Expressions of interest are invited from providers of Learning Management software. The purpose of the soft market testing is to enable North Northamptonshire Council and West Northamptonshire Council to develop an up-to-date specification for their learning provision(s). The Councils' learners are accustomed to self-service access to high quality eLearning and access to book on to facilitated learning events. We are seeking to engage with providers of Learning Management software who feel they can support the Councils in the process of developing their system specification.

The existing platform hosts all learning content required for both organisations to deliver safe and legal services. The business areas covered by eLearning include:
- Adult Social Care;
- Children's Social Care;
- Corporate Compliance;
- Leadership and Management (e.g., Change, self-management); and
- Personal Development.

The Council's are seeking at least all capabilities provided by the existing platform. The current platform hosts third party SCORM/API compliant learning and Council produced eLearning content. It has a direct Single Sign On link to our other learning provision (Emerald/Good Practice).

The platform is accessed by Council employees and external customers and partners, via a managed licence account. It is account based; learners are able to self-register using their corporate domain emails. Some learners need to have their accounts approved by Site Administrators. Learners have access to a full learner record which will include details of required training, completed training, upcoming training, and incomplete training. Managers using the platforms have access to a dashboard to see all training activities of their direct reports. Managers are also able to workflow approval to attend facilitated events/book their staff on to facilitated events. The platform can produce comprehensive Management Information reports and include reports on the Manager Dashboard. The platform is feature rich and include a full suite of tools for creating and publishing learning resources. This includes but is not limited to:
- Site pages, e.g., information and navigation pages;
- Pages that contain details and fully automated (self-service) booking functionality for facilitated learning events;
- Pages that contain details and host eLearning and digital learning resources;
- The ability to group learning and completion outcomes (programmes), require a learner to retake a course at defined intervals (Certification), Quizzes/Knowledge Checks, Forms (e.g., Evaluation);
- A full suite of reports covering all platform tasks, functions, and processes; and
- A fully supported eLearning content development software.

Site Administrators have full editing rights for all content and processes on the platforms.

The new platform and learning content must be D.D.A. compliant and W.C.A.G. enabled. The new platform must meet both North Northamptonshire Council and West Northamptonshire Council IT required security and technical standards. The new platform must have the functionality to support progression planning with the capacity to build skills and competencies frameworks and job families.

The new provider must host the platform with learner and Site Administrator telephone support.

The indicative budget for future provision, including the content is not likely to exceed £65,000.00 per annum. Future requirements may be governed by 2 separate contracts and provisions.
- Option 1 – 1 contract for 12,000 learners
- Option 2 – 1 contract for 3,000 learners and 1 contract 9,000 learners

To support the process, and to establish if we have gaps to fill, the Councils are asking for presentations of platform functionality on either Monday 11th July 2022 or Tuesday 12th July 2022. Presentations will be remote/digital, include an option for a question and answer session, and last no longer than 90 minutes.

To book a timeslot, please contact Hannah.oswin@northnorthants.gov.uk before Wednesday 6th July 2022. Please use the subject, Expression of Interest, in your email.

The Councils have identified the following common scenarios to provide a focus for the soft market testing:
- I am a new learner, my manager has just told me to set up an account, log in and complete mandatory training. I also need to book onto a face-to-face course.
- When I book on to a training event with 5 sessions, how will I know the dates and what reminders will the system send me?
- I manage 5 learners, what additional functionality is available to me to help me manage my teams learning?
- I am a Site Administrator; how do I change a learning outcome on an eLearning module?
- I am a Site Administrator I need to create new eLearning content from scratch. What do I need to do?
- I am a data analyst what information can I report back to senior stakeholders and in what format?
- I am a Senior Sponsor, how do I know that my investment will be a good decision and that the platform will continue to be ahead of the development curve in 3 years' time.