communication	dwp-ss022-security-standard-voice-video-communications.pdf	2.0	27/04/2023	Initial release	Yes	<--	<--
DWP-SEC-STD023	Security Standard SS-023 Cloud Computing	dwp-ss023-security-standard-cloud-computing-v1.1.pdf	1.1	30/03/2020	Initial release	Yes	<--	<--

Annex A (Data Room Information)
Crown Copyright 2023

Reference	Description	File Name	Version	Dated	Date Added to Data Room	Stage added (for information only)		
						ISIT stage	ITN stage	ISFT stage
DWP-SEC-STD025	Security Standard SS-025 Virtualisation	dwp-ss025-security-standard-virtualisation.pdf	2.0	27/04/2023	Initial release	Yes	<--	<--
DWP-SEC-STD027	Security Standard SS-027 Application Security Testing	dwp-ss027-security-standard-application-security-testing-v1.1.pdf	1.1	30/03/2020	Initial release	Yes	<--	<--
DWP-SEC-STD028	Security Standard SS-028 Microservices Architecture	dwp-ss028-security-standard-microservices-architecture-v1.1.pdf	1.1	30/03/2020	Initial release	Yes	<--	<--
DWP-SEC-STD029	Security Standard SS-029 Securely Serving Web Content	dwp-ss029-security-standard-securely-serving-web-content.pdf	2.0	26/10/2023	Initial release	Yes	<--	<--
DWP-SEC-STD030	Security Standard SS-030 Oracle Database Security	dwp-ss030-security-standard-oracle-database-security-v1.1.pdf	1.1	30/03/2020	Initial release	Yes	<--	<--
DWP-SEC-STD031	Security Standard SS-031 Domain Management	dwp-ss031-security-standard-domain-management.pdf	2.0	27/01/2023	Initial release	Yes	<--	<--
DWP-SEC-STD033	Security Standard SS-033 Security Patching	dwp-ss033-security-standard-security-patching.pdf	2.0	07/12/2022	Initial release	Yes	<--	<--
DWP-SEC-STD035	Security Standard SS-035 Backup & Recovery	dwp-ss035-security-standard-backup-recovery.pdf	1.1	30/08/2023	Initial release	Yes	<--	<--
DWP-SEC-STD036	Security Standard SS-036 Secure Sanitisation & Destruction	dwp-ss036-security-standard-secure-sanitisation-and-destruction.pdf	1.1	26/10/2023	Initial release	Yes	<--	<--
DWP-SEC-STD037	Security Standard: Physical & Electronic Security	dwp-security-standard-physical-and-electronic-security-part-1-v1.1.pdf	1.1	16/11/2022	Initial release	Yes	<--	<--
DWP-SEC-STD038	HMG Personal Security Controls	HMG Baseline Personnel Security Standard - May 2018.pdf	6.0	01/05/2018	Initial release	Yes	<--	<--
Service Management								
	Policies and Procedures							
DWP-SVM-P&P001	Capacity Management Policy and Process Overview	Capacity Management Policy and Process Overview v0.5.pdf	0.5	14/10/2020	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P002	Change Management Policies and Procedures	Change Management Policies and Procedures v3.3.pdf	3.3	13/03/2022	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P003	Configuration Management Policies and Procedures	Configuration Management Policies and Procedures v4.0.pdf	4.0	01/06/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P004	Enterprise Planning Policies and Procedures v1.0	Enterprise Planning Policies and Procedures v1.0.pdf	1.0	01/08/2022	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P005	Event Management Policies & Procedures	Event Management Policies and Procedures v2.1.pdf	2.1	01/12/2021	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P006	Incident Management Framework	Incident Management Framework v3.1.pdf	3.1	05/06/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P007	Knowledge Management Framework	Knowledge Management Framework v3.0.pdf	3.0	22/06/2021	Initial release	Yes (Redacted)	<--	<--

