

**Prior Information Notice (PIN)**

<b>PIN Title</b>	Prior Information Notice (PIN) for the provision of Academic Partner Services
<b>PIN Type</b>	Open future opportunity - This means that the buyer is not yet ready to invite bid applications, but early notification has been provided and some dialogue may be possible.
<b>Contract summary</b>	The Safety and Learning department within NHS Resolution is informing the market of the intention to tender for the provision of Academic Partner services. This Prior Information Notice (PIN) is intended to gauge the interest of potential suppliers and request information from the market prior to commencing a procurement process.
<b>CPV Codes</b>	73000000-2 - Research and development services and related consultancy services 80400000-8 - Adult and other education services 85000000-9 - Health and social work services
<b>Industry</b>	Health services
<b>Location of Contract</b>	London
<b>Value of contract</b>	£171,660.60 Excluding VAT
<b>Procurement reference</b>	NHSR_110 the provision of Academic Partner services
<b>Published date</b>	15 May 2024
<b>Approach to market date</b>	05 July 2024
<b>Estimated Contract start date</b>	16 September 2024
<b>Contract end date</b>	15 September 2025
<b>Procedure type</b>	Open procedure (above threshold)
<b>Contract is suitable for SMEs?</b>	Yes
<b>Contract is suitable for VCSEs?</b>	No
<b>Description</b>	<p>NHS Resolution is an arm's-length body of the Department of Health and Social Care. We provide expertise to the NHS on resolving concerns and disputes fairly, sharing learning for improvement and preserving resources for patient care.</p> <p>NHS Resolution's Strategy to 2025 includes the aim to reduce the financial and human harm associated with poor patient care</p>

and supports the achievement of the National Patient Safety Strategy and the maternity safety ambition. Working with Academic Partners to achieve this forms and essential part of the business plan which underpins the strategy. NHS Resolution's annual report and accounts for 2022/23 estimate the annual cost of harm to be £6.9 billion.

The Safety and Learning function within NHS Resolution is looking to procure of Academic Partner to support the achievement of its business plan, the organisations strategic priorities and ultimately, to support the wider health care system to improve the safety and quality of care provided and drive down the huge cost of harm.

The Academic Partner will provide vital support to NHS Resolution and its Safety and Learning team in the following three areas:

1. Ensuring robust research methodologies and statistical analyses are employed when drawing insights from NHS Resolution held data.
2. Contribute to the methodology of linking themes, derived from learning from claims, with clinical service recommendations. In addition, the process required for prioritisation of recommendations, the tracking of implementation of recommendations and aligning recommendations with risk management.
3. Supporting the development of technology enhanced learning resources and the production of other learning resources that will support healthcare providers to better understand approaches to fair resolution, including their own role, within the space that NHS Resolution operates.

NHS Resolution welcome Academic Partners with expertise in the following areas, but not limited to:

- Qualitative research methodology
- Quantitative research methodology
- Mixed-methods research methodology
- Medical statistics
- Evaluation of impact
- Research governance including supervision of research.
- Delivery of key undergraduate and post-graduate healthcare courses e.g. medicine, nursing, midwifery, allied health professions and expertise and knowledge of medical law
- Creating multi-modal learning resources
- Supporting research into policy

Academic partners with the expertise to support the above specification are invited to register their interest and queries by 12.00pm 03 July 2024 by email to the Procurement Team at

	<p><a href="mailto:nhsr.procurement@nhs.net">nhsr.procurement@nhs.net</a> clearly stating <b>(PIN)</b> for the <b>provision of Academic Partner Services</b>.</p> <p><b>The contract is envisioned to run for up to 12 months with the option to extend for a further 12 months.</b></p> <p>As part of the process, NHS Resolution intends to hold discussions with a number of the parties who register. It does not commit to engage with all interested parties. All parties will be asked to sign a disclosure agreement prior to these discussions.</p> <p>The Academic Partner will be selected following a competitive tendering process open to all suitable qualified Academic Partners. Although this market testing exercise will help inform the design of the procurement, it does not form part of the competitive tendering process.</p>
<b>More information</b>	<ul style="list-style-type: none"> <li>• Notice of planned procurement</li> <li>• Prior Information Notice regarding Academic Partner services</li> </ul>
<b>Attachments (hyperlink)</b>	
<b>Additional text</b>	Intention is once PIN period has concluded is to continue onto the Invitation to Tender (ITT).
<b>How to apply</b>	Follow the instructions given in the description or the more information section.
<b>About the buyer</b>	
<b>Contact Name</b>	Rachel McFarlane
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