Annex A (Data Room Information)
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Reference	Description	File Name	Version	Dated	Date Added to Data Room	Stage added (for information only)		
						ISIT stage	ITN stage	ISFT stage
DWP-SVM-P&P008	Major Incident Policies and Procedures	Major Incident Policies and Procedures v2.0.pdf	2.0	03/05/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P009	Problem Management Framework	Problem Management Framework v3.1.pdf	3.1	22/04/2021	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P010	Release and Deployment Management Policies and Procedures	Release and Deployment Management Policies and Procedures v1.0.pdf	1.0	23/09/2016	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P011	Request Fulfilment PPs	Request Fulfilment Policies and Procedures v1.1.pdf	1.1	21/10/2022	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P012	Availability Management Policies and Procedures	Service Availability Reporting Policy and Process Overview v1.0.pdf	1.0	26/11/2019	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P013	Service Catalogue Management P&Ps April 2022	Service Catalogue Management Policies and Procedures v1.6.pdf	1.6	15/03/2022	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P014	Service Decommission Process Overview v1.0	Service Decommission Process Overview v1.0.pdf	1.0	12/06/2021	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P015	Service Decommission Process v1.0	Service Decommission Process v1.0.pdf	1.0	15/06/2021	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P016	Service Management Onboarding Process (KB0045705)	Service Management Onboarding Process.pdf	Intranet extract		Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P017	Project Transition Services Policies and Procedures	Service Transition Policies and Procedures v1.0.pdf	1.0	15/09/2021	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P018	Major Security Incident Handling Process	Major Security Incident Handling Process.pdf	3.0	30/01/2020	02/02/2024	Yes (Redacted)	<--	<--
	Business and Service Continuity							
DWP-SVM-P&P019	Business Continuity Policy	BC Policy v3.0.pdf	3.0	05/01/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P019-1	Departmental Business Continuity Strategy	BC Strategy v3.0.pdf	3.0	01/04/2022	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P019-2	Business Continuity Plan	BC Plan v4.1.pdf	4.1	01/11/2022	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P020	IT Service Continuity Policies and Procedures	ITSC Policy and Process Overview v6.pdf	6.0	09/05/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P020-1	Cloud Service Recovery Plan Template	Cloud Service Recovery Plan (template) v1.0.pdf	1.0	16/05/2023	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P020-2	ITSCM Resilience Report Template	ITSCM Resilience Report Template v0.1.pdf	0.1	n/a	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-P&P020-3	ITSCM Test Scope and Report Template	ITSCM Test Scope and Report Template v0.1.pdf	0.1	n/a	Initial release	Yes (Redacted)	<--	<--
	DWP Place & Service Now							

Annex A (Data Room Information)

Reference	Description	File Name	Version	Dated	Date Added to Data Room	Stage added (for information only)		
						ISIT stage	ITN stage	ISFT stage
DWP-SVM-PSN001	DWP Place Third Party Access Code of Connectivity	DWP Place (ServiceNow) Code of Connectivity v2.0.pdf	2.0	28/03/2022	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-PSN002	DWP Place Third Party Access Workflow	DWP Place (ServiceNow) Third Party Access Workflow v3.0.pdf	3.0	n/a	Initial release	Yes (Redacted)	<--	<--
DWP-SVM-PSN003	DWP Place Delivery and Operational Support Model	DWP Place (ServiceNow) Delivery and Operational Support Model v1.2.pdf	1.2	19/11/2021	Initial release	Yes (Redacted)	<--	<--
Sustainability								
DWP-SUS-001	DWP Carbon Management Plan	DWP Carbon Management Plan.pdf	n/a	n/a	Initial release	Yes (Redacted)	<--	<--
DWP-SUS-002	Sustainable Development Policy	DWP Estates Outline Sustainability Plan.pdf	n/a	20/06/2023	Initial release	Yes (Redacted)	<--	<--
Incumbent Data								
Designs								
PSNCC-LLD-001	PSNCC Level 2 High Level Design	PSNCC_TDES_002 L2 HLD Issue 8.6.pdf	8.6	01/08/2023	12/01/2024	Yes (Redacted)	<--	<--
PSNCC-LLD-002	PSNCC Low Level Design for Genesys SIP Server	PSNCC_TDES_025 Genesys SIP Server LLD.pdf	3.5	11/05/2023	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-003	PSNCC Low Level Design for Genesys Access Control	PSNCC_TDES_026 Genesys Access Control LLD.pdf	4.0	26/01/2023	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-004	PSNCC Low Level Design for Genesys Feature Server	PSNCC_TDES_027 Genesys Feature Server LLD.pdf	2.0	15/11/2019	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-005	PSNCC Low Level Design for Genesys Framework	PSNCC_TDES_028 Genesys Framework LLD.pdf	4.0	06/10/2021	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-006	PSNCC Low Level Design for Genesys Voice Platform	PSNCC_TDES_030 Genesys Voice Platform LLD.pdf	4.1	11/05/2023	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-007	PSNCC Low Level Design for Historical Reporting	PSNCC_TDES_031 Historical Reporting LLD.pdf	2.0	18/12/2019	Initial release	Yes (Redacted)	<--	<--
PSNCC-LLD-008	PSNCC Low Level Design for Natural Language	PSNCC_TDES_032 Natural Language LDD.pdf	1.0	07/06/2019	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-009	PSNCC Low Level Design for Genesys Outbound	PSNCC_TDES_033 Genesys Outbound LLD.pdf	3.0	22/04/2021	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-010	PSNCC Low Level Design for Genesys Pulse Real-Time Reporting	PSNCC_TDES_034 Genesys Pulse LLD.pdf	6.0	25/03/2022	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-011	PSNCC Low Level Design for Genesys Routing	PSNCC_TDES_035 Genesys Routing LLD.pdf		04/10/2021	21/12/2023	Yes (Redacted)	<--	<--

Annex A (Data Room Information)
Crown Copyright 2023

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						ISIT stage	ITN stage	ISFT stage
PSNCC-LLD-012	PSNCC Low Level Design for Session Border Controller	PSNCC_TDES_036 SBC LLD.pdf	4.0	03/05/2023	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-013	PSNCC Low Level Design for Voice Recording Quality Management & Speech Analytics	PSNCC_TDES_037 VR QM and SA LLD.pdf	2.4	11/03/2023	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-014	PSNCC Low Level Design for Workforce Management	PSNCC_TDES_038 WFM LLD.pdf	4.0	24/06/2020	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-015	PSNCC Low Level Design for Genesys Workspace	PSNCC_TDES_039 Workspace LLD .pdf	3.0	15/02/2022	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-016	PSNCC Low Level Design for SQ mediator	PSNCC_TDES_040 SQ mediator LLD.pdf	2.0	02/10/2020	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-019	PSNCC Low Level Design for Numbering	PSNCC_TDES_044 Numbering Plan LLD.pdf	5.0	22/04/2021	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-017	PSNCC Low Level Design for Genesys Survey Solution	PSNCC_TDES_058 Genesys Survey Solution LLD.pdf	1.2	15/08/2021	21/12/2023	Yes (Redacted)	<--	<--
PSNCC-LLD-018	PSNCC Low Level Design for Webchat	PSNCC_TDES_118 Webchat LLD.pdf	1.0	19/07/2022	21/12/2023	Yes (Redacted)	<--	<--
Service Management								
PSNCC-SVM-001	PSNCC Service Update Report - August 2023	PSN CC Service Update Report (August 2023).pdf		30/08/2023	Initial release	Yes (Redacted)	<--	<--
PSNCC-SVM-002	NGCC Capacity Update - August 2023	NGCC Capacity Update (August 2023).pdf		22/08/2023	Initial release	Yes (Redacted)	<--	<--
PSNCC-SVM-003	PSNCC Incident and Problem Volumes - August 2023	PSNCC Incident and Problem Volumes (August 2023).pdf		30/08/2023	Initial release	Yes (Redacted)	<--	<--
PSNCC-SVM-004	PSNCC Dashboard Report	PSNCC Dashboard Report.xlsx			Initial release	Yes (Redacted)	<--	<--
PSNCC-SVM-005	NGCC Best Practice User Guide v2.0	NGCC Best Practice User Guide v2.0.pdf	2.0		Initial release	Yes (Redacted)	<--	<--
Commercial								
PSNCC-CML-001	IPCC Schedule 6.4 - Exit Management v4.4	IPCC Schedule 6.4 - Exit Management.pdf	4.3		Initial release	Yes (Redacted)	<--	<--
PSNCC-CML-002	IPCC Schedule 7.1 - Staff Transfer v4.2	IPCC Schedule 7.1 - Staff Transfer.pdf	4.2		Initial release	Yes (Redacted)	<--	<--
PSNCC-CML-003v2.1	Incumbent provided Staffing Information (enriched) with password protection removed	DWP PSNCC Employee Data room ready Info Oct23 v2.1.xlsx	2.1	12/10/2023	12/01/2024	Yes	Data Refreshed	<--
In support of BCQ Responses								
DWP-BCQ-LOG	Consolidated list of Bidder Clarification Questions (BCQs)	CCMP DC3 ISIT BCQ Response Log v1.1.xlsx	1.1	01/11/2024	01/11/2024	Initial draft	Revised	Corrected <--

Annex A (Data Room Information)
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Reference	Description	File Name	Version	Dated	Date Added to Data Room	Stage added (for information only)		
						ISIT stage	ITN stage	ISFT stage
DWP-BCQ-C031	Refer to relevant BCQ and associated response	ISIT-C031.pdf	1.0	04/01/2024	08/01/2024	Yes	<--	<--
DWP-BCQ-C044	Refer to relevant BCQ and associated response	ISIT-C044.pdf	1.0	04/01/2024	08/01/2024	Yes	<--	<--
DWP-BCQ-C100	Refer to relevant BCQ and associated response	ISIT-C100.png	1.0	04/01/2024	08/01/2024	Yes	<--	<--
DWP-BCQ-C367	Refer to relevant BCQ and associated response	ISIT-C367 Tech Place Knowledge Management Processes.pdf	1.0	19/01/2024	26/01/2024	Yes	<--	<--
DWP-BCQ-C498	Refer to relevant BCQ and associated response	ISIT-C498 PCI Pal Integration Diagram.docx	1.0	30/01/2024	02/02/2024	Yes	<--	<--
DWP-BCQ-C546	Refer to relevant BCQ and associated response	Refer to Data Room reference "DWP-SVM-P&P018" for file details	3.0	30/01/2020	02/02/2024	Yes	<--	<--
DWP-BCQ-C480	Refer to relevant BCQ and associated response	ISIT-C480 ISIT Response Structure.xlsx	1.0	02/02/2024	02/02/2024	Yes	<--	<--
DWP-BCQ-C509	Refer to relevant BCQ and associated response	ISIT-C509 HMI 5C Directorate or Agency Call Type.xlsx	1.0	09/02/2024	09/02/2024	Yes	<--	<--
DWP-BCQ-C556	Refer to relevant BCQ and associated response	ISIT-C556 NGCC Incident Problem Request Stats 2023.xlsx	1.0	09/02/2024	09/02/2024	Yes	<--	<--
DWP-BCQ-C582	Refer to relevant BCQ and associated response	ISIT-C582 Call Minute Figures.xlsx	1.0	09/02/2024	09/02/2024	Yes	<--	<--
DWP-BCQ-C586	Refer to relevant BCQ and associated response	ISIT-C586 Welsh Calls.xlsx	1.0	09/02/2024	09/02/2024	Yes	<--	<--
Additional ITN Materials								
DWP-ITN-0001	Refer to relevant BCQ and associated response	CCMP Technical Diagrams ALL v2.pdf	2.0	23/08/2024	23/08/2024	No	Yes	<--
DWP-ITN-0002	Pre-Existing Contract Centre Peripherals	Pre-Existing Contract Centre Peripherals.pdf	1.0	06/09/2024	06/09/2024	No	Yes	<--
DWP-ITN-0003	Draft Business Group Transition Order with Integrations	Business Group Transition Order with Integrations.pdf	1.0	06/09/2024	12/09/2024	No	Yes	<--
DWP-ITN-0004	Draft Business Group Transition Order with Integrations (v2)	Business Group Transition Order with Integrations v2.pdf	2.0	12/09/2024	12/09/2024	No	Yes	<--
DWP-ITN-0005	ID&V Call Flow Design	IDV Call Flow.pdf	1.0	17/09/2024	17/09/2024	No	Yes	<--
DWP-ITN-0006	Current redacted voice recording session metadata	DWP NGCC Interaction Data Issue 1.pdf	1.0	19/09/2024	19/09/2024	No	Yes	<--